

ISMENY CASTRO

LOCATION: Austin, TX 78748 | **PHONE:** 512-803-6068 | **EMAIL:** ismenycastro@gmail.com
LINKEDIN: <https://www.linkedin.com/in/ismeny-castro-b8b32821b/> | **GITHUB:** <https://github.com/Ismeny>
PORTFOLIO: <https://react-portfolio-ismeny.herokuapp.com/>

Front End Web Developer

SUMMARY

Front-end web developer aiming to create pixel-perfect user experiences by utilizing newly developed skills in HTML5, CSS3, JavaScript, React.js, MongoDB, Node.js, and responsive web design. Earned a professional certificate in Full-Stack Web Development from the University of Texas at Austin. Excited and eager to put my abilities to work as part of a highly motivated, results-oriented team, and to further develop my programming skills and computer science knowledge.

TECHNICAL SKILLS

- | | | | |
|---------------------------------|------------------------|-------------------|--------------|
| • JavaScript ES6+ | • jQuery | • JSON | • MongoDB |
| • GitHub | • Bootstrap | • MySQL | • Express |
| • HTML5 | • Materialize | • Web Design | • React |
| • Cascading Style Sheets (CSS3) | • API design knowledge | • Web Development | • Node |
| | | • GraphQL | • Handlebars |

PROJECTS

Script Doctors | <https://github.com/samkilpatrick903/Full-Stack-Appointment-App> | <https://project2-group8.herokuapp.com/login> | Back-end

- An application that allows you to book an appointment with a doctor after viewing their calendar.
- Responsibilities: Database, Project Manager, Handlebars, ReadMe
- Tools/Languages: JavaScript, Node.js, Express, Handlebars, MySQL, Sequelize, Bootstrap CSS, Bcrypt, jQWidgets

Planthub | <https://github.com/nicoledodge/PlantHub> | <https://planth.herokuapp.com/> | Front-end

- A social platform for gardeners that allows them to write blog posts and track plant care.
- Responsibilities: UX/UI, Project Manager
- Tools/Languages: HTML, CSS, JavaScript, Apollo Server Express, Bcrypt, Express, JWT, Mongoose, React, Node.js, MongoDB, Material UI, Semantic UI, GraphQL

Crypto Cosmos | <https://github.com/cole-cochran/Crypto-Cosmos> | <https://cole-cochran.github.io/Crypto-Cosmos/> | Front-end

- A dashboard to monitor cryptocurrency and their shifting values so that you can manage your crypto assets.
- Responsibilities: UX/UI, ReadMe
- Tools/Languages: HTML, CSS, JavaScript, APIs, Materialize

PROFESSIONAL EXPERIENCE

Superior Health Plan, Austin, TX
Grievance & Appeals Coordinator

Aug 2018 – Sept 2021

Create member authorizations for approved outpatient therapy services. Verify member eligibility and provider contracting/ credentialing status prior to authorization services. Assisted providers with questions over the phone while maintaining a high service level.

- Ensured established processing timeframes were met for each business unit.
- Tracked and maintained monthly production.
- Trained on PC duties such as TAT reports, triage, and clinicals that require use of Excel spreadsheets.
- Provided training for new hires on work process for different services provided with powerpoint presentations.

Austin Regional Clinic, Austin, TX

Aug 2014 - Dec 2018

Patient Account Liaison

Provide administrative support in a call center that assists patients with scheduling, reviewing medical records, and verifying medical insurance.

- Verified patient demographics.
- Completed medical claim reports assigned to the work queue.
- Trained and mentored new hires.

Austin Sports Medicine, Austin, Tx

March 2018- Aug 2018

Front Desk Receptionist

Greet all patients upon entering the facility. Manage answering phones and scheduling appointments.

- Maintained providers scheduling protocols.
- Attained patient demographics while checking them in for their appointment.
- Collected copays, deductibles and surgery deposits.

Texas Physical Therapy Specialists, Austin, Tx

Sept 2015 - Aug 2017

Care Coordinator

Managed front desk duties like scheduling, insurance verification, authorizations, and data entry.

- Skillfully developed departmental goals, standards of performance, policies and procedures.
- Orchestrated the planning and achievement of goals and objectives consistent with the agency mission and philosophy.
- Consistently complied with applicable laws and regulation and ensured the facility adhered to Medicare and Medicaid regulations.
- Executed daily reports and bank deposits.

EDUCATION

University of Texas at Austin, Austin, TX

Dec 2021

Coding Boot Camp Certificate

A 12-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, jQuery, Bootstrap, Node.js, MySQL, MongoDB, Express, Handelbars.js & React.js.

W. Charles Akins High School, Austin, TX

June 2013

High School Diploma