

# ISMENY CASTRO

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## Front End Web Developer

### SUMMARY

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My goal as a front-end web developer is to create pixel-perfect user experiences. JavaScript, CSS, React.js, and responsive web design abilities were recently obtained. I also have a full-stack development certificate from the University of Texas in Austin. Mobile-first designer and developer with an emphasis on creative problem-solving. Every project I work on aims to further engage my audience and provide a memorable user experience. I was a member of a five-person team that developed a social network for gardeners that also allowed users to track the progress of their plants. I'm excited to put my abilities to work as part of a highly motivated, results-oriented team to improve user experiences.

### TECHNICAL SKILLS

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|--------------------------------|------------------------|-------------------|-----------------|
| • JavaScript                   | • jQuery               | • mySQL           | • Teamwork      |
| • Git                          | • Bootstrap            | • Web Design      | • MERN Stack    |
| • HTML                         | • Materialize          | • Web Development | • Communication |
| • Cascading Style Sheets (CSS) | • API design knowledge | • GraphQL         |                 |
|                                | • JSON                 | • Leadership      |                 |

### PROJECTS

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**Script Doctors** | <https://github.com/samkilpatrick903/Full-Stack-Appointment-App> | 11/04/2021  
| <https://project2-group8.herokuapp.com/login> | Back-end

- An application that allows you to book an appointment with a doctor after viewing their calendar.
- Responsibilities: Database, Project Manager, Handlebars, ReadMe
- Tools/Languages: Javascript, Node.js, Express, Handlebars, MySQL, Sequelize, Bootstrap CSS, Bcrypt, jQuery

**Planthub** | <https://github.com/nicoledodge/PlantHub> | 12/07/2021 | <https://planth.herokuapp.com/>  
Front-end

- A social platform for gardeners that allows them to write blog posts and track plant care.
- Responsibilities: UX/UI, Project Manager
- Tools/Languages: HTML, CSS, JavaScript, Apollo Server Express, Bcrypt, Express, JWT, Mongoose, React, Node.js, MongoDB, Material UI, Semantic UI, GraphQL

### PROFESSIONAL EXPERIENCE

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**Superior Health Plan, Austin, TX**  
**Grievance & Appeals Coordinator**

Aug 2018 – Sept 2021

Created member authorizations for approved outpatient therapy services. Verified member eligibility and provider contracting/ credentialing status prior to authorization services. Assisted providers with questions over the phone while maintaining a high service level. Ensured established timeframes were met for each

business unit. Tracked and maintained monthly production. Trained on PC duties such as TAT reports, triage, and clinicals that require use of Excel spreadsheets. Provided training for new hires on work processes for different services. Verified and created all pharmacy appeals submitted by providers and patients.

## EDUCATION

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**University of Texas at Austin,** Austin, TX

Dec 2021

Coding Boot Camp Certificate

A 12-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.