

# IT Support Ticket Analysis Dashboard

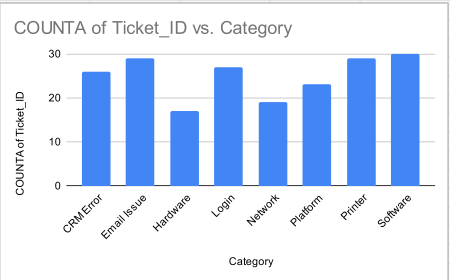
Total tickets  
200

Avg resolution times (mins)  
67.195

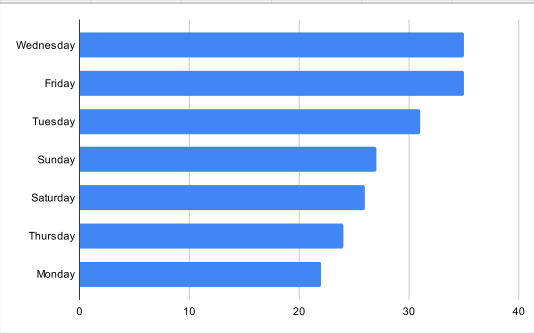
Peak hour (24 hour clock)  
16

Most Common Issue  
Software installation

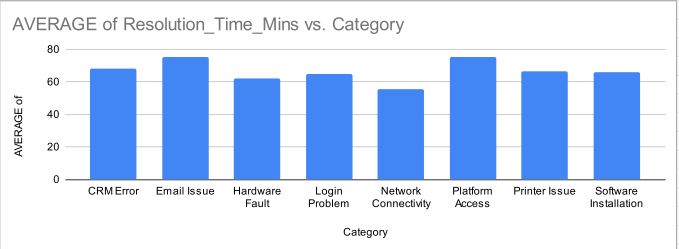
Tickets\_by\_category



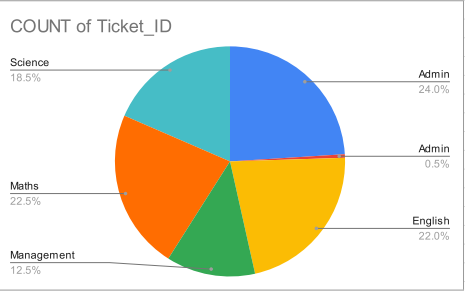
Tickets\_by\_day\_of\_week



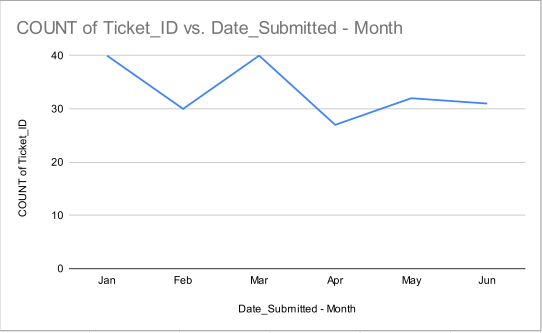
Average\_Resolution\_Time\_by\_Category



Tickets\_by\_Department



Monthly\_Ticket\_Trend



Tickets\_by\_hour

