Isobel Lennox

Web Developer
Vancouver, WA
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PROFILE

I'm seeking a long-term position as a PHP/Web Developer. I carry a passion for custom CMS development, developing interactive and dynamic web applications, as well as a motivated outlook-- hoping to continue learning new technologies and sharpening skills in current ones. These are all qualities I can bring as a team member with the right company.

AREAS OF EXPERTISE

Web Application Development
User Experience
Agile Development
Database Schema Design and Development
Team Collaboration and version control with Git
Diplomacy & Customer Service
Attention Management
Content Management
Messaging & Collaboration
Technical Support and Assistance
Project Management
Content Creation & Sharing
Documentation & Technical Writing

TECHNOLOGIES OF FAMILIARITY

Programming Languages and Tools
HTML/HTML5; CSS/CSS3; PHP; Microsoft SQL; MySQL; jQuery; Vi; Brackets; Git Shell; PowerShell; SASS; MVC; GitHub; Bitbucket; WinSCP; PuTTY; XAMPP, WAMP, and LAMP; WordPress; Photoshop;

Social and Collaboration Software
GitHub; SharePoint; Google Apps; Slack; JIRA;

Personal and Office Productivity
Microsoft Office; Open Office; LibreOffice; OneNote; Windows OS; Ubuntu OS; JIRA; VMware; Oracle Virtual Box

PROFESSIONAL EXPERIENCE

Clark College – Vancouver, WA   **07/2014 – Present**
TechHub, IT Technician, Technical Support Agent
- Provided students and faculty with technical assistance including software help, connecting to wireless networks on personal devices, and resetting network passwords, using SharePoint to track and ticket client interactions

- Increased productivity of the department by creating a web presence; Granted directory access by Clark College's Webmaster to create web presence fot the Tech Hub using the OUCampus CMS

- Created normalization and structure of department's new knowledge base system, increasing department productivity.

- Harnessing Quality customer service to ensure that every client's problem has been resolved to the best of the departmen't capability and that the client maintains a positive interaction with Clark College's IT department

The Columbian – Vancouver, WA   **04/2015 – 06/2015**
Internship, Back End Developer

- Created new Columbian Classifieds, using an MVC framework (CakePHP) and agile development methods (JIRA);

- Improved analytics, increasing both new and returning traffic to the domain.

- Effectively translated and replaced deprecated cron job written in Python; Authored an XML to MySQL script written with PHP5 for daily automated imports.

- Authored a JSON feed for use of database output in other areas of the columbian website.

Rsponsiv – Vancouver, WA   **07/2014 – 11/2014**
Front End WordPress Developer
- Developed interactive websites based on Photoshop Mockups
- Created custom themes and child-themes based on client's desired functionality

Clark College – Vancouver, WA   **06/2014 – 08/2014**
Computer Lab Technician
- Assisted Students and Faculty with Technical Difficulties
- Maintained a sound environment in the campus computer labs
- Promoted to the Tech Hub within 2 months.

EDUCATION

Clark College – Vancouver, WA
Associates in Applied Technology – Web Development
Concentration in Unix, PHP, SQL, Apache Server Technology
Coursework in Web Design and Development using HTML5, CSS3, JavaScript, Python, PHP, WordPress, API technology, User Experience

INTERESTS

Database Schema Design; Web Application Design and Development; Code Theory; Jazz; Raising my daughter; Sci-Fi; Gardening; Rock Climbing; Personal Finance; Code tutorial writing; Logic Puzzles;

References available upon request