**Isobel Lennox**

**Web Developer**

Vancouver, WA

(609) 880-3161

**IsobelLennox.com**

**PROFILE**

I'm seeking a long-term position as a PHP/Web Developer. I carry a passion for custom CMS development, developing interactive and dynamic web applications, as well as a motivated outlook-- hoping to continue learning new technologies and sharpening skills in current ones. These are all qualities I can bring as a team member with the right company.

**AREAS OF EXPERTISE**

Web Application Development

User Experience

Agile Development

Database Schema Design and Development

Team Collaboration and version control with Git

Diplomacy & Customer Service

Attention Management

Content Management

Messaging & Collaboration

Technical Support and Assistance

Project Management

Content Creation & Sharing

Documentation & Technical Writing

**TECHNOLOGIES OF FAMILIARITY**

**Programming Languages and Tools**

HTML/HTML5; CSS/CSS3; PHP; Microsoft SQL; MySQL; jQuery; Vi; Brackets; Git Shell; PowerShell; SASS; MVC; GitHub; Bitbucket; WinSCP; PuTTY; XAMPP, WAMP, and LAMP; WordPress; Photoshop;

**Social and Collaboration Software**

GitHub; SharePoint; Google Apps; Slack; JIRA;

**Personal and Office Productivity**

Microsoft Office; Open Office; LibreOffice; OneNote; Windows OS; Ubuntu OS; JIRA; VMware; Oracle Virtual Box

**PROFESSIONAL EXPERIENCE**

**Clark College – Vancouver, WA                            07/2014 – Present**

*TechHub, IT Technician, Technical Support Agent*

* Provided students and faculty with technical assistance including software help, connecting to wireless networks on personal devices, and resetting network passwords, using SharePoint to track and ticket client interactions
* Increased productivity of the department by creating a web presence; Granted directory access by Clark College's Webmaster to create web presence fot the Tech Hub using the OUCampus CMS
* Created normalization and structure of department's new knowledge base system, increasing department productivity.
* Harnessing Quality customer service to ensure that every client's problem has been resolved to the best of the departmen't capability and that the client maintains a positive interaction with Clark College's IT department

**The Columbian – Vancouver, WA                        04/2015 – 06/2015**

*Internship, Back End Developer*

* Created new Columbian Classifieds, using an MVC framework (CakePHP) and agile development methods (JIRA);
* Improved analytics, increasing both new and returning traffic to the domain.
* Effectively translated and replaced deprecated cron job written in Python; Authored an XML to MySQL script written with PHP5 for daily automated imports.
* Authored a JSON feed for use of database output in other areas of the columbian website.

**Rsponsiv – Vancouver, WA                            07/2014 – 11/2014**

*Front End WordPress Developer*

* Developed interactive websites based on Photoshop Mockups
* Created custom themes and child-themes based on client's desired functionality

**Clark College – Vancouver, WA                            06/2014 – 08/2014**

*Computer Lab Technician*

* Assisted Students and Faculty with Technical Difficulties
* Maintained a sound environment in the campus computer labs
* Promoted to the Tech Hub within 2 months.

**EDUCATION**

**Clark College – Vancouver, WA**

*Associates in Applied Technology – Web Development*

Concentration in Unix, PHP, SQL, Apache Server Technology

Coursework in Web Design and Development using HTML5, CSS3, JavaScript, Python, PHP, WordPress, API technology, User Experience

**INTERESTS**

Database Schema Design; Web Application Design and Development; Code Theory; Jazz; Raising my daughter; Sci-Fi; Gardening; Rock Climbing; Personal Finance; Code tutorial writing; Logic Puzzles;

**References available upon request**