Maria Israel Sathyan

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Bangalore , India

Skills

Software Testing :
Manual and Automation [Pycharm]

Defect tracking tools :
HP Quality Client, JIRA

Database :
Oracle SQL, Microsoft SQL Server 2008 , 2010

Languages :
C , Python , SQL , PHP

Scripting Languages :
HTML , CSS , Python scripts for Automation

Operating System :
Windows 7 /10/11 , Android , Linux

Design Tools
FIGMA

Test Case Management
Zephyr

Test Tools
Browser Stack
FIGMA
Postman and Newman (CI/CD)

Other Tools
Android studio
Adb
Microsoft office

Education

Post Graduation Diploma in Business Administration
Kristu Jayanti College • Bangalore , India •
2020 • 9.33

Bachelor of Computer Application
Kristu Jayanti College • Bangalore , India •
2019 • 8.26

Pre University College
Seventh Day Adventist • Bangalore , India •
2016 • 81.3 %

Experience

Spnaidea Systems (Senior Quality Consultant)   July 2023 - Current
- test case writing and Execution using tool Zephyr , Executed over 800+ Cases
- test Management
- Bug identification and logging using ticketing tool JIRA , Logged over 400 bugs in 7 Months
- Providing product team insights on the Risk and priority of tickets
- understanding user stories and writing user stories and Technical writing
- Sanity test planning and Execution , Planned sanity for over 10 sprints
- Overviewing release notes before the release
- API Test Automation using Postman (Collections , environment , Payload validation , scheduling runners , newman - CI / CD - Requests , reports (html , json)
- Involved in Project globalization and localization testing (German and Japanese)
- Leadership in Process and Validation of Hotfix to the production (Validated 15 - 20 Hotfix)
- Python automation of UI / UX of Regression bugs
- Stress API testing using postman
- Included in Bug Bash , Peer Review
- Involved in Sprint Planning , Test Planning ,Test review , Retrospective meetings
- Documentation using Confluence and Notion of the knowledge gaps and new features consulting product team

Manch Technologies (Business Analyst)   Nov 2022 - July 2023

• Getting the requirement from client for the product customization .
• Set up configuration for over 10 clients as requested by client .
• Involved with implementation team for providing client solutions.
• Working with Engineers and QA team to deliver the product customization for the client , having a track of delivering the customization with turnover time reduced by 25% as provided to client .
• Providing demo to QA for validation of new features added and documenting the requirements and features , writing over 50 documents on new features .
• Providing the client with demo of finished customization and product based on requirements with record of over 20 customization feature accepted on first time deployment.
• Providing client with effort estimation and resource allocation for a team involving 10 personal.
• Follow up on client issues raised in support portal / agile and redirecting to engineers and QA , with resolution being average of 5 hours .
• Follow up on vendors for the procurement and update on the inflow products , raising two critical vendor low balance reports to avoid product outage .
• Documentation of issue raised by client and solution provided by engineers and creation of Functional requirement documents [BRD , PFD], Creation of template for capturing business requirement .

Joy IT Solutions (Quality Analyst)   Sept 2021 - Nov 2022

• Consulting for Metric stream clients , handling over 12 US Clients including Ameriprise , Globe Life ,Cruise .
• Involved in test case planning and execution for web application [GRC] , Involved in web software upgrade from version 6.X to M7 of Metricstream application as part of requirement gathering and written over 80 user stories to cover the improvement points .
• Tracking of issues through JIRA , HP ALM and replicated over 400 issues on support portal.

Schooling (X)th
Navadeep English High • Bangalore , India • 2013 • 80.8%

Certificates and Achievements

Certified in On-Premises sales
Forage *2023

Certified in Client service
Forage *2023

LEAN SIX SIGMA YELLOW BELT
Knowledge Hut • 2022

Award as "Process Expert"
JOY IT Solutions • 2022

SQL for Data Analytics
Willntrix institute • 2022

Best Paper award in International conference
IEEE Conference • 2020

Program Diploma in strategic management
international institute of management • 2020

Best Speaker Award for idea presented
Seventh Day Adventist • 2016

Best outgoing science student
Seventh Day Adventist • 2016

Marketing Certificates

- **Lead Generation - Semrush Academy**
- **MailChimp Certification**
- **Google's AI Powered Performance Ads Certification**

Conducting weekly meeting with the team for the inputs on action plans ,Tracking down the statistics of the issues for client calls.
• Interaction with the internal Cloud , Platform , IT team for the cross domain issues On the product , Attending 12 weekly client calls and interaction with the client on need basics.
• Handling resolution for service request and change request and provided solution over 12 change request .
• Providing Demo workflow as proposed by development team to the client on new features added , Interaction with business analyst for the new features enquired by the client .
•Sanity testing , Regression testing on patches released as resolution of issues ,Sending reports to higher managers on regular basics .
•Hands on SQL Oracle 11 and 12 c version , on writing queries .

Lekha Wireless Solutions (System Test Engineer)Apr 2021 - Sept 2021
• Involved in Test Cycle , written over 400+ test cases for embedded project over span of 2 months.
• Raised over 600+ issues on the project with appreciation from client on covering boundary cases.
• Involved in Execution of End to End Test on Radio transmission devices and BERT Test .
• Functionality testing of features of radio : Reboot , Restart and stop and start of radio by writing a python script running over span of 8 hours to result in optimal results.
• Requirement verification for various level of user in application [admin and Other users].
• Involved in Integration test , Regression Test on application layer using python script and manual testing.
• Web Component testing and Automation using selenium web driver for functionality test of textbox , buttons , selection box and navigation.
• Physical Interface testing on LED's and VFD's functionality as integrated with functions of radio.

LG Soft India (Test Engineer)   May 2019 - Apr 2021
• Utilized software quality assurance techniques in Mobile and Web domain, such as unit testing, code coverage, and writing/executing python test scripts to ensure timely and successful product delivery.
• Increased the number of unit tests passing in the regression suite by 75%, identified and flagged 12 critical bugs in the integration phase and reduced average time to detect a defect by 40%.
• Reduced manual tests by 20% through automation, resulting in reduction of validation time and improved precision with minimum maintenance.
• Experience on Agile and Scrum methodology and Review , Rectro-scopic meetings and Sprint cycle , resolving over 7 stories on average over a period of 90 weeks.
• Exposure in Product Life Cycle , Software Development Life Cycle , Software Testing Life Cycle ,Defect Life Cycle .
• Requirement verification for clients globally inclusion of clients from Australian , Europe and Latin America.
• Written Image processing and comparison scripts iterating over 16 loops using python - pychram tool .

Knowledge on Marketing

- Knowledge on Mailchimp hand on designing campaigns
- Creation of list based on customer segmentation
- Knowledge on GDRP Guidelines fields to be added in Email marketing
- Export and import contact list into mailchimp
- creation of tags and segments
- Creation of signup forms , templates , postcards
- Creation of Campaigns
- Knowledge of A/B testing and Email automation
- Knowledge on Different type of Linkedin Marketing staregies
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