System Performance Analysis & VoIP Metrics

FroggyTalk
International calling & more

All

Uptime %

0% 55% 100%
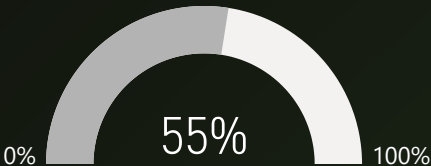
43.00
MTTR (Minutes)

89.87
MTBF (Minutes)

Failure | Repair

Mean Time Between Failure (Minutes)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MTBF	105	93	88	93	108	93	93	108	93	108	86	88

RTT (MilliSeconds) & Packet Loss Rate

● Average RTT (MilliSeconds)   ● Packet Loss Rate %

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
RTT	58	58	75	45	65	80	78	68	45	60	179	40

Mean Opinion Score (1 - 5)
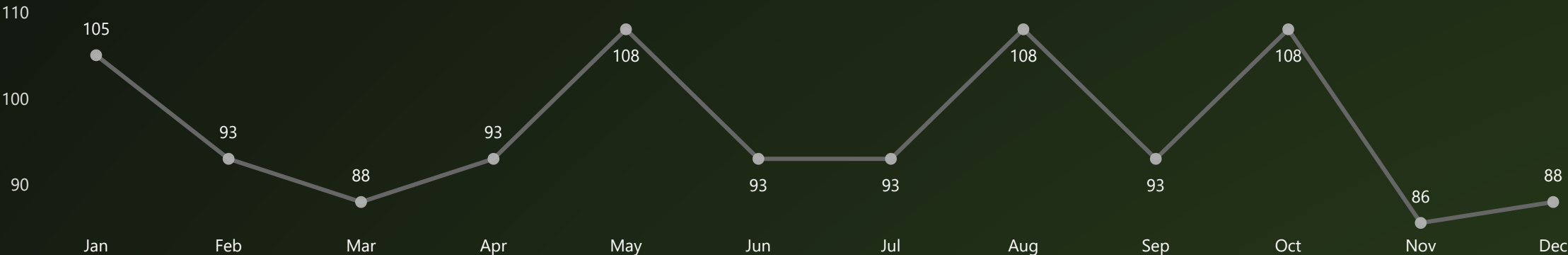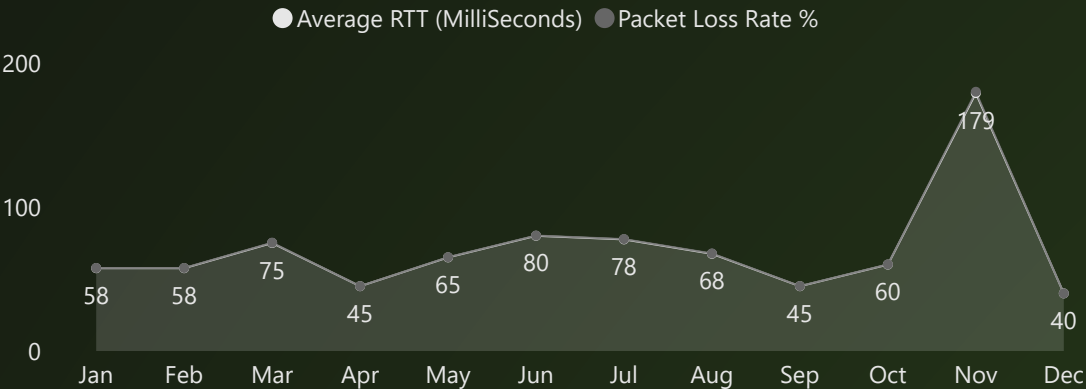
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MOS	4.2	4.3	4.0	4.5	4.3	4.1	4.2	4.3	4.4	4.2	4.1	4.5
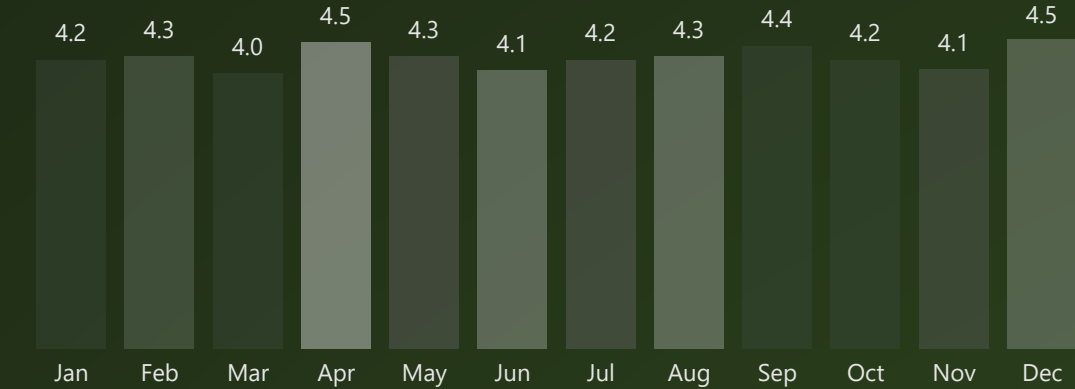
User Engagement & Customer Support

FroggyTalk
International calling & more

43%
Churn Rate

6.98%
User Growth Rate

Australia	Canada	Germany	India
Brazil	France	Ghana	Japan

Resolved vs Unresolved

24 — Resolved on First Call
20 — Not Resolved

Active vs Churned

● Active ● Churned

20 (43.48%)
26 (56.52%)

CSAT

4
0 — 5
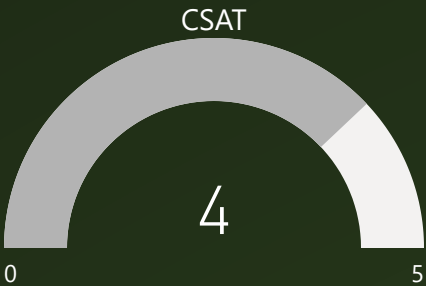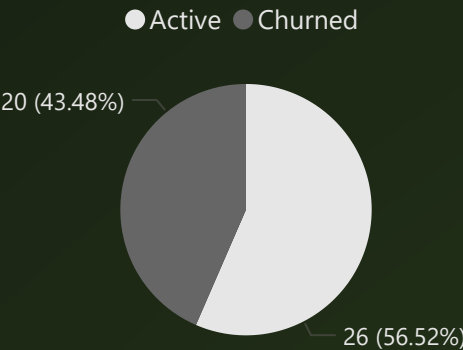
Daily Active Users & Monthly Active Users

● DAU ● MAU

Jan 2024 — Mar 2024 — May 2024 — Jul 2024 — Sep 2024 — Nov 2024