Omega Troubleshooting Guide

If you are getting this message from Omega

Then use

```
cd .ssh
```

to go into the hidden `.ssh` folder

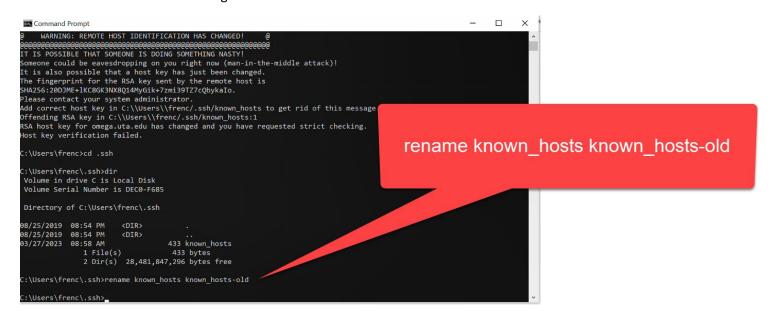If you use the command

```
dir
```

then you will see a file named `known_hosts`

Rename that file, `known_hosts`, to a new name, `known_hosts-old`

```
rename known_hosts known_hosts-old
```

Use `mv` instead of `rename` if using a Mac.

Now try the `ssh` command again

```
ssh yournetid@omega.uta.edu
```

You should see this message.

Type in

    yes

It will then ask you for your password

Remember two things…

1.   Your Omega password is the same as your netid password.

2.   When you type your password, the cursor will not move and nothing will be displayed.

Please contact itssoftware@uta.edu if you need more assistance.