HUSTLENET FLOW (JOBS & SERVICES)

🚀 HustleNet Jobs Flow

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1. Job Creation

Buyer posts a job with:

Title, description, budget (optional), category, deadline, attachments, etc.

System Actions:

Job saved with status = "open".

Job appears in Job List page for sellers.

Notifications:

Buyer: “✅ Your job {title} has been posted successfully.”

Relevant sellers: “🆕 A new job {title} has been posted. Apply now.”

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2. Applications

Seller applies with:

Proposal text, asking price, portfolio (optional).

System Actions:

Application saved with status = "pending".

Notifications:

Buyer: “📨 New application received for your job {title} from {seller\_name}.”

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3. Application Management

Buyer reviews applications:

Reject → Seller notified, app closed.

Shortlist → Seller notified, status = "shortlisted".

If buyer clicks Message Seller, a flagged chatroom is created (title = "Job Negotiation").

If chatroom already exists for this buyer–seller–job pair, it is reused.

Accept → Seller notified, status = "accepted".

If no chatroom exists, create flagged chatroom titled "Job Negotiation".

If chatroom already exists (from shortlist messaging), reuse the same one.

⚖️ Messaging Rule: Only buyers can initiate chat. Sellers cannot message buyers until buyer opens the room. Once created, sellers reply freely.

Notifications:

Seller (shortlist): “⭐ You’ve been shortlisted for {title}. The buyer may reach out to discuss.”

Seller (accept): “🎉 Your application for {title} has been accepted by {buyer\_name}. Negotiation may begin once the buyer contacts you.”

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4. Negotiation & Custom Quote

In the Job Negotiation chatroom (flagged):

Seller sends a custom quote (prefilled with proposal price, editable).

Buyer can accept or request changes.

System Actions:

Custom quote stored as "pending".

Notifications:

Buyer: “💰 {seller\_name} has sent you a custom quote for {title}.”

Seller: “📌 Your quote for {title} is pending buyer’s approval.”

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5. Payment (Escrow)

Buyer accepts quote:

Redirected to Paystack with quote.price (+ fees).

Payment Outcomes:

❌ Failed → No order created, chat remains flagged.

✅ Success →

Funds held in escrow (80% seller, 20% HustleNet).

Job status = "in\_progress".

Chatroom unflagged and title changed from "Job Negotiation" → "Order Chatroom".

Order created and linked to this chatroom.

Notifications:

Buyer: “✅ Payment successful. Funds are now held in escrow for job {title}.”

Seller: “💵 Buyer has funded the escrow for job {title}. You can begin work.”

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6. Work Delivery

Seller submits work (files, links, text).

System Actions:

Order status = "submitted".

Notifications:

Buyer: “📦 {seller\_name} has submitted work for job {title}. Review and confirm.”

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7. Revisions

Buyer reviews submission:

If not satisfied → request revision with feedback.

System Actions:

Order status = "revision\_requested".

Notifications:

Seller: “✏️ Buyer requested a revision for {title}. Feedback: {reason}.”

Cycle repeats until buyer accepts or raises dispute.

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8. Delivery Confirmation

Buyer accepts delivery → Order marked "completed". If Buyer doesn’t respond → Auto-confirmation after 72 hours (3 days).

System Actions:

Order status = "completed".

Start 7-day holding period (escrow still locked).

Notifications:

Buyer: “✅ You confirmed delivery for job {title}. Holding period started.”

Seller: “⏳ Buyer confirmed delivery for job {title}. Funds will be released after 7 days.”

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9. Payout

After 7-day holding period:

Seller receives 80% of quote price.

HustleNet takes 20% commission.

Notifications:

Seller: “💸 Payout released for job {title}. {amount} has been credited to your wallet.”

Buyer (optional): “🎯 Your job {title} is fully closed.”

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10. Disputes

At any point after submission:

Either Buyer or Seller can raise a dispute.

System Actions:

Order status = "disputed".

Escrow funds frozen.

Admin notified.

Notifications:

Both: “⚠️ A dispute has been raised for job {title}. HustleNet support will intervene.”

Admin: “🚨 Dispute raised on job {title}. Immediate attention required.”

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11. Admin Resolution

HustleNet reviews evidence (chat, files, complaints).

Outcomes:

✅ Seller wins → Funds released to Seller.

✅ Buyer wins → Refund to Buyer.

🤝 Compromise → Split release/refund.

Notifications:

Seller (if win): “🏆 Dispute resolved in your favor. {amount} has been released.”

Buyer (if win): “✅ Dispute resolved in your favor. Refund processed.”

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🔔 Notification Summary

Job posted

New application received

Application rejected / shortlisted / accepted

Chatroom created or reused (flagged = Job Negotiation)

Custom quote sent / pending / accepted

Payment success / failure

Chatroom transitions → Order Chatroom (unflagged)

Work submitted

Revision requested

Delivery confirmed / auto-confirmed

Holding period started

Payout released

Dispute raised

Dispute resolved

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⚡ Key Clarifications

Only buyers can start chats (seller waits until buyer initiates).

Chatrooms are always reused for the same buyer–seller–job.

Shortlist = interest, not commitment.

Accept = open door to negotiation, not an order.

Buyer can accept multiple sellers; only paid quotes turn into orders.

Escrow non-withdrawable until holding period ends.

Idle negotiations may be auto-marked expired after X days.

Admins can extend holding periods or force-close idle jobs.

🚀 HustleNet Services Flow (Complete)

1. Service Creation

Seller posts service with:

Title, description, category, price (base price), delivery time, attachments/portfolio.

System Actions:

Service saved with status = "active".

Service appears on Service List page (Talents page).

Notifications:

Seller: “✅ Your service {title} is live and visible to buyers.”

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2. Service Discovery

Buyer browses services in Talents page.

Buyer clicks a service → redirected to Service Details page.

On Service Details page:

Buyer sees service info, price, seller profile.

Buyer sees “Message Seller” button.

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3. Initial Contact

Buyer clicks “Message Seller”.

System Actions:

A flagged chat room is created with state = "service\_negotiation".

Chat room saved in both buyer & seller inbox.

Notifications:

Seller: “💬 {buyer\_name} is interested in your service {title}. Start negotiating now.”

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4. Negotiation & Custom Offer

In the flagged chat:

Seller can send a Custom Offer:

Prefilled with base price but editable (buyer might need extra work → higher price).

System Actions:

Custom Offer stored as "pending".

Notifications:

Buyer: “💰 {seller\_name} has sent you a custom offer for service {title}.”

Seller: “📌 Your offer for {title} is pending buyer’s approval.”

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5. Payment (Escrow)

Buyer accepts Custom Offer:

Redirected to Paystack to pay (Offer Price + Paystack charges).

Payment Outcomes:

❌ Failed → No order created, chat stays flagged.

✅ Success →

Funds held in escrow (80% seller, 20% HustleNet).

Service order created with status = "in\_progress".

Chat unflagged → now normal chat.

Notifications:

Buyer: “✅ Payment successful. Escrow funded for service {title}.”

Seller: “💵 Buyer has funded escrow for {title}. You may start work.”

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6. Work Delivery

Seller completes work and submits in chat/order system.

System Actions:

Order status = "submitted".

Notifications:

Buyer: “📦 {seller\_name} has delivered service {title}. Please review.”

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7. Revisions

Buyer reviews delivery:

If unsatisfied → request revision with reason.

System Actions:

Order status = "revision\_requested".

Notifications:

Seller: “✏️ Buyer requested a revision for {title}. Feedback: {reason}.”

Seller resubmits, cycle repeats until:

Buyer accepts, OR

Dispute is raised.

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8. Delivery Confirmation

Buyer accepts delivery → Order marked "completed".

If Buyer doesn’t respond:

Auto-confirm delivery after 3 days (72 hours).

System Actions:

Order status = "completed".

Start 7-day holding period.

Notifications:

Buyer: “✅ You confirmed delivery for {title}. Holding period started.”

Seller: “⏳ Buyer confirmed delivery. Funds will be released in 7 days.”

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9. Payout

After 7-day holding period:

Seller receives 80% payout to wallet.

HustleNet keeps 20% commission.

Notifications:

Seller: “💸 Payout released. {amount} credited for service {title}.”

Buyer (optional): “🎯 Order closed successfully.”

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10. Disputes

Either Buyer or Seller can raise dispute after delivery if issues persist.

System Actions:

Order status = "disputed".

Escrow frozen.

HustleNet Admin notified.

Notifications:

Buyer & Seller: “⚠️ Dispute raised for service {title}. HustleNet will review.”

Admin: “🚨 Dispute raised on service {title}.”

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11. Admin Resolution

HustleNet reviews chat, files, evidence.

Possible outcomes:

✅ Seller wins → Funds released to Seller.

✅ Buyer wins → Full refund to Buyer.

🤝 Compromise → Partial refund / payout.

Notifications:

Buyer & Seller both receive outcome update.

Seller (if win): “🏆 Dispute resolved in your favor. Funds released.”

Buyer (if win): “✅ Dispute resolved in your favor. Refund issued.”

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🔔 Notifications Summary (Services)

Service created

Buyer messages seller (chat created)

Custom Offer sent / pending

Custom Offer accepted → escrow funded

Work submitted

Revision requested

Delivery confirmed / auto-confirmed

Holding period started

Payout released

Dispute raised

Dispute resolved