

Type of ticket	Service Category
Maintenance request	Cleaning and Waste Management
	Fire and Safety
	Gas and LPG
	General Maintenance
	CCTV and Access Control
	MEP
	Security
	Utilities
	Pest Control
	Landscaping
	Others
Service Request	Forms & NOC
	Safety & Community Rules

Collections Request	Accounts
Cooling Request	Cooling

Service Subcategory
Cleaning and waste management
Fire Fighting, Fire Alarms and Battery Systems
Gas and LPG systems
General Maintenance
Affected Units
Access Control and Barriers
BMS
Cameras and Monitoring
CCTV and Alarms
PA systems
Electrical
Cooling
Water Supply
Plumbing
Others
Lifeguards
Security Guards
Valet Parking and Parking Attendants
Common cooling
Electricity and Water
LPG
Telecommunications
Pest Control
Landscaping
Cradles
Request to Move in
Request to Move out
Book for Building facility
Request for Maintenance permit
Request to move in furniture
Request for new access card
Request for Parking Remote/ Access card
Request for Additional Parking
Request for Short Term Leasing
Request for Service Charge Clearance Letter
Others
Illegal Parking
Unwanted Items at Balcony Area or common area
Noise Nuisance
Improper Waste Disposal
Smoking at Common Area
Throwing of Cigarette Butts in common area
Others
Request for Statement of Accounts

Request for Receipt
Request for payment plan
Request for Service Charge Invoice
Request to resend Service Charge invoice
Others
Request BTU reading
Request BTU billing
Request Cooling Connection
Request cooling disconnection

