

## SmartWerk: Frequently Asked Questions (v2.1)

**Q: Do I need a KvK number to use SmartWerk?**

A: No, you can start using our tools even before you officially register as a ZZP. However, to send invoices or claim tax deductions, KvK is needed.

**Q: Is this product only for Dutch speakers?**

A: No, everything is available in both English and Dutch. Some templates are even translated into both for convenience.

**Q: Do I need ChatGPT Plus or paid GPT?**

A: No. All prompts are designed to work with free versions of ChatGPT or similar tools.

**Q: Can I get updates for free?**

A: Yes. Once you purchase the PRO version, all future PDF updates are included for free.

**Q: Can I use this if I already have an accountant?**

A: Absolutely. SmartWerk helps you stay organized, automate tasks, and communicate better even if you already use a bookkeeper.

**Q: What makes SmartWerk different from tools like MoneyMonk or Rompslomp?**

A: They are bookkeeping tools. We are an assistant with guides, templates, calculators, and AI think of us as a ZZP mentor.

**Q: Can I contact support if I need help?**

A: Yes! Just email us at [smartwerk.team@gmail.com](mailto:smartwerk.team@gmail.com) or visit [smartwerk.nl](https://smartwerk.nl) for updates.

**Q: Is my data safe?**

A: We don't collect any personal data in the PDF tools. You control everything locally.

**Q: What if I have a unique situation?**

A: You can submit your question and we'll include it in future FAQ updates we grow with your needs.

**Q: What if my Dutch client refuses to pay?**

A: SmartWerk includes templates for polite reminders, legal warnings, and a flowchart of next steps (e.g., incasso, juridisch loket).

**Q: I forgot to submit my VAT return. What now?**

A: Don't panic. SmartWerk explains how to submit a late aangifte, and how to avoid fines next time.

**Q: Can I be ZZP if I don't have regular clients?**

A: Yes. As long as you're aiming to make income independently, you can be considered an entrepreneur.

**Q: What if I send an invoice with the wrong BTW?**

A: SmartWerk explains how to credit or correct it and even provides example correction emails.

**Q: Why not just use Google or YouTube?**

A: You can but SmartWerk gives you structured, localized answers with real prompts and ready-to-use templates. No noise, no ads.

**Q: What if I only work with Ukrainian or international clients?**

A: That's okay. SmartWerk works for all freelancers in NL, even if your clients are abroad. We help with local compliance.

**Q: What if I'm afraid of Gemeente letters?**

A: SmartWerk has example replies to the most common letters (KvK, taxes, permits), translated and structured.

**Q: Can I submit my own question?**

A: Yes! Send us an email and we'll either answer it or include it in the next FAQ update.