

# ISURU PAVITHRA

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## PROFILE INFO

A proactive and versatile System Engineer with hands-on experience in managing Linux servers, database administration (MySQL and MongoDB), and troubleshooting technical issues. Skilled in process automation, system health monitoring, and providing reliable backend support for telecommunication services. Committed to optimizing system performance and ensuring operational reliability, with a strong foundation in software engineering principles.

## WORK EXPERIENCE

Trainee System Engineer(Support) Sep 2023 - present

hSenid Mobie Solutions (Pvt) Ltd, Colombo 10

- Managed and maintained Linux servers, ensuring optimal system performance and reliability.
- Conducted system health monitoring and implemented automation scripts for routine tasks.
- Troubleshot technical issues, analyzing system logs and resolving server and database errors.
- Administered MySQL and MongoDB databases, management and maintenance tasks.

## SKILLS

- Python, Shell scripting, SQL
- System troubleshooting, monitoring, and maintenance
- Proficient in Linux server management, MySQL, MongoDB
- Efficiency Under Pressure
- Critical Thinking
- Talented Customer Services
- Network Configuration and Management

## EDUCATION

SLTC Research University Feb 2020 - present

- Bachelor of Science (Honours) in Engineering, Electronic and Telecommunications

Open University of Sri Lanka Jan 2022 - present

- Bachelor of Software Engineering Honours

Taxila Central College Jan 2010 - Aug 2018

- Mathematics

## CERTIFICATIONS

- Fundamentals of Red Hat Enterprise Linux
- AWS Academy Cloud Foundations

## LANGUAGES

- Sinhala
- English

## REFERENCES

Dilush Kumara,  
Manager Systems Engineering - Support,  
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