1. How to see the products and home page?

You have to login to the home page or if your are a new member you have to register first.

1. We just need to see the products instead of purchasing and adding any product to the website

You can use Access without login option

1. Unable to login

Check your Username

Check your password

Don’t leave any box(You have to fill all of them) ----- Required

No account found for this username or password.

Retry or signup

1. Unable to register

Don’t leave any box (You have to fill all) ------ Required

You have to provide a valid email

1. Give some errors while registering

Give any valid email

Same email has been used by another user

1. Why is it showing my Password is incorrect?

Check your password

Invalid password

1. Why is it showing my Email is incorrect?

Invalid email

Check your email

1. Why is it showing my Username is incorrect?

Invalid username

Invalid characters

Check your username

1. Why is it taking some time to login?

Check your connection

There can be some connection issues. Your bandwidth is very low.

1. How to get forgot password?

Click on forgot password

1. What to do when cookies are coming?

Accept cookies

1. How to purchase items?

Click on purchase items button

1. What are the Transaction types?

You can use mentioned types only

1. Why is it showing me as an Invalid email?

Enter @ mark

1. How to Choose prefer price range

Click on Select price

1. How to choose item type?

Select category

1. How to choose Choose color?

Select color

1. How to choose size?

Select size

1. What are the payment types we can use?

Credit card

Debit card

1. How to add products?

Click on Add products button

1. Is the only thing I can do here is purchasing?

No ... You can also sell products here.

1. Where can I find items I added to my cart?

Once you have assigned a product as add to cart, it will be displayed on the page that shows as “cart” in the navbar.

1. Where can I find items after I purchased them?

Once you have provided the relevant information for the purchase of the product, the notification will go to the seller through the system so you do not have to worry about the procedure after the clicking the button "buy" in the cart.

1. Can I remove items I put up for sale?

Yes,there is a "remove" button to remove any item you put up for sale.

1. Can I remove items I added to the cart?

Yes,there is a "remove" button in the cart to remove any item you added to the cart.

1. How can I select the item category which I need ?

The "Products" page has a filter option. Then select the desired category and click the "Filter" button. The system will then show you the items related to the category you want.

1. Can admin remove an item I put up to sell?

Yes, if you put up something illegal to sell, the admin has the power to remove it .

1. Is it permissible to sell more than one item at a time?

Yes,you can sell one or more items at a time.

1. What is the payment method which i can use for buy items ?

You are allowed to pay by card payment or "cash on delivery".

1. How do I receive the items which i purchased ?

Items will be delivered to the address you provided.

1. Is there any delivery charges ?

The total amount you pay includes the delivery charge.

1. Can i make payments using cash on delivery method ?

Yes,but if you pay cash on delivery you will not allow to reject items you bought for any reason.

1. Is it mandatory for the card to be in my name when paying by using card payments method?

No.The card does not required to be in your name. You can make payments using someone else's card with the cardholder's permission. But you must be able to provide accurate information including the card number

1. Can items be delivered to an address other than the address given at the registration?

Items will be delivered to the address provided upon confirmation of the order. It may be different than the address given at the time of registration.

1. What can i do if there any damage in an item which i purchased ?

You must inform it. Fill out the "Return a Product" form on the home page.

1. Can I exchange an item I purchased, to another item of the same price?

You will not be allowed to exchange products, but you will receive a replacement for any damaged product.

1. Can I reject an item which I purchased ?

The only reason you are allowed to reject an item you have purchased is because the item is damaged.

1. If an item is rejected for any reason, will that amount be refunded?

No refunds will be given for you. But you will be given a replacement for the damaged item. No additional delivery charges.

1. How long will it take for me to receive the ordered item?

You will receive the items you ordered within a week.

1. Are there any special discounts for card payments ?

Discounts are only available during selected time periods .Those discounts are definitely displayed on the home page.

1. Within how many days should inform about a damaged item ?

You must inform us of any damaged items within one week of receiving them.

1. Will delivery charges be added when replacing a damaged item with another item?

Will not charge again.

1. Does the delivery charge depend on the quantity of items purchased?

Delivery charges are depends on the distance traveled to deliver the items and the quantity of items does not consider.

1. How private is my information, especially card details?

Your card details are safer online than in many other retail stores as long as the online store uses a secure server for your order. A secure server is a computer that protects your personal and other card information by using software. Secure sites use encryption technology that transfers information from your system to the merchants

1. What is shopping cart for?

The goal of an eCommerce product page design is to enable customers to have a comfortable shopping experience. Hence, along with the ‘buy’ button, there is also an ‘add to cart/wishlist’ button. By clicking this, you can store your items for later purchase. You don’t have to make a payment until you choose to check out. A shopping cart also allows you to remove the items, change quantities, and so on before checking out