



Amalya Reach Resort (Pvt) Ltd

"Where Flavor Meets Bliss: Savor the Experience"



BTEB0211

NSBM Green University

Faculty of Computing

Management Information System

Business Analysis and Product Management

Module Lecturer: Mr. Madhuke Bodhinayake

Final Report Submission

GROUP MEMBERS INFORMATION	
STUDENT NAME	STUDENT ID NO
D.N HATHURUSINGHA	22701
K.L.D NAYANAMINI	22708
R.G.I.S SENARATHNA	22742
K.G.K.P PREMALAL	22760
K.A.D.M.R.A KUMARASINGHA	22747

INTRODUCTION TO THE BUSINESS

Amalya Reach was created and called after the Sinhalese term "Amalya," which means "blossom," signifying the blossoming of experiences that await visitors. The Homagama-based Amalya Reach Resort Pvt Ltd is well known for being a premier lodging facility. The resort was first used as a restaurant with a pool facility when it was founded in 2009 by Mr. U.D Samantha Kumara, the renowned General Director of the Company. It has changed over time to provide a variety of services, such as three wedding halls, a family restaurant, air-conditioned and non-air-conditioned rooms, a pool, and a peaceful open area. Amalya Reach Resort has a crew of over 30 committed workers, including management and non-managerial employees, and they continue to offer a remarkable guest experience. With a strong dedication to protecting the environment and enhancing the local community, this resort aspires to be a haven where visitors can unwind from the pressures of contemporary life and reconnect with creation.

So, when we consider the Amalya resort business, they have a variety of processes which they proceed in their daily work routine. We selected three processes which are included below to continue our report.

- **Employee Payroll Payment Process**
- **Food Ordering Process**
- **Reservation Management Process**

Here we included the contacted persons when we are gathering the information about the above business processes.

K.C Koralage

General Manager

Amalya Reach Resort Pvt Ltd

Amlyareach@yahoo.com

(071) 808 3926

FOOD ORDERING PROCESS

AS IS PROCESSES OF FOOD ORDERING PROCESSES

Customers request food from the restaurant.

(Most probably Amalya has a very huge customer reaching in the morning as well as the night when compared to afternoon)



Receptionists guide the customer to the family restaurant area.



The waiter issues the menu for the customers.

(Amalya have only three waiters in for the whole family restaurant and they responsible to give quality service for whole customers)



Waiters guide the customers with day menu and help them if any assistant which they need to choose the foods



Customers select the food and order it according to their requirements and preferences.



The waiter notes down the order and confirms it through the customer.



Order completed.

IDENTIFIED WEAKNESSES

We have gathered data utilizing process discovery approaches during the course of the project to obtain an understanding of the process of ordering food. After analyzing the aforementioned procedure, we have discovered a number of problems that slow down business activities from running smoothly.

- Time

Amalya resort food restaurant has four waiters to proceed with the ordering process. When we consider the peak times of the restaurant (Morning & specially night), many more customers are hoping for the assistance of the waiters. Through the waiters, we are able to know that customers want to wait more time to take their services through the staff. (Specially they mentioned some situations are occurred which the customers cancel their orders because of time wasting)

Amalya Reach Resort (Pvt) Ltd
No:556 Moragahahena Road, Homagama

3.9 ★★★★★ 1,247 reviews ⓘ

 1

 **Dinesh Rukshan**
Local Guide · 13 reviews · 64 photos
★★★★★ a year ago

Doesn't recommend for their customer service sunday they are too busy only work one servant. We are waiting 2 hours for chicken bites and beers. Just spend 2 hours for fu@\$ing chicken bites.
 1

 **Indika Jayawickrama**
Local Guide · 99 reviews · 113 photos
★★★★★ 5 years ago

Crowdy, oily food,careless and disrespectful staff
 Like .

- Cost

Amalya resort family restaurant has 4 waiters for the food ordering process. Restaurants only have a peak time period in the evening as well as the night. We recognized there is no need for four waiters' effort for the morning and the afternoon because there are no have more customers in that time range. On point of that we recognized, Amalya wasted financial resources by making payments without having a proper work done from the employees. Through our suggested system, we can reduce those unnecessary cost as well as the helps to save the resources as well.

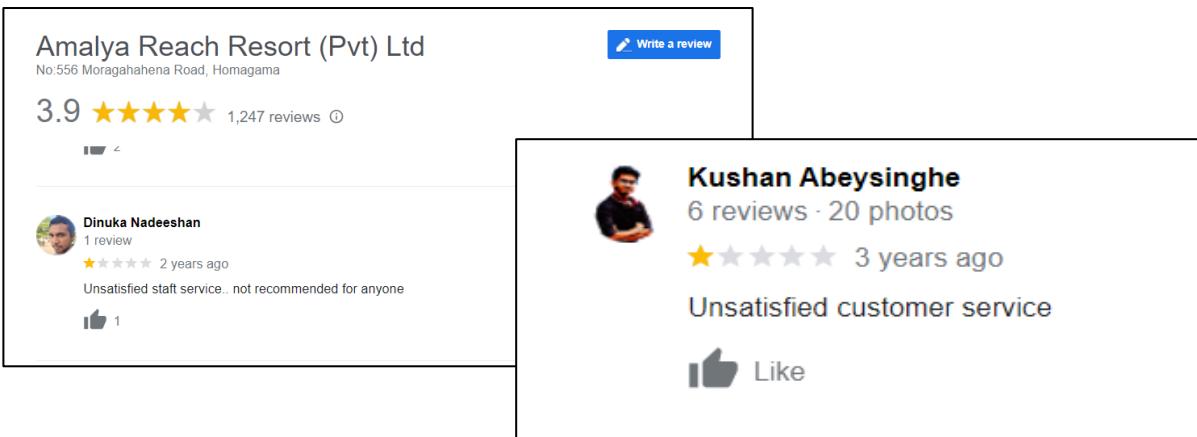
- Quality

Employee Dissatisfaction with their works

By interviewing the waiters, we recognized they worked with stress and under pressure regarding their job. We hope this dissatisfaction also causes bad customer service for the customers. They mentioned, sometimes they are unable to handle the customer crowd and then its be a cause to occur the omissions as well.

- Customer Dissatisfaction

Because of the above-mentioned issue (Not enough employees to manage and provide quality service to the customers), customers are dissatisfied specially regarding the customer services. Further, Customers are unable to fulfill their expectations and requirements according to their preferred ways then they are created a bad impression about the organization. Here we mentioned some google reviews in which customers shared their bad experience regarding the Amalya employee services.



Amalya Reach Resort (Pvt) Ltd
No.556 Moragahahena Road, Homagama

3.9 ★★★★☆ 1,247 reviews ⓘ

Dinuka Nadeeshan
1 review
★☆☆☆☆ 2 years ago
Unsatisfied staff service.. not recommended for anyone
1 Like

Kushan Abeysinghe
6 reviews · 20 photos
★☆☆☆☆ 3 years ago
Unsatisfied customer service
Like

The production of high-quality products depends on customer satisfaction. In order to motivate and satisfy their customers, businesses must offer effective, efficient, and productive services.

In Amalya Resort, above mentioned customer dissatisfaction and further employee dissatisfaction directly affect the reduce the quality of the business process. It's perfectly proved through the google reviews as well as the interviews which we had with the employees and customers. It is crucial that the company pay attention to such feedback and endeavour to raise the standard of its services.

IMPROVED BUSINESS PROCESS

By analyzing the above weaknesses, we identify, Amalya food ordering process wants to be improved in an effective and efficient way as well as minimizing the above-mentioned weaknesses. On point of that we suggest the **self-food ordering system** for the Amalya resort pvt Ltd family restaurant.

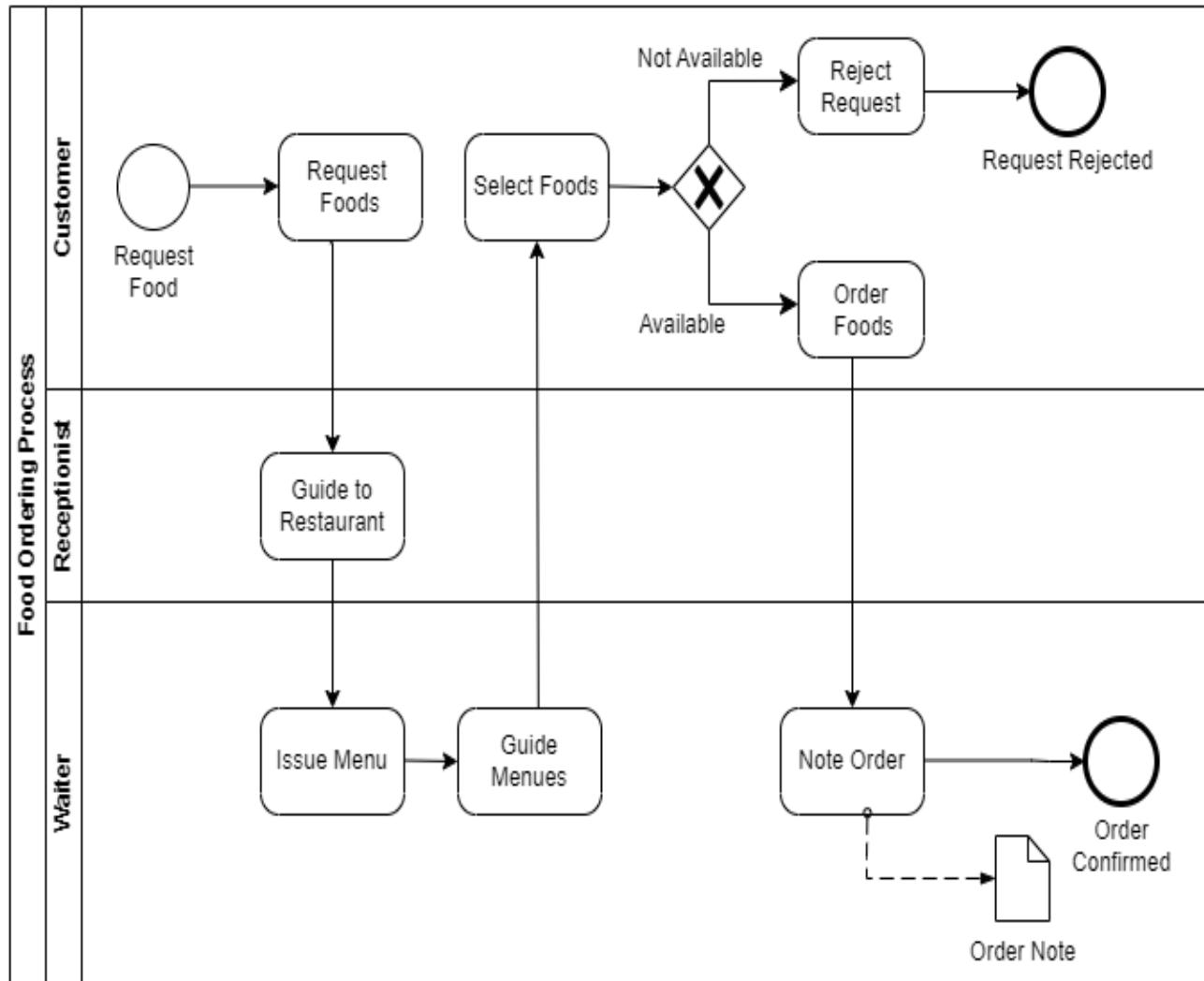
Here we include the main feature and changes which are included in the newly suggested system instead of the above-mentioned weaknesses.

- Mainly through the new system, customers are able to process their order on their own.
(Customer able to reduce their time and do their order by their own way. This is technical as well as the effective efficient system which we provided to minimize weaknesses as much as we can.)
- In the as-is process we have 4 workers (waiters) for the ordering process. In the to-be process, we minimize the waiters as three because the system is able complete more than half of the work. Through that hope to reduce the cost and resources.
- Through suggesting the system, we minimize the employee workload by a considerable amount. Then they have a perfect environment to work without pressure through their job role. Further, this employee satisfaction will be caused to provide quality customer service for customers.
- By having a quick and efficient, quality customer service, customers are able to fulfill their requirements and expectations to their preferred way. Through that hope to provide quality service for the customers and then its course to increase the customer base of Amalya resort as well

PROCESS FLOW DIAGRAM

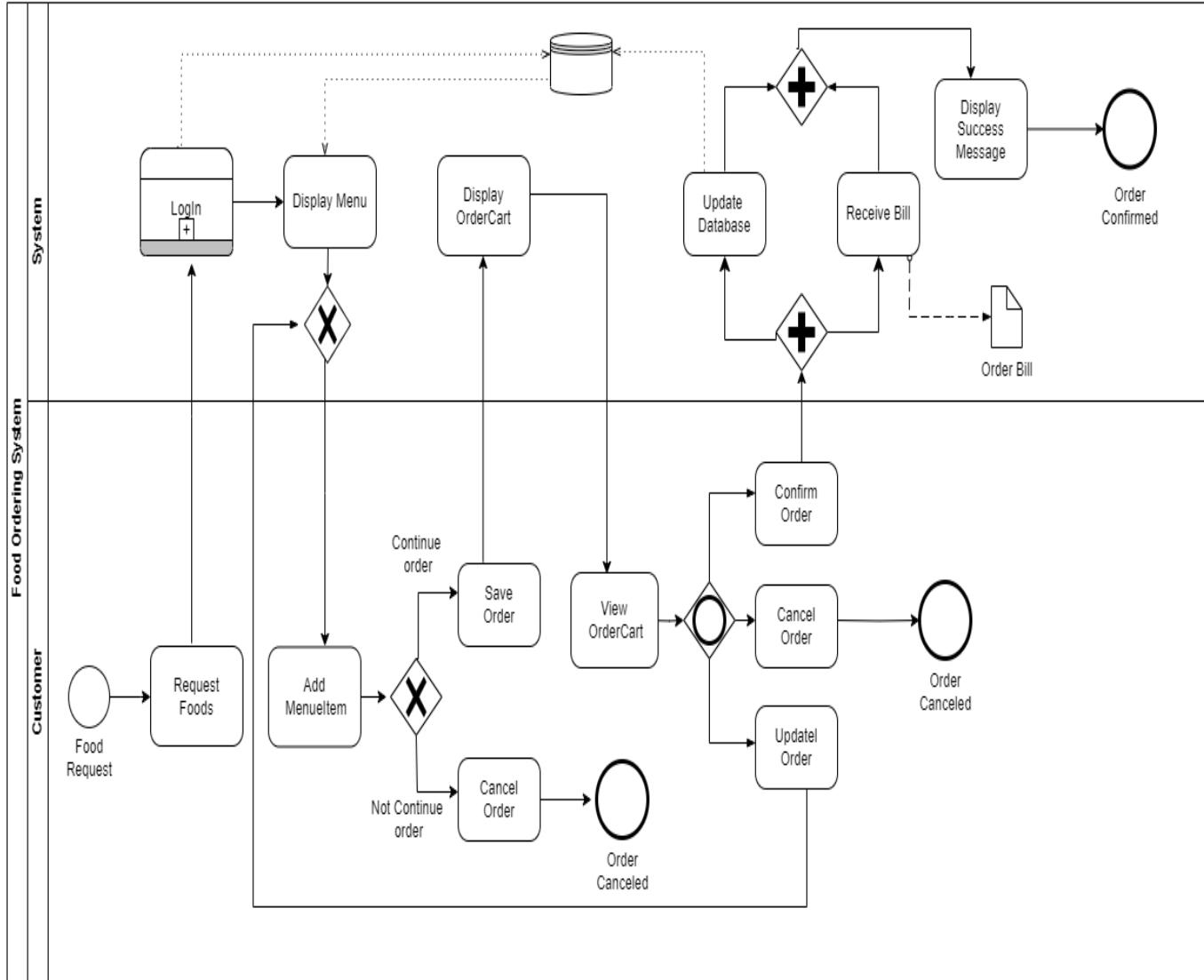
AS-IS PROCESS

Google Drive Uploaded Link: [Click Here](#)



TO-BE PROCESS

Google Drive Uploaded Link: [Click Here](#)



GHERKIN NOTATION

Google Drive Uploaded Link: [Click Here](#)

Epic	Story	Actor	Components	Behaviors
User Management	User Registration	User	Retrieve List Shown User Name NIC Email/ Contact Number App Inputs Created = User ID Hidden Created Date Created Time Created By Last modified date Actions Save Cancel	<p>Feature: Register the new user Description: Create a new user account</p> <p>Scenario 01: On using the system. Given: User has permission to create new user account When: User clicks the registration button Then: Show the create small user form to enter input details And: User must fill all the fields in order to save the form And: If clicks on save, show the message " You are registered" And: On save then Last Modified by field by logged in admin and Last modified date by current date and time Then: User should be logged in automatically</p> <p>Scenario 02: User tries to register with invalid NIC Given: User is in the registration interface When: User enters the invalid NIC Number And: User click the register button Then an Error message displays " Invalid NIC Number" And: User remains the registration page</p> <p>Scenario 03: User tries to register with invalid Email/Contact Number Given: User is in the registration interface When: User enters the invalid Email/Contact Number And: User click the register button Then an Error message displays "Email/Invalid Contact Number" And: User remains the registration page</p>

	User Login	User	User Inputs User Name NIC Retrieve List Shown User Name NIC Actions Log In	<p>Feature: Log In to the System Description: User Authentication through the system</p> <p>Scenario 01: User Log in to the system successfully with valid credentials. Given: User is in log in page When: User clicks the log in button Then: Show the create small user login form to enter input details And: User must fill all the fields in order to log in to the system And: If clicks on login, show the message "You are login" Then: User should be redirect to the menu dashboard</p> <p>Scenario 02: User Log in to the system with invalid credentials. Given: User is in log in page When: User clicks the log in button Then: Show the create small user login form to enter input details And: User fill all the fields with invalid credentials And: If clicks on login, show the error message including the invalid credentials Then: User should be remains the login page</p> <p>Scenario 03: User cancels the login. Given: User is in the login interface When: User no need to continue the ordering process And: User click the cancel button Then a message displays "Canceled" And: User should have the main dashboard</p>
--	------------	------	--	--

	Modify/ deactivate User Profiles	User	Retrieve List Shown User Name User ID NIC Number Email/ Contact Number Hidden Last Modified Date Last Modified Time Last Modified By Action Edit Delete Go Back	<p>Feature: Edit or Delete the User profile information Description: User profile details update or delete</p> <p>Scenario 01: User edit their profiles successfully. Given: User in in log in and go to the profile information. When: User navigate to the profile information Then: Show the profile information which they mention through registration And: If user click the "edit profile" button, they able to update profile information And: updates the profile information And: If clicks on Save Changes, show the message " Profile changes saved" And: On save then Last Mofied by field by logged in admin and Last modified date by current date and time. Then: User updated profile information are visible.</p> <p>Scenario 02: User delete their profiles successfully. Given: User in in log in and go to the profile information When: User navigate to the profile information Then: Show the profile information which they mention through registration And: If user click the "Profile delete" button, they able to delete profile And: Delete the profile information And: If clicks on Confirm show the message " Profile Deleted" Then: User is logged out and no longer to access the account</p> <p>Scenario 03: User cancel the modification or deletion. Given: User is in the user profile interface When: User no need to delete or edit the profile information And: User click the Go back Icon button Then: User should have the main dashboard</p>
--	--	------	--	---

Food Management	View Food	User	Search Food Name Category Name Retrieve List Shown Food ID Food Name Category Name Image Sort Fields Category Name	Feature: User view the food items Description: View food from food list Scenario 01: User views the food item successfully. Given: User have access to view the food When: User navigate the food displayed interface Then: Food list should be displayed through the system. Scenario 02: User searches for the food item successfully. Given: User have access to view the food When: User search food item through the search bar And: Clicks on "Search" Button Then: Food should be displayed according to the search names through the system. Scenario 03: User sorting the food items successfully. Given: User have access to view the food When: User wants to sort specific food item according to one category And: Clicks on "Sort Icon" Button And sort the selected category which users want to sort. Then: Foods should be sorted according the typed category through the system.
------------------------	-----------	------	--	--

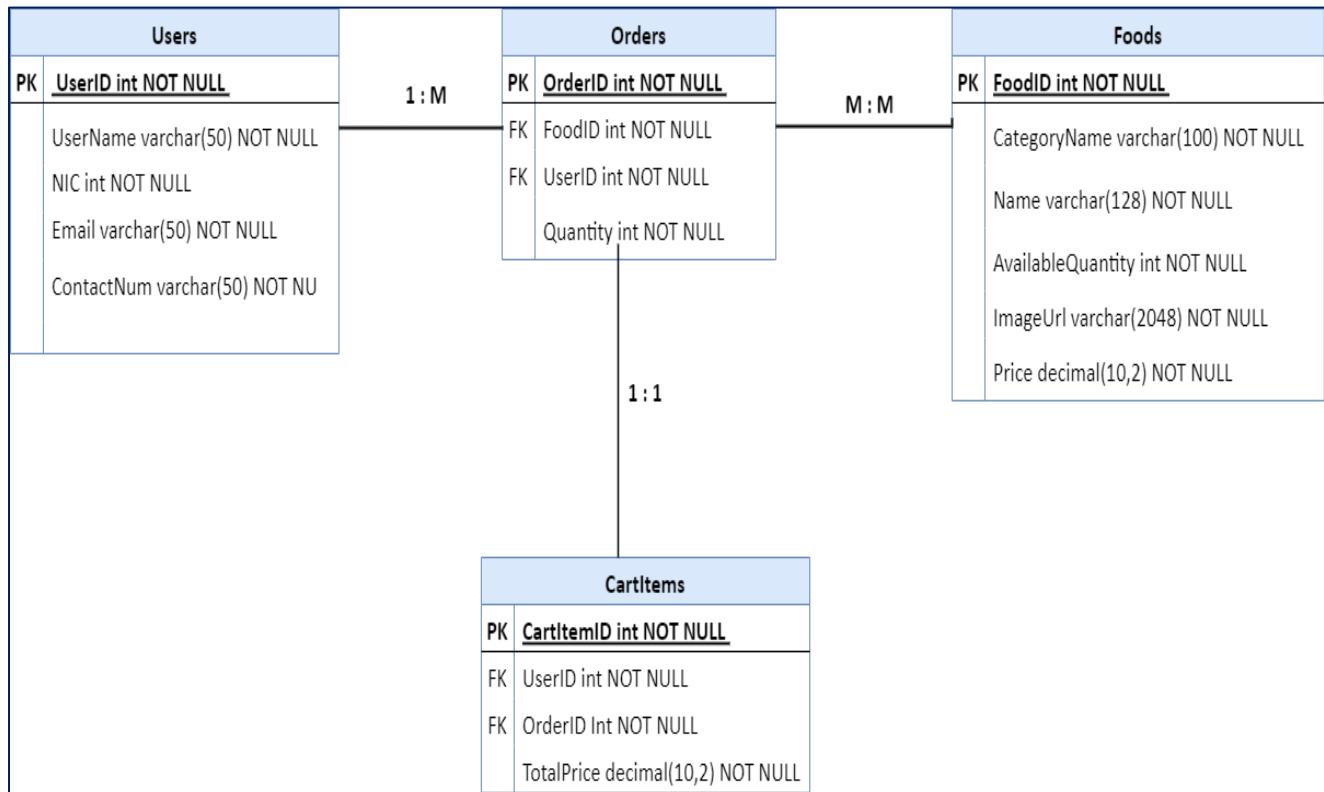
Order Management	Add Order	User	<p>Inputs Select</p> <p>Food ID Food Name Category Name Image Quantity of Food Items Price</p> <p>Search</p> <p>Food Name Category Name</p> <p>App Inputs</p> <p>Created = CartItem ID Created date = Current DateTime</p> <p>Actions</p> <p>Add (Confirm) Save Go Back Delete</p> <p>Hidden</p> <p>UserID</p>	<p>Feature: Add Food Order Description: Create food order using system</p> <p>Scenario 01: User adds food items to the order successfully. Given: User have access to add the order When: User selects the preferred items through food list with quantity And: User clicks the "Order Save", show the message " Order Added" Then: Order should be added to the cart. And: On save populate the Order ID and created date by current date and time through the system</p> <p>Scenario 02: User try to save order with insufficient information. Given: User have access to add the order When: User selects the preferred items through food list with quantity And: User provide insufficient information to proceed And: If user clicks the "Order Saved", show the error message " Enter the insufficient order details" Then: User remains the ordering interface</p> <p>Scenario 03: User cancels the adding the food items. Given: User have access to add the order When: User no need to add food items And: User click the Go back Icon button Then: Cancel all added items and redirect to login page</p> <p>Scenario 04: User deleted existing order item successfully. Given: User have access to add the order When: User selects the deleted items through menu list with quantity And: User clicks the "Order Delete", show the message " Order Deleted" Then: Deleted the order and no longer in the order Dashboard</p>
-------------------------	-----------	------	---	---

Order CartItem Management	View/Confirm Order Cart	User	<p>Retrieve List Shown</p> <p>Image Food Name Category Name Food ID Quantity of food Items Price Total Price Order ID</p> <p>App Inputs</p> <p>Created = CartItem ID</p> <p>Hidden</p> <p>CartItem ID User ID</p> <p>Sort Fields</p> <p>Food Name Category Name</p> <p>Actions</p> <p>Saved (Confirm) Cancel</p>	<p>Feature: View the Food Order Cart item. Description: View food order cart using system</p> <p>Scenario 01: User views all food items in the cart. Given: User have access to the cart items When: User saved the order Then: User can view the cart items And: User clicks the "Confirmed", show the message " Order Confirmed" Then: Order should confirm And: On confirmed populate the cart number through the system</p> <p>Scenario 02: User sorting the menu items through food or category successfully. Given: User have access to the cart items When: User wants to sort specific food item or category And: Clicks on "Sort Icon" Button And sort the selected category which users want to sort. Then: Food should be sorted according to the user typed through the system</p> <p>Scenario 03: User cancels the order. Given: User have access to the cart items When: User no need to proceed with this order And: User click the cancel button and display the message "Order Cart Canceled" Then: Cancel the order cart and redirect to the view foods</p>
----------------------------------	-------------------------	------	---	--

	Update Order Cart Item	User	Retrieve List Shown Image Food Name Category Name Food ID Quantity of food Items Price Total Price Actions Update	Feature: Update the food order cart items Description: Update food order cart items using system Scenario 01: User Update the order cart items. Given: User have access to the order cart items When: User decide to update their order, cart items And: User clicks the "Update" Button Then: User should redirect to the food order dashboard and they able to proceed with that.
--	------------------------	------	--	--

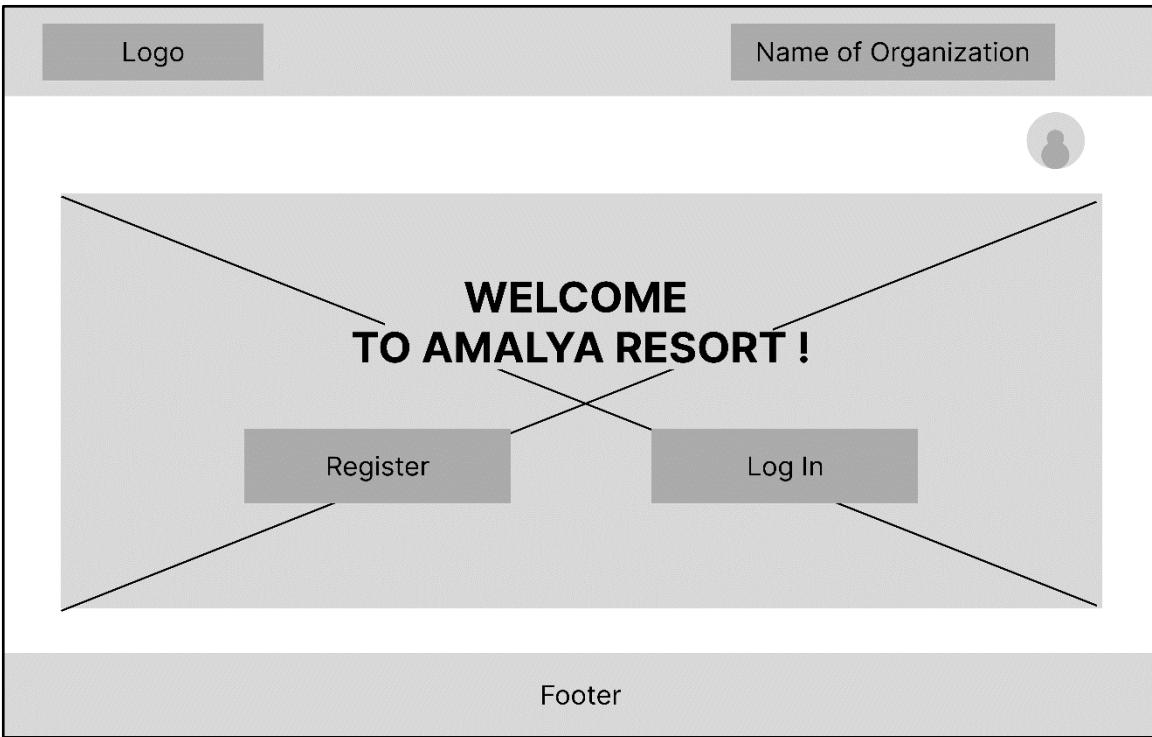
ER DIAGRAM – TO BE PROCESS

Google Drive Uploaded Link: [Click Here](#)



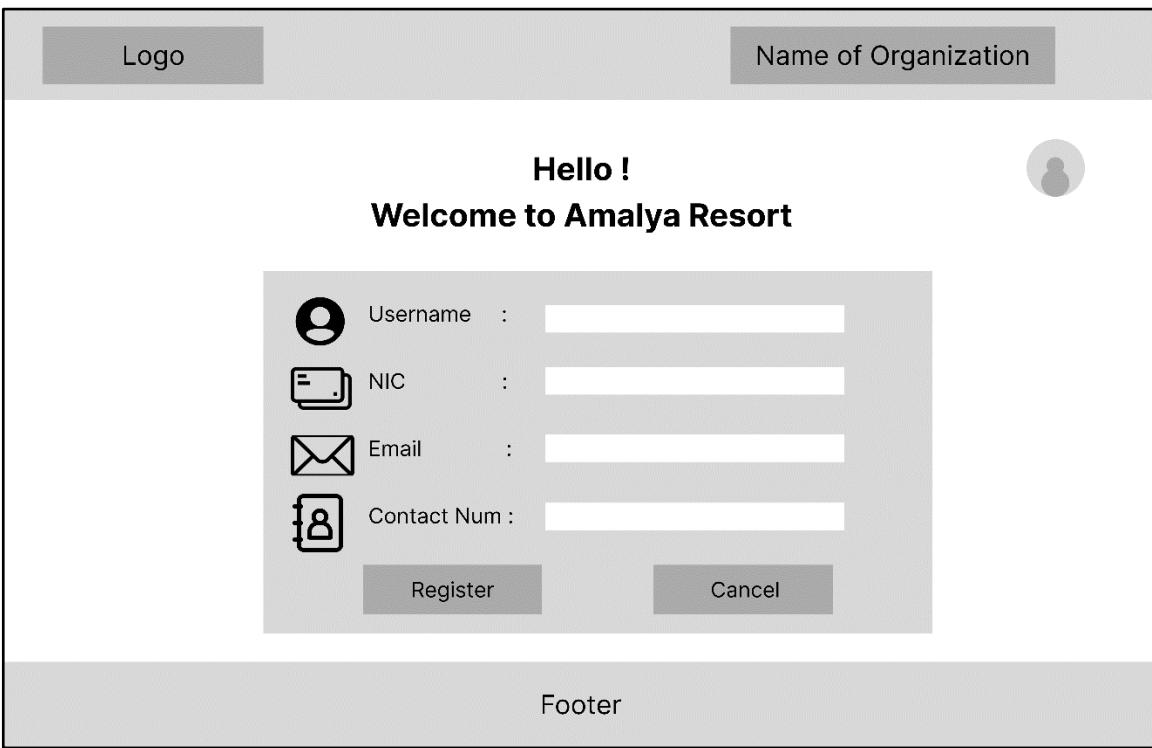
LOW FIDELITY WIREFRAMES – TO BE PROCESS

HOME



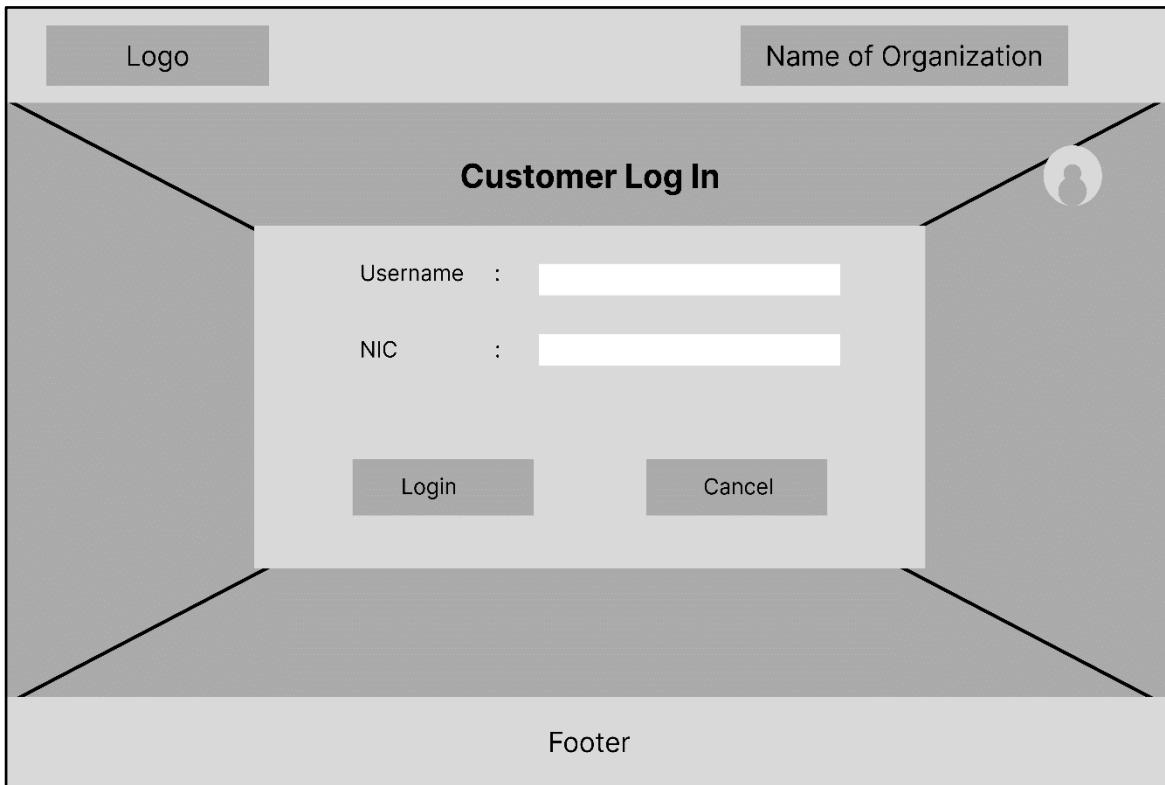
This low-fidelity wireframe for the Home page features a header with 'Logo' and 'Name of Organization'. A user icon is positioned in the top right corner. The central area contains the text 'WELCOME TO AMALYA RESORT !' above two buttons: 'Register' and 'Log In'. A large 'X' is drawn across the center of the page. A footer bar at the bottom contains the word 'Footer'.

REGISTER



This low-fidelity wireframe for the Register page includes a header with 'Logo' and 'Name of Organization'. A user icon is located in the top right. The main content area displays the text 'Hello ! Welcome to Amalya Resort'. Below this, there are four input fields with icons: a user icon for 'Username', a NIC card icon for 'NIC', an envelope icon for 'Email', and a person icon for 'Contact Num'. At the bottom are 'Register' and 'Cancel' buttons, and a 'Footer' bar at the very bottom.

LOGIN



The form is titled "Customer Log In". It contains two input fields: "Username : " and "NIC : ". Below the inputs are two buttons: "Login" and "Cancel". The entire form is set against a dark grey background with a white header bar containing the title.

Logo Name of Organization

Customer Log In

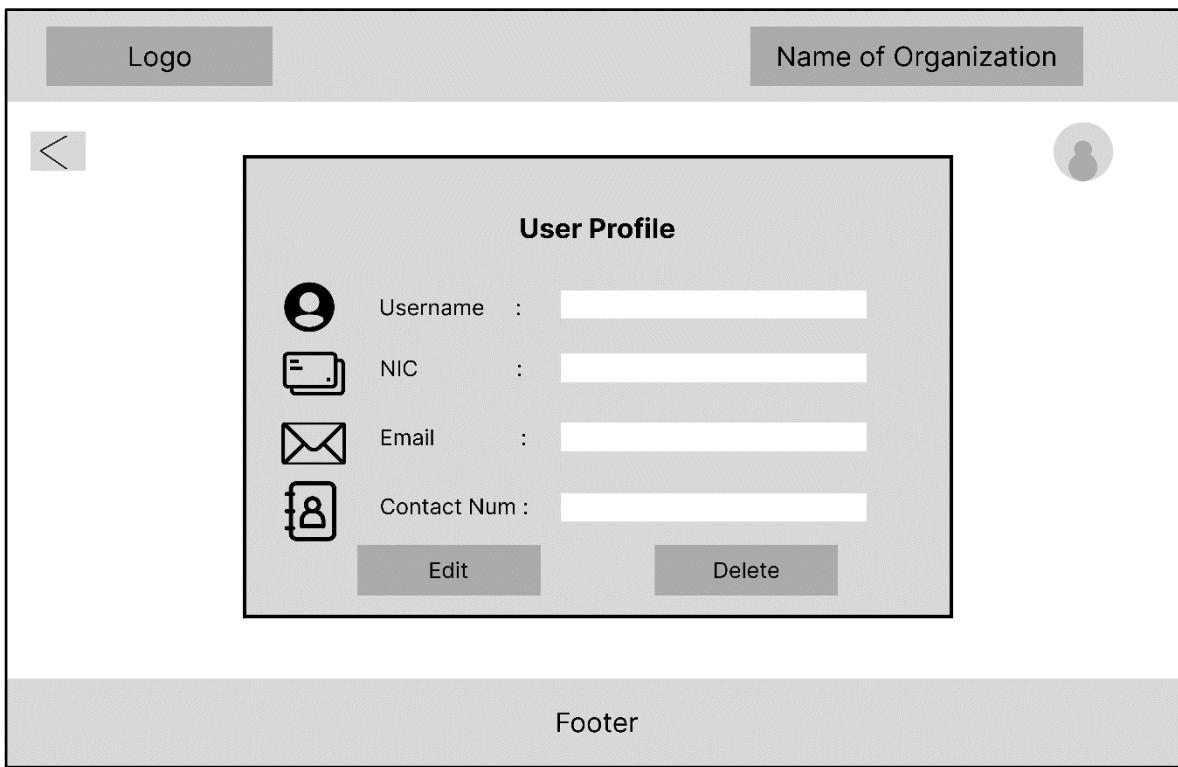
Username :

NIC :

Login Cancel

Footer

USER PROFILE



The form is titled "User Profile". It includes four input fields with icons: "Username : (User icon)", "NIC : (ID card icon)", "Email : (Email icon)", and "Contact Num : (Phone icon)". Below the inputs are two buttons: "Edit" and "Delete". The entire form is set against a light grey background with a white header bar containing the title.

Logo Name of Organization

<

User Profile

 Username :

 NIC :

 Email :

 Contact Num :

Edit Delete

Footer

VIEW/UPDATE FOOD ITEM

Logo
Name of Organization

<
Banner
User Profile

Search :

Category 01 :



Price



Price

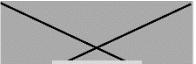


Price

Category 02 :



Price



Price



Price

Category 03 :



Price



Price



Price

Footer

ADD ORDER

Logo
Name of Organization

<
Banner
User Profile

Search :

Category 01 :



Price

Add
+ Q -
Del



Price

Add
+ Q -
Del



Price

Add
+ Q -
Del

Category 02 :



Price

Add
+ Q -
Del



Price

Add
+ Q -
Del



Price

Add
+ Q -
Del

Category 03 :



Price

Add
+ Q -
Del



Price

Add
+ Q -
Del



Price

Add
+ Q -
Del

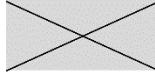
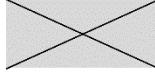
Footer

Logo

Name of Organization

Your Order No :



Image	Food Item Name ▼	Category Name ▼	Food Item ID	Quantity	Rate	Total Price
						
						

Total Payment Amount :

Confirm

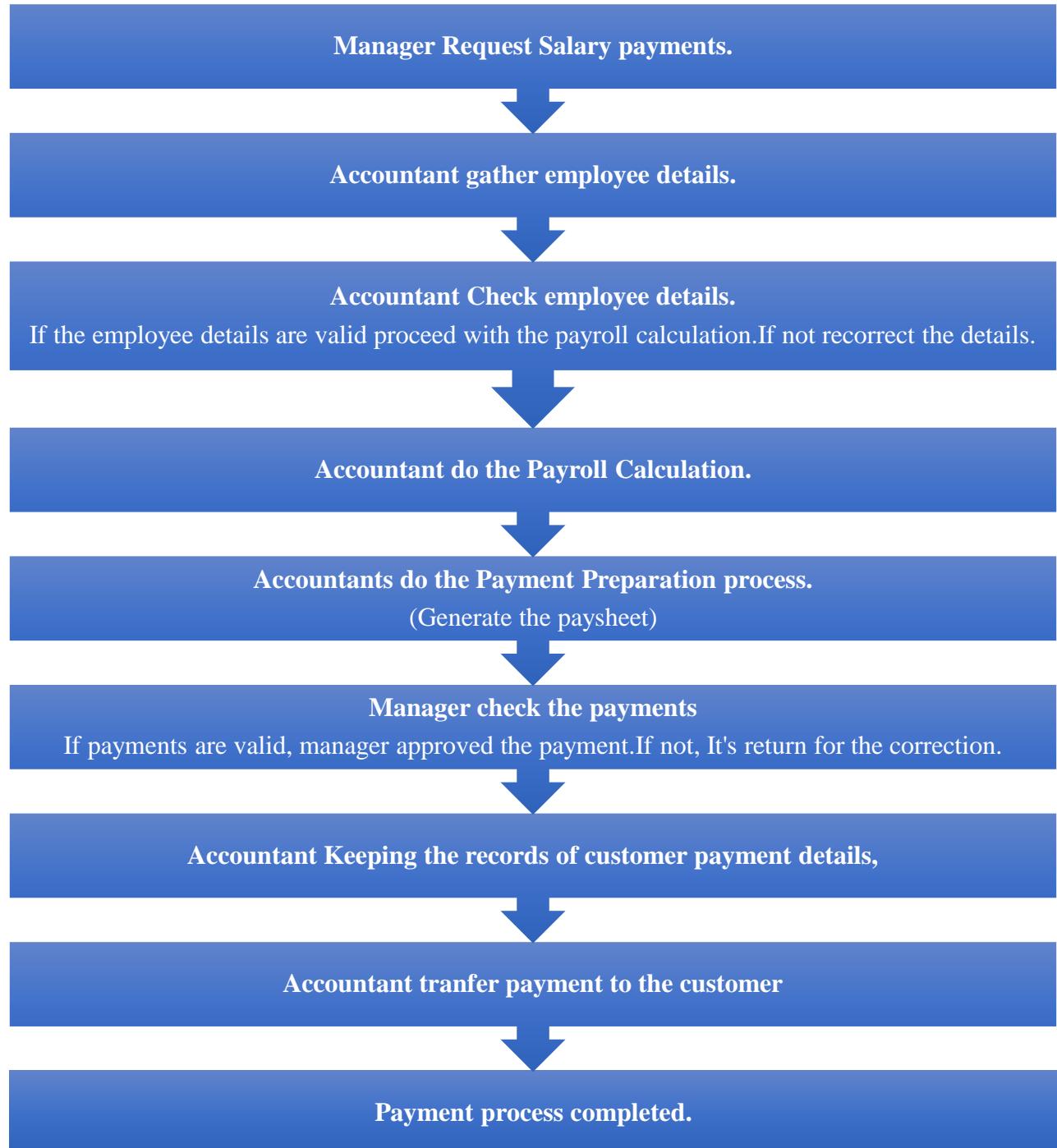
Update

Cancel

Footer

EMPLOYEE PAYROLL PAYMENT PROCESS

AS IS PROCESSES OF PAYROLL PAYMENT PROCESSES



IDENTIFIED WEAKNESSES

Over the project, we used process discovery approaches to get a thorough understanding of the procedural details involved in the employee payroll payment process. A thorough analysis of the mentioned process has revealed numerous problems that are preventing smooth company operations.

- **Time**

Both managers and employees have to deal with a heavy effort when paper timesheets are used to manually record working hours. This labor-intensive approach hinders the quick distribution of wages to employees, leading to operational constraints and processing delays.

- **Cost**

The risk of mistakes increases when data entry and calculations are done manually. Employees may become dissatisfied and frustrated if there is a discrepancy between their expected and actual payment as a result of errors in wage calculation, reductions, and other payroll-related aspects.

The manager mentioned there are some situations in which payments are transferred twice or payments made but not recorded it properly etc. Through those situations management wants to have unnecessary costs and resources.

- **Quality**

Due to the lack of automation in our current manual process, we heavily rely on human input at every step. This leads to operational delays, wastage of time and resources, and manual data management challenges. Further Its cause to the mismatches and misplacements etc. Through above mentioned issues directly affect to decrement of the quality of the process as well as the whole organization.

IMPROVED BUSINESS PROCESS

Through a comprehensive analysis of the aforementioned limitations, it has become evident that there exists a notable opportunity for enhancing the efficiency and effectiveness of the Amalya payroll payment process, while simultaneously mitigating the identified shortcomings. In this observation, we propose the implementation of a payroll payment system for the Amalya Resort Pvt Ltd.

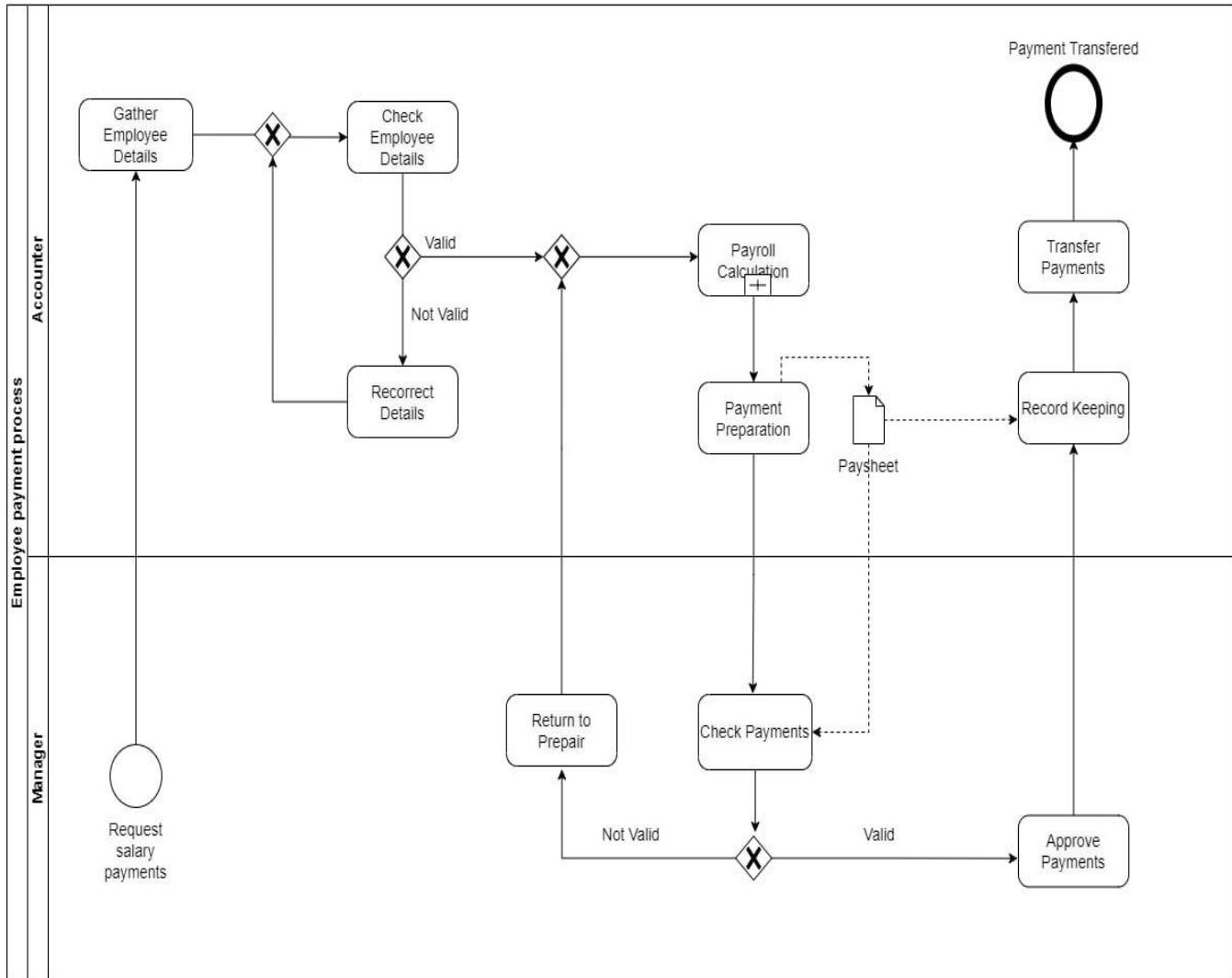
The new system we're suggesting includes a range of features and changes that target the weaknesses we identified earlier. These improvements cover a variety of useful aspects, all aimed at making operations smoother and more effective.

- In particular, utilizing the new system, accountants and managers (Access users) can perform employee payment calculations automatically without less human effort. By using the system, accountants and managers (access users) can prepare payments more quickly by saving their time and resources. We provided this technically solid and highly effective method in an effort to reduce flaws as much as possible.
- The payment procedure in the as-is process has two actors, an account and a manager. Due to the system's ability to perform a significant amount of work, we minimize the actors in the to-be process to only one (the access user). With that, we intend to reduce human effort and retain resources for the organization.
- We significantly reduce the employee workload by recommending technological solution. They, therefore, have the ideal setting to do their job effectively without feeling under pressure. Then it has an impact on improving both the process and the organization's quality.

PROCESS FLOW DIAGRAM

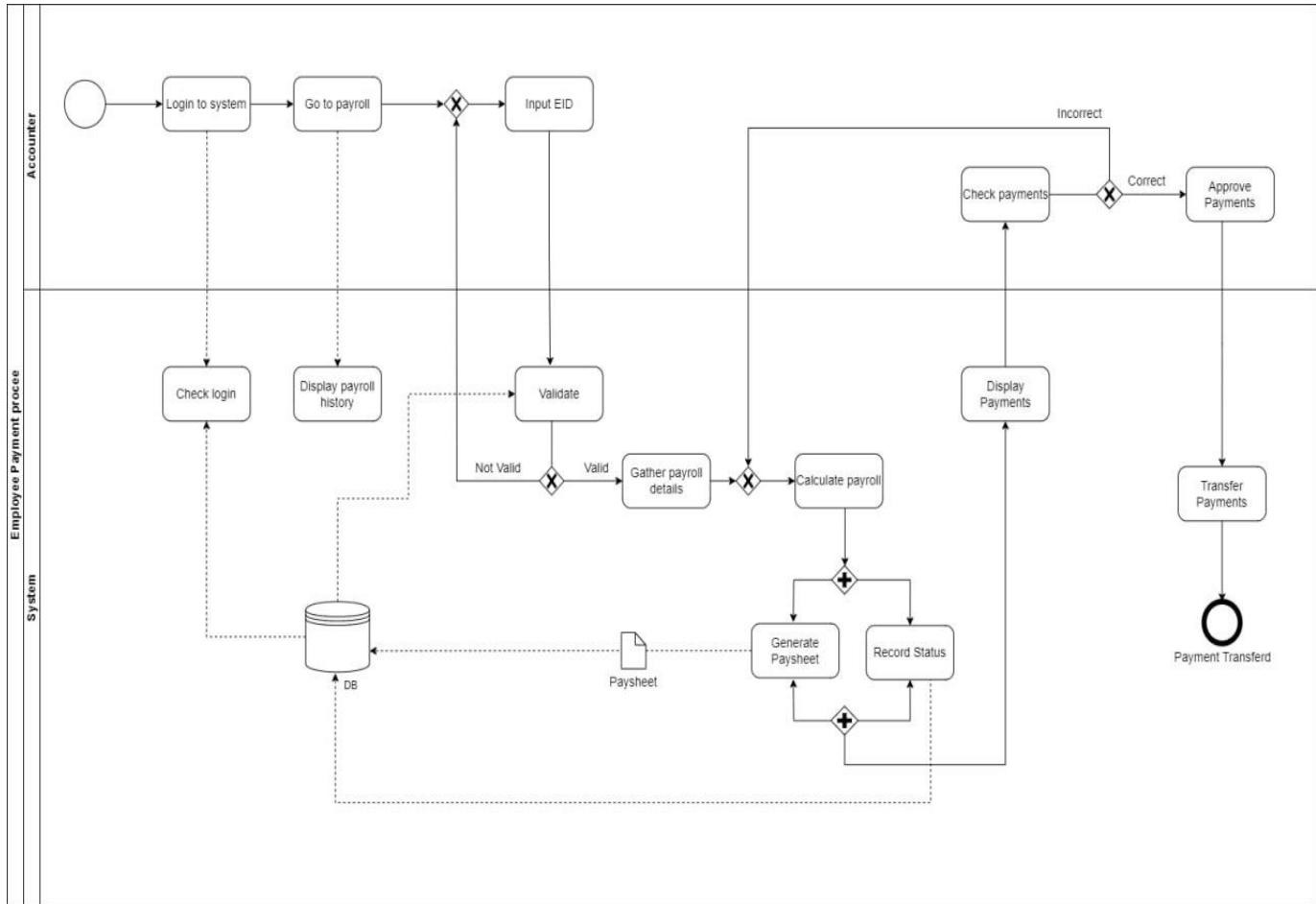
AS-IS PROCESS

Google Drive Uploaded Link: [Click Here](#)



TO BE PROCESS

Google Drive Uploaded Link: [Click Here](#)



GHERKIN NOTATION

Google Drive Uploaded Link: [Click Here](#)

Epic	Story	Actor	Components	Behaviors
User Management	User Login	Admin (user)	User inputs User name Password Sort Fields User ID Retrieve List User name Password User ID Actions Log-In Cancel	<p>Features: Log-In Description: Enable users to authenticate themselves using valid credentials.</p> <p>Scenario 01: Successful User Log-In Given: The user has permission to Log in to the system using valid credentials. When: The user clicks on the 'Login' button. Then: The system displays a user login form to input login details. And: The user fills in their username and password to proceed. And: Upon clicking the "Login" button, the system validates the provided username and password. Then: If the username and password are correct, the user is successfully logged into the systems.</p> <p>Scenario 02: Incorrect Username or Password Given: The user has permission to Log in to the system using valid credentials. When: The entered Username or password is incorrect. And: An Error message is displayed to inform the user of issue. Then: The login page is shown again, with the input fields emptied, allowing the user to retry</p>

	Edit User Profile	Admin (User)	User inputs User name Password Email Role App inputs Created Date=current date Created Time=current time Created By=LoggedInUser Actions Cancel Save Update	<p>Feature: Edit User Profile Description: Allow user to edit their own profile details.</p> <p>Scenario 01: Edit Registered User profile Given: The user has permission to edit user profile. When: The user selects their profile and clicks on the "Edit" button. Then: The system displays the user's details for editing. And: The "Save" button is enabled if the form is valid and the user has permission to update user records. And: Upon clicking "save" the "last modified by" field is populated with the logged-in user, and the "lastModifiedDate" is updated with the current data and time. Then: When the user clicks the "update" button, the profile is updated.</p> <p>Scenario 02: User cancel the modification. Given: User is in the user profile interface When: User no need to delete or edit the profile information And: User click the cancel Icon button</p>
	Deactivate user profile	Admin (User)	App inputs Created Date=current date Created Time=current time Created By=LoggedInUser Actions Delete Cancel	<p>Feature: Deactivate User Profile Description: Allow user to deactivate their own profile details.</p> <p>Scenario 01: User delete their profiles successfully. Given: User is in log in and go to the user profile information When: User navigate to the profile information Then: Show the profile information which they mention through registration And: If user click the "Profile delete" button, they able to delete profile And: If clicks on Confirm show the message " Profile Deleted" Then: User is logged out and no longer to access the account</p>

				<p>Scenario 02: User cancel the deletion Given: User is in the user delete confirmation interface When: User no need to delete or edit the profile information And: User click the "Cancel" button Then: User redirect user profile interface</p>
Employee Details Management	List Employee	Admin (User)	Search Free text search by Employee Identification No (EIN) Retrieve List Shown Employee Identification No (EIN) Employee Name Email Positions Sort Fields Employee Identification No (EIN) Action Search Veiw Back Sort	<p>Feature: List down Employees Description: List down employee details</p> <p>Scenario 01: On visit the page Given: Admin is logged in When: Admin is in list employee details page Then: Show all the employee list</p> <p>Scenario 02: Sorting data Given: Admin is in employee section When: Admin wants to view employee details according to the hire date And: Clicks on "Sort Icon" Button Then: Show the employee list sort by hire date</p> <p>Scenario 03: Search by Employee identification number Given: Admin is already in Employee section When: Admin enters a EIN in the search box Then: Show the Employee matching details for the selected employee</p> <p>Scenario 04: Empty state Given: User arrives at the page When: There are no data to display Then: Show the empty state</p>
	View Employee	Admin (User)	User inputs Employee Identification No (EIN) Employee Name Display Employee	<p>Feature: View Employee Description: View employee Profile with all the details</p> <p>Scenario 01: View the Employee Given: The user has permission to view each and every employee profile When: User clicks on the specific employee</p>

			Identification No Employee Name Email Phone Number address Hire date Employee status Positions Bank Acc-No Actions Go back	Then: Show the employee all details	
Update Employee Details	Admin (User)	User inputs Employee Identification No Employee Name Email Phone Number address Hire date Employee status Positions Bank Acc-No App inputs Created Date= current date Created Time= current time Created By=LoggedInUser	Feature: Update or edit Employee details Description: Admin Edits Employee details Scenario 01: admin update employee details with their EIN Given: Admin is logged, and he has permission to Update employee profile. When: Admin is in employee Profile page And: Admin edit employee details with valid details And: The "Save" button is enabled if the form is valid and the user has permission to update user records. And: Upon clicking "save" the "last modified by" field is populated with the logged-in user, and the "lastModifiedDate" is updated with the current data and time. Then: When the user clicks the "update" button, the profile is updated.	Action Save Update Cancel	Scenario 02: admin update employee details with their invalid details Given: Admin is logged, and he has permission to Update employee profile. When: Admin already is in employee Profile page And: Admin edit employee details with invalid which they wanted And: Admin click save button to confirm changes Then: Employee details should not be changed

				<p>Scenario 03: Admin Can Cancels Edit Employee details.</p> <p>Given: Admin is logged, and he has permission to Update employee profile.</p> <p>When: Admin already is in employee profile page</p> <p>And: The Admin makes changes to the employee details</p> <p>And: The Admin cancels the edits</p> <p>Then: The Employee details should remain unchanged.</p>
Add Employee Details	Admin (User)	<p>User inputs</p> <p>Employee Name Email Phone Number address Hire date Employee status Positions Bank Acc-No</p> <p>App inputs</p> <p>Employee Identification No (EIN) Created Date= current date Created Time= current time Created By= LoggedInUser</p> <p>Action</p> <p>Add Cancel</p>		<p>Feature: Add new Employee Description: Admin can make new Employee</p> <p>Scenario 01: Admin can add new employee.</p> <p>Given: Admin is logged in, and he has permission to add a new employee.</p> <p>When: Admin is in employee list page</p> <p>And: The admin clicks the add button to add a new employee.</p> <p>Then: Display Employee add form</p> <p>And: Admin Fill employee details form with valid details</p> <p>And: Upon clicking "Add" the "last modified by" field is populated with the logged-in user, and the "lastModifiedDate" is updated with the current data and time.</p> <p>Then: New employee added successfully.</p> <p>Scenario 02: Admin Can Cancels add a new Employee.</p> <p>Given: Admin is logged, and he has permission to Update employee profile.</p> <p>When: Admin already is in employee list page</p> <p>And: The admin clicks "add" button to add new employee.</p> <p>And: The Admin makes changes to the employee details</p> <p>And: The Admin Click the "Cancel" button.</p> <p>Then: Redirect to the employee list page.</p>

Payment Management	List Payments	Admin (User)	Search Free text search by Payment ID EmployeeID Payroll ID Retrieve List Shown Payment ID Employee Identification No (EIN) Employee Name Net pay Payroll ID Sort Fields EmployeeID Action Search View Back Sort	Feature: List down payments Description: List down payment details Scenario 01: On visit the page Given: Admin is logged in When: Admin is in list payment details page Then: Show all the payment list Scenario 02: Sorting data Given: Admin is in payment section When: Admin wants to view payment details according to the Payment ID And: Clicks on "Sort Icon" Button Then: Show the payment list sort by EmployeeID Scenario 03: Search by payment, Payment identification Code(PID) or EmployeeID (EID) Given: Admin is already in payment section When: Admin enters a Payment ID, PayrollID or EmployeeID in the search box Then: Show the payment matching details for the selected payment Scenario 04: Empty state Given: User arrives at the page When: There are no data to display Then: Show the empty state
Add payment	Admin (User)	Admin (User)	User inputs Payroll ID Retrieve List Shown Employee Identification Code (EIN) Payroll ID Employee Name Net payment Bank Acc-No Payroll Date Payment Method	Feature: Add payment Description: Admin can add payment Scenario 1: Admin can access employee adding form. Given: Admin is logged in When: Admin enter a Payroll Id which wanted to Get payments in the Search field And: the admin clicks the "Submit" button Then: Show the processed payment details of each employee according to the Entered Payroll ID And: Upon clicking "Add" the "Created by" field is populated with the logged-in user, and the "Payment Date" and "Payment type" is updated with the current data and time.

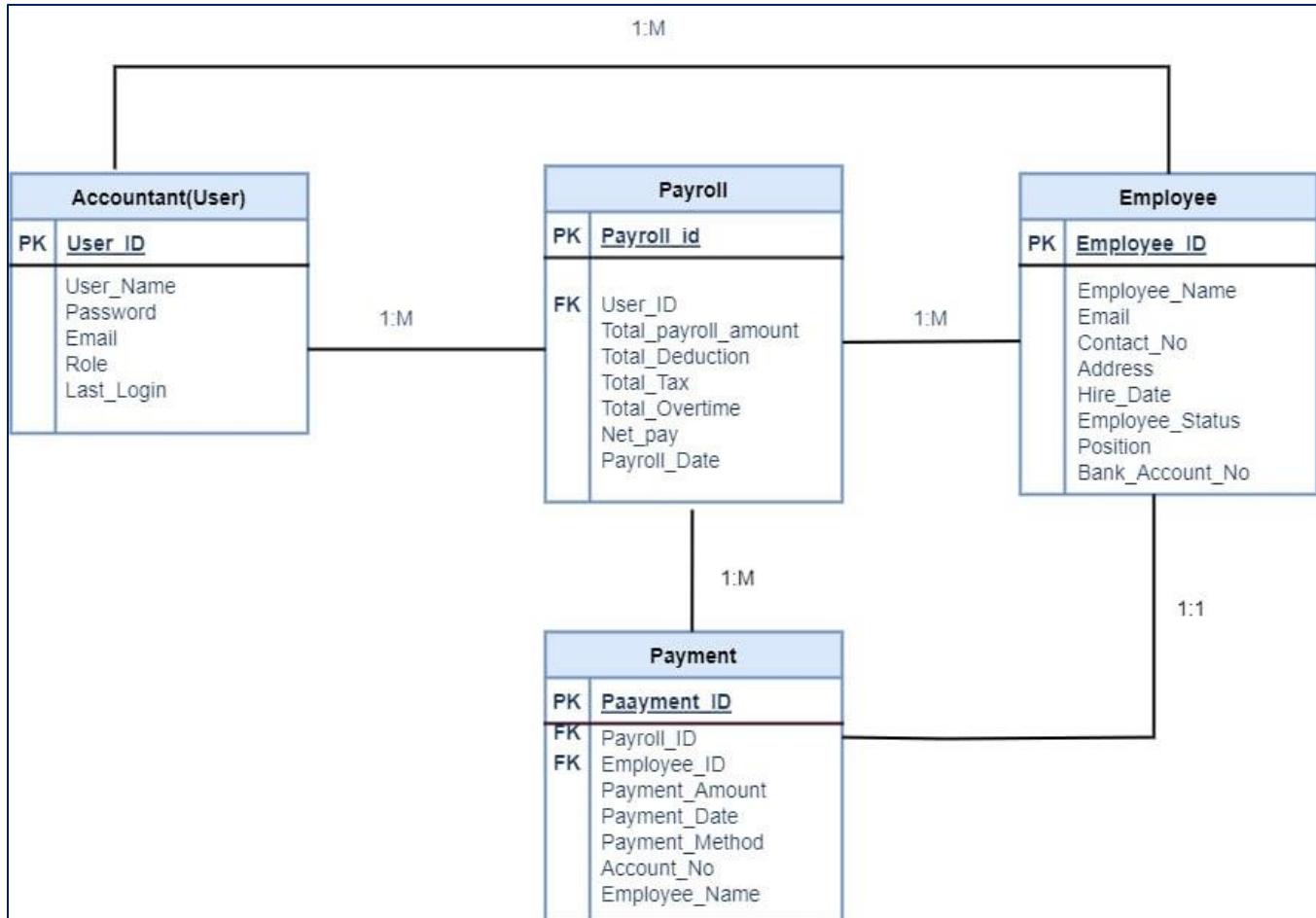
			<p>Bank Acc-No</p> <p>App inputs</p> <p>Payment ID</p> <p>Payment Date= current date</p> <p>Payment Time= current time</p> <p>Created By= LoggedInUser</p> <p>Action</p> <p>Submit</p> <p>Add</p> <p>Cancel</p>	<p>Then: Show the approved for the transfer payment details of each employee in the payment list according to the Entered Payroll ID</p> <p>Scenario 02: Admin wants to Cancel add payment process.</p> <p>Given: Admin is logged, and he has permission to Update employee profile.</p> <p>When: Admin enter a Payroll Id which wanted to Get payments in the Search field</p> <p>Then: Show the processed payment details of each employee according to the Entered Payroll ID</p> <p>And: the admin clicks the "Cancel" button.</p> <p>Then: The processed payment details do not approve for the transformation.</p>
View Payment	Admin (User)		<p>User inputs</p> <p>Payment ID</p> <p>EmployeeID</p> <p>Display</p> <p>Payment ID</p> <p>Employee Identification Code(EIN)</p> <p>Payroll ID</p> <p>Employee Name</p> <p>Net payment</p> <p>Bank Acc-No</p> <p>Payroll Date</p> <p>Payment Method</p> <p>Bank Acc-No</p> <p>Payment Date</p> <p>Payment Time</p> <p>Created By</p> <p>Actions</p> <p>Go back</p>	<p>Feature: View Payment</p> <p>Description: View payments with all the details</p> <p>Scenario 01: View the payment.</p> <p>Given: The user has permission to view each and every Payments records</p> <p>When: User clicks on the specific Payment record</p> <p>Then: Show the employee all details</p>

Payroll Management	List Payroll	Admin (User)	Search Free text search by EmployeeID Payroll ID Retrieve List Shown Employee Identification No (EIN) Employee Name Net pay Payroll ID Sort Fields EmployeeID Action Search View Back Sort	<p>Feature: List down Payroll Description: List down Payroll Records</p> <p>Scenario 01: On visit the page. Given: Admin is logged, and he has permission to access payroll section. When: Admin navigate to payroll section Then: Show all the existing payroll record list</p> <p>Scenario 02: Sorting payroll records Given: Admin already is in Payroll section When: Admin wants to view payment details according to the Employee ID And: Clicks on "Sort Icon" Button Then: Show the Payroll record list sort by EmployeeID</p> <p>Scenario 03: Search by Employee ID or Payroll ID Given: Admin is already in Payroll section When: Admin enters a valid Employee ID or Payroll ID search box. Then: Show the matching Payroll details for the Entered keywords.</p> <p>Scenario 04: Empty state Given: User arrives at the page When: There are no data to display Then: Show the empty state</p>
Calculate/ Update Payroll		Admin (User)	Retrieve List Shown Employee Identification No (EIN) Employee Name Net pay Payroll ID Total Tax App inputs Payroll ID Payroll Date= current date Payroll Time= current time	<p>Feature: Calculate and update payroll Description: Calculate each and every employee payroll monthly</p> <p>Scenario 1: Admin wants to calculate payroll. Given: Admin is logged in and he has permission to handle payroll section. When: Admin click the "Update" button Then: Display the list of employees to be calculated payroll and Tax input field And: Input Current tax amount to deduction employee salary And: Select the employee records required to calculate</p>

			<p>Hidden Created By= LoggedInUser</p> <p>Sort Fields EmployeeID</p> <p>Action Update Submit Cancel</p>	<p>And: Upon clicking "Submit" the "Created by" field is populated with the logged-in user, and the "Update Date" and "Update time" is updated with the current data and time.</p> <p>Then: All the selected employee records are calculated and shown in the payroll list section</p> <p>Scenario 02: Admin Cancel the Payroll update process.</p> <p>Given: Admin is logged, and he has permission to Update payroll section.</p> <p>When: Admin click the "Update" button</p> <p>Then: Display the list of employees to be calculated payroll and Tax input field</p> <p>And: the admin clicks the "Cancel" button.</p> <p>Then: The processed payment details do not approve for the transformation.</p> <p>And: the admin clicks the "Cancel" button.</p> <p>Then: Selected employee records are not calculated or update in the payroll list section</p>
View Payroll	Admin (User)		<p>User inputs Payroll ID EmployeeID</p> <p>Display Employee Identification Code (EIN) Payroll ID Employee Name Net payment Payroll Time Payroll Date</p> <p>Hidden Created By= LoggedInUser</p> <p>Actions Go back</p>	<p>Feature: View Payroll Description: View Payroll with all the details</p> <p>Scenario 01: View the Payroll</p> <p>Given: The user is logged in and he has permission to view each and every Payroll records</p> <p>When: User clicks on the specific Payroll record</p> <p>Then: Show the Payroll details of the employee</p>

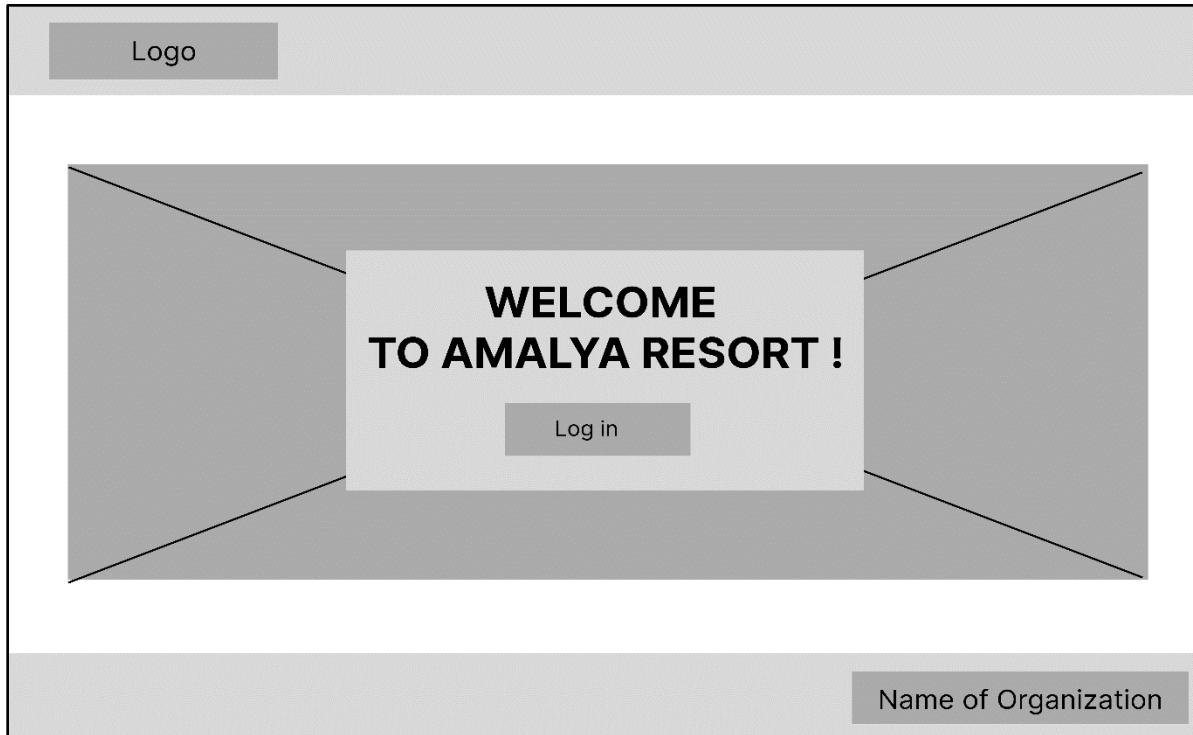
ER DIAGRAM – TO BE PROCESS

Google Drive Uploaded Link: [Click Here](#)



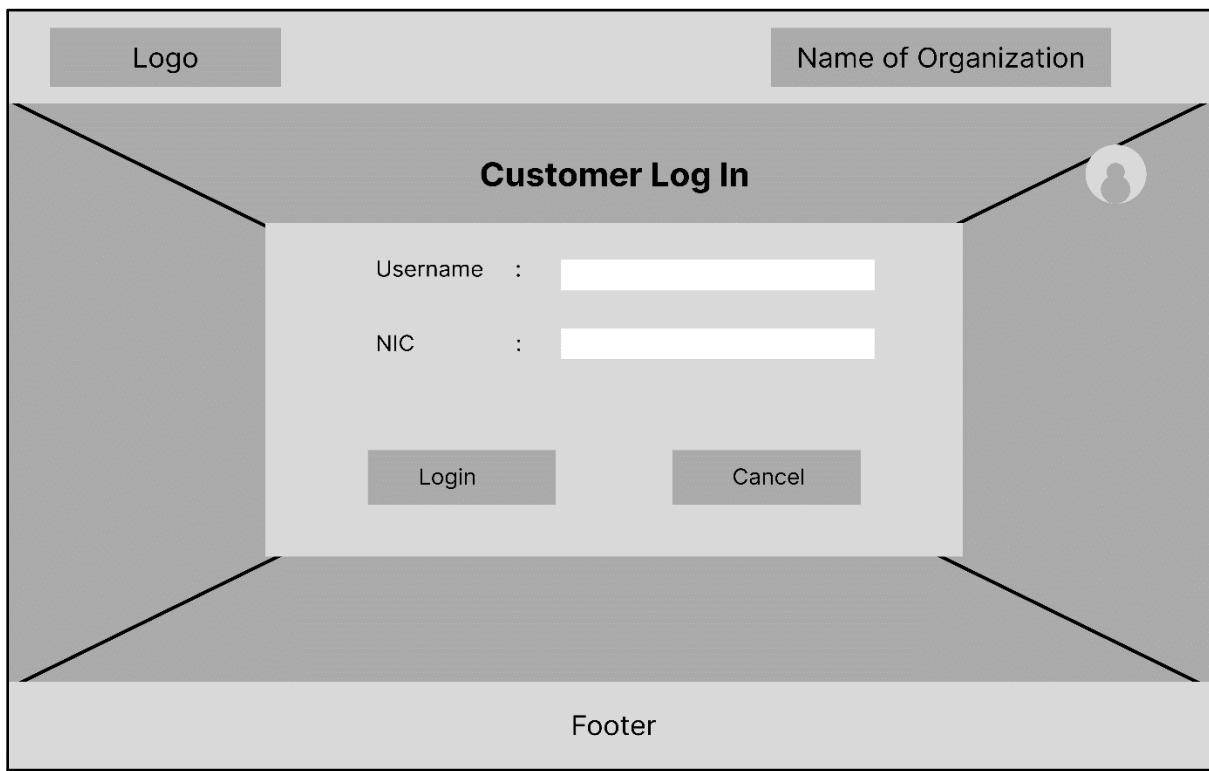
LOW FIDELITY WIREFRAMES – TO BE PROCESS

START PAGE



This low-fidelity wireframe represents the start page of a web application. It features a central white rectangular area containing the text "WELCOME TO AMALYA RESORT!" in bold black capital letters. Below this text is a small grey rectangular button labeled "Log in". The background of the main content area is light grey. At the top left, there is a dark grey horizontal bar with the word "Logo" centered in it. At the bottom right, there is another dark grey horizontal bar with the text "Name of Organization" centered in it. The entire wireframe is enclosed in a large black rectangular frame.

USER LOGIN



This low-fidelity wireframe represents the user login page. It follows a similar structural layout to the start page. At the top left is a "Logo" bar and at the top right is an "Name of Organization" bar. The main content area is a light grey rectangle containing the text "Customer Log In" in bold black capital letters. To the right of the text is a small circular icon with a person silhouette. Below the title are two input fields: one for "Username" and one for "NIC", each preceded by a colon and followed by a horizontal input field. At the bottom of the main content area are two grey rectangular buttons labeled "Login" and "Cancel". The entire wireframe is enclosed in a large black rectangular frame. A "Footer" bar is located at the very bottom of the page.

USER PROFILE

Logo

<

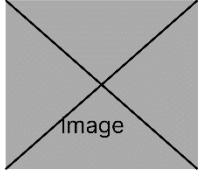
Link 1 >

Link 2 >

Link 3 >

Link 4 >

USER PROFILE



Image

Username :	lorem ipsum
Mobile :	lorem ipsum
Email :	lorem ipsum
Role :	lorem ipsum

Edit Delete profile

Name of Organization

EDIT USER PROFILE

Logo

<

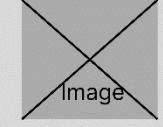
Link 1 >

Link 2 >

Link 3 >

Link 4 >

UPDATE USER PROFILE



Username :	<input type="text"/>
Mobile :	<input type="text"/>
Email :	<input type="text"/>
Role :	<input type="text"/>

Save

Update

Name of Organization

DEACTIVATE PROFILE

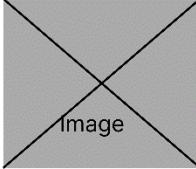
DELETE PROFILE

Link 1 >

Link 2 >

Link 3 >

Link 4>



Image

	Username :	lorem ipsum
	Mobile :	lorem ipsum
	Email :	lorem ipsum
	Role :	lorem ipsum

Delete

Cancel

Name of Organization

EMPLOYEE LIST

EMPLOYEES

Link 1 >

Link 2 >

Link 3 >

Link 4>

Emp ID	Name	Email	Status
			>
			>
			>
			>
			>

Search

Sort

Add

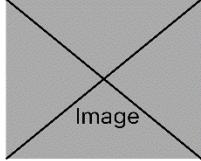
Name of Organization

EMPLOYEE PROFILE

Logo

<

EMPLOYEE PROFILE

 Image

Employee ID :	lorem ipsum
Name :	lorem ipsum
Position :	lorem ipsum
Email :	lorem ipsum
Phone no :	lorem ipsum
Address :	lorem ipsum
Hire Date :	lorem ipsum
Employee Status :	lorem ipsum
Bnk-Account No:	lorem ipsum

Edit

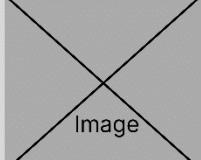
Name of Organization

ADD EMPLOYEE PROFILE

Logo

<

ADD A NEW EMPLOYEE

 Image

Name :	<input type="text"/>
Position :	<input type="text"/>
Email :	<input type="text"/>
Phone no :	<input type="text"/>
Address :	<input type="text"/>
Hire Date :	<input type="text"/>
Employee Status :	<input type="text"/>
Bnk-Account No:	<input type="text"/>

Add Cancel

Name of Organization

EDIT EMPLOYEE PROFILE

Logo

<

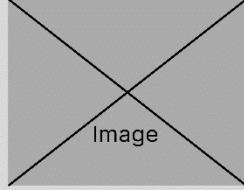
Link 1 >

Link 2 >

Link 3 >

Link 4>

U PDATE EMPLOYEE PROFILE



Image

Name :	<input type="text"/>
Position :	<input type="text"/>
Email :	<input type="text"/>
Phone no :	<input type="text"/>
Address :	<input type="text"/>
Hire Date :	<input type="text"/>

Employee Status :

Bnk-Account No:

Name of Organization

PAYMENT LIST

Logo

<

Link 1 >

Link 2 >

Link 3 >

Link 4>

PAYMENTS

Payment ID	Emp ID	Emp Name	Net Pay	Payroll ID
<input type="text"/>				
<input type="text"/>				
<input type="text"/>				
<input type="text"/>				
<input type="text"/>				

Name of Organization

ADD PAYMENT

Logo

<

ADD PAYMENT

Enter Payroll ID

Submit

Link 1 >

Link 2 >

Link 3 >

Link 4 >

EIN	Payroll ID	Emp Name	Net Pay	Payroll ID	Bank Acc-No
					>
					>
					>

Add Cancel

Name of Organization

LIST PAYROLL

Logo

PAYROLL

Search Sort

Payroll ID	EIN	Emp Name	Net Pay	Payroll ID
				>
				>
				>
				>
				>

Link 1 >

Link 2 >

Link 3 >

Link 4 >

Update

Name of Organization

UPDATE PAYROLL

Logo

<

Link 1 >

Link 2 >

Link 3 >

Link 4>

UPDATE PAYROLL

Enter current Tax Rate

EIN	Payroll ID	Emp Name	Net Pay	Payroll ID	Bank Acc-No
				>	
				>	
				>	
				>	

Submit Cancel

Name of Organization

RESERVATION MANAGEMENT PROCESS

AS IS PROCESSES OF RESERVATION MANAGEMNET PROCESSES

Customer has received the necessary information through the receptionist.

Make request the reservation for the rooms.

Receptionist checks the room availability through their calendar.

If reservation is available proceed with the request and If not cancel the request.

Then receptionist collect information that which is need to complete reservation request.

Next Casheir person proceed with the payment.

The customer may have to make the payment fully for the reservation process done, since it was one policy of amalya hotel.

Cashier will generate the a handwritten receipt for the reservation.

Once after complete payments the cashier passed details to the reception again.

Receptionist mark the booking calendar lager according to the details and confirm reservation.

Receptionist inform the reservation details to the customer and confirmthe reservation.

Reservation Completed.

IDENTIFIED WEAKNESSES

In order to understand the reservation process, we have collected data using process discovery techniques throughout the project. Following an analysis of the aforementioned process, we have identified a number of issues that delay the smooth operation of business operations.

- **Time**

When we are considering the As-Is process of the reservation, we mentioned the receptionist check the availability of the rooms through the physical calendar. In this situation customers want to wait a long time to get confirmation.

- **Cost**

This process Amalya resort management have to allocate huge resources under money and employees. For the and visiting also for the management of the staff (reception, cashier) they have to allocate resources. Through our solution we hope to minimize this resource over wastage in variety of ends.

- **Quality**

Quality is one of the major features which the organization wants to maintain throughout the whole operations. But In Amalya is facing a difficulty to maintain process quality on because of below mentioned reasons. Because of the above-mentioned time waste and inconvenience, customers unable take expects preferred services from the resort. Further Continuing this manual process, Management informed them they had some misplacement, data redundancies occurred. Then those situations affect customers as well as the management.

Especially through above mentioned issued customer dissatisfied about the process. Then the whole organization service or process quality reduced in some considerable way.

Amalya Reach Resort (Pvt) Ltd
556 Pitipana - Thalagala Rd, Homagama

[Write a review](#)

3.9
★★★★★
1,246 reviews

①


Nipuna Niroshan
4 reviews · 4 photos

⋮

★ ★ ★ ★ ★ 4 years ago

So sad! Very disappointed when compair with other resturents & hotels in Sri Lanka. Not recommending to anyone

4

IMPROVED BUSINESS PROCESS

Analyzing the aforementioned weaknesses led us to the conclusion that the amalya room reservation process needed to be upgraded in a practical and efficient manner while also minimizing the aforementioned problems. As a result, we recommend the self-room reservation web-based system to replace the amalya pvt current manual procedure.

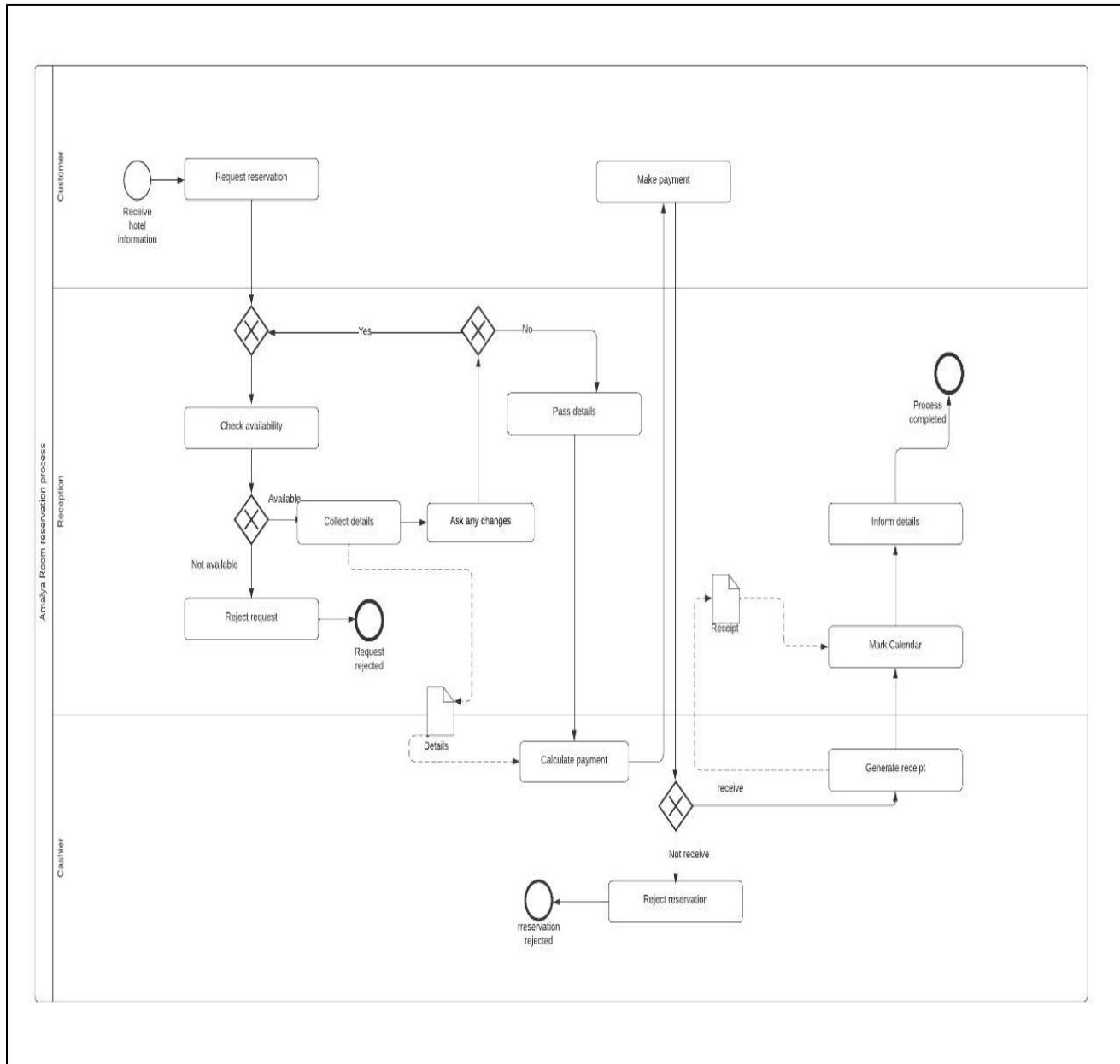
Instead of the aforementioned weaknesses, here we list down the key features and modifications which we suggest to the newer proposed system.

- Customers can make their own reservations, mostly using the new reservation system. Customers can make reservations on their own and save time by doing so. This solution, which we designed to eliminate weaknesses and key limits as much as possible, is technically strong and effective.
- For the reservation procedure, we have a receptionist and a cashier in the as-is process. We get rid of them and add the system in the to be process. Therefore, we can preserve the effort of the cashier and receptionist for other tasks. Time and cost savings from the system's ability to finish more than half of the process also improve the process's quality.
- By providing customers with prompt, effective, and high-quality customer service, they are able to fully meet their needs and expectations in the manner of they prefer. With the intention of giving customers top-notch service, Amalya Resort will inevitably see a growth in the number of its guests.

PROCESS FLOW DIAGRAM

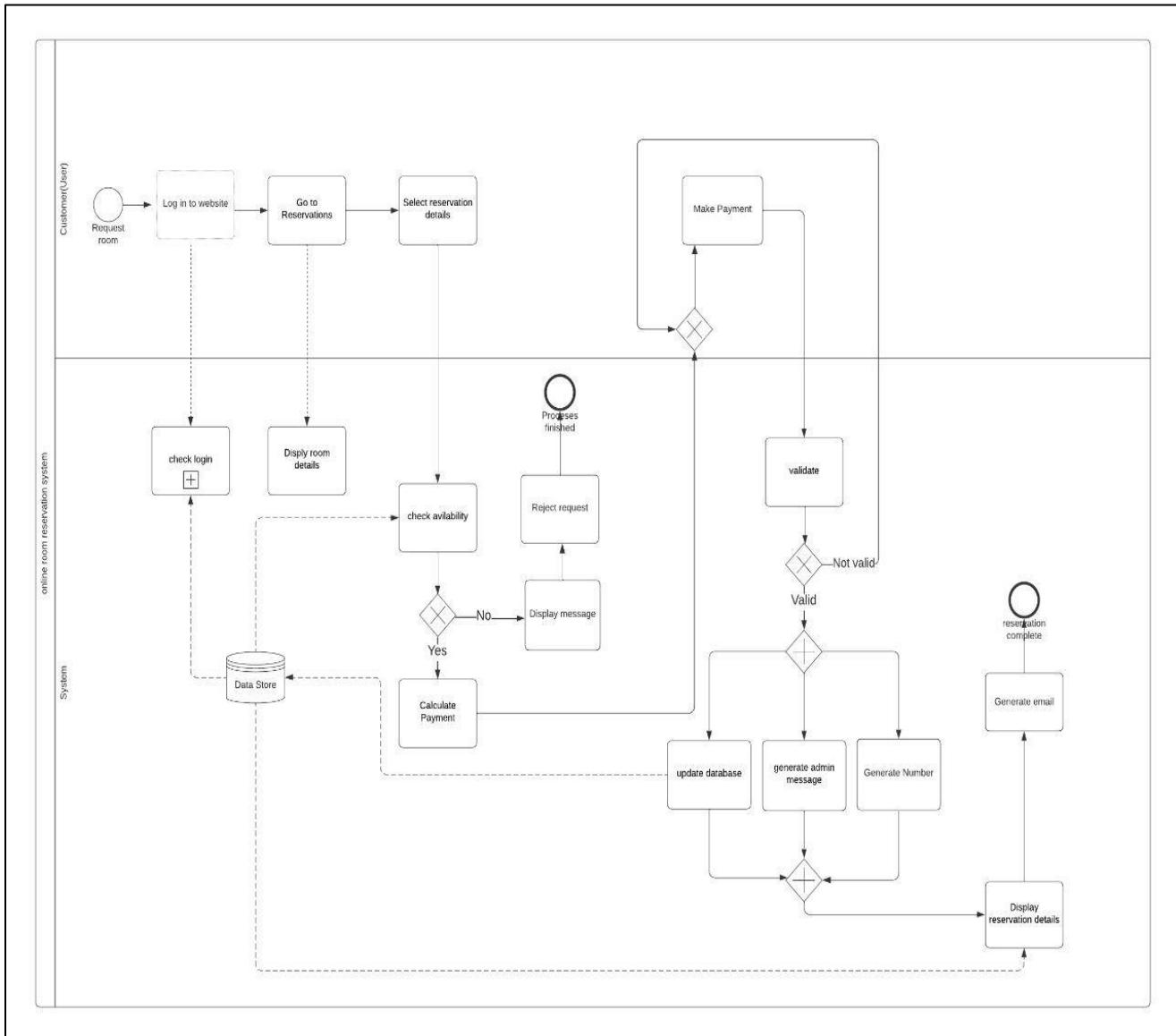
AS-IS PROCESS

Google Drive Uploaded Link: [Click Here](#)



TO-BE PROCESS

Google Drive Uploaded Link: [Click Here](#)



GHERKIN NOTATION

Google Drive Uploaded Link: [Click Here](#)

Epic	Story	Actor	Components	Behaviors
User Management	User Registration	User	User Inputs user ID user Name password email App inputs Created date = CurrentDateTime Created by = LoggedInUser Actions Register Cancel	Feature: Registration of new user Description: Create a new user Scenario 01: Registering a new user. Given: User has permission to create new user account When: User clicks on the registration Then: Show the create user form to enter input details And: User should fill in all mandatory fields in order to save the form And: If user clicks on save, show a message saying, "Registration success" and empty the form Then: User should receive a confirmation email
	User Login	user	User Inputs user Name password Sort fields user ID Retrieve list user ID user Name password Actions Log-in Cancel	Feature: user Log-in Description: users to authenticate themselves using valid credentials Scenario 01: user Log-in Given: User has permission to login in to the system by using user credentials When: User clicks on the Login Then: Show the create user login form to enter input details And: User should fill in user name and password in order to login to system. And: If user clicks on login, the system will validate the user name and password, if user name and password correct user can login to system

				<p>Scenario 02: wrong username or password Given: User arrives at the page When: username or password is wrong And: Show error message Then: display login page with empty fields.</p>
	Edit user Profile	user	<p>User Inputs user ID user Name password email</p> <p>App inputs Created date = CurrentDateTime Created by = LoggedInUser</p> <p>Actions Update Cancel</p>	<p>Feature: Edit user profile Description: Edit a user profile</p> <p>Scenario 01: Edit a Registered user Given: User has permission to edit the his profile details When: User select the profile clicks on the edit Then: Show the user details And: Enable the save button if the form is valid and only if the user has permission to update user records And: On save populate Last Modified by field by logged in user and Last modified date by current date and time. Then: when click on update button the profile will be updated</p>
Reservation Management	Add new Reservation	user	<p>User Inputs Start date Nights Rooms Adults Childrens Room category</p> <p>App inputs</p>	<p>Feature: Add new Reservation Description: user can make new reservation</p> <p>Scenario 1: user Creates a Reservation Given : user with selected required room details</p>

			<p>Created date = CurrentDateTime Created by = LoggedInUser Created = Reservation number</p> <p>Actions</p> <p>Check availability Conform Reservation Cancel</p>	<p>When: the user chooses to make a reservation And: the user provides necessary details And: the user clicks on check availability And: he can check the availability of his reservation And: the user confirms the reservation Then a new reservation should be created</p> <p>Scenario 2: user Cancels Reservation Creation Given: a user with selected available room details When: the user chooses to make a reservation And: the user cancels the reservation creation before conforms Then: no new reservation should be created</p> <p>Scenario 3: user Provides Insufficient Details Given: a user with selected available room When: the user chooses to make a reservation And: the user provides insufficient details Then: the reservation creation should not proceed</p> <p>Scenario 4: user Confirms Reservation with Invalid Dates Given: a user with selected available room When: the user chooses to make a reservation And: the user provides necessary details And: the user confirms the reservation with invalid dates Then: the reservation creation should not proceed</p>
--	--	--	--	--

	Payment for Reservation	user	<p>User inputs</p> <p>User Name Address City Zip code Card number Cvv Expire date Amount</p> <p>App inputs</p> <p>Created date = CurrentDateTime Created by = LoggedInUser Created = Reservation number Created = Amount of the Reservation</p> <p>Actions</p> <p>Conform Payment Cancel</p>	<p>Feature: Payment for reservations Description: adding a payment for reservation</p> <p>Scenario 01: user Makes Payment Successfully</p> <p>Given: a user with a confirmed reservation When: the user proceeds to payment And: the user provides valid payment details And: the user completes the payment process Then: the reservation should be confirmed and: payment successful</p> <p>Scenario 02: user Makes Payment with Invalid Details</p> <p>Given: a user with a confirmed reservation When: the user proceeds to payment And: the user provides invalid payment details And: the user attempts to complete the payment process Then: the payment should fail, and the reservation: status should remain unconfirmed</p> <p>Scenario 03: user Cancels Payment</p> <p>Given: a user with a confirmed reservation When the user proceeds to payment And the user decides to cancel the payment. Then: the payment should be canceled, and the reservation status should remain unconfirmed</p>
--	-------------------------	------	---	---

	Edit Reservation	user	<p>User Inputs</p> <p>Start date Nights Rooms Adults Childrens Room category</p> <p>App inputs</p> <p>Created date = CurrentDateTime Created by = LoggedInUser Created = Reservation number</p> <p>Actions</p> <p>Check availability Update Reservation Cancel</p>	<p>Feature: Update or edit reservations Description: user Edits Reservation details</p> <p>Scenario 01: user Edits Reservation details</p> <p>Given: a user with an existing reservation When: the user navigates to the reservation details And: the user updates the reservation dates and other details And: the guest update the changes And: the Amount of payments will be displayed And : user can make the payments Then: the reservation details should be updated.</p> <p>Scenario 02: User Edits Reservation with Invalid Dates</p> <p>Given: a user with an existing reservation When: the guest navigates to the reservation details And: the user updates the reservation with invalid details And: the guest saves the changes Then: the reservation details should not be updated</p> <p>Scenario 03: Guest Cancels Reservation Edits</p> <p>Given: a guest with an existing reservation When: the guest navigates to the reservation details And: the guest makes changes to the reservation And: the guest cancels the edits Then: the reservation details should remain unchanged.</p>
--	------------------	------	---	---

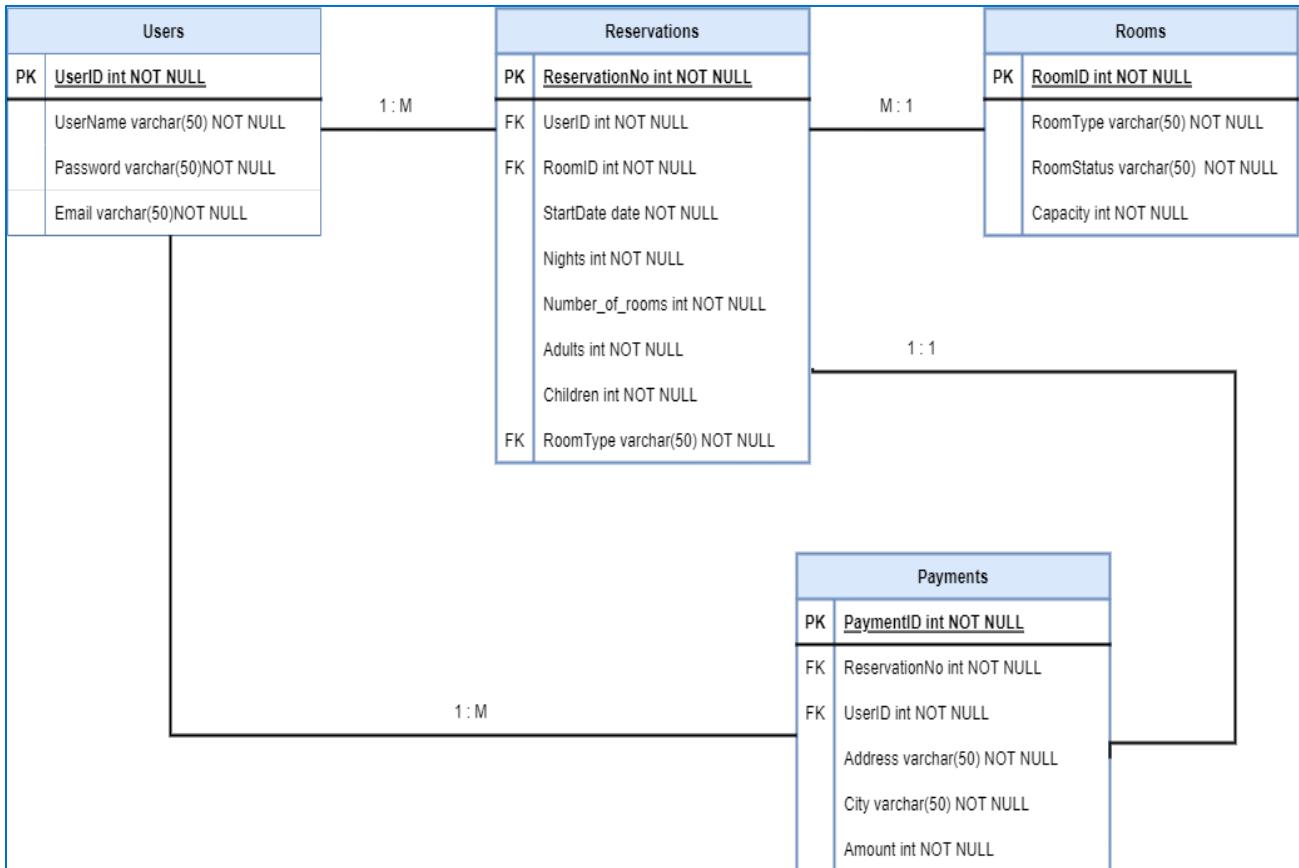
				<p>Scenario 04: user Edits Reservation with No Available Details on Requirements Given: a user with an existing reservation When: the user navigates to the reservation details And: all rooms are occupied for the desired dates And: the guest attempts to update the reservation room Then: the reservation room should not be updated</p>
Room details Management	View Room details	user	<p>Search Free text search by room type</p> <p>Retrieve list Shown Room type Capacity Status</p> <p>Hidden Created date Created by Last modified date Last modified by Room ID</p> <p>Sort fields Room type Room ID</p> <p>Actions Add reservations Back</p>	<p>Feature: List down Rooms Description: List down a Room list</p> <p>Scenario 01: On visiting the page Given: user is logged in When: user is in list rooms page Then: Show the rooms list which is available</p> <p>Scenario 02: Sorting data Given: user is in room list When: user wants to view room list Then: Show the room list sort by room type or (if know Room ID)</p> <p>Scenario 03: Search by room type Given: user is already in room List When: User enters a search criterion in the search box Then: Show the room matching the text order by "creation date" descending</p> <p>Scenario 04: Empty state Given: User arrives at the page When: There are no data to display Then: Show the empty state</p>

Payment Management	view payment	user	Search Free text search by Payment ID Reservation No Retrieve list Shown Reservation No Payment ID Amount User Name Address City Zip code Created date Hidden User ID Created by Last modified date Last modified by Expired date Sort fields payment ID / Reservation No	Feature: View Payment details Description: view payment for reservation Scenario 01: Guest Views Payment Details Given: a user with a confirmed reservation and successful payment When: the user navigates to the reservation details Then: the user should see the payment details associated with the reservation Scenario 02: user Views Pending Payment Details Given: a user with a confirmed reservation and pending payment When the user navigates to the reservation details Then the user should see a pending payment status and payment details
---------------------------	--------------	------	---	---



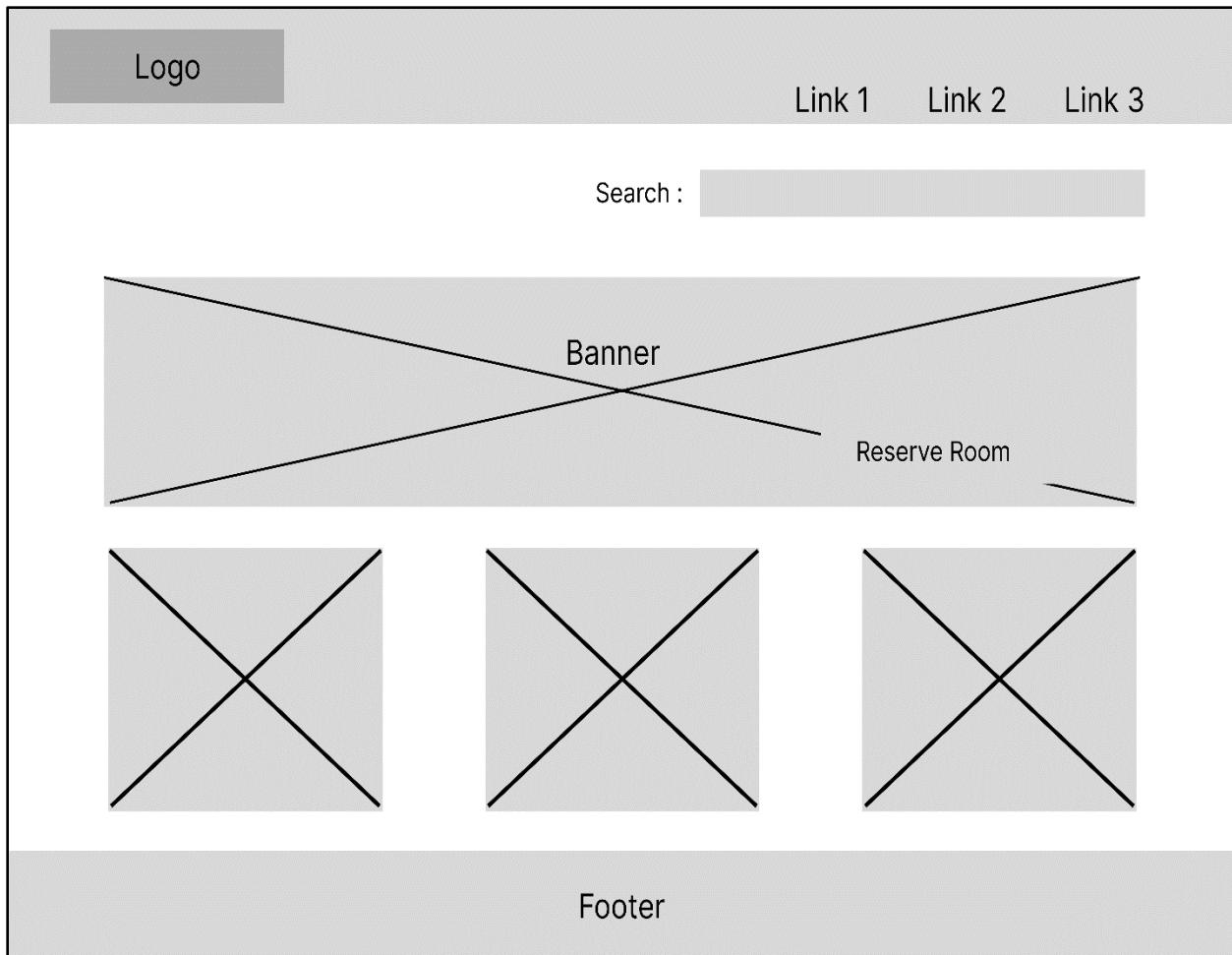
ER DIAGRAM – TO BE PROCESS

Google Drive Uploaded Link: [Click Here](#)



LOW FIDELITY WIREFRAMES – TO BE PROCESS

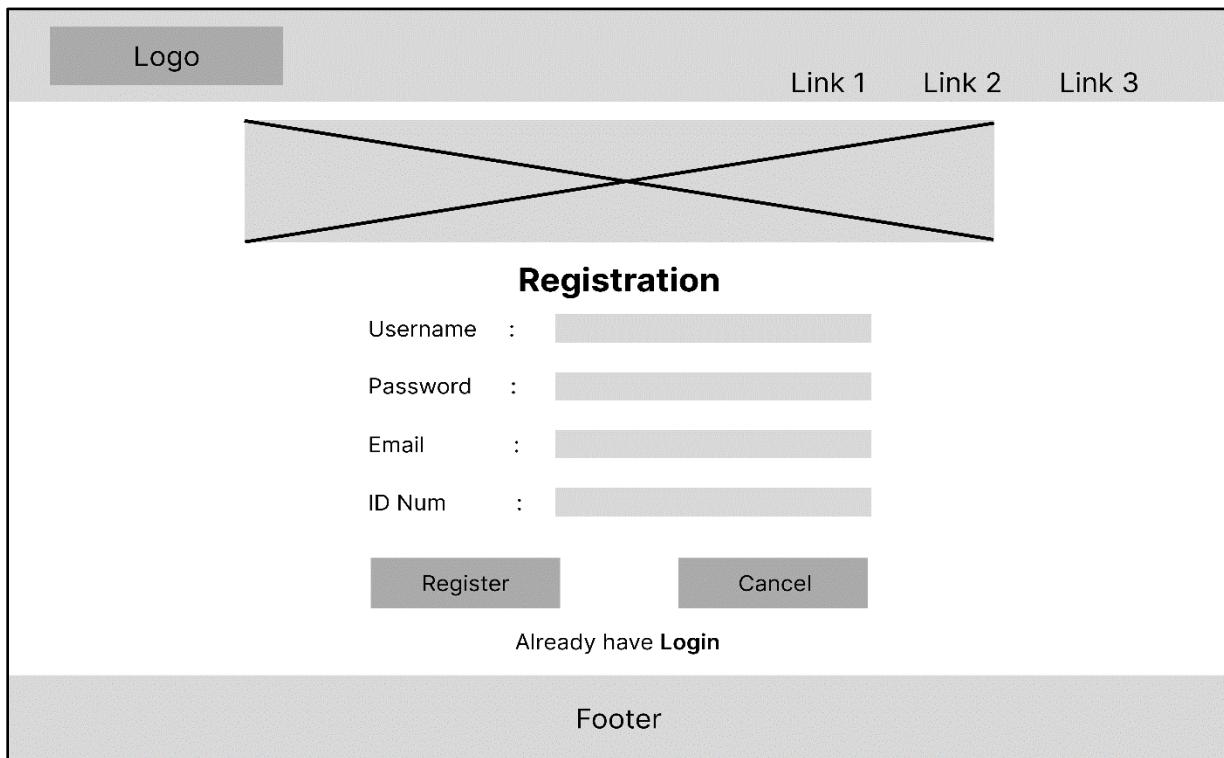
HOME



REGISTRATION

Logo

Link 1 Link 2 Link 3



A registration form with a header containing a logo and three links. Below the header is a large gray rectangular area with a black 'X' drawn through it. The word 'Registration' is centered in bold black font. Below it are four input fields labeled 'Username', 'Password', 'Email', and 'ID Num'. At the bottom are two buttons: 'Register' and 'Cancel'. A link 'Already have Login' is located above the footer.

Registration

Username :

Password :

Email :

ID Num :

Register Cancel

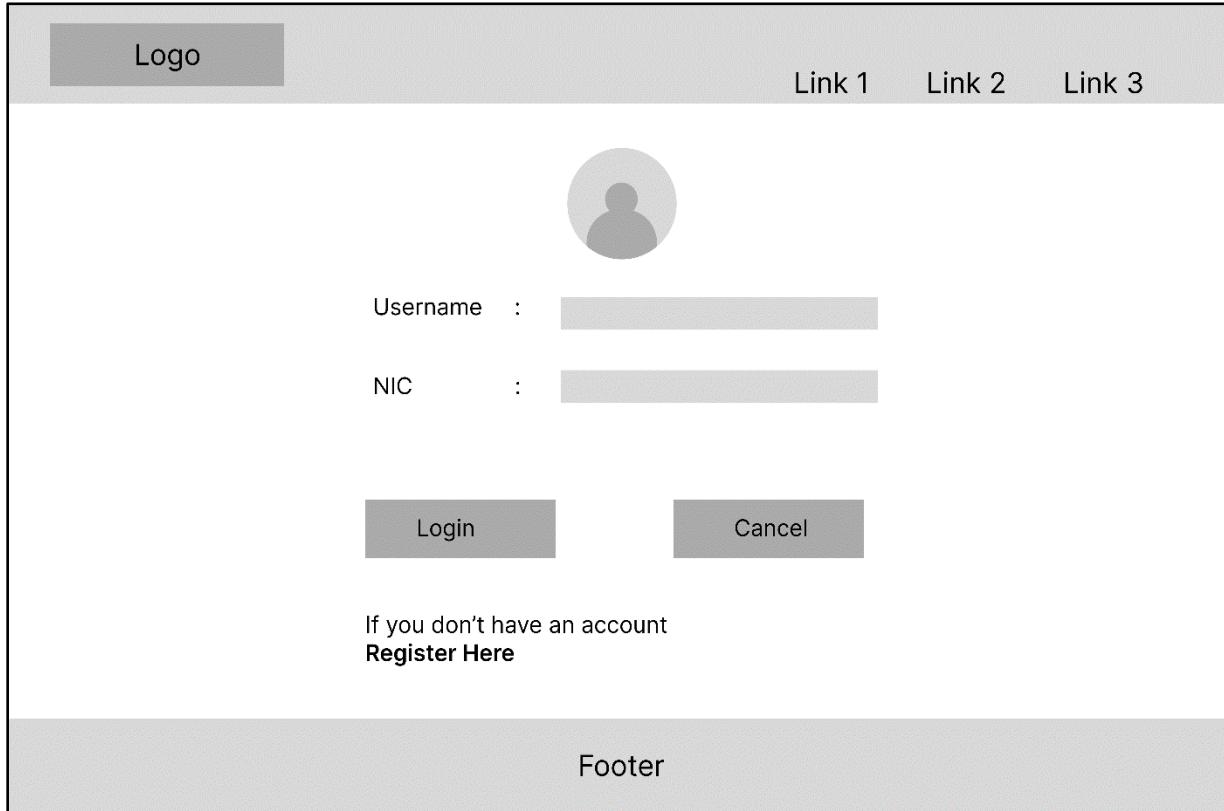
Already have [Login](#)

Footer

LOGIN

Logo

Link 1 Link 2 Link 3



A login form with a header containing a logo and three links. In the center is a circular placeholder icon for a user profile picture. Below the icon are two input fields labeled 'Username' and 'NIC'. At the bottom are two buttons: 'Login' and 'Cancel'. A link 'If you don't have an account Register Here' is located above the footer.

Username :

NIC :

Login Cancel

If you don't have an account
[Register Here](#)

Footer

USER PROFILE

Logo

Link 1 Link 2 Link 3



Edit User Profile

Username :

Password :

Email :

ID Num :

Footer

EDIT USER PROFILE

Logo

Link 1 Link 2 Link 3



Edit User Profile

Username :

Password :

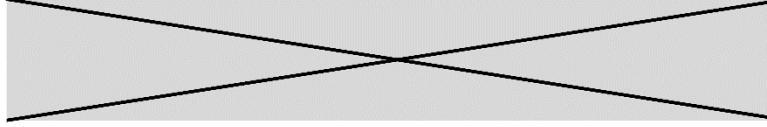
Email :

ID Num :

Footer

RESERVATIONS

Logo
Link 1
Link 2
Link 3
User 



Search :

Reservations

Registration Number

View

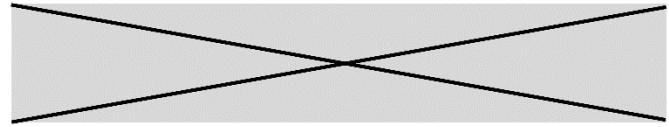
Registration Number

View

Add Reservation

Footer

Logo
Link 1
Link 2
Link 3
User 



New Reservation

Nights

-

+

Start Date

Rooms

-

+

Adult

-

+

Children

-

+

Room Category

▼

Check Availability
Confirm Reservation

Footer

62

PAYMENT FOR RESERVATION

Logo	Link 1	Link 2	Link 3	User 
<p>Payment : <input type="text"/></p> <p>Reservation Number : <input type="text"/></p> <p>Username : <input type="text"/></p> <p>City : <input type="text"/> Zip Code : <input type="text"/></p> <p>Card Number : <input type="text"/></p> <p>CVV : <input type="text"/> Expire : <input type="text"/></p> <p style="text-align: center;"><input type="button" value="Confirm"/> <input type="button" value="Cancel"/></p>				
Footer				

VIEW RESERVATION

Logo	Link 1	Link 2	Link 3	User 
<p>Search : <input type="text"/></p> <p>Reservation Details</p> <p>Reservation Number : <input type="text"/></p> <p>Payment : <input type="text"/></p> <p>Number of Rooms : <input type="text"/></p> <p>Room category : <input type="text"/></p> <p>Start Date : <input type="text"/></p> <p>Nights : <input type="text"/></p> <p>Children : <input type="text"/> Adults : <input type="text"/></p> <p style="text-align: center;"><input type="button" value="Add Reservation"/> <input type="button" value="Cancel"/></p>				
Footer				

EDIT RESERVATION

Logo Link 1 Link 2 Link 3 User

Edit Reservation

Reservation Number : [Redacted]

Change Reservation

Nights	[Decrease] - [Increase] +	Start Date	[Redacted]
Rooms	[Decrease] - [Increase] +		
Adult	[Decrease] - [Increase] +		
Children	[Decrease] - [Increase] +		
Room Category	[Redacted] ▼		

TOTAL AMOUNT : [Redacted]

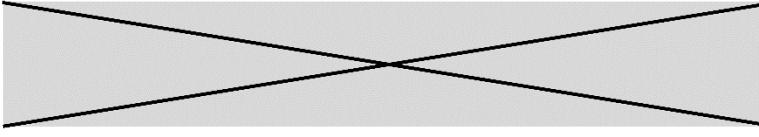
Check Availability **Confirm**

Footer

VIEW ROOM DETAILS

Logo Link 1 Link 2 Link 3 User

Search :



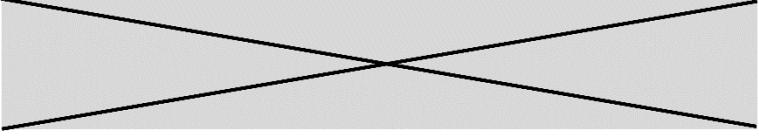
Type ▼

Type 01	Type 02
Type 03	Type 04

Footer

Logo Link 1 Link 2 Link 3 User

Search :



Type ▼

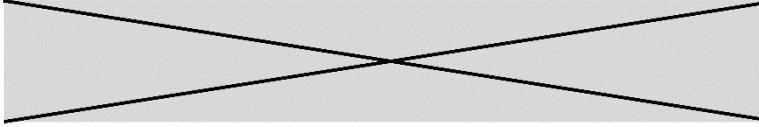
Room Details

Type	Capacity	Status

Footer

VIEW PAYMENTS

Logo Link 1 Link 2 Link 3 User 



Payment Details

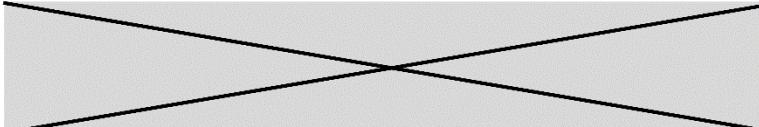
Search :

Registration Number : View

Registration Number : View

Footer

Logo Link 1 Link 2 Link 3 User 



Search :

Payment Number :

Amount :

Username :

Address :

City : Zip Code :

Card Number :

Back

Footer

THANK YOU!