# Aetna - Specialty Medicati*ons and When to Transfer to CVS Specialty Pharmacy*

[Important Information 1](#_heading=h.mnke7e8na385)

[CVS Specialty Pharmacy Plan Provisions 1](#_heading=h.xzy4ujtwmj9w)

[CCR Process 1](#_heading=h.b3lsmj9fzzqx)

[Related Documents 1](#_heading=h.lhp295gfday7)

Random Link Tests:

Random Link Tests:

Random Link Tests:

Random Link Tests:

[Aetna Compass - Requests for Formularies and Member Materials (064131)](https://thesource.cvshealth.com/nuxeo/thesource/%23!/view?docid=8f2f198d-df40-4667-b72c-6f2d2141a91c).

[Aetna - GPS - Locating Plan in GPS](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=784d1956-1e04-4ccf-a73f-f5d3f487b5b0)

[Aetna Senior Compass - Copay Overrides](about:blank)

| Important Information |
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| CVS Specialty Pharmacy Plan Provisions |
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[Aetna Med D - Handling Prior Authorization Inquiries (867530)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=a7f6f529-3a96-413b-8623-689c0c867530)

[Specialty CRU Appeal vs Peer to Peer (P2P)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=080c3531-54e5-471e-a8cd-a4df4511ee59)

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| *CCR Process* |
| --- |

| **If…** | **Then…** |
| --- | --- |
| Test1 | Test3 |
| Test2 | Test4 |

* Bullet 1
* Bullet 2
* Bullet 3
* Bullet 4
* Bullet 5
* Bullet 6

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| Related Documents |
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**Parent Document:** [CALL-0011 Authenticating Callers](https://policy.corp.cvscaremark.com/pnp/faces/DocRenderer?documentId=CALL-0011); [CALL-0049 Customer Care Internal and External Call Handling](https://policy.corp.cvscaremark.com/pnp/faces/DocRenderer?documentId=CALL-0049)

**Abbreviations / Definitions:** [Customer Care Abbreviations, Definitions, and Terms](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=c1f1028b-e42c-4b4f-a4cf-cc0b42c91606)

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