Boris
Is trying to do a booking cause he want to eat whit his family

USER EXPECTATIONS
Be sure he select the correct number of folks in the reservation.
Understand easily the booking's options

	ENTER WEBSITE	SELECT & CUSTOMIZE	DETAILS	PAY
DOING	• Open Lemon web • Find make a booking option easy	• Locate all the bookings possibilities • Set amount of people	• Set date & time • Watch price clearly	• Watch any possibilities
Think	• I'm exciting to taste this famous place	• Aaaa – could I locate easily all the booking possibilities	• What happen here?, where I can choose de date & hour	• May I choose my credit young card ?
SAYING	• Coool..I can go with my family	• Where I can choose VIP booking	• Where I can choose the day and hour	• I'm not sure if my credit young card work in this case
FEEL				

OPPORTUNITIES
• We will have the option to add booking options depending on customer's preferences

TO DO
• Add booking options with their hour and date