

Mill-Max Mfg. Corp.

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			Shipping Alert to QA for 7/6/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
0250-0-00-00-00-00-03-0	SAMTEC INC	3,000,000			
			Customer found damaged tails. Picture sent.	02/20/2018	9210
0364-0-15-15-13-27-10-0	ARROW ELECTRONICS	10,000			
			Customer found FOD inside the holes. Pictures sent.	10/04/2018	9332
0368-0-33-15-13-27-10-0	HEILIND ELECTRONICS	25,000			
			Customer complaining the hole size is undersized.	10/25/2017	9169
			Customer complaining about cracking after crimping. Pictures sent.	09/14/2016	8022
1028-1-05-00-00-00-01-0	SAMTEC INC	500,000			
			Samtec in Asia found X dimension (Spec. .015" max.) at .019 to .042". Pictures sent.	07/29/2015	7843
5834-0-15-80-23-27-10-0	BENCHMARK ELECTRONICS SUZHOU CO	10,000			
			Customer complaining about missing plating on the clip.	12/20/2017	9189
			Customer complaining about the hole depth being AHL.	08/24/2017	9146
			Customer claims they found overlapping clip and chip in the hole. Picture sent.	08/10/2017	9136
			Customer claims there is no plating on the contacts, copper finished. Pictures sent.	05/09/2017	9102
8041-0-15-80-16-27-40-0	BENCHMARK ELECTRONICS THAILAND	10,000			
			Customer claims they found cracked parts NCRF sent and pictures.	05/04/2017	9101
			Customer claims they found cracked parts NCRF sent and pictures.	05/04/2017	9101
			Missing contact clip found by Benchmarks Customer (Emerson). Pictures sent.	04/10/2017	9093
			Missing contact clip found by Benchmarks Customer (Emerson). Pictures sent.	04/10/2017	9093
889-22-008-75-290000	HEILIND ELECTRONICS	5,000			
			Customer found pins not fully assembled into the insulator. Picture sent, Corrective action requeste....	07/09/2018	9279
			Customer found pins not fully assembled into the insulator. Pictures sent.	06/26/2017	9115
			Customer (Baxter) found pins not fully assembled into the insulator. Pictures sent.	06/26/2017	9114

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			Shipping Alert to QA for 7/7/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
0364-0-15-15-13-27-10-0	ARROW ASIA PAC LTD	51,000			
			Customer found FOD inside the holes. Pictures sent.	10/04/2018	9332
0851-0-15-20-82-14-11-0	BISCO INDUSTRIES	12,000			
			Customer claims the diameter is out of specification. Base diameter (.087") is oversized. Parts do n....	10/30/2019	10487
			Customer claims the diameter is out of specification, 2.21mm diameter.	10/08/2019	10478
			Customer claims the .087" dia. is Out of spec.	02/26/2019	9385
			Customer complaining about a field failure, Spring pin failed after 4 years of use. Failure Analysis....	05/01/2018	9248
0906-0-15-20-76-14-11-0	ARROW ELECTRONICS	95,000			
			Customer complaining about the bottom of the spring pin is not flat.	06/24/2020	11570
			Customer complaining about the bottom of the spring pin is not flat.	06/24/2020	11570
			Customer claims they found 800 defective parts. Picture sent.	01/21/2020	10511
			Customer claims they found 800 defective parts. Picture sent.	01/21/2020	10511
			Customer rejecting 1,981pcs due to gap on the bottom of the pin. Picture sent.	08/27/2019	9466
			Customer rejecting 1,981pcs due to gap on the bottom of the pin. Picture sent.	08/27/2019	9466
			Parts are falling apart, found at the Customer. Parts already on the board. Picture sent.	11/02/2018	9345
			Parts are falling apart, found at the Customer. Parts already on the board. Picture sent.	11/02/2018	9345
5268-0-00-81-00-00-38-0	VICOR CORPORATION	100,000			
			Customer claims they received mixed parts. Picture sent.	02/15/2019	9381
801-93-007-10-001000	ARROW ELECTRONICS	2,262			
			Customer complaining about Gate Trim.	06/26/2020	11572
			Customer (L3 Fuzing) measured parts using an XRF and found them below 7% lead requirement. Test resu....	03/13/2020	11532
810-22-006-40-001101	ARROW ELE SINGAPORE	5,032			
			Customer (Venture) complaining about the gate trim on the parts, they found 54/1,088pcs. Picture sen....	05/30/2019	9433
			Customer (Venture) complaining about the gate trim on the parts, they found 54/1,088pcs. Picture sen....	05/30/2019	9433

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940-44-052-24-000000	ARROW ELE SINGAPORE	851			
			Customer complaining that the date code does not match on the tubes and the box label. Pictures sent....	04/24/2018	9245
			Customer (Revco Prod.) complaining about date codes on the packing slip and the label on the tubes n....	01/04/2017	9056
940-44-084-24-000000	HEILIND ELECTRONICS	784			
			Customer complaining about electrical connection using PLCCs	05/13/2020	11548
			Shipping Alert to QA for 7/8/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
0855-0-15-20-82-14-11-0	MOUSER ELECTRONICS	10,500			
			Customer claims the pins corroded in their application.	06/06/2019	9437
0861-0-15-20-82-14-11-0	FUTURE ELECTRONICS	10,000			
			Digi-Key is complaining because they shipped the wrong quantity to their Customer. Pictures of label....	09/13/2018	9320
0900-2-15-20-75-14-11-0	MOUSER ELECTRONICS	5,000			
			Customer claims they found retracted pins.	08/19/2019	9462
596-30-150-00-953400	GE HEALTHCARE JAPAN CORPORATION	1,000			
			GE claims they have 98 defective parts.	02/12/2020	11521
			GE claims they have 98 defective parts.	02/12/2020	11521
			Customer claims they found 107 sockets with missing pins, bent pins and debris.	07/26/2019	9452
			Customer claims they found 107 sockets with missing pins, bent pins and debris.	07/26/2019	9452
			Customer claims they found 32 sockets with missing pins and debris. Pictures sent.	03/08/2019	9394
			Customer claims they found 32 sockets with missing pins and debris. Pictures sent.	03/08/2019	9394
			Customer claims they found 2 sockets with missing pins. Pictures sent.	04/16/2018	9239
			Customer claims they found 2 sockets with missing pins. Pictures sent.	04/16/2018	9239
999-11-110-10-000000	MOUSER ELECTRONICS	5,300			
			Customer claims parts are out of specification. Requested RA, no replacement.	11/10/2016	8041

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			Shipping Alert to QA for 7/9/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
0900-2-15-20-75-14-11-0	WISELINK TECHNOLOGY PTE LTD	5,000			
			Customer claims they found retracted pins.	08/19/2019	9462
5059-0-15-15-34-14-04-0	WISELINK TECHNOLOGY PTE LTD	1,500			
			Customer complaining about FOD (plating salts). Report sent.	08/30/2016	8014
811-22-002-30-001191	WISELINK TECHNOLOGY PTE LTD	19,200			
			Plexus claims they found retracted pins. Pictures sent.	08/29/2019	9468
			Customer claims they found a shortage again. Picture sent.	10/02/2018	9330
			Customer complaining of shortages received and caps without connectors. Pictures sent.	08/03/2018	9296
			Wiselinks Customer has complained about shortages. Wiselink did an audit of their stock and found th....	12/27/2016	9054
813-22-006-30-002101	WISELINK TECHNOLOGY PTE LTD	3,015			
			Benchmark's Customer claims they found 1 socket with a retracted pin. Picture sent.	06/02/2017	9111
890-22-002-75-400000	WISELINK TECHNOLOGY PTE LTD	15,000			
			Customer (Sanmina) found parts out of specification, before putting parts on the board. Dimensional	10/26/2018	9341
			Customer claims they are finding mixed insulators.	10/17/2018	9336
890-22-003-75-410000	WISELINK TECHNOLOGY PTE LTD	10,000			
			Customer (Sanmina) found cracked insulators, again. Pictures sent.	05/13/2019	9423
			Customer (Sanmina) found cracked insulators. Pictures sent.	04/24/2019	9415
			Shipping Alert to QA for 7/10/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
* 0351-0-15-01-34-01-10-0	BROADBAND INT'L	470,000			
			Customer claims they found metal debris with the parts. QA found Loose Clips and damaged pins from t....	08/22/2018	9309
0577-0-67-80-21-27-10-0	FUTURE ELECTRONICS GMBH	51,000			
			Customer claims they received 1 reel with pins stuck in the carrier tape.	03/06/2019	9392

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			Packaging tape problem. Pocket is not in the same location relative to the sprocket holes.	08/21/2018	9307
			Customer rejecting parts due to skiving under the contact clip.	01/03/2018	9193
	0852-0-15-20-83-14-11-0	ARROW ELECTRONICS	10,000		
			Customer claims the pins seem to grind in the body when pushed with some slight sideload. Claims sam....	05/29/2019	9432
*	0854-0-15-20-82-14-11-0	NEWARK ELEMENT 14	7,500		
			Customer complaining about spring pin failures, pins remain retracted after prolonged use.	10/27/2017	9171
			Customer complaining about spring pin failures, pins remain retracted after prolonged use.	10/27/2017	9171
			Customer is finding the pins come apart in their application. Picture sent.	06/20/2016	7974
			Customer is finding the pins come apart in their application. Picture sent.	06/20/2016	7974
	0856-0-15-20-82-14-11-0	FUTURE ELECTRONICS GMBH	25,000		
			Customer is pulling on the pins and disassembling them after they are soldered on a board. Pictures	11/20/2015	7893
	0861-0-15-20-82-14-11-0	NEWARK ELEMENT 14	3,000		
			Digi-Key is complaining because they shipped the wrong quantity to their Customer. Pictures of label....	09/13/2018	9320
	0906-0-15-20-76-14-11-0	ARROW ELECTRONICS	56,000		
			Customer complaining about the bottom of the spring pin is not flat.	06/24/2020	11570
			Customer claims they found 800 defective parts. Picture sent.	01/21/2020	10511
			Customer rejecting 1,981pcs due to gap on the bottom of the pin. Picture sent.	08/27/2019	9466
			Parts are falling apart, found at the Customer. Parts already on the board. Picture sent.	11/02/2018	9345
	0926-1-15-20-75-14-11-0	NEWARK ELEMENT 14	1,000		
			Customer (Escatec Elect.) claims they found one short pin, Pictures sent, requested CAR.	03/10/2017	9076
	110-41-308-41-001000	ARROW ELECTRONICS	2,800		
			Mouser received damaged tubes/ parts. Pictures sent. Requesting credit for 500 pcs.	05/09/2018	9251
	5544-0-00-14-00-00-33-0	IRONWOOD ELECTRONICS	50,000		
			Customer found debris and mixed parts. Picture sent.	02/22/2016	7918
	5834-0-15-80-23-27-10-0	BENCHMARK ELECTRONICS SUZHOU CO	10,000		
			Customer complaining about missing plating on the clip.	12/20/2017	9189
			Customer complaining about the hole depth being AHL.	08/24/2017	9146
			Customer claims they found overlapping clip and chip in the hole. Picture sent.	08/10/2017	9136

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			Customer claims there is no plating on the contacts, copper finished. Pictures sent.	05/09/2017	9102
8041-0-15-80-16-27-40-0	BENCHMARK ELECTRONICS SUZHOU CO	30,000			
			Customer claims they found cracked parts NCRF sent and pictures.	05/04/2017	9101
			Customer claims they found cracked parts NCRF sent and pictures.	05/04/2017	9101
			Missing contact clip found by Benchmarks Customer (Emerson). Pictures sent.	04/10/2017	9093
			Missing contact clip found by Benchmarks Customer (Emerson). Pictures sent.	04/10/2017	9093
889-22-004-76-821191	ARROW ELECTRONICS	24,000			
			Customer finding retracted spring pins after use. Picture sent.	07/02/2020	11578
9372-0-15-15-23-27-10-0	FUTURE ELECT INC (DISTRIBTN)PTE LTD	50,000			
			Customer (Molex) found mixed contact clips. Pictures sent, CAR.	07/10/2018	9280
989-10-006-00-570200	BISCO INDUSTRIES	500			
			Complaining about FOD from foam packaging. Pictures sent.	08/29/2016	8011
			Shipping Alert to QA for 7/13/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
110-43-316-41-001000	ARROW ELECTRONICS	1,000			
			Customer received wrong parts.	03/04/2016	7924
			Wrong parts shipped, wrong label on box. Pictures sent.	02/11/2016	7916
4353-0-57-15-00-00-33-0	HEILIND ELECTRONICS	27,360			
			Customer complaining about tape alignment and tape seal.	01/09/2019	9368
			The pins are protruding above the surface of the tape, causing loss of parts as they are fed throu....	03/22/2017	9084
			Shipping Alert to QA for 7/14/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
* 334-04-104-00-000000	HEILIND ELECTRONICS	1,938			
			Customer claims they received loose pins inside the tubes.	04/11/2019	9410

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	812-22-002-30-003101	STG INTERNATIONAL LTD	918			
				Packaging problem, Customer received connectors out of the tubes. Picture sent.	09/24/2015	7867
				Packaging problem, Customer received connectors out of the tubes. Picture sent.	09/24/2015	7867
*	854-22-004-40-601101	DIGI-KEY CORPORATION	500			
				Customer rejecting parts due to excessive burr from injection molding. Picture sent.	03/16/2020	11533
				Shipping Alert to QA for 7/15/2020		
	PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
*	855-22-032-10-001101	MOUSER ELECTRONICS	154			
				Customer complaining about damaged spring pins after use.	06/15/2018	9272
				Customer complaining about damaged spring pin connectors. Powerpoint sent.	04/10/2018	9233
				Shipping Alert to QA for 7/16/2020		
	PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
*	0415-0-57-15-16-27-10-0	ALLIED ELECTRONICS	22,500			
				Customer claims they are having problems with the insertion and extraction on the parts. Pictures se....	04/11/2017	9095
	0906-0-15-20-76-14-11-0	HEILIND ASIA PACIFIC (HK) LTD	25,000			
				Customer complaining about the bottom of the spring pin is not flat.	06/24/2020	11570
				Customer claims they found 800 defective parts. Picture sent.	01/21/2020	10511
				Customer rejecting 1,981pcs due to gap on the bottom of the pin. Picture sent.	08/27/2019	9466
				Parts are falling apart, found at the Customer. Parts already on the board. Picture sent.	11/02/2018	9345
	0926-1-15-20-75-14-11-0	HEILIND ELECTRONICS GMBH	6,000			
				Customer (Escatec Elect.) claims they found one short pin, Pictures sent, requested CAR.	03/10/2017	9076
	4006-0-00-15-00-00-03-0	ARROW ELECTRONICS	1,000			
				Customer found cut off tits and bents. Pictures sent.	04/17/2019	9413
				Customer claims they found bents and mixed parts. Pictures sent. Requesting replacement/ SCAR.	04/02/2018	9231
	596-30-150-00-953400	GE HANGWEI MEDICAL SYSTEMS CO LTD	1,560			
				GE claims they have 98 defective parts.	02/12/2020	11521

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			Customer claims they found 107 sockets with missing pins, bent pins and debris.	07/26/2019	9452
			Customer claims they found 32 sockets with missing pins and debris. Pictures sent.	03/08/2019	9394
			Customer claims they found 2 sockets with missing pins. Pictures sent.	04/16/2018	9239
889-93-014-18-970000	HEILIND ASIA PACIFIC (HK) LTD	21,560			
			Packaging problems. Customer claims the inner boxes arrived damaged.	06/23/2016	7978
			Customer claims they received a damaged box with broken parts and damaged tubes, and then claimed we....	05/13/2016	7962
			Damaged connector, contact clip at the bottom of the shell	03/29/2016	7935
			Shipping Alert to QA for 7/17/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
0906-1-15-20-75-14-11-0	FUTURE ELECTRONICS GMBH	10,000			
			Customer complaining about dimension on the spring pin.	11/29/2018	9357
			Customer complaining about gap in the sockets. Pictures sent.	07/18/2018	9287
			Customer complaining about the gap under the pin after soldering. Claims the pins are not perfectly	07/31/2015	7846
1028-1-05-00-00-00-01-0	SAMTEC INC	500,000			
			Samtec in Asia found X dimension (Spec. .015" max.) at .019 to .042". Pictures sent.	07/29/2015	7843
9353-0-15-80-18-27-10-0	SENSATA TECHNOLOGIES	52,000			
			Customer complaining about the hole diameter out of specification.	01/30/2020	11515
			Shipping Alert to QA for 7/20/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
0351-0-15-01-34-01-10-0	BROADBAND INT'L	250,000			
			Customer claims they found metal debris with the parts. QA found Loose Clips and damaged pins from t....	08/22/2018	9309
0906-0-15-38-76-14-11-0	MASIMO CORPORATION	800,000			
			Customer finding mixed pins with the parts. Picture sent.	11/08/2018	9350
0907-9-15-20-75-14-11-0	ARROW ELECTRONICS	24,500			
			Customer complaining about surface finish of the spring pins. Picture sent.	08/28/2018	9313
			Customer complaining about the new and improved plunger tip. Pictures sent.	12/12/2016	8049

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889-22-008-75-290000	HEILIND ELECTRONICS	11,000			
			Customer found pins not fully assembled into the insulator. Picture sent, Corrective action requeste....	07/09/2018	9279
			Customer found pins not fully assembled into the insulator. Pictures sent.	06/26/2017	9115
			Customer (Baxter) found pins not fully assembled into the insulator. Pictures sent.	06/26/2017	9114
			Shipping Alert to QA for 7/21/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
5352-0-01-29-00-00-38-0	AMPHENOL ALDEN PRODUCTS	50,000			
			Customer claims the parts they received are too long. Pictures sent.	02/02/2017	9063
			Shipping Alert to QA for 7/22/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
* 0854-0-15-20-82-14-11-0	ARROW ELECTRONICS	250,000			
			Customer complaining about spring pin failures, pins remain retracted after prolonged use.	10/27/2017	9171
			Customer is finding the pins come apart in their application. Picture sent.	06/20/2016	7974
4280-0-67-80-16-27-10-0	ARROW ELECTRONICS	24,000			
			Customer (Sitronic) having issues with Solder wicking. Customer sent analysis report and CAR.	12/04/2019	10499
			Parts stick to the cover tape on tape and reel. Rejecting 1,900pcs. Credit only.	09/23/2019	10474
			Parts too tight in the tape and reel.	09/23/2019	10475
596-30-150-00-953400	GE HANGWEI MEDICAL SYSTEMS CO LTD	1,560			
			GE claims they have 98 defective parts.	02/12/2020	11521
			Customer claims they found 107 sockets with missing pins, bent pins and debris.	07/26/2019	9452
			Customer claims they found 32 sockets with missing pins and debris. Pictures sent.	03/08/2019	9394
			Customer claims they found 2 sockets with missing pins. Pictures sent.	04/16/2018	9239

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			Shipping Alert to QA for 7/23/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
0520-0-00-21-00-00-03-0	HEILIND ASIA PACIFIC (HK) LTD	48,000			
			Customer claims the plating thickness is undersized.	03/01/2019	9389
0854-0-15-20-82-14-11-0	WDI AG	20,000			
			Customer complaining about spring pin failures, pins remain retracted after prolonged use.	10/27/2017	9171
			Customer is finding the pins come apart in their application. Picture sent.	06/20/2016	7974
0861-0-15-20-82-14-11-0	ARROW ELECTRONICS	7,000			
			Digi-Key is complaining because they shipped the wrong quantity to their Customer. Pictures of label....	09/13/2018	9320
0908-1-15-20-75-14-11-0	ITT CANNON	20,000			
			Complaining about burrs on spring loaded parts. Picture sent.	09/04/2018	9314
0910-1-57-20-75-14-11-0	WDI AG	12,000			
			Customer found retracted pins after soldering.	03/05/2019	9391
0914-0-15-20-77-14-11-0	AXON ENTERPRISE INC	65,000			
			Customer complaining about spring pins taking a set.	05/19/2020	11553
			Spring pins failed after use in the field. Pictures sent.	08/27/2018	9311
			Customer complaining over all lenght out of spec. Complaint to Tech Support.	08/23/2017	9144
			Customer claims the spring pins do not return to the full height after use.	08/24/2015	7856
0926-1-15-20-75-14-11-0	WISELINK TECHNOLOGY PTE LTD	12,000			
			Customer (Escatec Elect.) claims they found one short pin, Pictures sent, requested CAR.	03/10/2017	9076
0928-0-15-20-77-14-11-0	WDI AG	40,000			
			Mouser's Customer claims they received the wrong parts. Pictures sent.	06/27/2017	9116
1001-0-15-15-30-14-04-0	WISELINK TECHNOLOGY PTE LTD	15,000			
			Customer (Vishay Hirel Systems) claims they found fish hooks undersized, Spec. .060" +/- .002".	03/05/2018	9214
1147-0-18-80-21-27-10-0	WISELINK TECHNOLOGY PTE LTD	800,000			
			Customer claims the plating on the contact clips is undersized, also complaint about oversized head	07/24/2017	9129
			Customer claims the plating on the contact clips is undersized. Report sent.	04/17/2017	9097

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7331-0-15-80-18-14-40-0	ARRIS SOLUTIONS INC	290,000			
			Dimension Out of Specification. Barrel diameter should be .069 +/- .002", found at .072".	09/09/2015	7861
798-00-109-00-080000	RANTEC POWER SYSTEMS	400			
			Customer complaining carriers are not gold finished. NCR sent with picture.	03/28/2018	9227
801-93-007-10-001000	FUTURE ELECTRONICS	2,000			
			Customer complaining about Gate Trim.	06/26/2020	11572
			Customer (L3 Fuzing) measured parts using an XRF and found them below 7% lead requirement. Test resu....	03/13/2020	11532
8637-0-15-15-21-27-10-0	WISELINK TECHNOLOGY PTE LTD	25,000			
			Customer claims they found undersized holes and no thru holes. Pictures sent.	03/26/2018	9225
890-22-003-75-410000	WISELINK TECHNOLOGY PTE LTD	10,000			
			Customer (Sanmina) found cracked insulators, again. Pictures sent.	05/13/2019	9423
			Customer (Sanmina) found cracked insulators. Pictures sent.	04/24/2019	9415
890-22-005-75-370000	WISELINK TECHNOLOGY PTE LTD	4,991			
			Spring pin wears and corrodes during use.	03/03/2016	7923
			Shipping Alert to QA for 7/24/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
0370-0-19-15-07-27-10-0	FUTURE ELECT INC (DISTRIBTN)PTE LTD	25,000			
			Customer claims they found the C diameter oversized to .0006".	05/22/2018	9258
0856-0-15-20-82-14-11-0	FUTURE ELECTRONICS GMBH	12,500			
			Customer is pulling on the pins and disassembling them after they are soldered on a board. Pictures	11/20/2015	7893
0906-2-15-20-75-14-11-0	FUTURE ELECT INC (DISTRIBTN)PTE LTD	5,000			
			Spring pins failed after 58K connections.	08/07/2018	9297
7761-0-15-38-21-27-40-0	UNIT INDUSTRIES	20,000			
			Customer claims the edge of the barb is not sharp.	12/01/2016	8047
891-10-026-00-490200	FUTURE ELECTRONICS GMBH	1,001			
			Customer claims they are finding discolored pins. Picture sent.	05/02/2019	9418
			Customer claims the threaded insert dropped out during assembly.	03/29/2018	9229

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			Heilind claims their Customer found missing inserts, slanted inserts and some of the screws are not	03/20/2017	9079
			Customer found a mixed part, pins assembled upside down, and missing inserts. Pictures sent.	12/08/2016	8048
			Customer claims one of the dimensions is out of spec. Pictures sent and data.	10/07/2016	8033
9293-0-15-15-06-27-10-0	ITT CANNON	10,000			
			Customer claims we short shipped two orders. Fax sent, rejecting parts.	10/28/2015	7885
			Shipping Alert to QA for 7/27/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
3667-0-19-80-23-27-10-0	ARROW ELECTRONICS	30,000			
			Customer (TE Connectivity) claims they found 5/2,000, Over all length undersized short parts. Pictu....	05/08/2018	9250
596-13-150-00-951400	HAMAMATSU CORP	10,000			
			Customer claims 10 sockets are open due to twisted contact and 10 with pins inserted shallow.	04/06/2020	11538
			Customer (HPK) claims they found a chip in a receptacle pin.	02/13/2020	11522
			Customer claims they found missing pins and broken pins. Pictures sent.	01/14/2020	10507
			Customer complaining about plating, connectors in the lot couldn't be soldered well. Pictures sent.	04/11/2018	9235
			Customer is finding high pins. Pictures sent.	10/19/2017	9163
			Customer claims they found raised pins. Rejecting 90pcs again.	08/16/2017	9141
			Customer claims they found high pins. Repeat problem, same lot being used.	08/03/2017	9133
			Customer rejecting the sockets due to loose pins. Pictures sent. Wants to get reimbursed for failed	05/17/2017	9103
			Customer rejecting the sockets due to loose pins. Pictures sent.	08/02/2016	8002
			Customer claims they found 2 high pins in May 2016, updated due to rejected lot found internally.	07/27/2016	7995
			Customer claims they found 2 high pins. Pictures sent. Wants to set up a charge back for sorting.	05/17/2016	7965
			Customer claims we short shipped them two sockets. Picture sent.	08/21/2015	7854

			Shipping Alert to QA for 7/28/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
0861-0-15-20-82-14-11-0	ITT CANNON	2,000			
			Digi-Key is complaining because they shipped the wrong quantity to their Customer. Pictures of label....	09/13/2018	9320
4631-0-19-15-18-27-40-0	ARROW ASIA PAC LTD	1,000,000			
			Customer claims they found incomplete holes (A2 hole) Picture sent, SCAR sent.	09/11/2018	9317
* 892-22-002-76-620001	HEILIND ELECTRONICS	50,400			
			Customer in China, having problems with high pins after pick and place. Picture sent.	06/14/2018	9270
			Shipping Alert to QA for 7/29/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
3211-0-00-52-00-00-38-0	ARROW ELECTRONICS	250,000			
			Customer claims the L length is Out of Specification.	01/07/2020	10505
			Customer claims they found 1 short part during incoming inspection, rejecting 33,000pcs. Picture sen....	01/29/2018	9200
			Customer claims they found bent pins and FOD, Pictures sent. Complained about a diameter also.	04/11/2017	9094
4414-0-00-38-00-00-33-0	TECH GROUP NORTH AMERICA	800,000			
			Customer claims no improvement in the amount of FOD and damaged part in the lots that were roller sc....	05/27/2020	11560
			Jabil complaining about rounded C diameter.	04/28/2020	11541
			Customer claims three dimensions are out of spec. Data sent.	02/10/2020	11518
			Customer finding debris, first pieces and damaged parts.	01/17/2020	10508
			Customer found mixed parts and debris. Pictures sent.	04/10/2019	9408
596-30-150-00-953400	GE HANGWEI MEDICAL SYSTEMS CO LTD	1,560			
			GE claims they have 98 defective parts.	02/12/2020	11521
			Customer claims they found 107 sockets with missing pins, bent pins and debris.	07/26/2019	9452
			Customer claims they found 32 sockets with missing pins and debris. Pictures sent.	03/08/2019	9394
			Customer claims they found 2 sockets with missing pins. Pictures sent.	04/16/2018	9239

			Shipping Alert to QA for 7/30/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
0364-0-15-15-13-27-10-0	ARROW ELECTRONICS	10,000			
			Customer found FOD inside the holes. Pictures sent.	10/04/2018	9332
3667-0-19-80-13-27-10-0	HEILIND ASIA PACIFIC (HK) LTD	82,500			
			Customer claims the parts have lead on them, should be RoHS compliant.	03/15/2019	9398
			Customer claims we shipped incomplete parts, missing the A2 hole. Picture sent.	03/08/2019	9395
			Customer claims they found one receptacle with a mixed contact clip.	02/25/2019	9384
			Customer claims the C diameter is above the high limit.	09/27/2017	9157
			Customer claims the C diameter is above the high limit. Wants to return all stock.	10/16/2015	7882
4015-0-67-80-30-27-10-0	SAGER ELECTRONICS	22,000			
			Customer having difficulty removing the fiber plug from the receptacle pin.	06/15/2020	11565
			Customer claims the fibre plug is not preventing the solder from contaminating the receptacle. Pictu....	12/13/2018	9365
			Digi-Key's Customer claims they found parts that look pushed thru the reel pocket and also found mix....	10/27/2016	8039
			Customer found parts laying sideways in the tape. Picture and SCAR sent.	10/20/2016	8038
			Customer claims they found variation in the clip depth, also found one receptacle with a 6 finger co....	09/13/2016	8019
8041-0-15-80-16-27-40-0	BENCHMARK ELECTRONICS THAILAND	20,000			
			Customer claims they found cracked parts NCRF sent and pictures.	05/04/2017	9101
			Missing contact clip found by Benchmarks Customer (Emerson). Pictures sent.	04/10/2017	9093
9353-0-15-01-18-27-10-0	FUTURE ELECTRONICS	10,000			
			Customer complaining about skiving under the contact clip.	05/13/2020	11550
			Shipping Alert to QA for 7/31/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
* 0854-0-15-20-82-14-11-0	ARROW ELECTRONICS	88,000			
			Customer complaining about spring pin failures, pins remain retracted after prolonged use.	10/27/2017	9171
			Customer is finding the pins come apart in their application. Picture sent.	06/20/2016	7974

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214-44-308-01-670800	FUTURE ELECT INC (DISTRIBTN)PTE LTD	2,500			
			Customer complaining about damaged sockets after soldering.	01/03/2020	10504
			Insulator bubbling during reflow.	09/16/2015	7865
4156-0-00-38-00-00-33-0	ASHCROFT INC	50,000			
			Customer rejecting parts due to rough finish. Pictures sent.	09/07/2017	9154
			Customer claims they found cut off tit on the parts.	10/05/2015	7872
* 5141-0-00-17-00-00-33-0	IRONWOOD ELECTRONICS	2,830,000			
			Customer complaining about small / large debris with the parts.	09/24/2019	10476
			Customer claims the barbs are below spec. Rejecting 200,000pcs and requesting CAR.	05/25/2018	9262
			Customer complaining about small / large debris with the parts. Clogs their assembly machines and ca....	03/19/2018	9223
8041-0-15-80-16-27-40-0	BENCHMARK ELECTRONICS SUZHOU CO	10,000			
			Customer claims they found cracked parts NCRF sent and pictures.	05/04/2017	9101
			Missing contact clip found by Benchmarks Customer (Emerson). Pictures sent.	04/10/2017	9093
811-22-002-30-001191	FUTURE ELECTRONICS GMBH	1,200			
			Plexus claims they found retracted pins. Pictures sent.	08/29/2019	9468
			Customer claims they found a shortage again. Picture sent.	10/02/2018	9330
			Customer complaining of shortages received and caps without connectors. Pictures sent.	08/03/2018	9296
			Wiselinks Customer has complained about shortages. Wiselink did an audit of their stock and found th....	12/27/2016	9054
827-22-026-10-002401	SENDX MEDICAL INC	300			
			Customer claims the pogo pins received are contaminated.	08/30/2016	8013
889-22-004-76-821191	ARROW ELECTRONICS	24,000			
			Customer finding retracted spring pins after use. Picture sent.	07/02/2020	11578
			Shipping Alert to QA for 8/3/2020		
PART NO	CUSTOMER NAME	QTY	COMPLAINT	DATE OF COMPLAINT	RECNO
0908-1-15-20-75-14-11-0	ITT CANNON	14,000			
			Complaining about burrs on spring loaded parts. Picture sent.	09/04/2018	9314

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	1028-1-05-00-00-00-01-0	SAMTEC INC	500,000			
				Samtec in Asia found X dimension (Spec. .015" max.) at .019 to .042". Pictures sent.	07/29/2015	7843

