
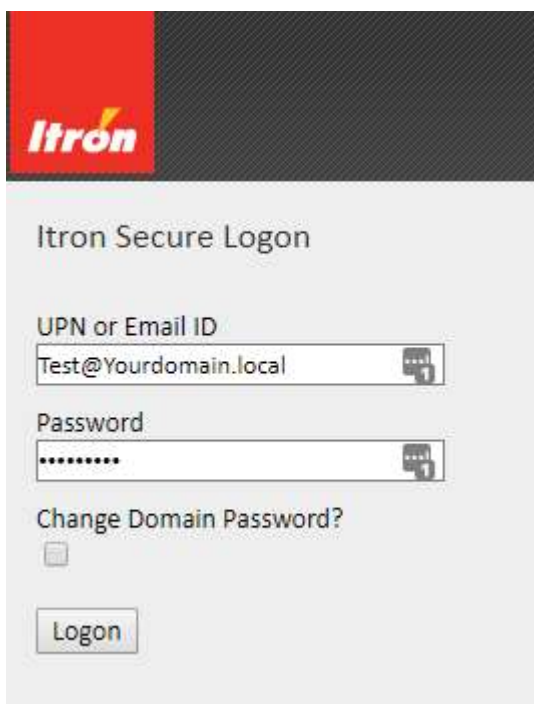


Accessing Remote Applications

Follow the procedure below to access Itron's Remote Applications.

1. From Itron's Managed Services main page, click the **Remote Access** link.
2. The Itron Secure Logon window is displayed. Enter your **UPN or Email ID** and **Password**.

 **Note:** You MUST enter your username@yourdomain.local

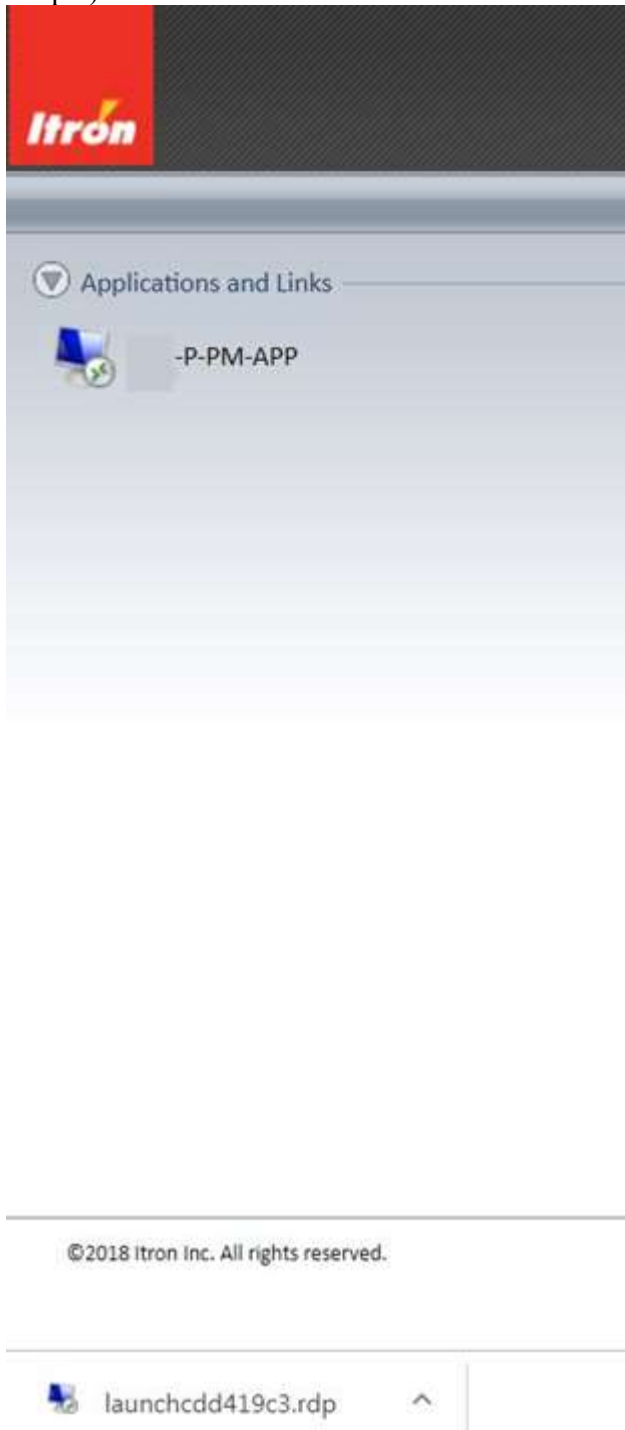


The Itron Secure Logon window features the Itron logo in the top left corner. Below the logo, the title "Itron Secure Logon" is displayed. The form contains two input fields: "UPN or Email ID" with the text "Test@Yourdomain.local" and "Password" with masked characters. To the right of each field is a small icon of a document with a lock. Below these fields is a checkbox labeled "Change Domain Password?". At the bottom of the form is a "Logon" button.

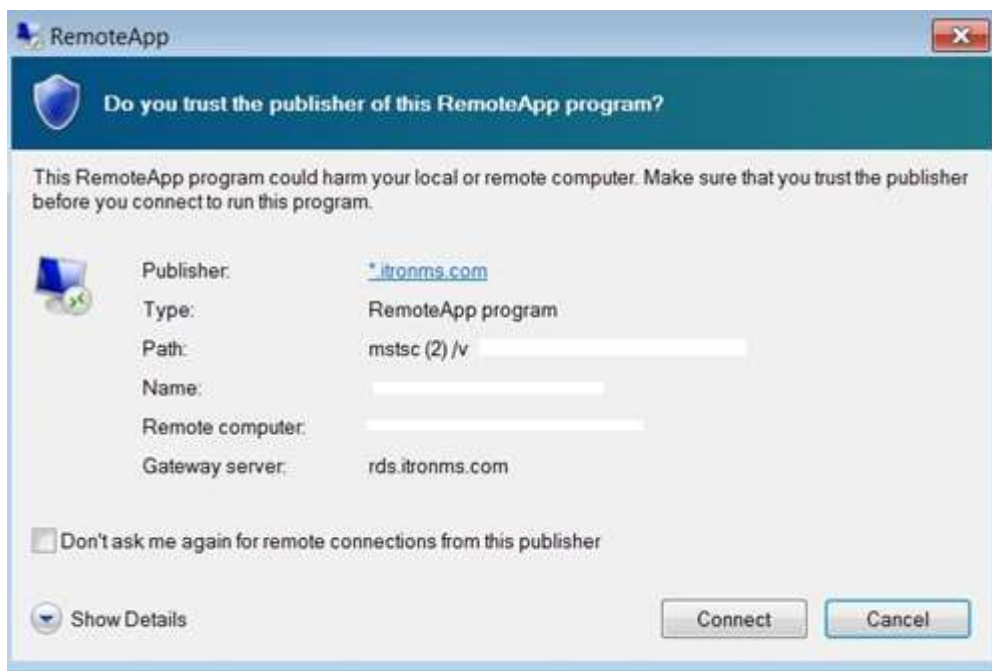
4. Select the applications you want to access.



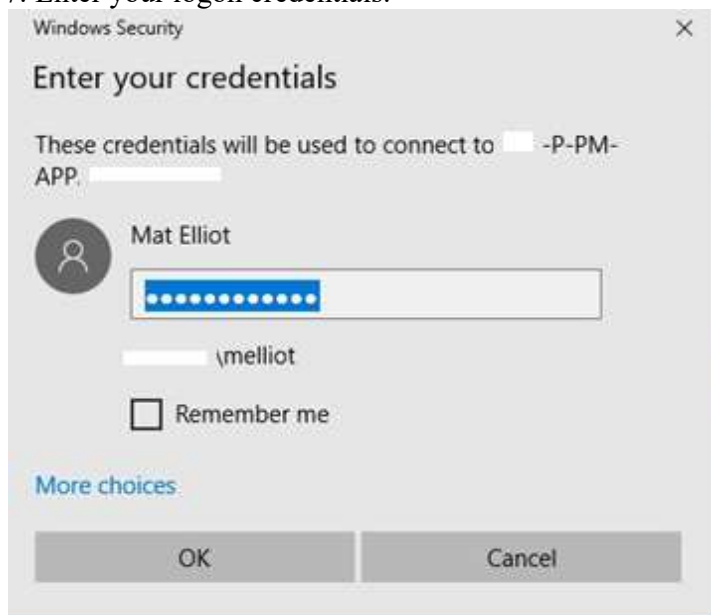
5. At the bottom of the window, click the remote desktop launcher (launchcdd419c3.rdp in this example).



6. The RemoteApp dialogue will ask if you want to trust the publisher for this application. Click **Connect**.



7. Enter your login credentials.



- Select the Remember me check box if you do not want to enter your credentials each time.
- Select the More Choices link if it is showing your username incorrectly it should be labeled as YOURDOMAIN\Username