



Hello@BibbyJohn.com

Skills

Operating Systems

Windows, MacOS, Linux

Networking

DHCP, DNS, VPN

System administration

Active Directory, Group Policy, Automation

Cloud

Server Deployment, Remote Server Management, Web Services

Virtualization

VMware, KVM, Hyper-V

Programming

Python, Kotlin, Java

Tools

Cisco Packet Tracer, Wireshark, Git

Technical Support

Tier 1-3 Support, Software Installation, Device Management

Professional Development

Problem solving, Communication, Interpersonal relationship

Projects

Self-Hosted Cloud Environment

Personal Website

KVM Server Orchestration

Port Scanner

Deployed Disposable Browser

Bibby John

Professional Summary

Cybersecurity professional who loves computers, chess, and comics. Results-oriented individual with a strong foundation in IT infrastructure, networking, and server automation. I look forward to demonstrating how my skills can drive results for your team.

Work Experience

Technology Guide

Hillsborough County

2023 - Present

- **Troubleshoots** a wide range of technical issues for users that relate to software and personal device management. Assist and resolve issues that arise regarding operating system, app malfunctions, connectivity problems, and user account lockouts.
- **Delivers** outstanding customer service by providing a welcoming and helpful environment for both internal and external library customers.
- **Researches** library knowledge bases and catalog for answers for customers inquiring about specific or complex topics.
- **Advocates** for library programs, digital literacy, and excellent cybersecurity practices.

Junior System Administrator

Biryani Bowl

2017 - 2023

- Managed local and cloud-based IT infrastructure, including Windows and Linux servers, to ensure uptime and reliability.
- Oversaw network configuration, router and switch maintenance, and Wi-Fi optimization for business operations.

Education

St. Petersburg College

Bachelors | 2023 - 2026

In-Progress

Hillsborough Community College

Associates | 2020 - 2023

Graduated

Certifications

- Cybersecurity Certificate
- County Cybersecurity
- Cisco CyberOps
- Passport Acceptance Agent
- FEMA