

**i) What are the potential top 5 sustainability issues for this client?**

- Curriculum (core) development
- Sustainable buildings and resilience
- Campus engagement
- Energy and emissions
- Industry partnerships

*Explanation: Slide 4 provides a good overall lesson on key activity areas in sustainability. These 5 were chosen because universities are in the unique position to influence younger generations, so curriculum development and campus engagement are key. Industry partnerships are also important to the education sector to work together to develop the best resources, whether it be educational tools, partnering with different companies for internships, or sharing lessons. And lastly, the size of the university (7,000 staff and 50,000 students) means a lot of buildings and a lot of energy being used and emissions being produced.*

**ii) What are the best practices and tools to address these 5 issues?**

- Establish sustainability metrics and indicators
- Identify industry standards and trends
- ESG maturity roadmap and assessment
- Green ratings and certifications
- Thermal and energy modeling
- Scope 3 emissions assessments
- Sustainability maturity model
- Digital sustainability index

*Explanation: The relevant tools that help address the issues in (i), taken from the Advisory Services and Tools/Products slides (10-19)*

**iii) What are the business and government sustainability-related regulations for the client industry (higher education)?**

- National greenhouse and energy reporting
- Large scale generation certificates reporting
- National pollutant inventory reporting
- Modern slavery act
- Tertiary education facilities management association reporting
- Carbon neutral reporting

*Explanation: The relevant regulations from the Industry Regulation slide (31)*