

# Leza Younan

## Software Engineer

773-875-3885 | [itslezay@gmail.com](mailto:itslezay@gmail.com) | [GitHub](#) | [Portfolio](#) | [LinkedIn](#) | Clearwater, FL

Passionate and results-driven professional, skilled in problem-solving and collaborative work within cross-functional teams. Bringing in a background in healthcare and unique perspective to projects, while being eager to apply creativity and technical expertise to drive innovation.

---

### TECHNICAL SKILLS

**Certifications:** [Coding Temple - Full Stack Software Engineer](#)

**Languages:** Python, Typescript, JavaScript, HTML, CSS

**Frameworks:** React, Material-UI, Flask, Jinja, Bootstrap

**Databases:** SQL (MySQL, PostgreSQL, SQLite)

**Tools/DevOps:** Git, Github, Node.js

---

### SOFTWARE DEVELOPMENT PROJECTS

**Coding Temple - [TrackerXI](#)** - MMORPG Event Tracker (2023)

- Streamlined lockout time management for weekly and daily tasks, significantly enhancing the efficiency of gameplay.
- Designed and developed the front-end interface using React, providing an intuitive user experience.
- Integrated time/date modules, calculations, and a time API to accurately display Japan Standard Time (JST) for in-game event tracking.
- Implemented CRUD operations for efficient data management, ensuring seamless interaction between the front-end and the back-end.
- Provided users with the ability to set lockout times for specific events through a user-friendly profile settings interface.
- Implemented user authentication, allowing users to log in and access their personalized dashboard.

---

### EXPERIENCE

**Program Specialist** / U.S. Department of Veteran Affairs

September 2018 - February 2021

- Managed day-to-day hospital department operations, including staffing, budgeting, facility management, ensured compliance with healthcare regulations, and allocated resources to achieve a 10% reduction in operational costs.
- Collaborated with different department leaders and executed long-term strategic plans to enhance patient care, operational efficiency, and organizational effectiveness.
- Ensured strict adherence to healthcare regulations, with specialized knowledge in veterans' healthcare services, providing patient-centered care tailored to their unique needs.

**Pharmacy Team Member - Certified Immunizer** / Meijer

November 2013 - PRESENT

- Contributed to implementing an innovative immunization portal that significantly streamlined post-vaccination processes, reducing the time spent on aftercare procedures significantly. The portal seamlessly records and integrates vaccination data into our pharmacy software and the Illinois Comprehensive Automated Immunization Registry Exchange (ICARE) system, ensuring accurate and efficient tracking of immunization records.
- Played a pivotal role in organizing COVID-19 vaccine clinics for the company, proactively responding to the pandemic and ensuring the availability of vaccines resulting in a 20% increase in community participation and vaccine uptake.
- Collaborated with cross-functional teams developing a traffic system within our pharmacy software, enabling real-time workflow tracking, resulting in increased productivity and a 50% reduction in customer wait times.
- Delivering outstanding customer service with compassion and empathy, providing patients with comprehensive support and addressing their medication-related inquiries with care.

---

### EDUCATION

**Coding Temple**, Software Engineering Certificate

**Northwestern University**, Master of Public Health (MPH)

**Northeastern Illinois University**, Bachelor of Science in Biology