

(Please write your Exam Roll No.)

Exam Roll No.

END TERM EXAMINATION

THIRD SEMESTER [BCA] JANUARY 2024

Paper Code: BCA-221

Subject: Principles of Management &
Organizational Behaviour

Time: 3 Hours

Maximum Marks: 75

Note: Attempt five questions in all including Q. No.1 which is compulsory. Select one question from each unit.

- Q1 Write short notes of the following (**Any Five**). (5x5=25)
- (a) Bureaucratic management approach
 - (b) Decision making
 - (c) Authority and responsibility
 - (d) Learning
 - (e) Perception
 - (f) Extrinsic and Intrinsic motivation

UNIT-I

- Q2 What do you mean by the term Management? Explain the role of a manager in an organisation. (12.5)
- Q3 Briefly explain the history of development of management thought.

UNIT-II

- Q4 Discuss the process of planning in details with examples. (12.5)
- Q5 What do you understand by Staffing? Briefly explain the components of staffing.

UNIT-III

- Q6 Discuss Maslow's Need Hierarchy Theory. How does the theory holds good in Indian context? (12.5)
- Q7 Explain the meaning and nature of organisational behaviour? What are the various challenges of organisational behaviour faced by managers in today's scenario?

UNIT-IV

- Q8 Briefly explain the Models of organisational behaviour. (12.5)
- Q9 Define Personality. Explain various determinants of Personality.
