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Total Pages: 3

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Dec., 2018 B.Tech. (ME) 5th Semester MARKETING MANAGEMENT

(GB-603B)

Time: 3 Hours]

[Max. Marks: 75

Instructions:

- (i) It is compulsory to answer all the questions (1.5 marks each) of Part-A in short.
- (ii) Answer any four questions from Part-B in detail. Each Question carry equal marks.

PART-A

(Short Type Questions)

| 1. | (a) | Define Direct Marketing. | (1.5) |
|------|-----|--|-----------------|
| | (b) | What is Retaining. | (1.5) |
| | (c) | What is Personal Selling. | (1.5) |
| 3 | (d) | Define Marketing Management. | (1.5) |
| No.F | (e) | List out the necessary skills for a Manager. | Marketing (1.5) |
| (f) | | Define External Marketing. | (1.5) |

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(g) What are the characteristic of Service Marketing? (1.5)(h) Mention any four demerits of online buying. (1.5)Define Positioning in marketing. (1.5)Differentiate Consumer Marketing and Industrial Marketing. (1.5)(a) Explain Philosophies of marketing management with suitable examples. (b) Describe nature and scope of marketing. Explain marketing research and marketing information system with suitable diagram. (10)(b) Describe Ethical issues in marketing. (5) Discuss the factors influencing consumer buying behaviour and organizational buying behaviour. (10) (b) Explain market segmentation with suitable example. (b) Describe marketing strategies in the different " of the product life cycle. (10) (b) Describe new product development process with

- 6. (a) Discuss the factors affecting the selection of marketing channels with examples. (10)
 - (b) Discuss the issues related to Product classification.

(5)

- 7. (a) What is Sales Forecasting? Describe the sales forecasting methods with examples. (10)
 - (b) What is Network Marketing? Discuss the concept of social marketing. (5)

diagram.