

COLE HEMP

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OBJECTIVE | As a current ITSA for Palm Beach Schools District, looking to leverage years of tech support experience to assist Palm Beach State College in the upgrading process of their computers.

AREAS OF EXPERTISE | **Systems:** Windows 7, 8, 10, Server 2012, 2016, Linux, OSX
Applications: LANDesk, Active Directory, Adobe Creative Suite, Microsoft Office, Visual Studios, Apache, Remote Desktop
Hardware: Computers (Desktops, Laptops), Printers, Audio/Video Systems, DVD Players, Projectors, Networks (Routers and Switch Racks)
Programing Experience: C#, .NetFramework, Java, Java Servlets, SQL, HTML, CSS, JavaScript, Python, Bash Scripting, XML, JSON, GIT
APIs: Google Maps, Yelp, LastFM, PretzelRocks
Databases: Oracle SQL Database, MySQL Database

AWARDS AND CERTIFICATIONS | Pat Oliphant Award
Microsoft Office Specialist
Microsoft Technology Associate (C# Software Development)
Microsoft Technology Associate (Windows Operating Systems)
First Place in FBLA District Competition for Computer Game and Simulation Programming
First Place in Uhack 2017 for Web and Mobile Development

EXPERIENCE | **INSTRUCTOR/EVENTS MANAGER SABERCRAFT, MIAMI, FL**
OCTOBER 2018 - PRESENT
Provide fitness instruction to participants. Work with a team of instructors to design the curriculum for classes. Implement improvements to the program. Independently organize and manage all extracurricular actives such as convention workshops and performances.

ITSA LIBERTY PARK ELEMENTARY SCHOOL, GREENACRES, FL
MAY 2016 - PRESENT
Provide technical assistance to staff and students. Independently manage software and hardware for all desktop computers and laptops. Manage the upgrade and repair processes for all technology on campus.

STUDENT TECH AIDE PARK VISTA COMMUNITY HIGHSCHOOL, LAKE WORTH, FL
SEP. 2014 – MAY 2016
Assisted Secondary Technical Support Technician with providing technical assistance to staff and students. Managed software and hardware for over 1500 desktop computers and laptops.

EDUCATION | **PALM BEACH STATE COLLEGE, LAKE WORTH FL**
ASSOCIATES OF SCIENCE IN COMPUTER PROGRAMMING
ESTIMATED COMPLETION: SUMMER OF 2019

PARK VISTA COMMUNITY HIGH SCHOOL, LAKE WORTH, FL