

# SUJEETHAN VIGNESWARAN

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## WORK EXPERIENCE

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### Systems Engineer (Site Reliability Engineering)

May 2022 - September 2022

Replicant AI

San Francisco, California

- Designed an operational cost savings strategy plan focused on cloud resource usage and Kubernetes scaling with production traffic resulting in an ongoing savings of \$300,000 per year.
- Enabled the adoption of a FinOps culture for software developers, NLP scientists, and ML engineers by creating cloud cost monitoring dashboards to create accountability for their respective costs.
- Repaired a bug for OpsGenie paging on-call engineers overnight for incidental issues.

### Product Manager

September 2021 - December 2021

Loblaw Digital

Toronto, Ontario

- Owned the product delivery of the 2022 PC Optimum Points Days Event that was experienced by 18 million users and generated \$1.3 billion in revenue that week. (Most revenue in the last 5 years).
- Utilized the lean methodology to launch the product through three phases of MVP iterations.
- Designed an A/B Test and learned the significance of time-urgency on user experience and buying habits.
- Authored a GTM product strategy document and ensured all stakeholder requirements were managed.
- Created 90 detailed user stories that involved Back-end, Front-end, API, Analytics, and QA development.

### Product Manager

January 2021 - April 2021

Loblaw Digital

Remote

- Redesigned the PC Optimum Insiders subscription process to increase registration rates by 75%.
- Delivered MVP by breaking down technical requirements into 60 detailed user stories.
- Analyzed user experience testing results to prioritize the feature development road map.

### Site Reliability Engineer I

May 2020 - August 2020

Loblaw Digital

Remote

- Designed cloud based system to automate platform licensing to save \$120,000 per year in licensing fees.
- Managed public cloud resources using infrastructure as code methodology using Terraform.
- Created dashboards to monitor Kubernetes cluster usage that provides cost reducing insights.

### Big Data Developer

September 2019 - December 2019

DRVN Intelligence

Toronto, Ontario

- Enabled the organization to become a Google Cloud Engineer Partner by passing the Google Cloud Professional Data Engineer and Google Cloud Professional Cloud Architect certifications.
- Created product road-map for a digital media advertising platform for sale on the Google Cloud Marketplace.

## EDUCATION

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### University of Waterloo, Faculty of Engineering

Bachelor of Applied Science in Environmental Engineering Option in Management Engineering

Relevant Courses: Software Development, Statistics, Economics, Human Computer Interaction

## SKILLS

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### Product

Experimentation, GTM Strategy, Data Analytics & Insights, User Interviews

### Technology

Kubernetes, Docker, Terraform, Python, SQL, MATLAB, Go, Figma, JIRA