

# Tatenda Tachivona

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## WORK EXPERIENCE

### RaceTrac

*Guest Service Associate*

**April 2024 – July 2024**

*Riviera Beach, Florida*

- Processed transactions for an average of 100 guests per shift, balancing cash and inventory with 99% accuracy.
- Facilitated swift, friendly service to minimize wait times, achieving a high level of guest satisfaction.
- Resolved or escalated 100% of guest complaints promptly, maintaining a positive customer experience.
- Maintained a clean and inviting store environment, including parking areas, floors, restrooms, and supplies for customers.
- Stocked shelves, coolers, and food/beverage areas daily, ensuring a consistent supply of fresh, ready-to-eat options for guests.

## VOLUNTEER EXPERIENCE

### Eaglesvale Senior School

*Tutor*

**January 2022 - November 2023**

*Harare, Zimbabwe*

- Conducted group tutoring sessions with 30+ students on a weekly basis.
- Provided comprehensive feedback on student progress.
- Guided students in developing effective study habits and strategies.
- Promoted active engagement by encouraging students to ask questions, leading to greater clarity and mastery of challenging concepts.

### Eaglesvale Senior School

*Lifeguard*

**January 2020 - November 2023**

*Harare, Zimbabwe*

- Monitored the safety of up to 20 swimmers simultaneously, ensuring a secure pool environment for all attendees.
- Performed 2 emergency rescues.
- Spearheaded beginner swim lessons with a group of 10 beginners.

## EDUCATION

### University of Liverpool

*Bachelor of Science in Computer Science with Software Development*

**September 2024 - present**

*Liverpool, United Kingdom*

- Active participant of the Coding and Robotics club, Computer Science society and the Archery club

*Relevant Courses:*

- Introduction to Artificial Intelligence, Designing Systems for the Digital Society, Programming Paradigms, Object-Oriented Programming, Computer Systems, Data Structures and Algorithm, Foundations of Computer Science and Analytical Techniques for Computer Science

### Eaglesvale Senior School

*High School Diploma*

**January 2020 - November 2023**

*Harare, Zimbabwe*

- Graduated as the valedictorian .
- Graduated with 3 A\*s in Computer Science, Mathematics and Physics in the Cambridge A Level examinations.
- Captain of the Debate Society, Robotics and Art Club.
- Played hockey and swam for the first-string of the school team.

## PROJECTS

- TapVinyl
  - A digital vinyl player that uses RFID tags and an MFRC522 reader synced with commands to control my Spotify playback controls.
  - Uses Python and a raspberry pi 4.
- File Converter & PDF Merger (Python)
  - Created a tool to merge PDFs and convert various file types (images, Word docs, etc.) into PDFs.
  - Designed a GUI with Tkinter for easy drag-and-drop functionality.

## SKILLS & INTERESTS

- **Skills:** Python; Java; Haskell; Coding; Programming; Leadership; Analytical and Critical Thinking; Organization and Time Management; Interpersonal Communication; Public Speaking; Customer Service; Content Creation; Researching; Marketing