

Itsaya Nakput



CONTACT

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[Linkedin Profile](#)

[Portfolio](#)

Core Skills

- Ability to Work in a Team
- Communication Skills
- Microsoft Excel
- Data Visualization
- SQL Database
- Python
- Jupyter Notebook
- Tableau
- SAP Finance
- Web scraping

Languages

Executive Summary

Detail-oriented Data Analyst with 5+ years of experience in reporting, business analysis, and financial operations across technology, e-commerce, and finance. Skilled in SQL, Python, Tableau, and Excel, with a proven record of turning complex data into actionable insights that improve efficiency and support decision-making. Strong background in billing analytics, reporting automation, and data visualization, with international experience in the Netherlands and Germany.

Professional Experience

Billing Specialist (Contractor)

Booking.com B.V. - Amsterdam April 2025 – Current

- Managed stakeholder relationships and resolved a wide range of inquiries from Product Billing, Tax, and other departments.
- Ensured the timely and accurate issuance of credit and debit notes.
- Developed and maintained a billing discrepancy dashboard to identify and address process inefficiencies.
- Investigated billing errors, reported bugs, and implemented controls to enhance billing accuracy.

Cash Application Analyst (Revenue team)

European Residential Management. - Amsterdam Feb 2023 – Mar 2025

- Partnered with Treasury to resolve deposit discrepancies, improving transaction Efficiency.
- Reconciled daily cash transactions across multiple sites, ensuring 100% accuracy in reporting.
- Developed a Python-based web scraping project to analyze housing market data, providing insights for investment decisions.

Reporting Analyst (Accommodation; US Team)

Booking.com. - Amsterdam May 2022 – Sep 2022

- Generated ad-hoc reports and translated complex data into clear, actionable insights for stakeholders.
- Developed and maintained data processing workflows. debugging them as

