GURKIRAT SINGH

OBJECTIVE

Dedicated and versatile professional with a strong background in customer service, sales, and food preparation. Proven ability to manage inventory, process transactions efficiently, and provide exceptional customer service. Eager to contribute to a dynamic team environment and enhance the overall customer experience.

EXPERIENCE

CUSTOMER SERVICE ASSOCIATE | FLIPKART

Dec 2022 - Mar 2024 | Mohali, IN

Provided top-tier customer support in Flipkart's pre-sale chat process, adeptly addressing inquiries and ensuring customer satisfaction.

SALES ASSOCIATE/STOCKER | D-MART

May 2018 - Jan 2020 | Chandigarh, IN

Managed sales and stocked inventory efficiently as a dedicated sales associate/stocker at D-Mart, ensuring optimal product availability and customer satisfaction.

CASHIER/ FRONT END ASSOCIATE | H&M

Jan 2021 – Aug 2021 | Chandigarh, IN Skillfully operated as a cashier/front end associate at H&M, delivering efficient transactions and exceptional customer service in a dynamic retail environment.

CREW MEMBER | EDDIE'S SPORTS BAR & RESTAURENT

Currently working | Sudbury, Ontario

As a crew member at Eddie's Sports Bar & Restaurant, I prepare sandwiches, salads, and burgers, handle dishwashing duties, and manage stocking tasks.

CONTACT

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ABOUT ME

I am a dedicated professional with experience in customer service, retail, and food preparation. I excel in managing sales, inventory, and providing excellent customer support in fast-paced environments. My diverse skill set and commitment to delivering top-tier customer experiences make me a valuable asset to any team.

EDUCATION

Cambrian College of Applied Arts Mobile Application Development Rayat Bahra University Bachelor of Computer Application

SKILLS

Adaptability
Customer Service
Cashflow Planning & Management
Exceptional Communication
Food Preparation
Sales and Inventory Management
Stocking and Merchandising
Multitasking
Team Collaboration