USER STORIES

- 1. As an unauthorized user, I would like to create an account so I can save my preferences across devices and platforms.
- 2. As an authorized user, I would like to save my payment method so I can complete transactions quicker.
- 3. As an authorized user, I need to be able to delete my payment method for my privacy and safety.
- 4. As an authorized user, I would like to login to save my cart and preferences.
- 5. As an authorized user, I would like to logout for my privacy.
- 6. As a user, I want to see the list of available items for purchase.
- 7. As a business owner, I want to see my store's listed items.
- 8. As a business owner, I want to be able to see the reviews for my store.
- 9. As a user, I want to be able to see the reputation of a store.
- 10. As a user, I want to be able to see the reviews of an item.
- 11. As a business owner, I want to be able to see a list of bids on a particular item I have posted for my convenience.
- 12. As a user, I would like to be notified of when an item in my cart is selling out.
- 13. As a user, I would like to be notified when I have been outbid on an item.
- 14. As an authorized user, I would like to be able to log out of my account at once on all devices for my safety.
- 15. As an authorized user, I would like to be able to see a history of all items I have viewed.
- 16. As an authorized user, I would like to be able to erase the history of all items I have viewed.
- 17. As a user, I would like to see recommended items similar to previous purchases or viewed items.
- 18. As an authorized user, I would like to be able to leave a review for an item.
- 19. As an authorized user, I would like to be able to leave a review for a business.
- 20. As a user, I would like to be able to filter through items in a search.
- 21. As a user, I would like to be able to sort items in a search based on price and ratings.

- 22. As an administrator, I would like to be able to ban accounts that go against our terms of service.
- 23. As an administrator, I would like to be able to delete all items for a seller who has broken our terms of service.
- 24. As an administrator, I would like the ability to monitor chat logs at the discretion of the buyer/seller to be able to deal with harassment or extortion on either side.
- 25. As a user, I would like to be able to send my chat logs to Centauri Inc. to have sellers penalized for harassment or extortion.
- 26. As a business owner, I would like to be able to send my chat logs to Centauri Inc. to have buyers penalized for harassment.
- 27. As an authorized user, I would like to be able to initiate a refund or return.
- 28. As an authorized user, I would like to be able to stop a purchase and have a full refund before the item is sent.
- 29. As an authorized user, I would like to be able to make changes to my account settings.
- 30. As an authorized user, I would like a "Forgot your password/account details" button in case I cannot remember my credentials for my account. These should be sent to my personal email specified on the account.
- 31. As an authorized user, I would like the application to not tell the person utilizing the "Forgot your password/account details" button if there exists an account with the specified email address, so that a hacker cannot trace my account through my email.
- 32. As an authorized user, I would like to be able to track my order status.
- 33. As a business owner, I would like to modify my profile so that I can appeal and advertise to customers.
- 34. As a business owner, I would like to associate my email address with both a business account and a personal account to maintain privacy.
- 35. As a user, I would like my payment method and credentials to not be disclosed to the seller.
- 36. As an authorized user, I would like to be able to contact the business owner regarding my purchase.
- 37. As an authorized user, I would like to be able to contact Centauri Inc. regarding a purchase, in the case that the business owner does not respond or is not compliant.

- 38. As a premium account owner, I would like to be able to have a recurring subscription for my convenience.
- 39. As a premium account owner, I would like to be able to cancel my subscription.
- 40. As a premium account owner, I would like to be able to change the payment details of my subscription (differ from payment method for general use).
- 41. As a premium account owner, I would like to be able to choose faster shipping methods/times.
- 42. As a user, I would like to see the quantity of an item that a seller is selling.
- 43. As a user, I would like to see the quality of an item, for example whether it is new, used, or digital (with books, games, etc.).
- 44. As a user, I would like my conversations to be encrypted/protected, so that malicious users cannot trace me.
- 45. As a business owner, I would like my conversations to be encrypted/protected, so that malicious users cannot trace me.
- 46. As a seller, I would like to be able to specify whether the object will be allowed to be bid on or bought out, or both (but not neither).
- 47. As a seller, I would like to be able to specify the minimum increment for bids so that people don't overcut by pennies.
- 48. As a user, I don't want the application to take too long to load.
- 49. As an authorized user, I want to be able to change my settings easily.
- 50. As a user, I want to be able to traverse the application easily, so that I don't get lost trying to find something.
- 51. As a user, I would like to be able to add an item to my cart.
- 52. As a user, I would like to be able to remove an item from my cart.
- 53. As a user, I would like to be able to see a list of items on a cart.
- 54. As a user, I would like to be able to see a list of the items that I have bids on.
- 55. As a user, I would like to be able to add two-factor authentication to my account.
- 56. As a user, I would like to be able to opt out of email notifications.
- 57. As a user, I would like to be able to add multiple shipping addresses and choose between them at checkout.

- 58. As a user, I would like to be able to see my previous orders.
- 59. As a user, I would like to be able to redeem a gift card for in store credit.
- 60. As a user, I would like to be able to purchase a gift card to send to someone else.
- 61. As a user, I would like to have different options of contact when contacting Customer service(chat/call/email).