## **USER STORIES**

- 1. As an unauthorized user, I would like to create an account so that I can save my preferences across devices and platforms.
- 2. As an authorized user, I would like to save my payment method so that I can complete transactions quicker.
- 3. As an authorized user, I need to be able to delete my payment method so that my privacy and safety can remain intact.
- 4. As an authorized user, I would like to login so that I can save my cart and preferences.
- 5. As an authorized user, I would like to logout of my account so that my privacy and safety can remain intact.
- 6. As a user, I want to see the list of available items for purchase so that I can purchase these items from Centauri vendors.
- 7. As a business owner, I want to see my store's listed items so that I know what needs to be in stock.
- 8. As a business owner, I want to be able to see the reviews for my store so that I can know how to improve my business.
- 9. As a user, I want to be able to see the reputation of a store so that I know what vendors are credible.
- 10. As a user, I want to be able to see the reviews of an item so that I know if an item is exactly what I am looking for.
- 11. As a business owner, I want to be able to see a list of bids on a particular item I have posted so that I can keep up to date with my merchandise.
- 12. As a user, I would like to be notified of when an item in my cart is selling out so that I can purchase that item before it runs out.
- 13. As a user, I would like to be notified when I have been outbid on an item so that I can know to rebid on this item or walk away.
- 14. As an authorized user, I would like to be able to log out of my account at once on all devices so that my privacy and safety can remain intact.

- 15. As an authorized user, I would like to be able to see a history of all items I have viewed so that I can leave reviews on previous items.
- 16. As an authorized user, I would like to be able to erase the history of all items I have viewed so that my privacy and safety can remain intact.
- 17. As a user, I would like to see recommended items similar to previous purchases or viewed items so that I can quickly purchase similar items to what I have bought in the past.
- 18. As an authorized user, I would like to be able to leave a review for an item so that future buyers know my opinions on the item.
- 19. As an authorized user, I would like to be able to leave a review for a business so that future buyers know my opinions on the business.
- 20. As a user, I would like to be able to filter through items in a search so that I can more efficiently find an item I am looking for.
- 21. As a user, I would like to be able to sort items in a search based on price so that I can view items within my price range.
- 22. As a user, I would like to be able to sort items in a search based on ratings so that I can view only the most credential items.
- 23. As an administrator, I would like to be able to ban accounts that go against our terms of service so that Centauri can remain safe and secure for its users.
- 24. As an administrator, I would like to be able to delete all items for a seller who has broken our terms of service so that Centauri can remain safe and secure for its users.
- 25. As an administrator, I would like the ability to monitor chat logs at the discretion of the buyer/seller to be able to deal with harassment or extortion on either side so that Centauri can make informed decisions on penalties associated with the reported behavior.
- 26. As a user, I would like to be able to send my chat logs to Centauri Inc. to have sellers penalized for harassment or extortion so that I can feel safe using Centauri as a platform.
- 27. As a business owner, I would like to be able to send my chat logs to Centauri Inc. to have buyers penalized for harassment so that I can feel safe using Centauri as a platform.
- 28. As an authorized user, I would like to be able to initiate a refund so that I can get my money back for unsatisfactory service.

- 29. As an authorized user, I would like to be able to initiate a return so that I can send back an item that doesn't meet my expectations.
- 30. As an authorized user, I would like to be able to stop a purchase and have a full refund before the item is sent so that I can have flexibility in case I change my mind about a purchase.
- 31. As an authorized user, I would like to be able to make changes to my account settings so that I can keep my information up to date.
- 32. As an authorized user, I would like a "Forgot your password/account details" option to send this information to my email address so that I can change my password in the event that I forget it.
- 33. As an authorized user, I would like to keep my account information private while utilizing the "Forgot your password/account details" button so that a hacker cannot trace my account through my email.
- 34. As an authorized user, I would like to be able to track my order status so that I can make arrangements for a package's arrival.
- 35. As a business owner, I would like to modify my profile so that I can appeal and advertise to customers.
- 36. As a business owner, I would like to associate my email address with both a business account and a personal account so that I can maintain privacy.
- 37. As a user, I would like my payment method and credentials to not be disclosed to the seller so that I can maintain security and privacy.
- 38. As an authorized user, I would like to be able to contact the business owner regarding my purchase so that I can make special requests for the item.
- 39. As an authorized user, I would like to be able to contact Centauri Inc. regarding a purchase, in the case that the business owner does not respond so that I can be fully satisfied with my purchasing experience.
- 40. As an authorized user, I would like to be able to contact Centauri Inc. regarding a purchase, in the case that the business owner does not respond or is not compliant so that I can be fully satisfied with my purchasing experience.
- 41. As a premium account owner, I would like to be able to have a recurring subscription so that I can pay for my premium account conveniently.

- 42. As a premium account owner, I would like to be able to cancel my subscription so that I do not keep paying for a service I do not require.
- 43. As a premium account owner, I would like to be able to change the payment details of my subscription (differ from payment method for general use) so that I can use the most convenient form of payment for me.
- 44. As a premium account owner, I would like to be able to choose faster shipping times so that I can receive my package in the quickest way possible.
- 45. As a user, I would like to see the quantity of an item that a seller is selling so that I know whether or not it is pertinent to buy this item at the present time.
- 46. As a user, I would like to see the quality of an item, for example whether it is new, used, or digital (with books, games, etc.) so that I can see what options are best for me.
- 47. As a user, I would like my conversations to be encrypted/protected, so that malicious users cannot trace me.
- 48. As a business owner, I would like my conversations to be encrypted/protected, so that malicious users cannot trace me.
- 49. As a seller, I would like to be able to specify whether the object will be allowed to be bid on or bought out, or both (but not neither) so that I can make decisions for the sale of my item based on its demand.
- 50. As a seller, I would like to be able to specify the minimum increment for bids so that people don't overcut by pennies.
- 51. As an authorized user, I want to be able to change my settings easily so that I can keep my account up to date in a timely fashion.
- 52. As a user, I would like to be able to add an item to my cart so that I can remember a specific item for later.
- 53. As a user, I would like to be able to remove an item from my cart so that my cart does not become cluttered with unwanted items.
- 54. As a user, I would like to be able to see a list of items in my cart so that I can buy these items at a later date.

- 55. As a user, I would like to be able to see a list of the items that I have bids on so that I can be informed of if and when I have won a bid.
- 56. As a user, I would like to be able to add two-factor authentication to my account to ensure the safety and security of my account.
- 57. As a user, I would like to be able to opt out of email notifications so that I do not receive unwanted emails.
- 58. As a user, I would like to be able to add multiple shipping addresses and choose between them at checkout so that I can conveniently choose the appropriate address.
- 59. As a user, I would like to be able to see my previous orders so that I can write recommendations for future buyers.
- 60. As a user, I would like to be able to redeem a gift card for in store credit so that I can purchase items using these methods.
- 61. As a user, I would like to be able to purchase a gift card so that I can send it to another Centauri user..
- 62. As a user, I would like to have different options of contact when contacting Customer service(chat/call/email) so that if one option is unreliable at the current time, I can fall back on another option.