Kishor Tiwari

Quality Assurance Engineer

Contact

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Profile

Detail-oriented QA Engineer with hands-on experience in testing SaaS product, interactive dashboards, CRM, and AL/ML and complex software systems. Skilled in automation testing using tools like Selenium, Cypress, and Python in a Hybrid POM framework integrated with Pytest. Passionate about leveraging cutting-edge AI tools to optimize testing workflows and ensure software quality. Strong problem-solving abilities and a commitment to delivering reliable, high-performing solutions.

Skills

- QA Expertise: Manual Testing, Automation Testing, Performance Testing
- Tools & Technologies: Selenium, Cypress, JMeter, Python, google sheet & docs, GitHub.
- AI Testing: Validating AI/ML Models, Leveraging AI Tools for Test Automation
- Soft Skills: Leading Team, Problem-Solving, Clear Documentation, Team Collaboration

Experiences

Amnil Technologies (QA Intern, Jan 2024 – Apr 2024)

- Worked on the Process Maker and CMS projects.
- Gained practical experience in manual testing, API testing (Postman), performance testing (JMeter), and automation (Cypress).
- Collaborated with team to ensure software quality and optimize testing processes.

Palm Mind Technologies (Junior QA Engineer, Jul 2024 – Present)

- Successfully contributed to 15+ projects involving both national and international clients, delivering high-quality QA support.
- Tested AI-powered chatbots, live chat systems, and dynamic dashboards to ensure seamless user experience and system functionality.
- Automated regression and functional test cases using Selenium with Python in a Hybrid POM framework integrated with Pytest, improving test efficiency and coverage.
- Performed load and performance testing using Apache JMeter, ensuring application stability under peak conditions.

- Acted as a QA Lead, mentoring interns, guiding junior testers, and overseeing the end-to-end QA process.
- Worked collaboratively with developers to identify, log, and resolve critical software defects, ensuring timely releases.
- Created and maintained detailed test cases, bug reports, feature validation documents, and user manuals for clients and internal use.

Education
- Shanker Dev Campus – Bachelor of Information Management (3.41 GPA)
- Oxford English Boarding School – Management (2.56 GPA)