

GOUFFARY GHAZALI

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EDUCATION

MOUNT ROYAL UNIVERSITY

Bachelor of Computer Information Systems

Calgary, Alberta

September 2020 - April 2025

- Dean's List (2022), Student Awards (2020, 2022), Alexander Rutherford Scholarship (2018)
- Certified CompTia A+ technician, computer service professional in installing, customizing, maintaining and operating
- Completed 300 hours of Responsive Web Design from freeCodeCamp, and Completed SQL BootCamp from udemy.
- Completed Microsoft Power BI for Business Intelligence from udemy.
- Utilized industry-standard integrated Developments Environments like Eclipse for source-code and code editor for projects and assignments

WORK EXPERIENCE

WEST 49

Team Lead/Sale Associate

Calgary, Alberta

August 2021 - October 2022

- Completed a weekly payroll for 6 part-time and 4 full-time employees, while ensuring a high degree of accuracy
- Retained sale and customer by proposing another way to do a store exchange without physical copy of the receipt, processing the exchange with a digital image of the receipt
- Improved business sales by offering to help finding specific products and greeting every customer
- Communicated well with other employees to ensure positive working experience

CORA'S BREAKFAST AND LUNCH

Host/Cashier

Calgary, Alberta

May 2015 - September 2017

- Worked with guests first hand making sure everyone came in and left the restaurant satisfied
- Provided the necessary assistance and guest request to the servers to create a positive guest experience
- Collaborated with the entire front of house team to ensure quick turnover of customers by clearing tables quickly
- Provided highest quality of service to the customers by making seating arrangements
- Accommodated guests according to their needs, providing child booster seats and ensuring customers with wheelchairs felt comfortable where they are seating

COMMUNITY INVOLVEMENT

MASYARAKAT ISLAM INDONESIA TORONTO (MIIT)

Web Developer

Toronto, Ontario

June 2020 – August 2020

- Developed user friendly and interactive website using HTML, CSS and JavaScript
- Utilized WordPress for administration friendly, and content update friendly

PROJECTS

Data Analysis

Developer

Calgary, Alberta

January 2023 – April 2023

- Collaborated with a client to identify their needs for data analysis
- Utilized the different Java data structures such as: Array List, Linked List, Binary Search Tree, HashMap and TreeMap
- Developed a program to analyze the popularity of different data based on their appearance frequency
- Conducted testing and debugging to ensure program accuracy and functionality

ChatBot Implementation for ITS Department

System Analyst

Calgary, Alberta

Sept 2022 - January 2023

- Collaborated with ITS service desk team members to identify user needs and requirements
- Conducted research on available Chatbot implementation and made recommendations to the team
- Demonstrated strong communication and collaboration skills to the success of the project

ADDITIONAL INFORMATION

Technical Skills: Competent in HTML, CSS, JavaScript and Java, Team collaboration, Problem-solving, Data analysis, Web-development, SQL, Power BI, Troubleshooting.

Interests: Fitness, Biking, Automotive, Soccer, Basketball, Video Games, Comedy and Outdoors