

Patrick Haye Jr.

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SUMMARY OF QUALIFICATIONS

- Familiar with C++, HTML, CSS, JavaScript, and Python (Using Visual Studio Code)
- Proficient at Troubleshooting and Technical Support
- Proficient in Microsoft Office (Excel, PowerPoint, and Word)
- Communication and Organizational Skills
- Team Oriented

EDUCATION

Kingsborough Community College
Associate of Science in Computer Science

Brooklyn NY
Graduation: 01/2024

RELEVANT COURSEWORK

- CS 37 (Data Structures)
- CS 13 (Advanced Programming Techniques)
- MAT 204 (Discrete Math)
- CS 14 (Assembly Language)
- MAT 16 (Calculus 2)

Brooklyn College
Bachelors of Science in Computer Science

Brooklyn NY
Expected Graduation: 06/2026

WORK EXPERIENCE

CUNY Research Foundation
Tech Support Intern

Brooklyn, NY
November 2021 – Present

- Ensure PC's, Desktops, iPad's, Printers and Laptops are in their best condition Decreased amount of PC problems by 30%
- Troubleshoot and recognize problems with Printers, iPad's, PC's, Laptops and Desktops and can fix the issue
- Created spreadsheets with information regarding the Printers, Laptops, Monitors, Desktops, iPad's including their asset tag, brand, serial number, etc
- Used Ticketing System (NYCDOE SupportHub) to create tickets and keep track of all tickets made
- Fixed Laptops (Mac's, Chromebooks and Windows) replacing the parts with new or old parts that are both compatible and in good condition.

AWARDS

NSLS Honors Society

October 2021

Recognized for excellence and has developed skills to drive for your own success through college and careers

Regional Vice President Recognition Award

December 2020

Recognition and appreciation from The Home Depot Regional Vice President for living their values and doing a great job. Being honest, doing the right thing and having top notch integrity

Associate Homer Award

January 2021

Recognition and appreciation from Home Depot to exemplify their core values!