

# *Certificate Of* **SUCCESSFUL LEARNING**

Accredited by



**ITOL** INSTITUTE OF TRAINING &  
OCCUPATIONAL LEARNING  
CERTIFIED COURSE



THIS CERTIFICATE IS PROUDLY PRESENTED TO

**KIMBERLY FERASAN**

for the successful completion of

**[HOSPITALITY COURSE] ENHANCING THE GUEST EXPERIENCE JOURNEY FROM WELCOME TO FAREWELL**

(75-Minute Learning Session)

By ReSkills Live-Learning Platform - OnLIVE

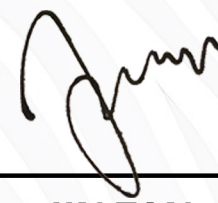
**18 November 2024**



CERTIFICATE ID: RS-673B48FB56644



**Jegaynsan Gopinathan**  
CPO of ReSkills



**JIN TAN**  
CEO of ReSkills