### **Application Layer**

#### In this Module

### Application Layer

- Web and HTTP
- FTP
- Electronic mail: SMTP, POP3, IMAP
- DNS
- Principles of network applications
- P2P applications

### Overview of Application Layer

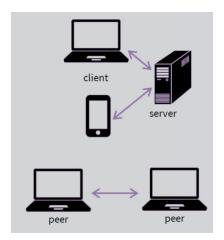
#### Our Goals:

- Conceptual, implementation aspects of network application protocols
  - Transport-layer service models
  - Client-server paradigm
  - o Peer-to-peer paradigm
- Learn about protocols by examining popular application-level protocols
  - o HTTP
  - o FTP
  - SMTP/POP3/IMAP
  - o DNS
- Creating networking applications
  - Socket API

### Creating a Network App

- No need to write software for network-core devices
- Network-core devices do not run user applications
- Applications on end systems allows for rapid app development, propagation

### **Application Architectures**



There are 2 types of application architectures:

- Client-Server
  - Server
    - Always-on host
    - Permanent IP address
    - Data centers for scaling
  - Client
    - Communicate with server
    - May be intermittently connected
    - May have dynamic IP addresses
    - Do not communicate directly with each other

- Peer-to-peer (P2P)
  - No always-on server
  - o Arbitrary end systems directly communicate
  - Peers request service from other peers, provide service in return to other peers
  - Complex management peers are intermittently connected and change IP addresses
  - Self-scalability new peers bring new service capacity, as well as new service demands

### **Process Communicating**

- Client process
  - Process that initiates communication
- Server process
  - Process that waits to be contacted

#### Process

- Running within a host
- Within same host, two processes communicate using inter-process communication (defined by OS)
- Process in different hosts communicate by exchanging messages

### Addressing Processes

- To receive messages, process must have identifier
- Host device has unique 32-bit IP address

- *Identifier* includes both IP address and port numbers associated with the process on host.
- Example port numbers:

HTTP server: 80Mail server: 25

• To send HTTP message to gaia.cs.umass.edu web server:

o IP address: 128.119.245.12

o Port number: 80

### App-Layer Protocol

#### Defines

- Types of messages exchanged:
  - o E.g., request, response
- Message syntax
  - What fields in messages & how fields are delineated
- Message semantics
  - Meaning of information in fields
- Rules for when and how processes send and respond to messages

#### Open protocols:

- Defines in RFCs
- Allows for interoperability
- E.g., HTTP, SMTP

#### Proprietary protocols:

• E.g., Skype

### Transport Service for an App

- Some apps (eg file transfer, web transactions) require 100% reliable data transfer
- Other apps (eg audio) can tolerate some loss
- Some apps (eg Internet telephony, interactive games) require low delay to be "effective"
- Some apps (eg multimedia) require min amount of throughput to be "effective"
- Other apps ("elastic apps") make use of whatever throughput they get
- Encryption, data integrity...

### Internet Transport Protocols Services

TCP service:

- Reliable transport between sending and receiving process
- Flow control: sender won't overwhelm receiver
- Congestion control: throttle sender when network overloaded
- Does not provide: timing, min throughput guarantee, security
- Connection-oriented: setup required between client and server processes.

#### UDP service:

- Unreliable data transfer between sending and receiving processes
- Does not provide: reliability, flow control, congestion control, timing, throughput guarantee, security, or connection setup.
- \*40% less bandwidth requirement compared to TCP

#### Web and HTTP

- Objects: HTML file, JPEG image, Java applet, audio file,...
- Base HTML-file which includes several referenced objects
- Each object is addressable by a URL <u>www.someschool.edu/dept/pic.gif</u>
   Host name path name

#### HTTP Overview

HTTP is "stateless"

Server maintains no information about past client requests
 Uses TCP:

- Client initiatives TCP connection (creates socket) to server, port
  80
- o Server accepts TCP connection from client
- HTTP messages (application-layer protocol messages) exchanged between browser (HTTP client) and Web server (HTTP server)
- TCP connection closed

#### HTTP Connections

#### Non-persistent HTTP

- At most one object sent over TCP connection
  - Connection then closed
- Downloading multiple objects require multiple connections

#### Persistent HTTP

 Multiple object can be sent over single TCP connection between client, server

#### Non-Persistent HTTP

la. Initiates TCP connection at
www.someschool.edu on port 80
2. Client sends HTTP request
messages into TCP connection
socket. MEssage indicates the object
dept/home.index

- 5. Receives response containing html file, displays html. Parsing html file, finds the referenced jpeg object.
- 1b. Waiting at port 80 to accept connection, notifying client
- 3. Receives request message, form response, send message into its socket.
- 4. Closes TCP connection

6. Steps 1-5 repeated for each of 10 jpeg objects

# Non-Persistent HTTP: Response Time

• Time for a small packet to travel from client to server and back

HTTP response time = 2 RTT + file transmissions time

#### Persistent HTTP

#### Persistent HTTP:

- Server leaves connection open after sending response
- Subsequent HTTP messages between same client/server sent over open connection
- Client sends requests as soon as it encounters a referenced object
- As little as one RTT for all the referenced objects

#### Non-persistent HTTP issues:

- Requires 2 RTTs per object
- OS overhead for each TCP connection
- Browsers often open parallel TCP connections to fetch referenced objects

### HTTP Response Status Codes

Appear in 1st line in server-to-client response message.

Some sample codes:

#### 200 OK

• Request succeeded, requested object later in this msg

404 Not Found

• Requested document not found on this server

505 HTTP Version Not Supported

301 Moved Permanently

- Requested object moved, new location specified later in this msg
  400 Bad Request
  - Request msg not understood by server

#### User-Server State: Cookies

#### Example:

- Susan always accesses Internet from PC
- Visits specific e-commerce site for first time
- When initial HTTP requests arrives at site, site creates:
  - Unique ID
  - o Entry in backend database for ID

#### Four components:

- 1) Cookie header line of HTTP response message
- 2) Cookie header line in next HTTP request message
- 3) Cookie file kept on user's host, managed by user's browser
- 4) Back-end database at Web site

#### Cookies

What cookies can be used for:

- Authorization
- Shopping carts
- Recommendations
- User session state (Web email)

### Cookies and privacy:

- Cookies permit sites to learn a lot about you
- You may supply name and email to sites

### Web Caches (Proxy Server)

#### Goal

Satisfy client request without involving origin server

- User sets browser: Web accesses via cache
- Browser sends all HTTP requests to cache
- Object in cache: cache returns object
- Else cache requests object from origin server, then returns object to client

- Cache acts as both client and server
  - Server for original requesting client
  - Client to origin server
- Typically cache is installed by ISP (university, company, residential ISP)
- Reduce response time for client request
- Reduce traffic on an institution's access link

### Caching Example: Fatter Access Link

#### Assumptions:

- Avg object size: 100k bits
- Avg request rate from browsers to origin servers 15/sec
- Avg data rate to browsers: 1.50 Mbps
- RTT from institutional router to any origin server: 2 sec

#### Consequences:

- LAN utilization: 15%
- Access link utilization = 99%
- Total delay = Internet delay + access delay + LAN delay = 2 sec + mins + usecs

#### Conditional GET

- Goal: don't send object if cache has up to date cached version
  - No object transmission delay
  - Lower link utilization
- Cache: specify date of cached copy in HTTP request
  - If-modified-since: <date>
- Server: response contains no object if cached copy is up to date: HTTP/1.0 304 Not Modified

#### FTP: The File Transfer Protocol

- Transfer file to/from remote host
- Client/server model
  - Client: side that initiates transfer (either to/from remote)
  - o Server: remote host
- FTP: RFC 959
- FTP server: port 21

#### Electronic Mail

#### Roadmap

- Principles of network applications:
  - App architectures
  - App requirements
- Web and HTTP
- FTP
- Electronic mail: SMTP, POP3, IMAP
- DNS
- P2P applications

#### User agents

- AKA "mail reader"
- Composing editing, reading mail messages
- EG Outlook, Thunderbird, iPhone mail client

#### Mail Server

- Mailbox contains incoming messages for user
- Message queue of outgoing (to be sent) mail messages

### Electronic Mail: STMP [RFC 2821]

- Uses TCP to reliably transfer email messages from client to server, port 25
- Direct transfer: sending server to receiving server
- Three phases of transfer
  - Handshaking (greeting)
  - o Transfer of messages
  - Closure

#### Scenario: Alice Emails Bob

- 1. Alice composes a message
- 2. UA sends message to her mail server; massage place in message queue
- 3. Client side of SMTP opens TCP connection with Bob's mail server
- 4. SMTP client side sends Alice's message over the TCP connection
- 5. Bob's mail server places the message in his mailbox
- 6. Bob reads message

### Mail Access Protocols

#### SMTP:

Delivery/storage to receiver's server

#### Mail access protocol:

- POP: Post Office Protocol [RFC 1939]: authorization, download
- IMAP: Internet Mail Access Protocol [RFC 1730]: more features
- HTTP: Gmail, Hotmail, Yahoo! Mail, etc.

#### POP3 and IMAP

#### More about POP3

- Previous example uses POP3 "download and delete" mode
- Bob cannot re-read email if he changes client
- POP3 "download-and-keep": copies of messages on different clients
- POP3 is stateless across sessions
  - Ex: message on second PC says message is unread even though it was opened on the other PC

#### IMAP

- Keeps all messages in one place: at server
- Allows user to organize messages in folders
- Keeps suer state across sessions:
  - Names of folders and mappings between message IDs and folder name

### DNS: Domain Name System

People: many identifiers:

SSN, name, passport #

Internet hosts, routers:

- IP address (32 bit) used for addressing datagrams
- "Name", e.g., www.yahoo.com used by humans

#### Domain Name System:

- Distributed database implemented in hierarchy of many name servers
- Application-layer protocol: hosts, name servers communicate to resolve names (address/name translation)
  - Note: core Internet function, implemented as application-layer protocol
  - Complexity at network's "edge"

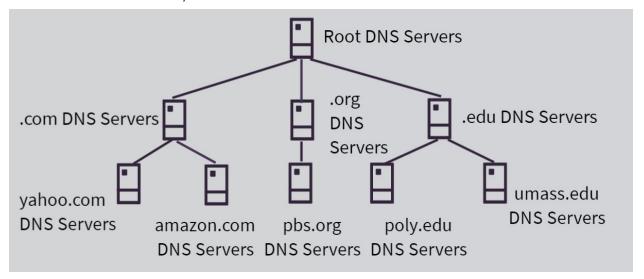
### DNS: Services, Structure

#### DNS services

Hostname to IP address translation

- Host aliasing
  - o Canonical, alias names
- Mail server aliasing
- Load distribution
  - Replicated Web servers: many IP addresses correspond to one name
- Why not centralize DNS?
  - Single point of failure
  - Traffic volume
  - o Distance centralized database
  - Maintenance
  - o It doesn't scale

### DNS: A Distributed, Hierarchical Database



Client wants UP for www.amazon.com; 1st approx:

- Client queries root server to find com DNS server
- Client gueries .com DNS server to get amazon.com DNS server
- Client queries amazon.com DNS server to get IP address for www.amazon.com

#### **DNS: Root Name Servers**

- There are 13 root name servers worldwide
- Contacted by local name server that can not resolve name
- Root name server:
  - o Contacts authoritative name server if name mapping not known
  - Gets mapping

Returns the mapping to local name server

### TLD, Authoritative Server

Top-level Domain (TLD) Servers:

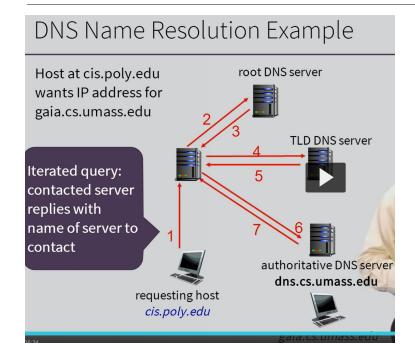
- Responsible for com, org, net, edu, aero, jobs, museums, and all top-level country domains, e.g. uk, fr, ca, jp
- Network Solutions maintains servers for .com
- Educause for .edu TLD

#### Authoritative DNS Servers:

- Organization's own DNS server(s), providing authoritative hostname to IP mappings for organization's named shots
- Can be maintain by organization or server provider

#### Local DNS Name Server

- Does not strictly belong to hierarchy
- Each ISP (residential ISP, company, university) has one
  - o Also called "default name server"
- When host makes DNS query, query is sent to its local DNS server
  - Has a local cache of recent name-to-address translation pairs (but may be out of date!)
  - o Acts as proxy, forwards query into hierarchy



### DNS: Caching, Updating Records

- Once (any) name server learns mapping, it caches mapping
  - Cache entries timeout (disappear) after some time (TTL)
  - TLD servers typically cached in local name servers
    - Thus root name servers not often visited
  - Cached entries may be out of date (best effort name-to-address translation!)
    - If name host changes IP address, may not be known Internet-wide until all TTLs expire
  - Update/notify mechanisms proposed IETF standard
    - RFC 2136

#### **DNS Records**

DNS: distributed db storing resource records (RR)

RR format: (name, value, type, ttl)

#### type=A

- Name is hostname
- Value is IP address

#### type=NS

- Name is domain (eg foo.com)
- Value is hostname of authoritative name server for this domain

#### type=CNAME

- Name is alias name for some "canonical" (the real) name
- www.ibm.com is really servereast.backup2.ibm.com
- Value is canonical name

#### type=MX

• Value is name of mail server associated with name

### Inserting Records into DNS

- Example: new startup "Network Utopia"
- Register name networkutopia.com at DNS registrar (eg Network Solutions)
  - Provide names, IP addresses of authoritative name servers (primary and secondary)
  - o Registrar inserts two RRs into .com TLD server:

(networkutopia.com, Dns1.networkutopia.com, NS) (dns1.networkutopia.com, 212.212.212.1, A)

Create authoritative server type A record for www.networkutopica.com;
 type MX record for networkutopia.com

### Attacking DNS

#### DDoS attacks

- Bombard root servers with traffic
  - Not successful to date
  - Traffic Filtering
  - Local DNS servers cache IPs of TLD servers, allowing root server bypass
- Bombard TLD servers
  - o Potentially more dangerous

#### Redirect attacks

- Man-in-middle
  - Intercept queries
- DNS poisoning
  - Send bogus request to DNS server, which caches

#### **Exploit DNS for DDoS**

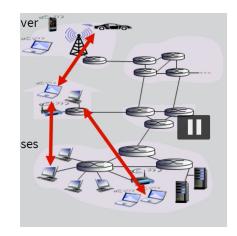
- Send queries with spoofed source address: target IP
- Requires amplification

### P2P Applications

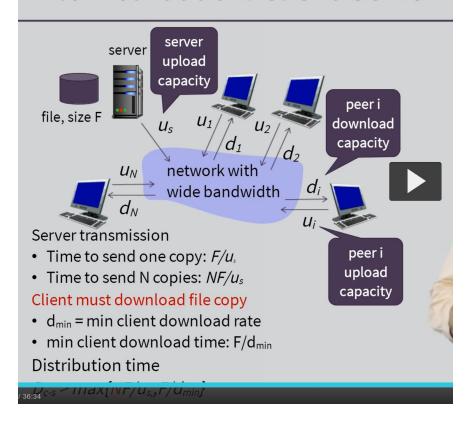
- No always-on server
- Arbitrary end systems directly communicate
- Peers are intermittently connected and change IP addresses

#### Examples:

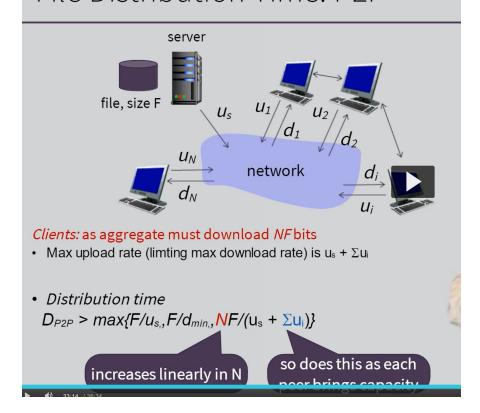
- File distribution (BitTorrent)
- Streaming (KanKan)
- VoIP (Skype)

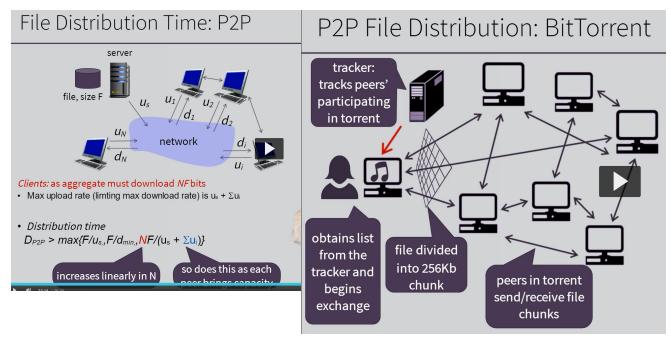


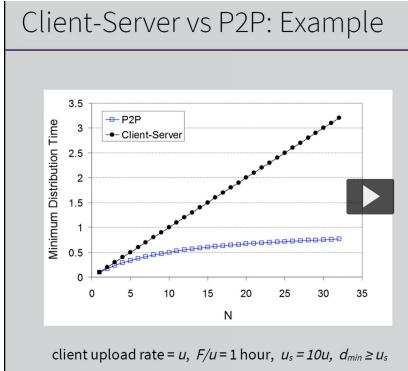
# File Distribution: Client-Server



# File Distribution Time: P2P







#### Peering joining torrent:

- Has no chucks, but will accumulate them over time from other peers
- Registers with tracker to get list of peers, connects to subset of peers ("neighbors")

 Once peer has entire file, it may (selfishly) leave or (altruistically) remain in torrent

### Distributing Hash Table (DHT)

- DHT: a distributed P2P database
- Database has (key, value) pairs; examples:
  - o Key: ss number; value: human name
  - Key: movie title; value: IP address
- Distributed the (key, value) pairs over the (millions of peers)
- A peer queries DHT with key
  - o DHT returns values that match the key

### Summary

- Application architectures
  - Client-server
  - o P2P
- Application service requirements:
  - o Reliability, bandwidth, delay
- Internet transport service model
  - o Connection-oriented, reliable: TCP
  - o Unreliable, datagrams: UDP
- Specific protocols:
  - o HTTP
  - o FTP
  - o SMTP, POP, IMAP
  - o DNS
  - o P2P: BitTorrent, DHT