

# Ivan Ivanov



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## Summary

Please visit my web page to check my certifications - <https://ivan.life>

Ongoing trainings

DevOps Fundamentals - ends September '20

AWS Essentials - ends August '20

## Experience



### DevOps Engineer

SiteGround Web Hosting Company

Mar 2020 - Present (6 months +)



### Web Integration & IT Support Engineer

emerchantpay

Mar 2019 - Mar 2020 (1 year 1 month)



### L3 Azure Web Applications Support

Tek Experts

Sep 2018 - Mar 2019 (7 months)

- Senior cloud support engineer responsible for customer's web applications hosted in Azure.
- Troubleshooting of down situations and investigation of performance issues.
- Assisting with confrontation of customer's environments



### L2 As400/System i Technical Support

IBM

Mar 2018 - Sep 2018 (7 months)

Working as work management support product field engineer(L2). Work management supports the commands and internal functions necessary to control system operation and the daily workload on the system



### Technical Solutions Manager

IBM

Jun 2016 - Mar 2018 (1 year 10 months)

IBM Bulgaria, Sofia (Bulgaria) Work will with full IBM storage range: – DS8000 – IBM SAN Volume Controller (SVC) with IBM Spectrum Virtualize software – Flash – XIV Work directly with end customers.



### L1 Enterprise Storage Support

IBM

Feb 2015 - May 2016 (1 year 4 months)

- Enterprise storage support for US based clients
- Working with DS8000 storage class



### Mainframe z/OS

Hewlett Packard Enterprise

Aug 2011 - Feb 2015 (3 years 7 months)

Maintaining and operating with IBM Mainframe computers. Batch monitoring



### **Service engineer**

Sep 2009 - May 2011 (1 year 9 months)



### **Sales engineer**

Kirov JSC

May 2007 - Dec 2008 (1 year 8 months)

Sales manager.

## **Education**



### **Minno-geološki universitet 'Sv. Ivan Rilski'**

Bachelor, Automation

2013 - Present

Automation, information and managing technologies



### **Mathematics Hihg School" St. Kliment Ohridski" - Montana**

1997 - 2001

Mathematics and Information Technologies

## **Licenses & Certifications**



**Learning Regular Expressions** - LinkedIn



**Perl 5 Essential Training** - LinkedIn

## **Skills**

Python (Programming Language) • bash • Linux • TCP/IP • Storage • ITIL • System Administration • Troubleshooting • Virtualization • Incident Management