

Data privacy notice

DeepEx (hereinafter referred to as the "Company") is committed to maintaining the confidentiality of its customers' data as its top priority. We store and process information received from our clients using computers that are fully protected by the most modern security systems.

We will not sell or transfer your personal information to third parties for any purpose without your consent, as stated in the Terms of Service Agreement. Your personal data will be used exclusively in accordance with the Privacy Law and in accordance with the provisions of the Terms of Service Agreement.

Personal data collected from a client may include:

Personal data that the Client provides in applications, questionnaires and forms for opening an account: his / her full name; permanent residence address, citizenship, date of birth, passport details, email address and mobile phone number;

Documents provided by the Client as proof of the transfer of funds: order to transfer funds, bank statements, copies of a credit card, etc.

The procedure for using personal information

The Company may use the personal data of the Clients:

- as a proof of identity;
- to process Clients' transactions;
- to inform the Client about the expansion of the range of products and services provided by the Company;
- to provide other services.

Third parties

The Company has the right to provide the Client's personal data to third parties, namely affiliated companies, banks, auditors, agents of the Company, including paying agents and other persons (hereinafter referred to as "Third Parties") solely to fulfill the conditions specified in the Terms of Service provision of services. The Company guarantees that Third Parties will comply with the terms of this Note and take appropriate measures to maintain the confidentiality of the personal data of Clients.

The Company has the right to provide Third parties (with the exception of proxies) confidential information about the personal data of Clients in the event of an official request issued by an authorized body.

Right to lodge a complaint

The client has the right to file a complaint with the regulatory authorities if he / she believes that his / her rights under this Note have been violated by the Company.

According to:

General Data Protection Regulation (GDPR)

Permission to use personal data

By registering an account with the Company and / or using any services provided by the Company, the Client consents to the use and processing of his personal data in accordance with the provisions of the Terms of Service Agreement and the Data Privacy Notice during the entire period of this Permission.

This Permission is valid for the entire term of the Agreement on the terms of service between the Company and the Client and one year after the termination of the Agreement on the terms of service or until the Client withdraws the Permission (described earlier).

Please express your consent / disagreement to the aforementioned processing of your personal data by ticking / unchecking the checkbox below: I agree;

The Client agrees that Cookies may be used on certain pages of the Company's website to provide all Clients with faster and more convenient access. If the Client objects to the use of cookies, most modern web browsers provide the option to refuse the use of cookies, which provide full access to the Company's website. Here at DeepEx, we take your privacy seriously and will use your personal information to administer your account and provide the products and services that you have requested from us.

However, from time to time we would like to be able to contact you in order to provide detailed information about other services / contests that we provide. If you consent to the possibility of contacting you for this purpose, please indicate

which method of communication would be most convenient for you: Publication
E-mail Phone Text message Automatic call;

We would also like to transfer your data to another clearly defined category of companies that are our partners, so that they can contact you by mail with detailed information about the offers / services / competitions they provide. If you consent to the transfer of your data for this purpose, please tick the box to confirm: I agree;
The Client must be informed that he can revoke this Permission at any time by sending a detailed notice of cancellation of this Permission to support. @ DeepEx
In this case, the Permission is considered withdrawn immediately after the Company receives a notification from the Client. The Client understands and agrees with this right to revoke the Permission: I agree;

The Client is duly informed of his / her right to file a complaint with the regulatory authorities if he / she believes that his / her rights under this Permit have been violated by the Company.

DeepEx follows all the prescribed rules of cooperation and follows the terms of the license.

