

**Area:**

The Trust & Safety team is comprised of an elite group of policy gurus, critical thinkers, specialists, and admins, whose mandate is keeping our clients social media content compliant through crafting, debating, implementing, adjusting, and enforcing, content policy.

Role:

As a **VACO SF Trust & Safety Associate**, you will be responsible for reviewing, analyzing, and applying policies, compliance guidelines, and other standards to escalated content within asked areas (social media content and comments) - ensuring the highest degree of accuracy, timeliness, and professionalism in terms of enforcement and other related workflows.

In addition, you will be responsible for carrying out other key policy operations functions, from working cross functionally to train and support other teams within Trust & Safety and Policy Enforcement, to collaborating with other team members to drive impactful improvements in the team's processes and tools.

Responsibilities:

- Maintain a high level of familiarity with client policy verticals which includes compliance guidelines
- Review escalated and user-reported content for compliance with client policy guidelines
- Meet and/or exceed ambitious core work targets
- Identify global & local trends and monitor major violators in the online community
- Respond to additional requests and projects as needed

Requirements:

- Outstanding written and verbal communication skills
- Demonstrable capacity for critical thinking, analysis, and attention to detail
- Strong work ethic in both an individual and collaborative environment
- Ability to thrive in a fast-paced workplace
- Professional working proficiency in English
- Professional working proficiency in Spanish or additional language is a plus