

# Microsoft Vaccination Management in a Day

Lab 04: Frontline Worker App

Step-by-Step Lab

April 2021

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## **Overview**

### **Prerequisites**

**Note:** If you are in an official training, the environment has been set up and provided to you.

This is the **fourth** lab in a series covering Microsoft Vaccination Management (MVM). These labs follow a sequence of presentations covering an overview of Microsoft Vaccination Management, Solution Center installation, and the accompanying Data model. Before beginning this lab, confirm that you have provisioned an environment with the necessary components installed as described in following links:

- MVM Licensing
- Deploy MVM

You must also have completed all previous labs:

- Lab 01: System Configuration
- Lab 02: Data Setup
- Lab 03: Registration and Booking

#### **Before you Begin**

**Note:** If you're in an official training the user credentials and environment name have been provided to you.

- 1. You must be connected to the internet.
- 2. Open an internet browser in either In-Private or Incognito mode.
- 3. Navigate to <u>Power Apps</u> and sign-in with your user credentials.

Select the correct environment from the upper-right Environment drop down.



#### **Recommended Resources**

The following resources provide a full understanding of Microsoft Vaccination Management and its components and are helpful general resources:

- MVM Homepage
- MVM MS Docs

The following additional resources may be helpful throughout the course of the lab:

• Use the Frontline worker app

### **Background and Capabilities**

Microsoft Vaccination Management's Frontline worker app is used by workers at vaccination sites to distribute and administer vaccinations safely and effectively. With the Frontline worker app, these critical workers have the information they need to check in patients who have registered and booked an appointment, with the option to use touch-free QR code scanning. The app lets the vaccinator manage the details of the vaccine, including the dose number and vaccine batch.

#### **Users and Scenarios**

This lab covers the following Microsoft Vaccination Management user experiences and scenarios:

Frontline Volunteers and Frontline Nurses who are looking to:

- Check-in residents by scanning a QR code
- Check-in residents by manually looking them up
- Administer and record vaccinations

System Administrators who are looking to:

- Create new columns in Dataverse tables
- Add new fields to the Frontline Worker App

#### **Goals**

After this lesson you will be able to do the following:



- Learn how a vaccination site frontline worker can check in a resident by scanning a QR code.
- Learn how a vaccination site frontline worker can manually look-up and check-in a resident.
- Understand how to record health and vaccination details in the Frontline Worker App
- Discover how to configure the Frontline Worker App to surface and record additional columns in data tables for reporting purposes.



The estimated time to complete this lab is **60** minutes.

## **Exercise 1: Check-in a Resident**

The Microsoft Vaccination Management Frontline worker app is a Power Apps canvas application designed for those who need to be on their feet. Microsoft Power Apps are business applications that are built by dragging and dropping elements onto a canvas, just as you would design a slide in PowerPoint. You can then create Excel-like expressions for specifying logic and working with data. When ready, the app can be shared so that users can run it in a browser, a mobile device, or embedded in places like Microsoft Teams.

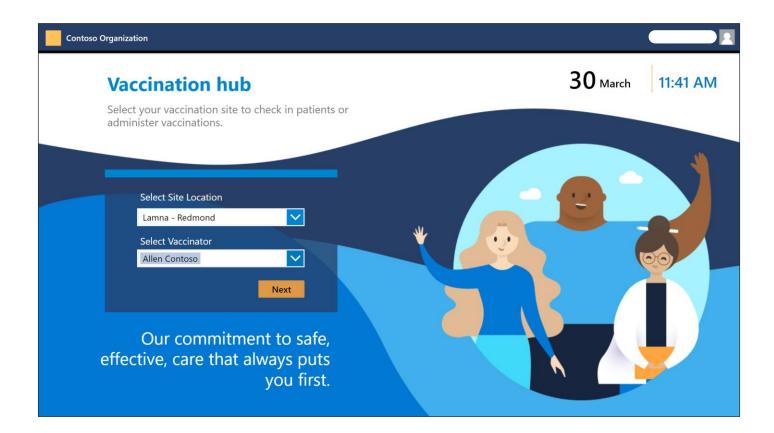
The Frontline Worker app address several scenarios for vaccine site workers such as:

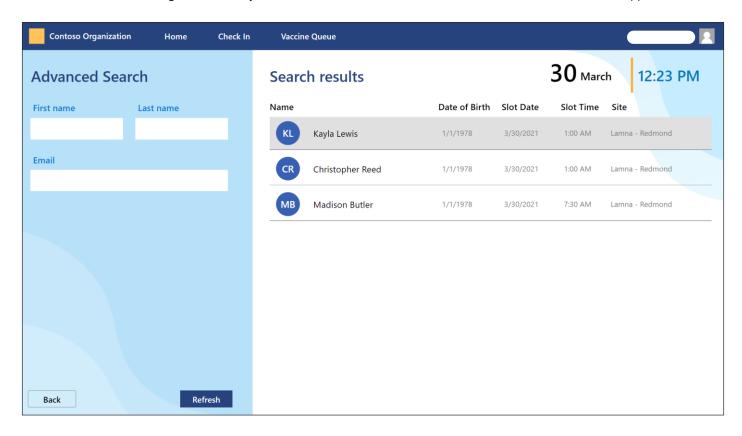
- Check-in residents by scanning a QR code
- Check-in residents by manually looking them up
- Administer and record vaccinations

In this exercise, you will use two methods for checking in a resident: one by scanning a QR code, the other by manually looking them up in the Frontline Worker App.

**Note:** To complete this exercise, you must download the <u>Power Apps mobile app</u> from either the Apple App Store or the Google Play Store.

- For Apple devices with iOS, such as an iPhone or iPad, use App store
- For Android devices, use Google Play

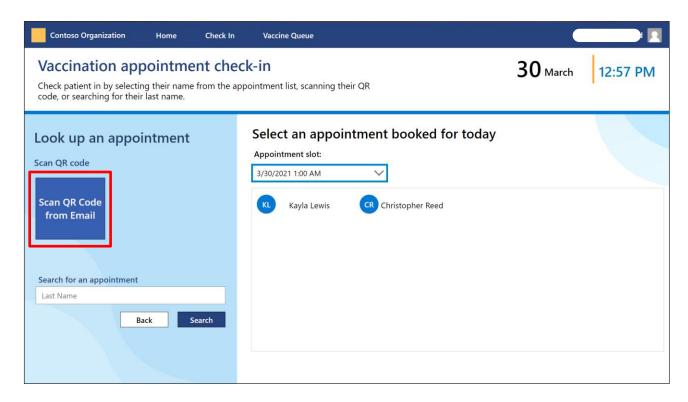




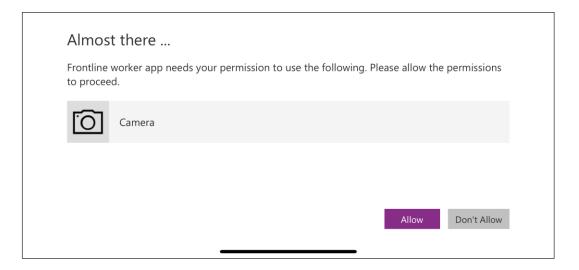
## Task 1: Check in a Resident with a QR Code

In this task, you will check-in one of the residents that you registered and booked in the previous lab. You will use a QR code to check in the resident with the Frontline Worker App on your mobile device.

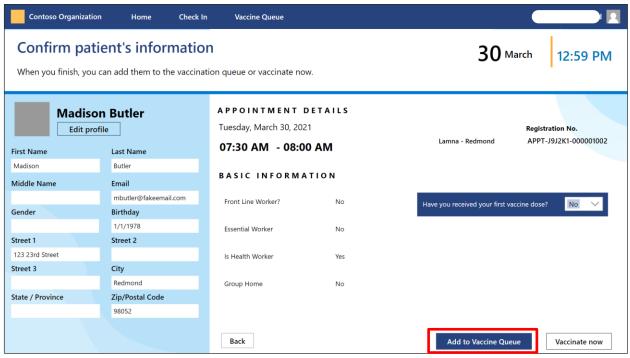
- 1. On your **mobile device**, open the **Power Apps** app that you downloaded from either the Apple App Store or the Google Play Store.
- 2. Log in using the credentials supplied in the training for your user.
- 3. Find and open the **Frontline Worker App.**
- 4. On your PC or Mac, open the email confirmation that you received after registering and booking **Madison Butler** in the previous lab and scroll down to the **QR code**.
- 5. In the Frontline worker App, look up an appointment by clicking the **Scan QR code from Email** button.



**Note:** You will need to grant the Frontline worker app permission to use the camera on your mobile device to complete this task.



6. At this point you can add the resident to the Vaccine Queue or have them proceed directly to a vaccination booth. In this instance, we will add the resident to the Vaccine Queue.



7. Stop here. You will record the vaccination details for this resident in the next exercise.

## Task 2: Check in a Resident by manually looking them up

In this task, you will check-in another one of the residents that you registered and booked in the previous lab. To accomplish this task, you will look up the resident with the Frontline Worker App in your internet browser.

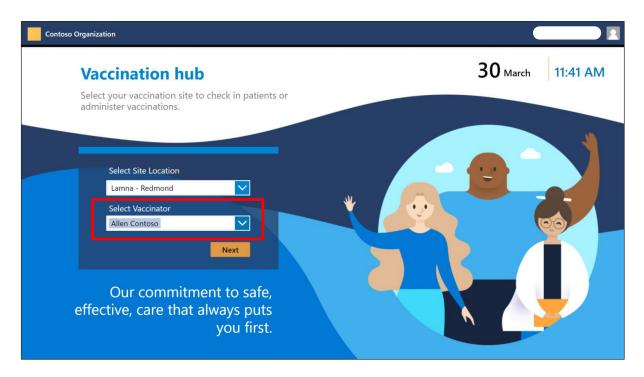
- 1. Navigate to **Power Apps** (recommend Incognito or InPrivate session).
- 2. Log in using the credentials supplied in the training for your user.
- 3. Select the correct environment from the upper right **Environment** drop down.



- 4. Select **Apps** on the left navigation bar.
- 5. Find the Frontline Worker App and click on the app name.



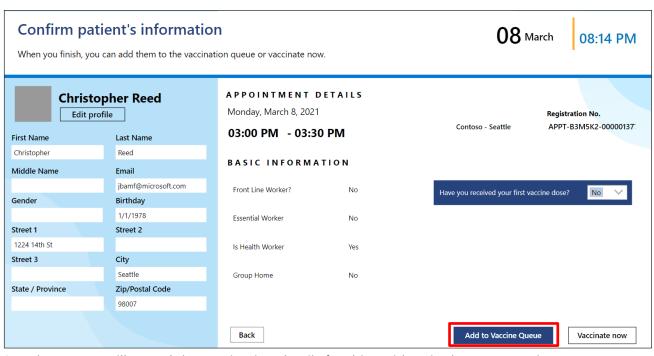
6. Select your **Vaccinator** and click **Next**.



7. Search for the **Christopher Reed** appointment that you created in the previous lab by typing in **the last name** into the "Search for appointment" text box. Click **Search** 



8. At this point you can add the resident to the Vaccine Queue or have them proceed directly to a vaccination booth. In this instance, we will add the resident to the **Vaccine Queue.** 



9. Stop here. You will record the vaccination details for this resident in the next exercise.

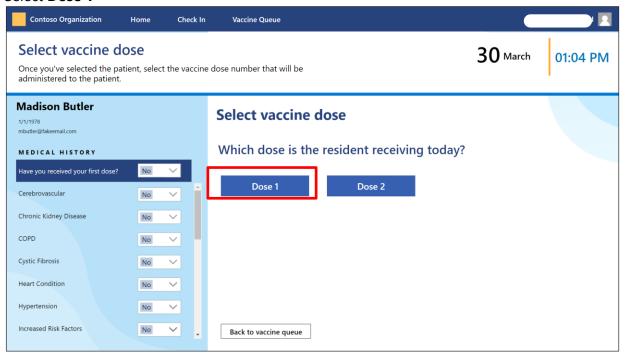
## **Exercise 2: Record Vaccination Details**

In this exercise, you will record the vaccination details for the two residents that you checked in in the previous exercise using the Frontline Worker App on your mobile device and in your internet browser.

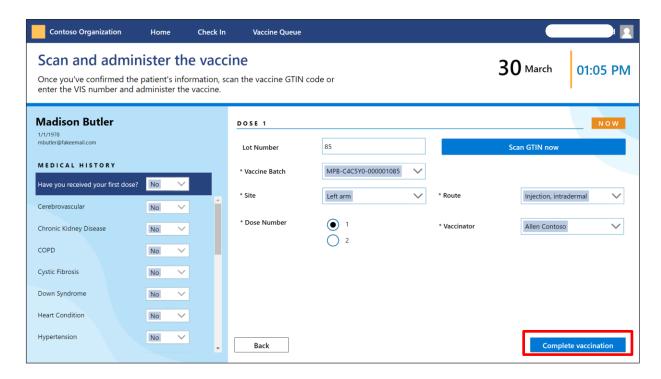
# Task 1: Record vaccination details in the Frontline Worker App on your mobile device

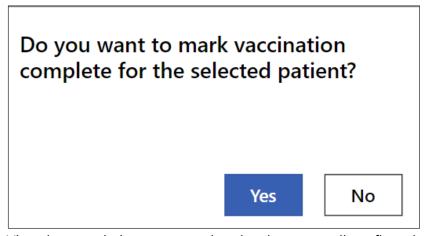
In this task, you will record the vaccination details for the appointment you scheduled in the previous lab and schedule the resident for their second dose.

- 1. On your mobile device, open the first appointment in the Frontline Worker App that you found using the QR code.
- 2. Select Dose 1

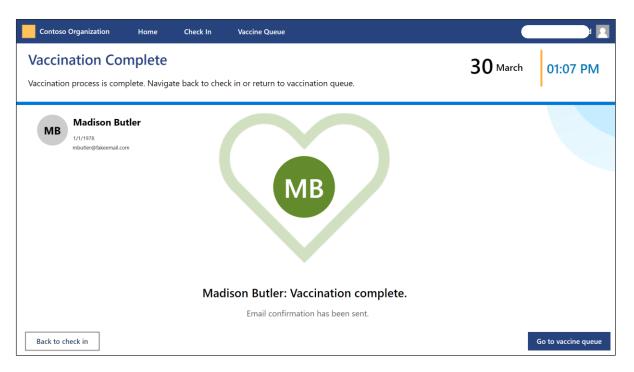


3. Select either Left Arm or Right Arm as the site for the shot. Select "Injection, intradermal" as the Route. Complete the vaccination and then click Yes.





4. View the completion screen and notice that an email confirmation has been sent to the resident.

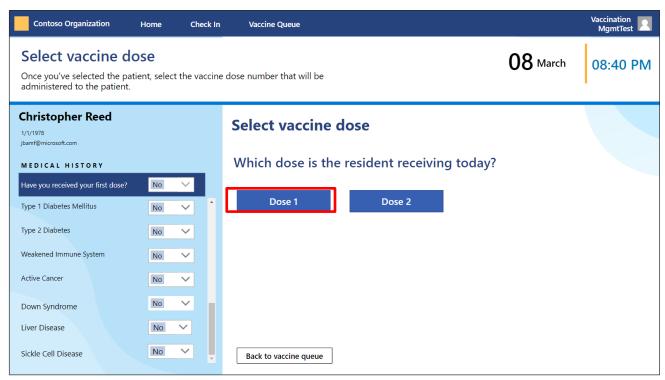


Congratulations! You completed a vaccination using the Frontline Worker App on a mobile device.

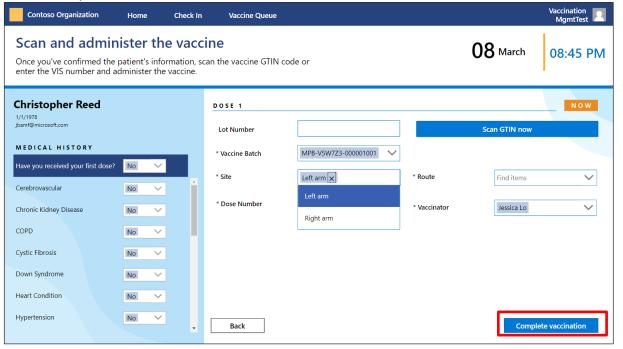
# Task 2: Record vaccination details in the Frontline Worker App in your internet browser

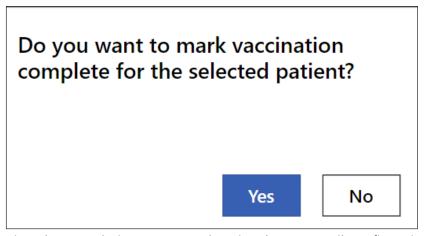
In this task, you will record the vaccination details for Mr. Smith and schedule him for his second dose.

- 1. In your internet browser, open the other appointment in the Frontline Worker App.
- 2. Select Dose 1

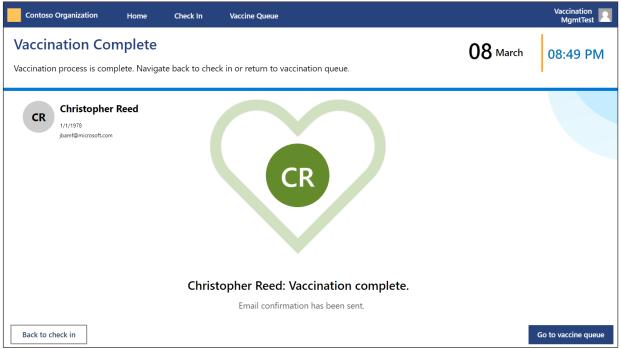


3. Select either Left Arm or Right Arm as the site for the shot. Select "Injection, intradermal" as the Route. Complete the vaccination and then click Yes.





4. View the completion screen and notice that an email confirmation has been sent to the resident.



**Congratulations!** You completed a vaccination using the Frontline Worker App using a web browser.

# Exercise 3: Add a New Question to the Frontline Worker App

In this exercise, you will create a new column in the Immunization table in Dataverse to represent a new question to ask a Resident during their immunization appointment. Then, you will add that new column as a field on the form in the Frontline Worker App.

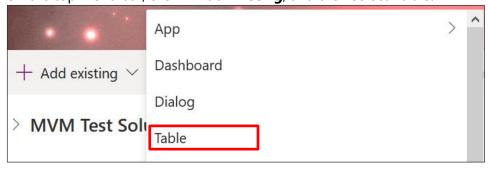
## Task 1: Create a new column in your In a Day Power Apps Solution

In this task, you will create a new column in the Immunization table that will allow a Resident to inform the Frontline Worker what their favorite color is. This information will be tracked and later used for reporting in the Microsoft Vaccination Management Command Center.

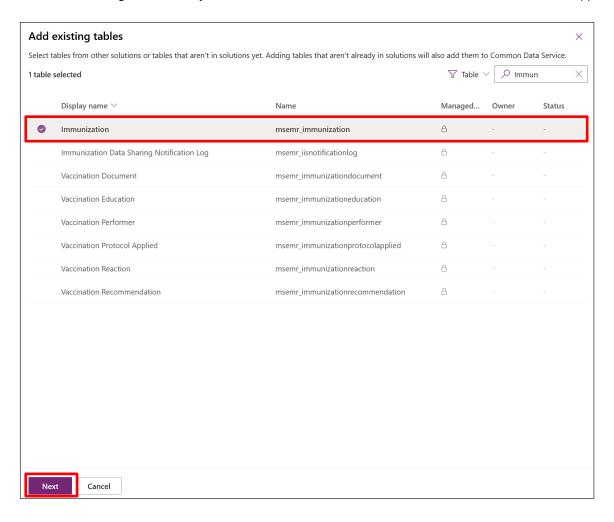
- 1. Navigate to Power Apps (recommend Incognito or InPrivate session).
- 2. Log in using the credentials supplied in the training for your user.
- 3. Select the correct environment from the upper right **Environment** drop down.



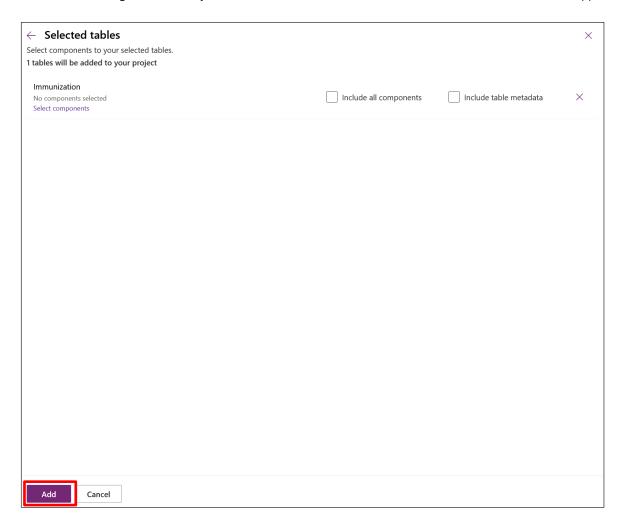
- 4. Select **Solutions** on the left navigation bar.
- 5. Find the **solution** that you created in **Lab 01** and open it.
- 6. On the top menu bar, click + Add Existing, and then select Table.



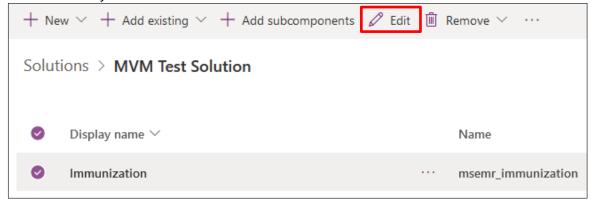
7. Search for the **Immunization** table, select and then click **Next**.



8. Leave the boxes unchecked and click Add.



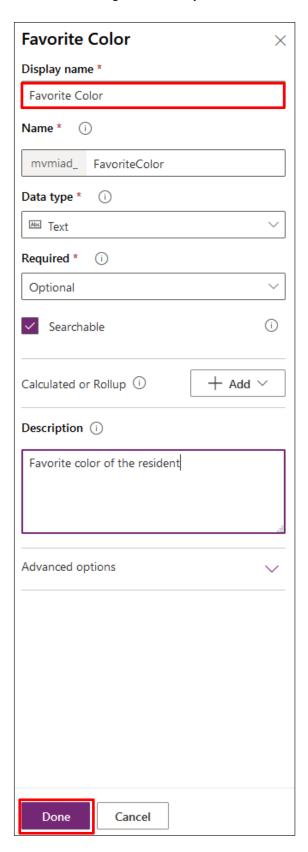
9. Select the newly added Immunization table and click Edit.



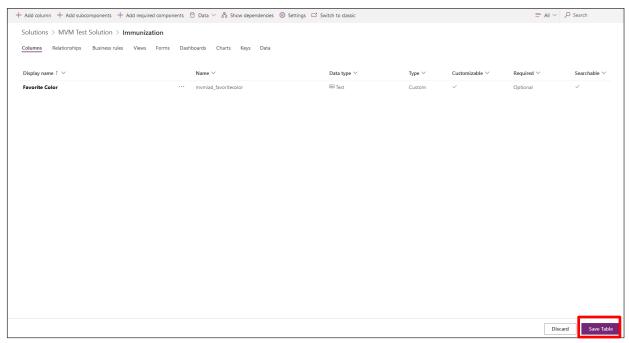
10. Click + Add Column on the top menu bar.



11. In the pop-out screen, type "**Favorite Color**" for the **Display Name** and leave the rest of the fields as defaults. This Click **Done** 



12. Click the Save Table button in the bottom right of the screen.



13. Go back to the solution by clicking the solution name in the breadcrumb.



14. Click Publish all customizations on the top menu bar.



**Congratulations!** You have successfully added a new field to a solution in Dataverse!

## Task 2: Add the new column as a field in the Frontline Worker App

In this task, you will modify the Frontline Worker App by adding a field to the form. This field will be a new question that vaccination site workers will ask residents during the vaccination process.

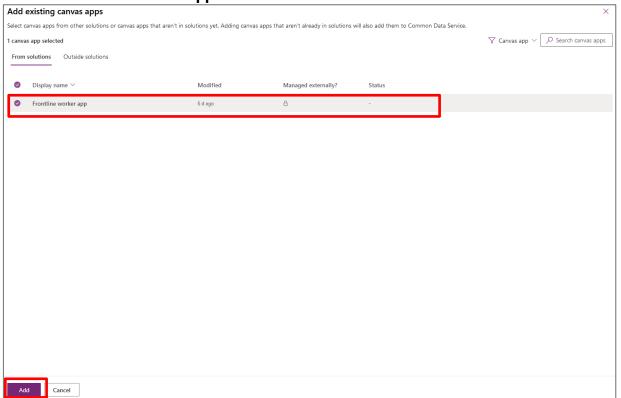
- 1. Navigate to <u>Power Apps</u> (recommend Incognito or InPrivate session).
- 2. Log in using the credentials supplied in the training for your user.
- 3. Select the correct environment from the upper right **Environment** drop down.



- 4. Select Solutions on the left navigation bar and select the solution you have created.
- 5. On the top menu, click + Add Existing  $\rightarrow$  App  $\rightarrow$  Canvas App.



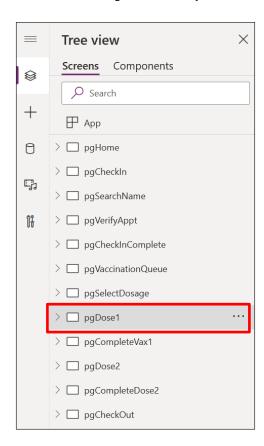
6. Select the Frontline worker app and click Add.



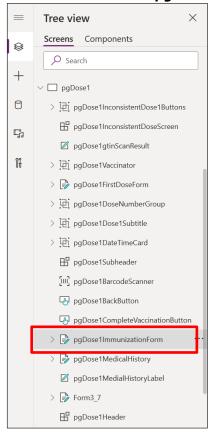
7. Select the **Frontline worker app** and click **Edit**.

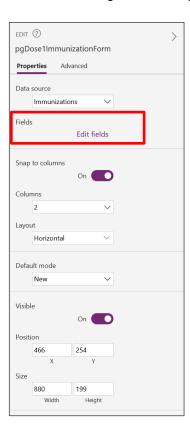


8. When the canvas app opens, **click** to expand the **pgDose1** screen.

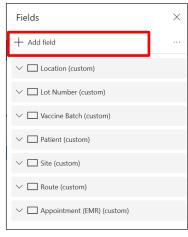


9. Scroll down and select **pgDose1ImmunizationForm**, then select **Edit fields** on the EDIT menu.

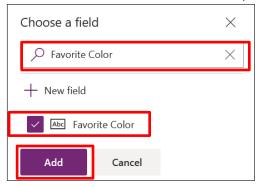




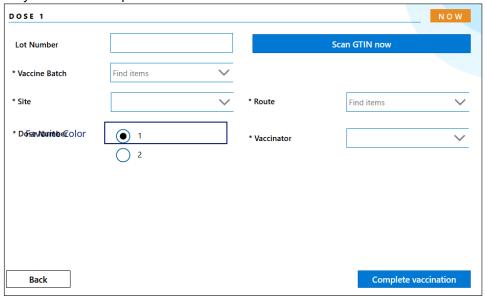
10. Click Add field to add the "Favorite Color" field that you created in the previous task.

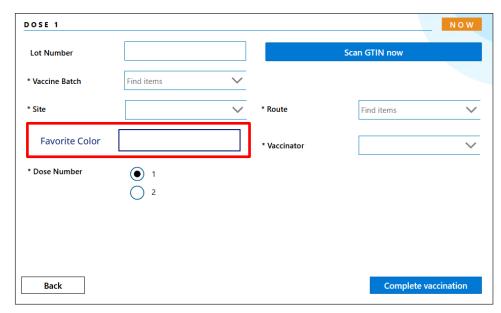


11. **Search** for the "**Favorite Color**" field, select it, and then click **Add.** 

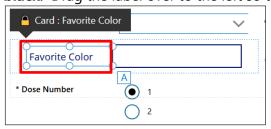


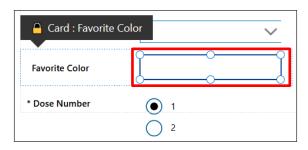
12. The Favorite Color field will now be added to the bottom of the data card and will overlap the Dose Number field. Simply select the Dose Number Data card and drag it down lower on the form so that they do not overlap.





13. **Select** the Favorite Color **label** and change the font to **Segoe UI 11**, font size to **11**, and color to **black**. Drag the label over to the left so that it **aligns with the other labels** on the form.





**Select** the **text box** and change the font to **Segoe UI**, font size to **11**, and Height to **35**. Additional configurations can be done as desired.

- 14. Go to File  $\rightarrow$  Save.
- 15. Go to File → Publish → Publish this version.
- 16. Click Close

**Congratulations!** You have successfully added a new field to a form in the Frontline worker app.

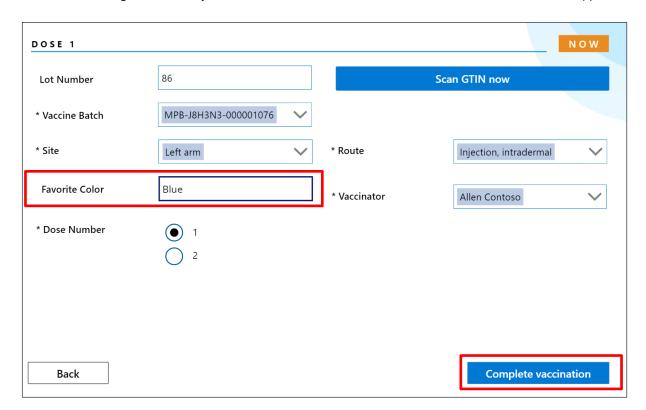
#### Task 3: Test the new scenario

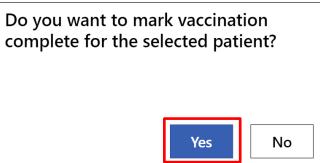
In this task, you will test the new scenario by checking in and recording the vaccination details of the **third resident** (Kayle Lewis) that you created in Lab 03 in the Frontline Worker App using your internet browser.

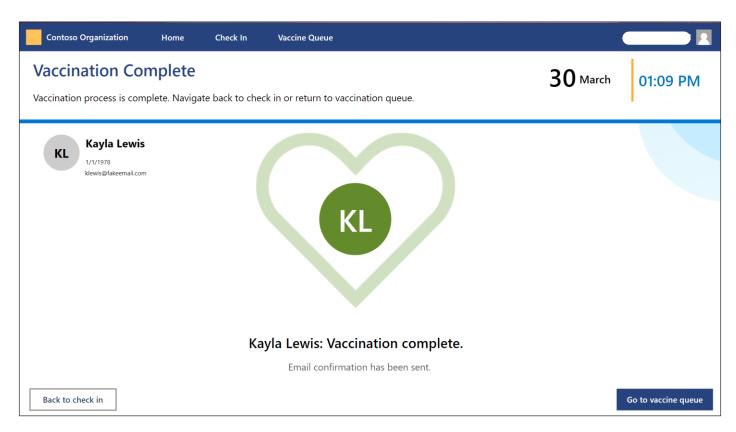
- 1. Navigate to <u>Power Apps</u> (recommend Incognito or InPrivate session).
- 2. Log in using the credentials supplied in the training for your user.
- 3. Select the correct environment from the upper right **Environment** drop down.



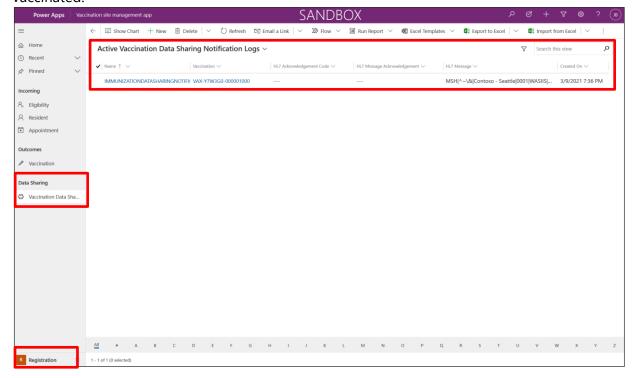
- 4. Select **Apps** on the left navigation bar.
- 5. Click the **Frontline Worker App.**
- 6. Go though and check in another resident. Click Vaccinate now and select Dose 1.
- 7. You will now see the Favorite Color field added to the form. **Fill out** the various fields and then click **Complete Vaccination**. Mark the vaccination complete for the selected patient by click **Yes**.







8. Navigate back to the Vaccination Site Management app and go to Registration. Under Data Sharing, you will find a Vaccination Data Sharing Notification Log for each of the residents that you vaccinated.



**Important Note:** The **HL7 message** generation is triggered after the vaccination shot is administered and the vaccinator selects **Complete vaccination** in the **Frontline worker app**. This

creates a vaccination record in Dataverse that can be viewed in the **Vaccination site management app** under **Vaccination**. After the business logic to associate vaccination documents is complete, the **Completed** flag on the vaccination record is set. This will trigger the message generation plug-in. Each message generation will create a record in Vaccination Data Sharing Notification Log.

After the message is generated successfully, a **Vaccination Data Sharing Notification Log** is created for the vaccination. This will trigger the plug-in to send the **HL7 message** to the state agencies immunization system. The response from the immunization system will be stored in the same record. The message generation can also be triggered by setting **the Generate HL7 flag** on the **vaccination** record in the **Vaccination site management app** under Vaccination. This will allow the administrator, in case of errors when sending the data to the state, to fix any data issues pertaining to vaccination and then regenerate the message.

The message structure to report the vaccination information to state healthcare agencies varies across states and countries. The message generation and sharing capability in Vaccination Management provides a template and reference design for the integration with the state agency's immunization system. As an implementor, you will have to ascertain the structure of the message being generated and make necessary modifications to adapt the message structure according to the respective immunization system.

**Congratulations!** You tested the end-to-end scenario by vaccinating a resident with the Frontline worker app and viewing the Vaccination Data Sharing record in the Vaccination Site Management app.

## **Summary**

In this lab, you learned how a vaccination site frontline worker can check in a resident by scanning a QR code. Then you learned how a vaccination site frontline worker can manually look-up and check-in a resident using search capabilities and record health and vaccination details in the Frontline Worker App

Finally, you discovered how to configure the Frontline Worker App to surface and record additional columns in data tables for reporting purposes and how the system generates Vaccination Data Sharing Notification Logs after each completed vaccination.

## **Lab Survey**

We would appreciate your feedback on Microsoft Vaccination Management in a Day and this hands-on-lab, such as the quality of documentation and the usefulness of the learning experience.

Please use the survey at https://aka.ms/MVMIADSurvey to share your feedback.

You may provide feedback for each module as you complete it or at the end once you've completed all the modules. Thank you!

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