

# Asistentes Virtuales Open Source (y lo que no te quieren contar)



**Iván V.R**

Backend Junior @  
Nazaries-Inteligencia  
Arcadia Voice Assistant Dev



Una cita ...

**“The original question, 'Can machines think?' I believe to be too meaningless to deserve discussion”**

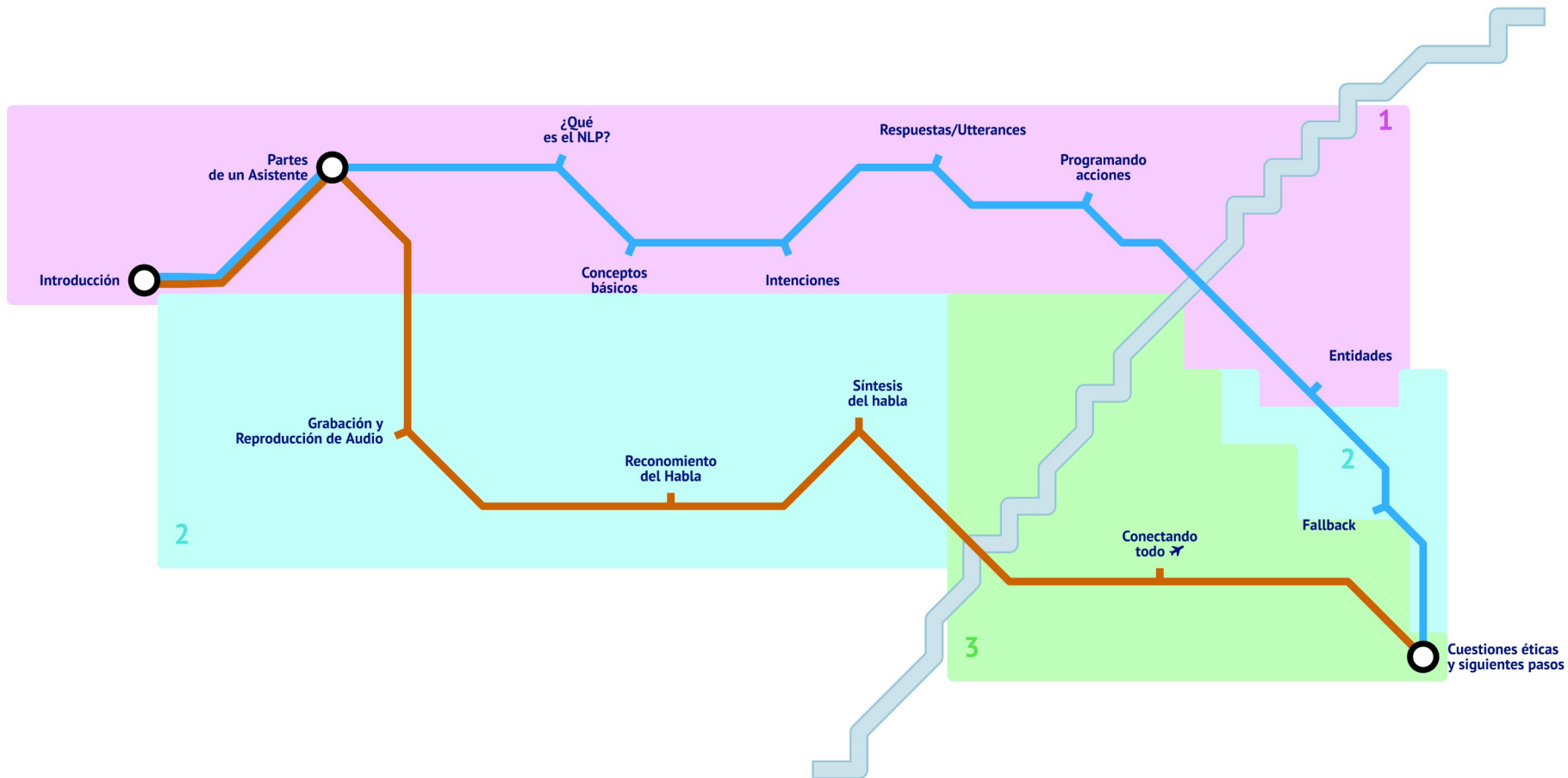
— Alan Turing



Pero... ¿y tú quién eres?

Graduado en Ing. Informática.  
Desarrollador Backend Junior.  
A veces investigo sobre NLP y  
Voz.

En general, **hago cosas.**



Antes de empezar...

# Un poco de contexto



Contexto

# Sociedad de la Información y Asistentes Virtuales



Contexto

**¿Y qué pasa con el  
Software Libre en  
estos sistemas? ¿O el  
de Código abierto?**



Contexto

# Es más, ¿podemos crear nuestro propio asistente?







**Respuesta corta: Sí**  
**Respuesta larga: ...**

Mi relación con los Asistentes Virtuales

# Una aventura de un año (y pico)



UNIVERSIDAD  
DE GRANADA

ETS de Ingenierías Informática  
y de Telecomunicación



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GRADO EN INGENIERÍA INFORMÁTICA  
TRABAJO FIN DE GRADO

**Asistente de voz modular  
usando APIs libres**

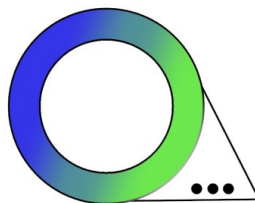
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**Autor:**

D. Iván Valero Rodríguez

**Director:**

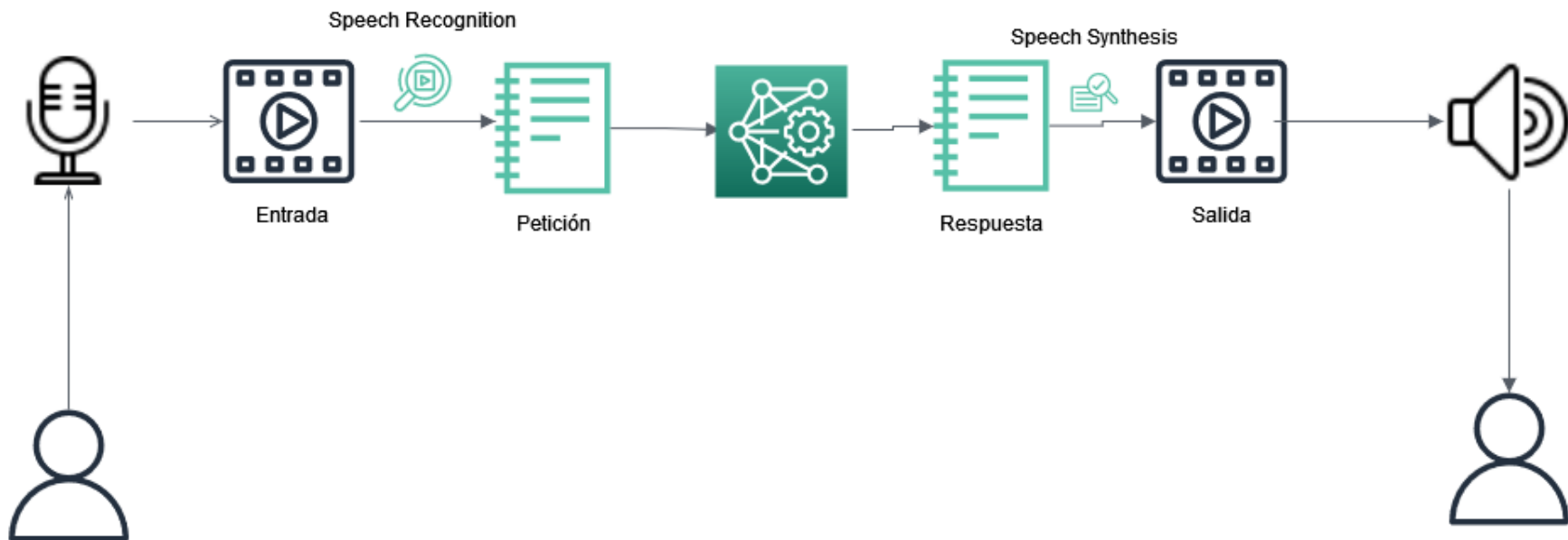
Prof. D. Pablo García Sánchez



**Arcadia**  
**Voice Assistant**

¿Y cómo funciona?  
Conectando partes





¿Y cómo funciona?

1

**Tendremos que hablarle a  
nuestro ordenador**

2

**Tenemos audio, pero el PC no  
nos entiende.**

3

**Lanzamos una petición al  
Chatbot, y a ver si nos contesta**

4

**Nos llega la respuesta, pero  
queremos ahora oírlo.**



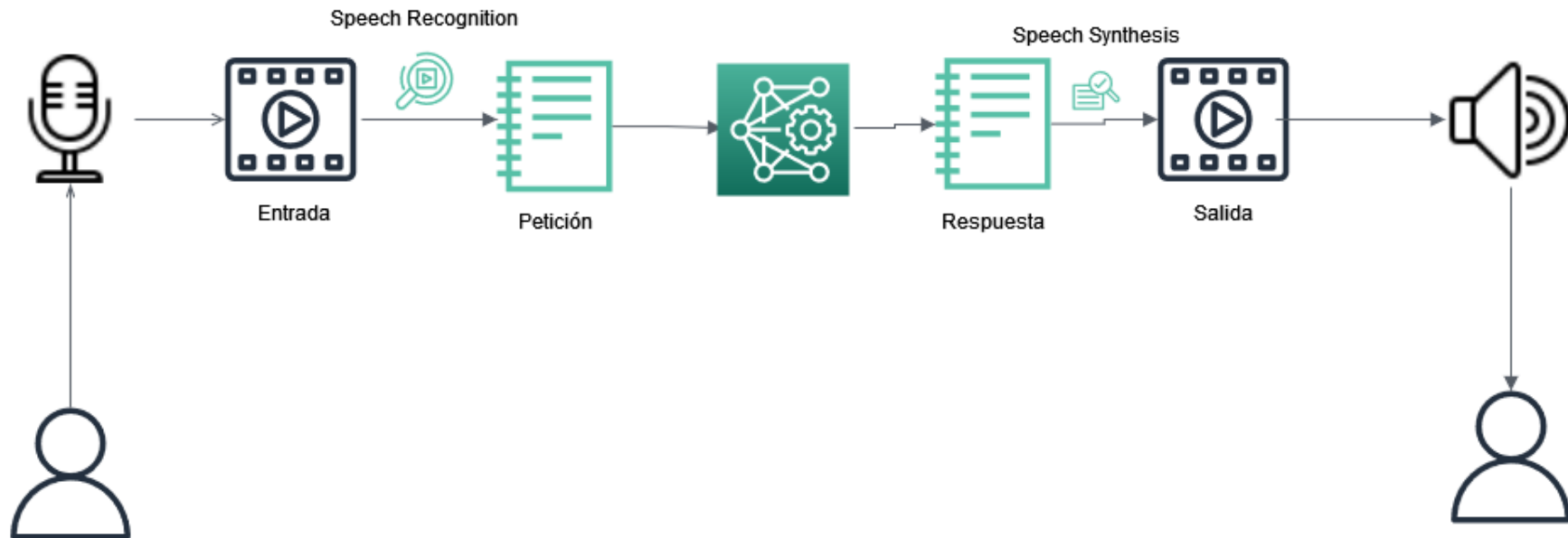
5

**Escuchar la respuesta.**

6

**¡Y repetimos!**

# Los ingredientes



# Los ingredientes

gmnnanotts

Improved SVOX PicoTTS speech synthesizer



python™

1

Contributor

9

Issues

91

Stars

21

Forks



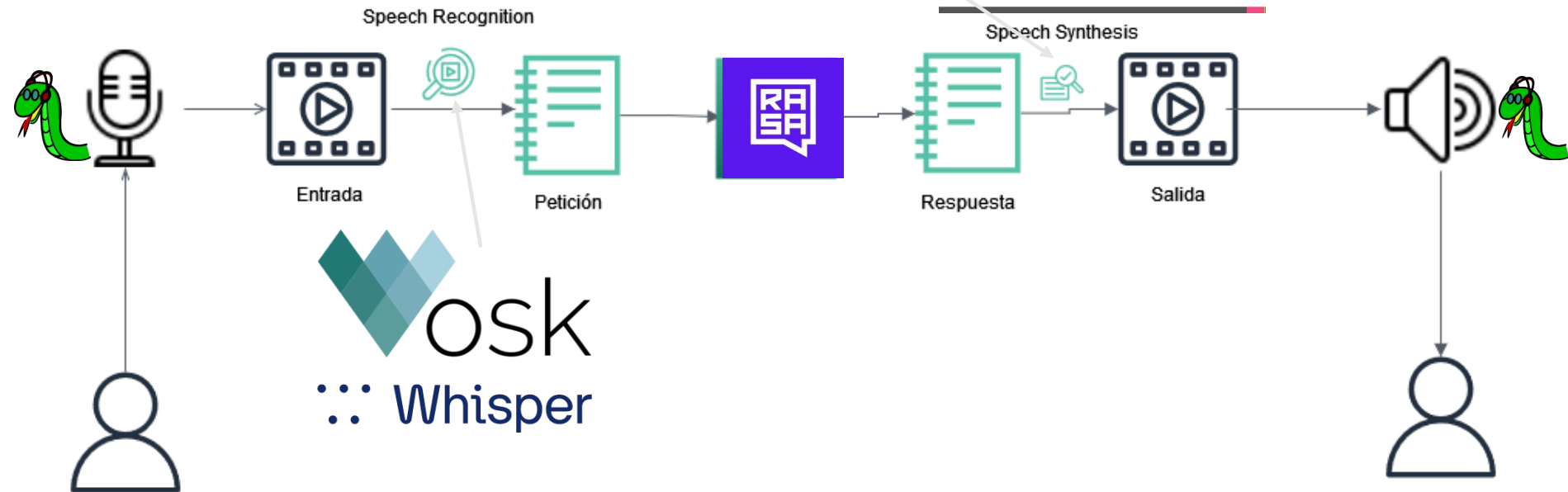
::: Whisper



osk



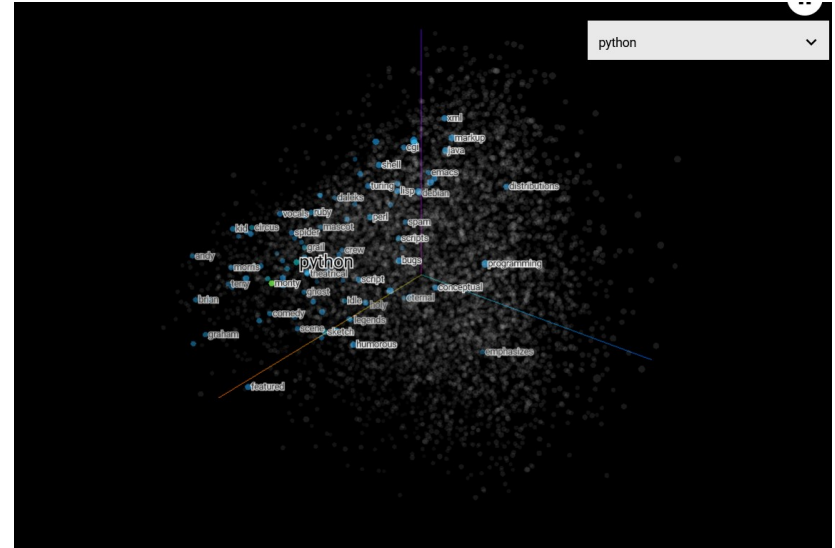
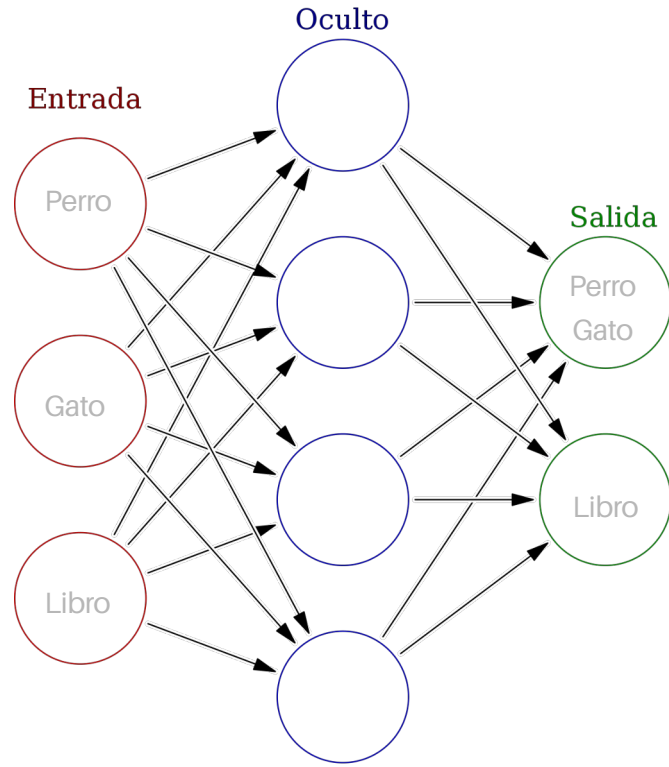
# Los ingredientes



P1

**Chatbots y NLU: ¿Cómo chatean las máquinas con  
nosotr@s?**

## Chatbots. ¿Cómo funcionan?



¿Cómo funciona?

Oye, ¿vamos **a tapear a la Posada**?

**Sí, perfecto. Voy a hacer la reserva**

Espera, ¿que **hay que reservar**?

**A ver... No es que haga falta, pero nos viene mejor.**



¿Cómo funciona?

Oye, ¿vamos **a tapear** **a la Posada**?



Internamente:  
Comer(Restaurante:Posada)

Sí, perfecto. Voy a hacer la  
reserva



Espera, ¿que **hay que reservar**?



Internamente: Dudas Reservar  
Obligatorio

A ver... No es que haga falta,  
pero nos viene mejor.



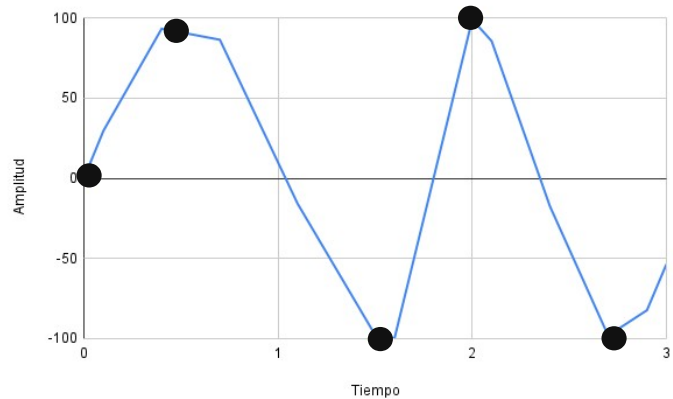
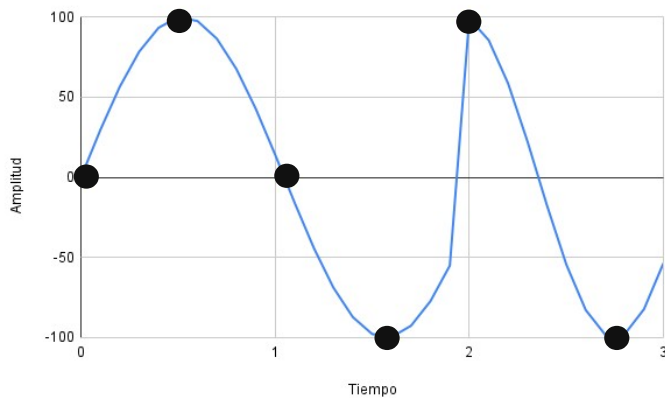
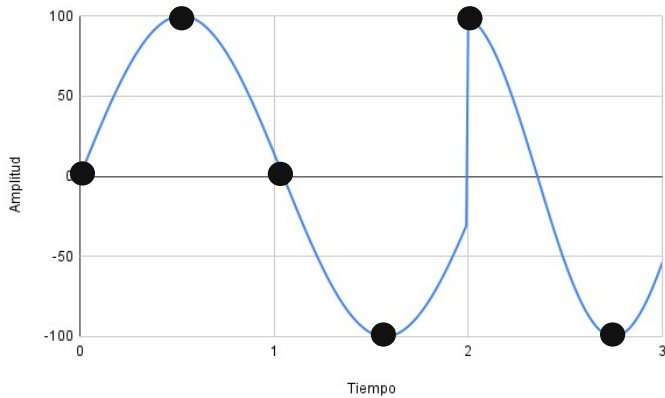
A blurry, low-resolution image of a person sitting at a desk, working on a laptop. The person is wearing a dark shirt and is positioned on the right side of the frame. The desk is light-colored, and there are some indistinct shapes in the background. A black text box with white text is overlaid at the bottom of the image.

**Y ahora, a picar código.**

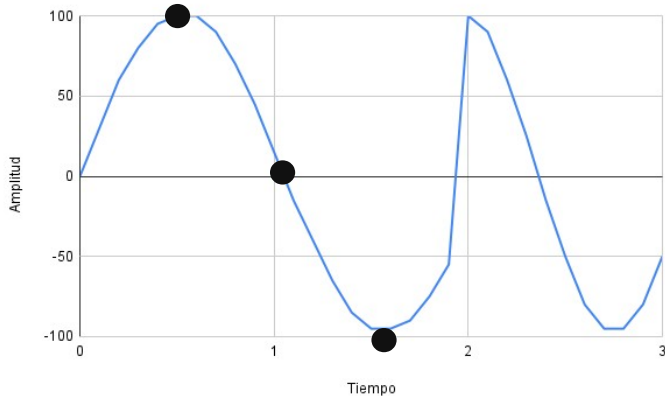
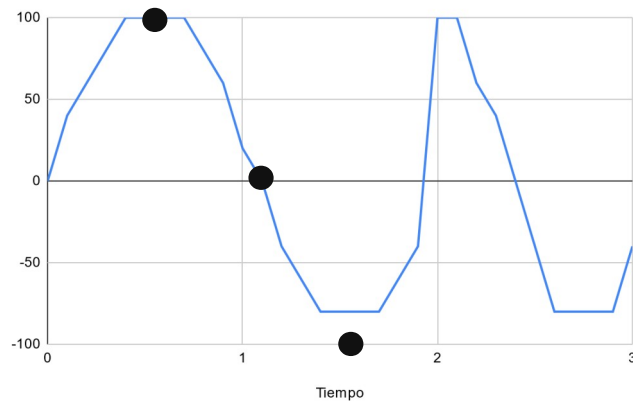
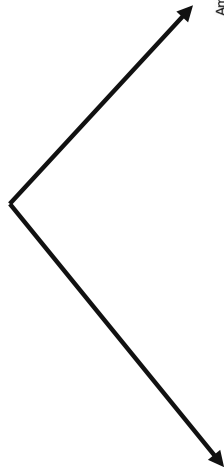
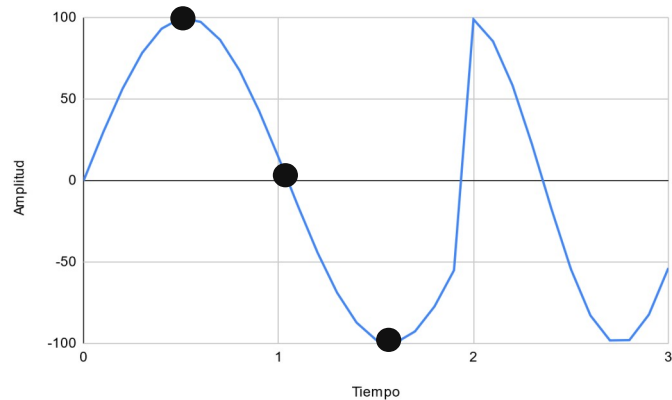
P2

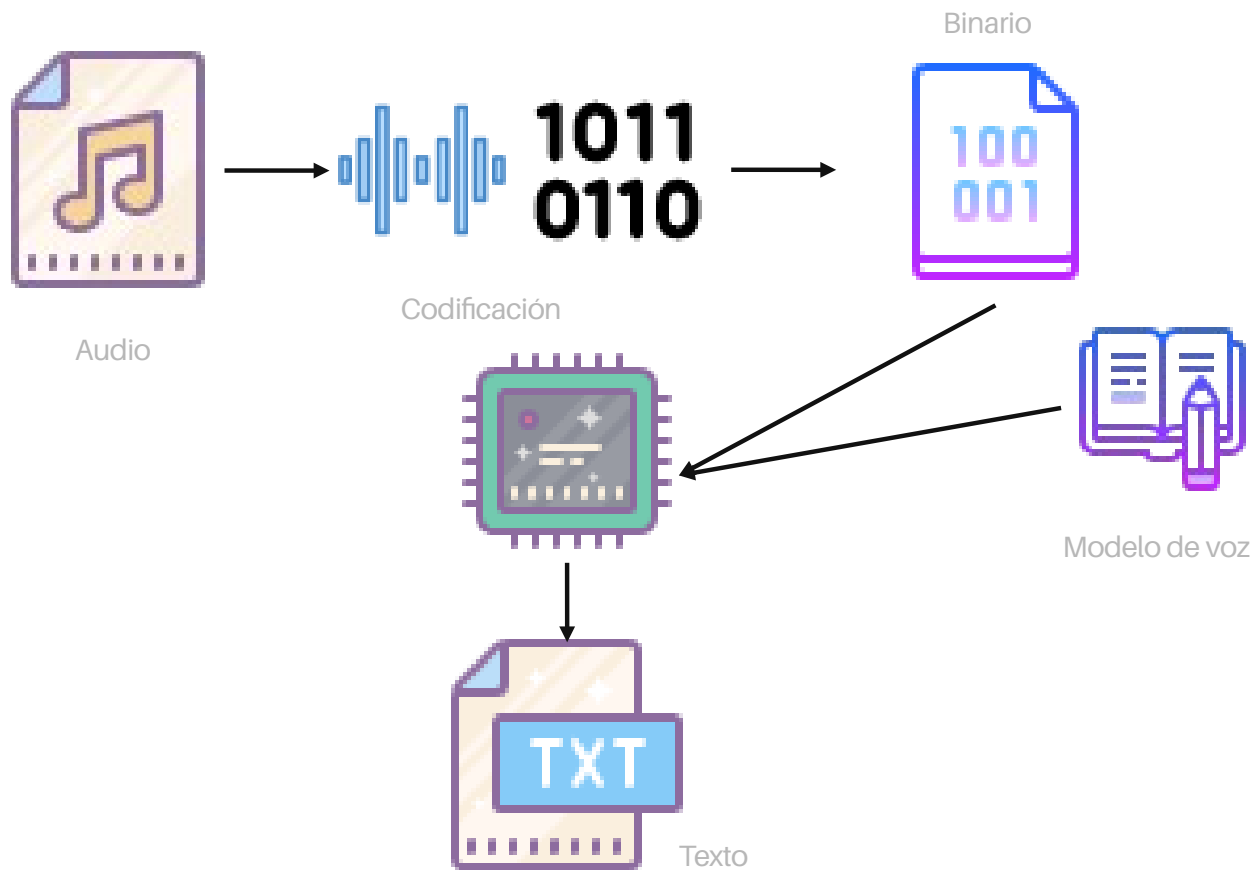
**Trabajando con la voz: ¿Ese ordenador me está  
hablando?**

# Muestreo



# Precisión

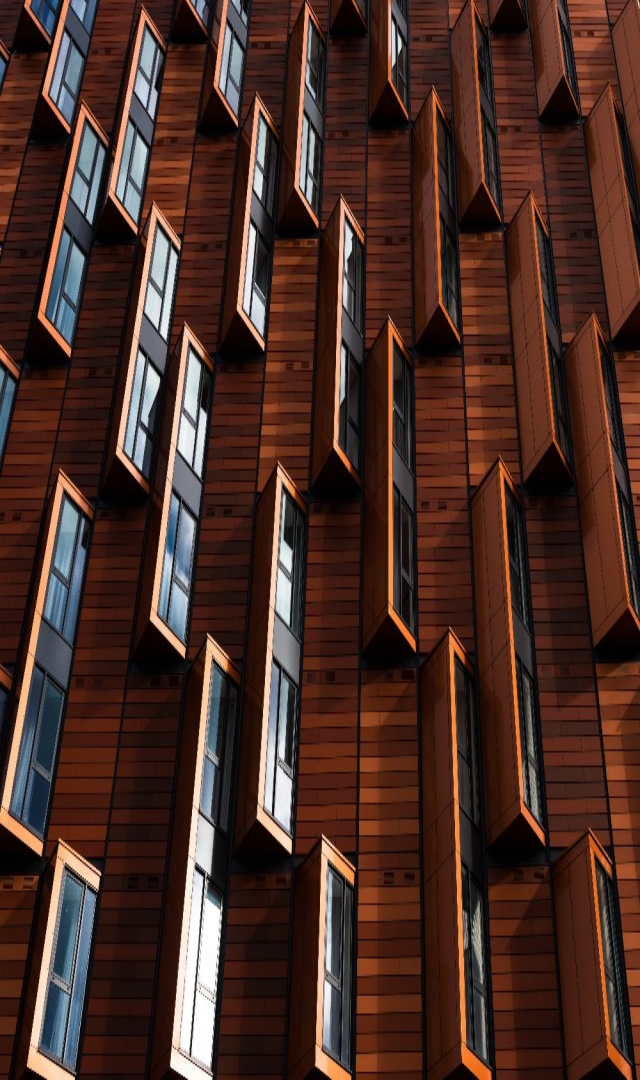




# El Speech Recognition

A blurry background image showing a person sitting at a desk, working on a laptop. The person is wearing a dark jacket and is looking down at the screen. The desk is cluttered with various items, including a laptop, papers, and a pen. The background is out of focus, showing shelves and other office equipment.

**¿Más código? Más código**



**Aprende, dialoga,  
practica... ¡Las  
posibilidades son  
infinitas!**



**Y después de esto,  
¿qué pasó?**



# **Compartir el conocimiento**

(Y después darte cuenta de que solo has visto la punta del iceberg)

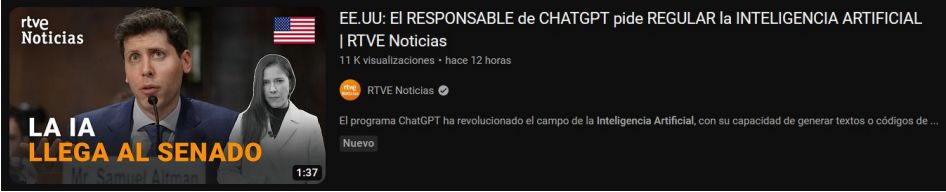
# **Sobre el marco legal y la responsabilidad en la IA**




## WHAT IS A RAIL LICENSE?

**Responsible AI Licenses (RAIL)** empower developers to restrict the use of their AI technology in order to prevent irresponsible and harmful applications. These licenses include behavioral-use clauses which grant permissions for specific use-cases and/or restrict certain use-cases. In case a license permits derivative works, RAIL Licenses also require that the use of any downstream derivatives (including use, modification, redistribution, repackaging) of the licensed artificial must abide by the behavioral-use restrictions.

• +info



**OPEN\_FUTURE**


ABOUT US | **BLOG** | EVENTS | PUBLICATIONS | RESEARCH | OBSERVATORY

**BLOG/**

# **\_HOW WILL THE AI ACT DEAL WITH OPEN SOURCE AI SYSTEMS?**

**ANALYSIS**

December 13, 2022  
future of open

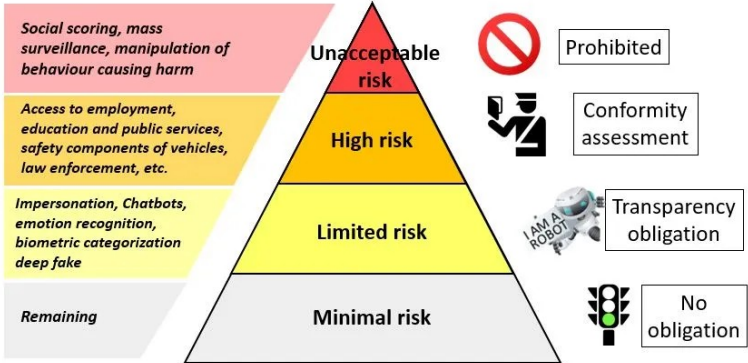


**PAUL KELLER**

As the massive Artificial Intelligence Act (AI Act) is slowly making its way through the EU legislative process<sup>[1]</sup>, a new set of questions on the interaction between the AI Act and Free, Libre and Open Source Software (FLOSS) development practices has arisen. These questions focus on how new liability, transparency and accountability requirements introduced in the AI Act to regulate the use of high-risk AI systems may discourage open source development of AI systems, and more specifically, foundational (also referred to as General Purpose models) open source AI models.

This discussion can be traced back to a post by Alex Engler (Brookings) titled "The EU's attempt to regulate open-source AI is counterproductive," which has subsequently been picked up in a number of other outlets and organizations representing the interests of free and open source developers and companies.

## EU Artificial Intelligence Act: Risk levels



**Muchos datos  
= Necesita mucha  
potencia  
= Contamina  
demasiado**

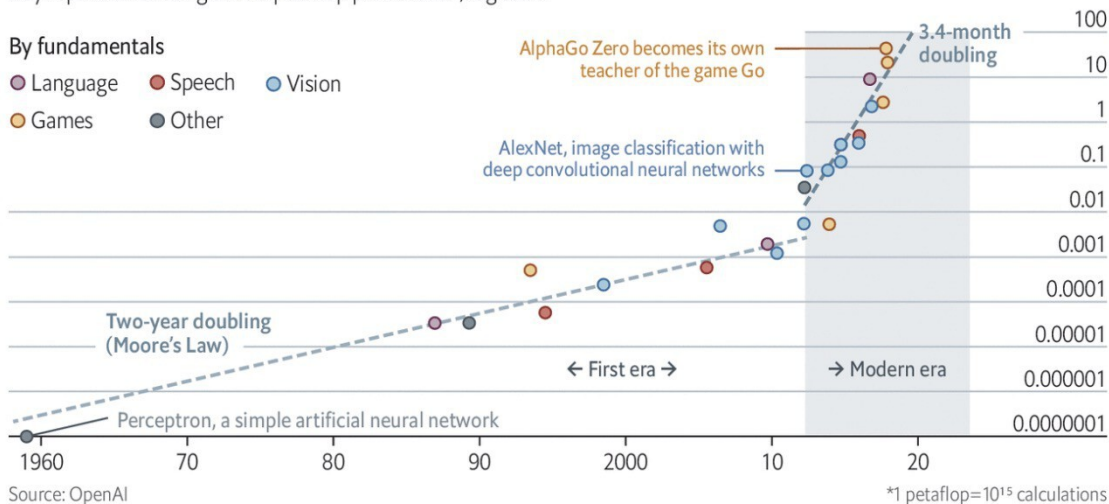
## Deep and steep

Computing power used in training AI systems

Days spent calculating at one petaflop per second\*, log scale

By fundamentals

- Language
- Speech
- Vision
- Games
- Other



Source: OpenAI  
The Economist

• +info



Elena Guidi

Salvemos los pingüinos con el green computing

@ElenaGuidi

Aula Teoría 6 - 15:24

34:07

Elena Guidi - Salvemos los pingüinos con el green computing

72 visualizaciones · hace 6 meses

**¿No creéis que  
tomamos a los  
Asistentes como  
personas?  
(Y encima con sesgos)**

If you survey the major voice assistants on the market—Alexa, Apple’s Siri, Microsoft’s Cortana, and Google Home’s unnamed character—three out of four have female-sounding names by default, and their voices sound female, too. Even before the user addresses Alexa, the robot has already established itself as an obedient female presence, eager to carry out tasks and requests on its user’s behalf.

### 3.3.5. Error Attribution

Furthermore, we used [Nass and Moon’s \(Nass and Moon, 2000\)](#) consideration that people can either direct their social reactions to a system directly or to a person behind the system (such as a programmer) to generate three items concerning the attribution of blame when an error occurs. The participants were asked to think of an error that had occurred multiple times, and in what way they would attribute that error to the following parties: *themselves* (“*I have made an error*”), the programmer (“*The voice assistant has not been satisfactorily programmed*”) and the voice assistant (“*The voice assistant itself has committed an error*”). Participants rated the items on a five-point Likert scale (from 1 = *not true at all* to 5 = *fully true*) during the second and third home visit. We calculated mean scores for each item across both sessions for further computations (self:  $M = 2.40$ ,  $SD = 0.70$ ; programmer:  $M = 3.40$ ,  $SD = 1.13$ ; voice assistant:  $M = 2.55$ ,  $SD = 0.93$ ).

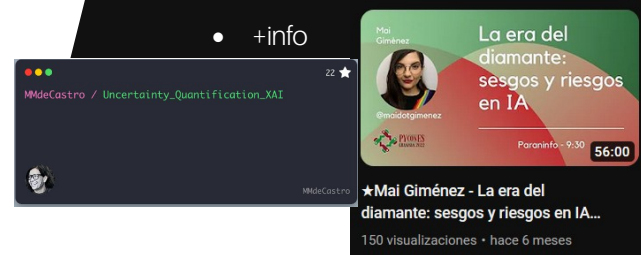
### 3.3.6. Emotions When Errors Occur

Based on the Differential Emotions Scale [DES; [Izard et al. \(1974\)](#)] we extracted emotions that may occur due to a communication breakdown with a VA and set up a scale of nine items: anger, disappointment, sadness, surprise, desperation, interest, motivation, annoyance, and amusement. Participants rated to what extent they experienced the respective emotions when an error occurred on a five-point Likert scale (1 = *not at all* to 5 = *very strongly*) both in the second and third home visit. For a factor analysis, mean scores of both sessions were calculated. Factor analysis revealed a two-factor solution, one including anger ( $M = 1.55$ ,  $SD = 0.80$ ), sadness ( $M = 1.45$ ,  $SD = 0.80$ ), and desperation ( $M = 1.25$ ,  $SD = 0.43$ ), and one encompassing the remaining six items. Since the first subscale was more unambiguous in its meaning, we decided to use it for further computations by calculating a mean value for each participant ( $M = 1.42$ ,  $SD = 0.56$ ).

NOAM COHEN | IDEAS JUN 6, 2019 7:00 AM

## Why Siri and Alexa Weren’t Built to Smack Down Harassment

Yes, sexism plays a role. But tech companies keep you glued to your devices by making sure their digital assistants never take offense—even at misogyny and bigotry.



### Why is Alexa being such a temperamental, touchy [REDACTED]?

74 replies

Squiff70 · 28/04/2022 21:55

I bought DP an Echo Dot, 4th gen for Christmas.

We set her up as per the instructions and away we went. The mood was quite harmonious for a short time.

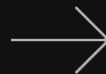
Fast forward about six weeks. During a storm we had a brief power cut and Alexa stopped working. We tried everything we could think of and went through the troubleshooting pages on Amazon. Every time we said “Alexa” she would light up blue to indicate that she was listening. We’d give her a command (ie. “add carrots to the shopping list”) but she wouldn’t talk back to us. She was silent but the command would be followed (ie. carrots were added to the shopping list).



**Público, ¿qué habéis  
aprendido?**



**Para más información**





Nieves Ábalos - Inteligencia Artificial Conversacional ♥ Python

[https://www.youtube.com/watch?v=kBTVZfM\\_XzM](https://www.youtube.com/watch?v=kBTVZfM_XzM)

Mai Giménez - La era del diamante: sesgos y riesgos en IA

[https://www.youtube.com/watch?v=ud\\_S5j\\_JWrw](https://www.youtube.com/watch?v=ud_S5j_JWrw)

Nerea Luis - "Computer says no"

<https://www.youtube.com/watch?v=aqEqozCcgLQ>

Elena Guidi - Salvemos los pingüinos con el green computing

<https://www.youtube.com/watch?v=FA6VzX36DwU>



Telediario 15h del 16/05/2023 (del 30:05 al 31:55)

<https://www.rtve.es/play/videos/telediario/15-horas-16-05-23/6891755/>



<https://rasa.com/docs/rasa/>  
<https://learning.rasa.com/>



[https://github.com/MMdeCastro/Uncertainty\\_Quantification\\_XAI](https://github.com/MMdeCastro/Uncertainty_Quantification_XAI)  
<https://github.com/RasaHQ/rasa-demo>



<https://www.wired.com/story/why-siri-and-alexa-werent-built-to-smack-down-harassment/>  
<https://link.springer.com/article/10.1007/s10796-021-10201-0>  
[https://www.researchgate.net/publication/319993266\\_Alexa\\_Can\\_I\\_Trust\\_You](https://www.researchgate.net/publication/319993266_Alexa_Can_I_Trust_You)

# ¡Gracias por asistir!

