

# Emergency Services Analytics

General

Operators

Hospitals

Month

Day of the Week

All

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

Sunday

## Number of Calls By Age Group

Age Group



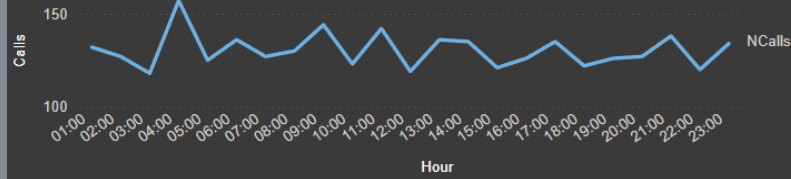
## Average Call Length

11.10

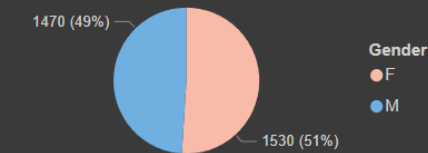
Number of Service Calls

3000

## Number of Calls per Hour



## Number of Calls By Gender



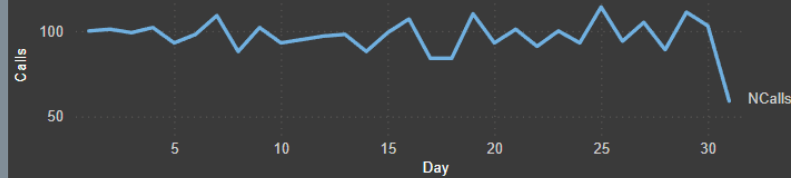
## Average Handover Time

11.11

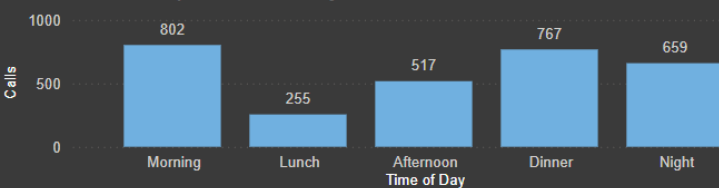
Total Minutes of Calls

33,308

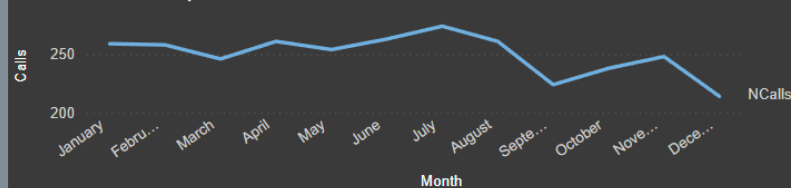
## Number of Calls per Day



## Number of Calls per Time of Day



## Number of Calls per Month



# Emergency Services Analytics

General

Operators

Hospitals

Month

Day of the Week

All

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

Sunday

## Dispatcher Full Name and Position

Full Name	Position
Emily Victor	Trainee
Henry Ernest	Trainee
Aaron Shawn	Operator
Amy Phillip	Operator
Benjamin Paul	Operator
Carl Joe	Operator

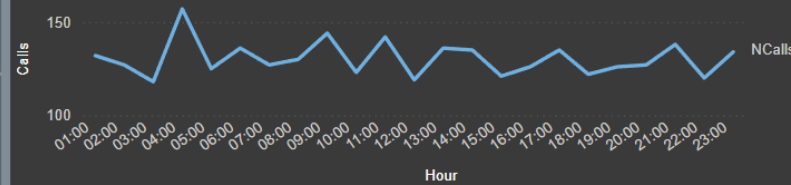
## Average Call Length

11.10

Number of Service Calls

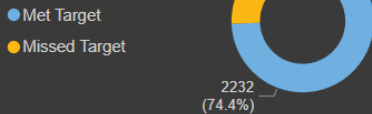
3000

## Number of Calls per Hour



## Handover Target Status (15 min)

Handover Target



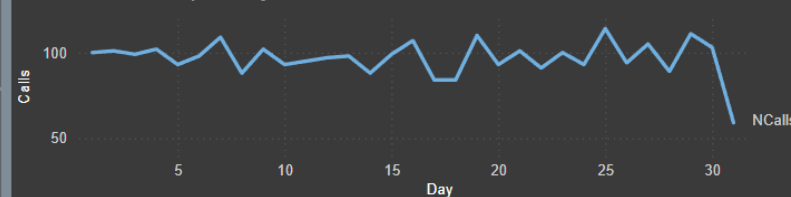
## Average Handover Time

11.11

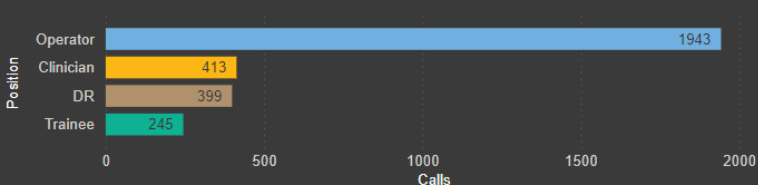
Total Minutes of Calls

33,308

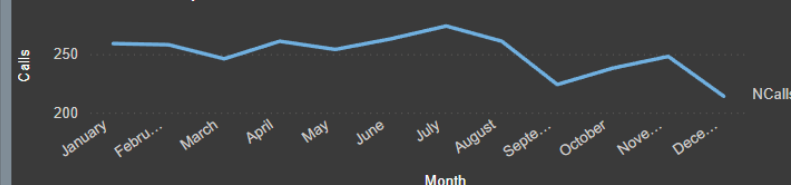
## Number of Calls per Day



## Number of Calls per Position



## Number of Calls per Month



Month

Day of the Week

All

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

Sunday

Hospital Name and Capacity

Hospital Name	Capacity
Auckland Hospital	15000
Dunedin Hospital	10000
Gisborne Hospital	1400
Hamilton Hospital	10000
Invercargill Hospital	3000
Lower Hutt Hospital	1000

Average Call Length

11.10

Number of Service Calls

3000

Protocol Names for Dispatch Numbers

Protocol Name
Protocol 9: Cardiac or Respiratory Arrest/Death
Protocol 7: Burns (Scalds)/Explosion (Blast)
Protocol 6: Breathing Problems
Protocol 2: Allergies (Reactions)/Envenomations (Stings/Bites)
Protocol 8: Carbon Monoxide/Inhalation/HAZMAT/CBRN

Average Time to Patient

15.11

Average Time to Hospital

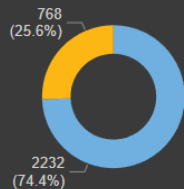
10.91

Handover Target Status (15 min)

Handover Target

Met Target

Missed Target



Average Handover Time

11.11

Total Minutes of Calls

33,308

Number of Calls by Dispatch Code

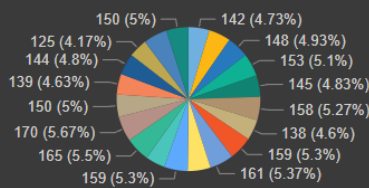
Dispatch Code Number

1

2

3

4



Ambulance Station Average Complete Time

Average Complete Time Benchmark Time

