9.
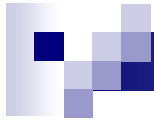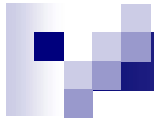
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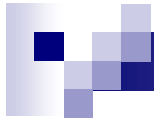- Total Quality Management (TQM)
- Capability Maturity Model (CMM)
- Total Quality Control (TQC)
- Software Quality Assurance (SQA)

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