Testing Exercise Report

executed by

Team DUNE

consisting of:

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Team Dune

Project: Testing of the Ecommerce Website "Dune London"

Test Plan

1. Introduction

The scope of the partial test plan below is **limited to the following end-to-end scenario**: browsing an e-commerce website, navigating through different items, adding an item to the shopping cart and checking out. Since all tests are performed on a production website, **payment is excluded** from the scenario.

2. Schedule:

Testing will occur within the following time frame: **June 21, 2021** - **June 28, 2021** (up to **23:59:59 EEST**)

3. Subject of Testing:

https://www.dunelondon.com/

The testers will perform simple tasks as **unregistered users on frontend customer-facing website**. Their main objectives are to browse the website, add an item to the shopping cart and check out. All tests will be performed on stable versions of several browsers including Chrome, Firefox, Edge, Safari.

4. Testing Approach:

Members of the Dune Team will execute manual tests which will be marked as, either **Passed** or **Failed**. The testers will **take notes** on each of the executed test cases and **register any deviation** from the expected results. Then testers will **prepare reports** which will be available for review by the manager in **GoogleDocs**.

5. Entry Criteria:

The role of an unregistered user who is able to load the main page through different browsers and OS.

6. Exit Criteria:

Successfully completing the following steps: select an items, add an item to the shopping cart, redirect to the payment page

.   **7. Features To Be Tested:**

- ● Load website;

- As an unregistered user, navigate through the store products;
- As an unregistered user, add items to the shopping cart;
- When an item is added to the shopping cart the unregistered user should see:
  - The name of the item;
  - A Short description of the item;
  - The Price (incl. sale price) of the item;
  - An Option to select the color, size of the item.
- Click on the "**Cart**" button (top right corner), must redirect to the shopping cart page;
- As an unregistered user, proceed to checkout without making a payment.

8. Features Not To Be Tested:

The following features are out of the test scope of this project:

- Security testing;
- Accessibility testing;
- Non-functional testing - Performance, Load, Stress, Endurance testing;
- Payment testing.

9. Environment

Windows	iOS	Android
Chrome	Safari	Chrome
Firefox		
Edge		
Opera		
Internet Explorer		

Test execution report

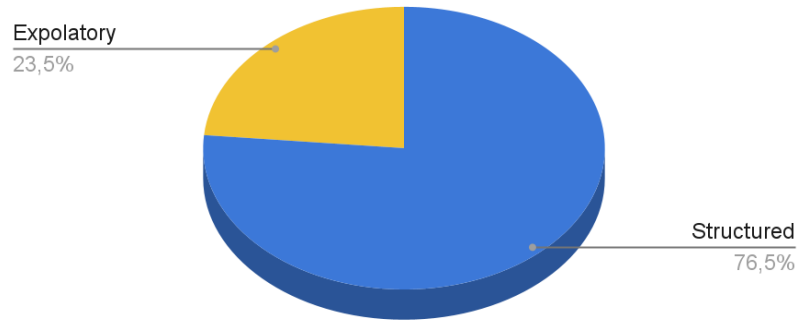| ID	Test Name	Executed on (env)	Pass/Fail Status
1	Browsing the website	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit Browser:Safari OS: IOS 14.6 (18F72)	**PASS**
2	Verify "My View Wishlist"	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit Browser:Safari OS: IOS 14.6 (18F72)	**PASS**
3	Verify "Checkout" section	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit Browser:Safari OS: IOS 14.6 (18F72)	**PASS**
4	Visibility of the „navigation bar" button, when zooming the window.	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit Browser:Safari OS: IOS 14.6 (18F72)	**FAIL**

5	Adding an item to the shopping cart	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit Browser:Safari OS: IOS 14.6 (18F72)	**PASS**
6	Verify Checkout Page	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit Browser:Safari OS: IOS 14.6 (18F72)	**PASS**
7	Women Size in Measuring Guide	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit Browser:Safari OS: IOS 14.6 (18F72)	**FAIL**
8	Remove products from shopping bag	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit Browser:Safari OS: IOS 14.6 (18F72)	**PASS**
9	Change quantity of selected products	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit Browser:Safari OS: IOS 14.6 (18F72)	**PASS**

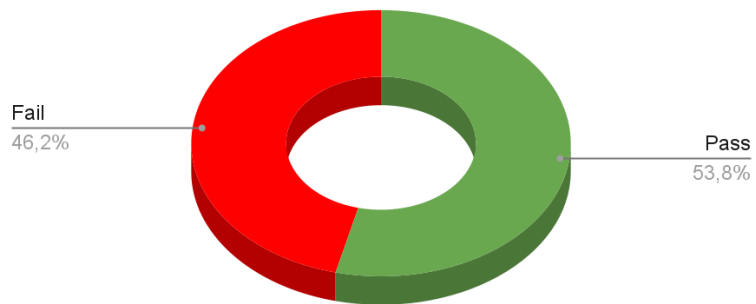| 10	User registration with invalid data (postcode and invalid user age range)	Google Chrome Version 91.0.4472.114 (Official Build) (64-bit) OS: Windows 10	**FAIL**
11	Search on the start page is covered by the discount banner	Google Chrome Version 91.0.4472.114 (Official Build) (64-bit) OS: Windows 10	**FAIL**
12	Can't share a products via Email while using the Opera Browser	Google Chrome Version 91.0.4472.114 (Official Build) (64-bit) OS: Windows 10	**FAIL**
13	Can't share a product via Email	Google Chrome Version 91.0.4472.114 (Official Build) (64-bit) OS: Windows 10	**FAIL**

Bug Report

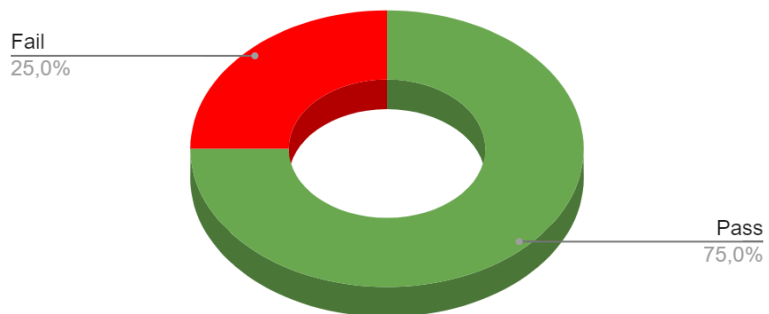| ID	Test name	Executed on (env)	Priority
1	Can't enter the „navigation bar" button, when zooming the window.	Google Chrome 91.0.4472.114 (Official Build) (64-bit)	High
2	No women Size in Measuring Guide	Google Chrome Version 91.0.4472.114 (Official Build) (64-bit) OS: Windows 7 Enterprise	High
3	Can't share a product via Email	Google Chrome Version 91.0.4472.114 (Official Build) (64-bit) Microsoft Edge Version 91.0.864.54 (Official build) (64-bit)	Low
4	Can't share a products via Email while using the Opera Browser	Opera Version:77.0.4054.90 OS: Windows 10 64 Bit	Low
5	User registration with invalid data (postcode and invalid user age range)	Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit	High
6	Search on the start page is covered by the discount banner	IE Version 20H2 (OS Build 19042, 1052) OS: Windows 10 64 Bit	High

Type of tests

Expolatory
23,5%

Structured
76,5%

Pass or fail tests - Structured testing

Fail
46,2%

Pass
53,8%

Pass or fail tests - Exploratory testing

Fail
25,0%

Pass
75,0%

Test Cases Table

ID	Test case	Precondition	Environment	Test steps	Expected result	Actual Result	Status
1	Browsing the website		Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit	Navigate to "https://www.dunelondon.com/"	The system is opened and the following sections are present: - header; - navigation bar; - home page	Website is opened	Pass
2	Verify "My View Wishlist"	Access the system with unregistered user	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit	1. Navigate to "https://www.dunelondon.com/" 2. Click on **'View Wishlist'**	My Wishlist section is opened.	Wishlist is opened	Pass
3	Verify "Checkout" section	Access the system with unregistered user	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit	1. Navigate to "https://www.dunelondon.com/" 2. Click on **'View Cart'**	User is redirected to shopping bag	Checkout section is opened	Pass
4	Adding an item to the shopping cart	Access the system with unregistered user	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit	1. Open any product. 2. Select colour and size. 3. Click on 'Add to bag' button	Product is added to bag	Item is added in shopping cart	Pass

5	Verify Checkout Page	Access the system with unregistered user	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit	1. Open any product. 2. Select colour and size. 3. Click on 'Add to bag' button. 4. Click on 'View cart' button 4. Click on 'Checkout securely' button	Verify if the following fields are displayed: • First name • Last name • Email Address – this field should be automatically filled with the user email • Additional information (Optional)	Opened Checkout page like a guest with email address or a registered user	Pass
6	Remove products from shopping bag	Access as an unregistered user. Not finished session as a guest, selected several items in the shopping bag.	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit	1.Open home page of Dune London or navigate to https://www.dunelondon.com/; 2. Click on the top right corner over the cart; 3.Click on "View Bag" button; 4.Click the button "Remove".	A message window shows and asks to confirm removing the item from the bag. I was able to continue shopping.	After choosing "yes" in the pop-up, the item is removed.	Pass
7	Change quantity of selected products	Access as an unregistered user. Not finished session as a guest, selected several items in the shopping bag.	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit	1.Open home page of Dune London or navigate to https://www.dunelondon.com/; 2. Click on the top right corner over the cart; 3.Click on "View Bag" button; 4.Click "Edit" button; 5.Click on drop down bar named "Quantity"; 6.Choose new value for quantity 7.Click on Update button	The order is changed with different quantities of the products. The sum of the Sub Total would be changed with new parameters.	Order is updated	Pass
8	User registration with invalid data (postcode and invalid user age range)	Access the system with unregistered user	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit	1.Go to the Dune London home page, or type directly its URL: https://www.dunelondon.com/ 2.Click on "**Sign in**" icon (top right corner) 3.Choose "Create an Account" tab 4. Type this data: 　　　- Email Address**: email@domain.com** 　　　- Full name: **ADI STEF** 　　　- Mobile number: **0891111111** 　　　- Date of birth: **12/14/0001(invalid data)**	Form to be rejected for invalid postcode and user age range	Account is created with invalid postcode, user birth year is set to 1901	Fail

				- Address Line 1 or Postcode: **!56 (invalid data)** - Country: **Bulgaria** - Town/City: **Sofia** - Postcode: **!56 (invalid data)** - Password: **3StroNgp@$$>** *** 8 characters, minimum of 1 capital letter, 1 number and 1 special character** 5.Click on "**Sign Up**" button			
9	Visibility of the „navigation bar" button, when zooming the window.	Access the system with unregistered user	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit	1.Go to the Dune London home page, or type directly its URL: https://www.dunelondon.com/ 2. Zoom the window to 500% and shrink the browser so that with the "Live Chat" button, you will hide part of the "Wishlist View" button 3. Click on "Navigation bar" button	Navigation bar is opened	Cant enter the "Navigation bar" button Refer to the screenshot attached for more information	Fail
10	Women Size in Measuring Guide	Access the system with unregistered user	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) OS: Windows 10 64 Bit	1.Go to the Dune London home page, or type directly its URL: https://www.dunelondon.com/ 2.Choose **Women** menu and select **All boots** 3.Choose one type of the boots 4.Choose **Size Guide** 6.Under **Women's Size Guide** select **Measuring guide**	Women's Boots Size must be open	Men's Slipper Sizes and Men's Belt Sizes (Inches) is open	Fail
11	Share products via Email, Facebook, Pinterest	Access the system with unregistered user	Browser: Opera Version:77.0.4054.90 OS: Windows 10 64 Bit CPU: Intel Core i5-5200U 2.20GHz	1.Go to the Dune London home page, or type directly its URL: https://www.dunelondon.com/ 2. Select any of the products 3. Try to share the product using one of the three sharing options, which are Facebook, Pinterest or Mail.	You should be able to see the buttons and share the product.	When you are using the Opera browser the buttons are not there to be seen.	Fail

12	User registration with invalid data (postcode and invalid user age range)	Access the system with unregistered user	Browser: Google Chrome Version 91.0.4472.114 (Official Build) (64-bit)
			
			OS: Windows 10
				1.Go to the Dune London home page, or type directly its URL: https://www.dunelondon.com/
				
				2.Click on "Sign in" icon (top right corner)
				
				3.Choose "Create an Account" tab
				
				4. Type this data:
				        - Email Address: email@domain.com
				        - Full name: ADI STEF
				        - Mobile number: 0891111111
				        - Date of birth: 12/14/0001(invalid data)
				        - Address Line 1 or Postcode: !56 (invalid data)
				        - Country: Bulgaria
				        - Town/City: Sofia
				        - Postcode: !56 (invalid data)
				        - Password: 3StroNgp@$$>
				        * 8 characters, minimum of 1 capital letter, 1 number and 1 special character
				
				5.Click on "Sign Up" button
					Form to be rejected for invalid postcode and user age range	Account is created with invalid postcode, user birth year is set to 1901	Fail

13	Search on the start page is covered by the discount banner	Access the system with unregistered user	Win 10 IE Version 20H2 (OS Build 19042, 1052)	1.Go to the Dune London home page, or type directly its URL: https://www.dunelondon.com/ 2. Select the search symbol on the upper right side. 3. There is a wider search field shown but it's half covered by the pink discount banner and one cannot see the text inserted.	To be able to insert keywords and by hitting "Enter" or clicking on the magnifying glass symbol to get results shown. To see suggested results.	Inserted keywords are covered by the banner and suggested results cannot be seen.	Fail

14	Share a product via Email	Access the system with unregistered user	Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit) Microsoft Edge Version 91.0.864.54 (Official build) (64-bit) OS: Windows 10 64 Bit CPU: Intel Core i5-5200U 2.20GHz Google Chrome Version 91.0.4472.80(For IOS) OS:IOS 14.6	1.Go to the Dune London home page, or type directly its URL: https://www.dunelondon.com/ 2. Select any of the products 3. Try to share the product via Email using the SHARE options	You should be able to send the item via Email	The rage refreshes, and opens a new tab with the same product	Fail

Exploratory Testing Log & Report

Charter: Browsing the website
Areas: Home page
Test Environment URL: https://www.dunelondon.com/
Test Username: None
Start: 21/06/2021 15:00
Testers: Neli Stoyanova
Duration: 3 minutes
End: 15:03

Testing Notes:

15:00 Go to https://www.dunelondon.com/ on Windows with Chrome. - PASSED
15:00 Click on the "New in" section and explore for any issues - PASSED
15:01. Click on the "Women" section and explore for any issues - PASSED
15:02 Click on the "Men" section and explore for any issues - PASSED
15:03 Click on the "Sale" section and explore for any issues - PASSED

Charter: Adding an item to the shopping cart
Areas: Product Page
Test Environment URL: https://www.dunelondon.com/
Test Username: None
Start: 21/06/2021 15:05
Testers: Neli Stoyanova
Duration: 3 minutes
End: 15:08

Testing Notes:

15:05 Go to https://www.dunelondon.com/ on Windows with Chrome. - PASSED
15:05 Click on any of these sections "Women", "Men" or "Sale" - PASSED
15:06 Select any item from the page - PASSED
15:06 Select any of the available colours and sizes - PASSED
15:07 Click on "Add to bag" button - PASSED
15:08 Check your shopping bag - PASSED

Charter: Checkout as a guest
Areas: Product page
Test Environment URL: https://www.dunelondon.com/
Test Username:
Start: 22.6.2021, 17:31 PM
Testers: Desislava Kalinova
Duration: 8 minutes
End: 17:39 PM
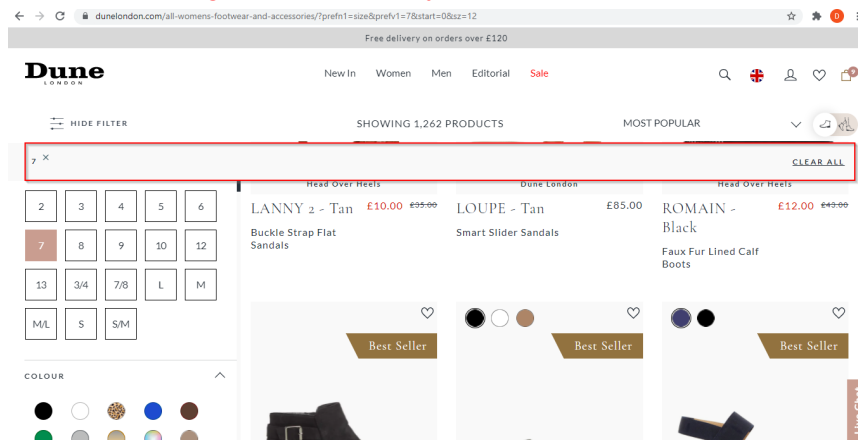
Testing notes:

17:31 Go to https://www.dunelondon.com/
17:31 Select in the privacy message box "**ACCEPT AND CONTINUE**"
17:32 Select on any of these sections **"Women"**, "**Men**"
17:32 Select "**New In**"
17:32 Visual bug when select any of the available **sizes** in the **filter**

17:33 Select item from the page
17:34 Select colour
17:34 Select size
17:35 Select "**Add to bag**" button
17:35 Select "**Shopping bag**" button
17:35 Close window "**Be The First To Know!**"
17:35 Select "**CHECKOUT SECURELY**"
17:35 Add **email address** in the input "**New Customers**" field
17:36 Select "**CHECKOUT AS A GUEST**"
17:36 Select "**SELECT DELIVERY METHOD**" in "**Deliver My Order**"
17:37 Add **address**, **town** and **postcode** in "**Delivery Options**"
17:37 Select "**Standard Delivery**" in "**Delivery Method**"
17:37 Add **full name** in the "**Full Name**" field
17:38 Add **phone number** in "**Phone Number**" field
17:38 Select "**CONTINUE TO PAYMENT**" button

17:39 Select "**PayPal**" button

Charter: Commenting as unregistered user (fill all fields with valid data)
Areas: Product page
Test Environment URL:
https://www.dunelondon.com/trex-stretch-knit-chunky-sole-trainers-grey-0483506660011298.html
Test Username: TestUnregisteredUser
Start: 10:00 AM
Testers: Ivaylo Arsov
Duration: 14 min
End:10:14 AM

Testing Notes:

10:00 Go to the test URL
10:01 Accept "**Privacy policy**"
10:02 Scroll down to the "**WRITE A REVIEW**" button
10:03 Click on "**WRITE A REVIEW**" button
10:03 Comment sections enpands
10:04 Choose a "**SCORE**" - 5 stars
10:05 Enter the title "**Nice trainers**"
10:06 Write a review "**Very comfortable. Good value for money.**"
10:07 Choose "**Yes**" on "**Would you recommend this product?**" radio buttons
10:08 Choose "**True to size**" on "**How do they fit?**" radio buttons
10:09 Enter "**Nice site, easy to navigate, affordable prices.**" on "**How would you describe your overall experience when buying from the Dune London website?**" field
10:11 Enter "**TestUnregisteredUser**" in Username field
10:12 Enter "**test_unregistered_user@mail.com**" in Email field
10:13 Click on "**POST**" button
10:14 Comment is done, showing a successful message "**THANK YOU FOR POSTING A REVIEW!**"
10:14 PASS TEST

*Note: To many fields, the user may lose interest and not fill in everything

Issues Found and Reported

Bug 1

Title

Can't enter the „navigation bar" button, when zooming the window.

Priority

High

Steps to reproduce

1.Go to the Dune London home page, or type directly its URL: https://www.dunelondon.com/

2. Zoom the window to 500% and shrink the browser so that with the "Live Chat" button, you will hide part of the "Wishlist View" button

3. Click on "Navigation bar" button

Expected Results

Navigation bar is opened

Actual Results

Cant enter the "Navigation bar" button

Refer to the screenshot attached for more information

Environment

Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit)

OS: Windows 10 64 Bit

CPU: AMD Ryzen 7 3700X 8-Core Processor 3.59 GHz

Screenshots

Free delivery on
orders over £120

Dune
L O N D O N

Hide the "Wishlist
View"button

Click on
"Navigation bar"
button

Live Chat

Shopping

2

Bug 2

Title

No women Size in Measuring Guide

Priority

High

Steps to reproduce

1.Go to the Dune London home page, or type directly its URL: https://www.dunelondon.com/

2.Choose **Women** menu and select **All boots**

3.Choose one type of the boots

4.Choose **Size Guide**

6.Under **Women's Size Guide** select **Measuring guide**

Expected Results

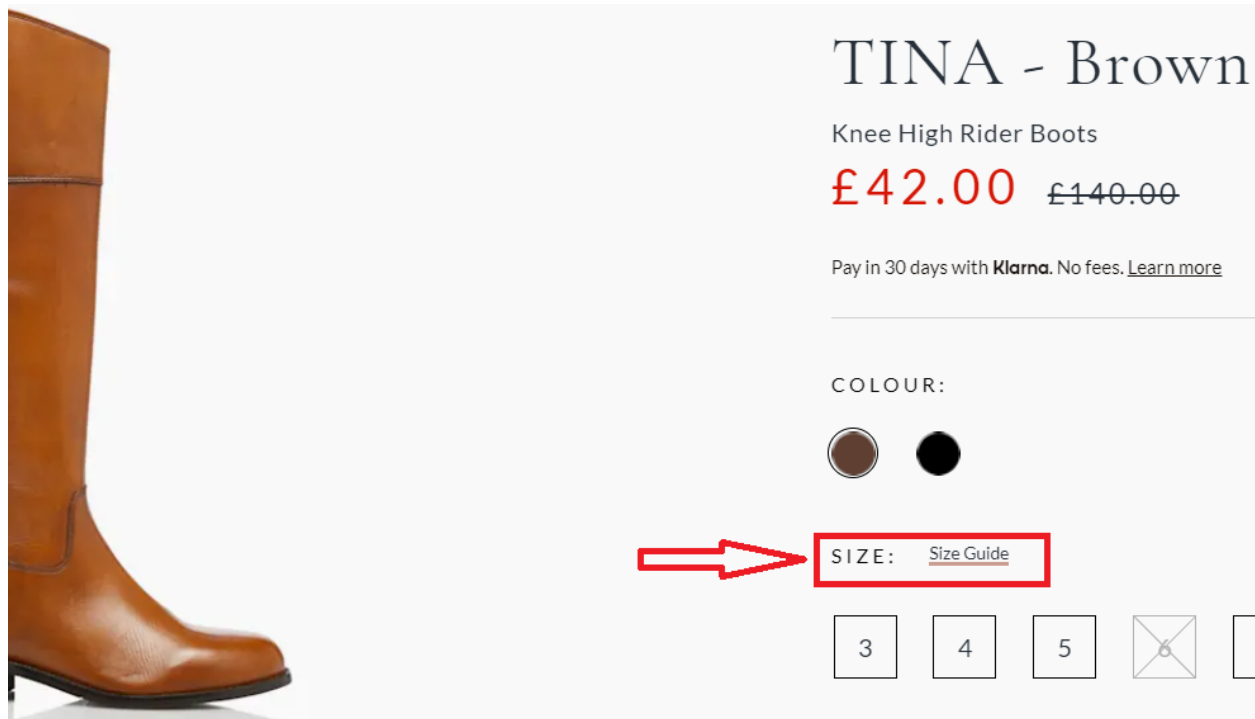 **Women's Boots Size** must be open

Actual Results

Men's Slipper Sizes and **Men's Belt Sizes (Inches)** is open

Environment

Browser: Google Chrome Version 91.0.4472.106 (Official Build), (64 bit)

OS: Windows 7 Enterprise

Screenshots

TINA - Brown

Knee High Rider Boots

£42.00 £140.00

Pay in 30 days with **Klarna**. No fees. Learn more

COLOUR:

SIZE: Size Guide

| 3 | 4 | 5 | ✕ |

Women's Size Guide

UK	EU	US
2	35	4
3	36	5
4	37	6
5	38	7
6	39	8
7	40	9
8	41	10
9	42	11

Measuring Guide

Bug 3

Title

Can't share a product via Email

Priority

Low

Steps to reproduce

1.Go to the Dune London home page, or type directly its URL: https://www.dunelondon.com/

2. Select any of the products

3. Try to share the product via Email using the SHARE options

Expected Results

You should be able to send the item via Email

Actual Results

The rage refreshes, and opens a new tab with the same product

Refer to the screenshot attached for more information

Environment

Browser: Google Chrome Version 91.0.4472.114 (Official Build), (64 bit)

Microsoft Edge Version 91.0.864.54 (Official build) (64-bit)

OS: Windows 10 64 Bit

CPU: Intel Core i5-5200U 2.20GHz

Google Chrome Version 91.0.4472.80(For IOS)

OS:IOS 14.6

Screenshots

https://www.dunelondon.com/rw/omnichi-elasticated-woven-belt-navy-1141510360009165.html

Not syncing

Dune
LONDON

New In   Women   Men   Editorial   Sale

Dune
LONDON

OMNICHI - Navy

Elasticated Woven Belt

45.00BGN

~~92.00BGN~~

☆☆☆☆☆ Write a review

Buckle up with a new season belt. Thanks to the woven material, this belt can be fastened at any point. The elasticated stretch and gunmetal hardware add the final touches.

DETAILS

DELIVERY & RETURNS

SIZE:

S/M   M/L

SELECT A SIZE

DETAILS | DELIVERY & RETURNS | WRITE A REVIEW

SHARE   f   P   ✉

Live Chat

Bug 4

Title

Can't share a products via Email while using the Opera Browser

Priority

Low

Steps to reproduce

1.Go to the Dune London home page, or type directly its URL: https://www.dunelondon.com/

2. Select any of the products

3. Try to share the product using one of the three sharing options, which are Facebook, Pinterest or Mail.

Expected Results

You should be able to see the buttons and share the product.

Actual Results

When you are using the Opera browser the buttons are not there to be seen.

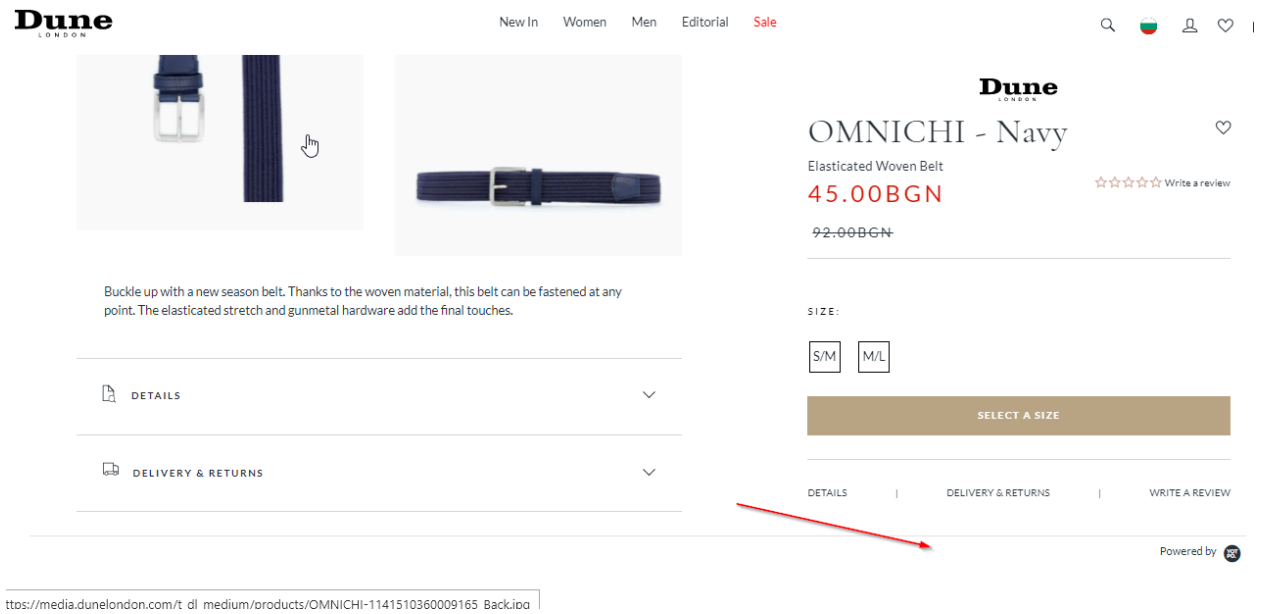Refer to the screenshot attached for more information

Environment

Browser: Opera Version:77.0.4054.90

OS: Windows 10 64 Bit

CPU: Intel Core i5-5200U 2.20GHz

Screenshots

Dune LONDON

New In   Women   Men   Editorial   Sale

Buckle up with a new season belt. Thanks to the woven material, this belt can be fastened at any point. The elasticated stretch and gunmetal hardware add the final touches.

📄 DETAILS   ⌄

🚚 DELIVERY & RETURNS   ⌄

Dune LONDON

OMNICHI - Navy

Elasticated Woven Belt

45.00BGN

~~92.00BGN~~

☆☆☆☆☆ Write a review

SIZE:

| S/M | M/L |

SELECT A SIZE

DETAILS | DELIVERY & RETURNS | WRITE A REVIEW

Powered by

ttos://media.dunelondon.com/t_dl_medium/products/OMNICHI-1141510360009165_Back.jpg

Bug 5

Title

User registration with invalid data (postcode and invalid user age range)

Priority

High

Steps to reproduce

1.Go to the Dune London home page, or type directly its URL:
https://www.dunelondon.com/

2.Click on "**Sign in**" icon (top right corner)

3.Choose "Create an Account" tab

4. Type this data:
      - Email Address**: email@domain.com**
      - Full name: **ADI STEF**
      - Mobile number: **0891111111**
      - Date of birth: **12/14/0001(invalid data)**
      - Address Line 1 or Postcode: **!56 (invalid data)**
      - Country: **Bulgaria**
      - Town/City: **Sofia**
      - Postcode: **!56 (invalid data)**
      - Password: **3StroNgp@$$>**
      * 8 characters, minimum of 1 capital letter, 1 number and 1 special character

5.Click on "**Sign Up**" button

Expected Results

Form to be rejected for invalid postcode and user age range

Actual Results

Account is created with invalid postcode, user birth year is set to 1901

Environment

Browser: Google Chrome Version 91.0.4472.114 (Official Build) (64-bit)

OS: Windows 10

Screenshots

Bug 6

Title

Search on the start page is covered by the discount banner

Priority

High

Steps to reproduce

1.Go to the Dune London home page, or type directly its URL:
https://www.dunelondon.com/

2. Select the search symbol on the upper right side.

3. There is a wider search field shown but it's half covered by the pink discount banner and one cannot see the text inserted.

Expected Results

To be able to insert keywords and by hitting "Enter" or clicking on the magnifying glass symbol to get results shown. To see suggested results.

Actual Results

Inserted keywords are covered by the banner and suggested results cannot be seen.

Environment

Win 10

IE Version 20H2 (OS Build 19042, 1052)

Screenshots

Free delivery on orders over £120

Dune
LONDON

New In   Women   Men   Editorial   Sale

BEST. SALE. EVER.

UP TO

50%

Tan

Leather Knee High Boots

£180.00

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