

Ivaylo Tsochev



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LinkedIn: [linkedin.com/in/ivaylotsochev](https://www.linkedin.com/in/ivaylotsochev)

Skills and Competences

Knowledge of HTML5 and CSS3
Experience with Wordpress
Experience with JavaScript
Fluent in English
Git & GitHub
Proficient in MS Office software such as Excel, Word, Power point
Result orientation and problem solving mind-set
Willingness and ability to learn new skills and technologies quickly

Exceptional visionary team player
Highly analytical and data driven on 'we' before 'I'
Insightful with attention to detail
Excellent multi-tasker with outstanding time management skills
Ability to work under pressure and tight deadlines
Strong client and stakeholder communication skills

Portfolio and projects

ivaylotsochev.com
[GitHub Projects](#)

Career

February 2020 – Present **Junior Web Developer**

Little Vitamin <https://littlevitamin.com/>

- Use markup languages like HTML to create user-friendly web pages.
- Work with Wordpress and Shopify themes to install, customize and edit.
- Maintaining and improve websites.
- Optimize applications for maximum speeds.
- Design mobile-based features.
- Test and optimize web pages for maximum performance.
- Collaborate with back-end developers and web designers to improve usability.
- Build custom solutions for users and customers.
- Provide estimates for tasks that have been assigned.
- Help back-end developers with coding and troubleshooting.
- Stay up-to-date on emerging technologies.
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January 2019 – February 2020 **Technical Support Specialist**

TSOHost part of GoDaddy Group <https://www.tsohost.com/>

- Maintaining current hosting environment in both a Linux and Windows environment.
- Providing support for customer hosting specific issues including debugging customer sites to aid in problem resolution as well as customer initial setup of sites.
- Performing DNS transfers and setup on behalf of customers as well as troubleshooting DNS issues
- Ensuring customer data is protected.

May 2012 – January 2018 **Sales Representative**

Telenor Group <http://www.telenor.bg/>

- Get acquainted with the full range of products and services, their characteristics, prices and advantages for the customers
- Execute sales in accordance with the approved price list, financial procedures, selling standards and techniques, established in the company
- Fill in correctly the contracts for mobile services with Telenor subscribers, in accordance to the established procedures and require all necessary documents from the customers
- Fill in correctly and in a timely manner all needed customers data in the activation and information systems in accordance with the established corporate procedures, rules and instructions for work
- Customer support with their problems on working on the devices they purchase.
- Abide by the requirements concerning working time, fixed shifts, corporate attitude and all other issues described in the "Internal Labor Regulation" of the company
- Carry out any other tasks, assigned by the line manager and in accordance with the employees qualification and responsibilities
- Follow all work health and safety instructions

Education

October 2007 – July 2011 **Bachelor's Degree in Accounting and Control**

"St. Cyril and St. Methodius" University of Veliko Turnovo