IVAN ORTIZ

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ivanortiz.me

github.com/ivort1

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WORK EXPERIENCE

Software Engineer   **August 2020 – Present**

IKEA   *Conshohocken, PA*

- Part of the customer-facing Fulfillment team where we work to implement solutions that will improve the customer experience with regards to delivery times, the return process, Click & Collect, shipping methods, etc.
- Built our re-branded e-mails and SMS messages for Click & Collect using XSLT to style the templates & populated the dynamic content within the templates using XML payloads generated by one of our backend systems known as ISOM
- Helped build a Java RPA bot that serves as an intermediary for the outbound & inbound data between the IKEA fulfillment platform & API's from two companies called Optoro & Returnly

IT Technician   **July 2015 – August 2020**

IKEA   *Covina, CA*

- Maintained all the hardware in two of our stores (Burbank & Covina), including but not limited to: Dell workstations & notebooks, HP & Lexmark printers, HP plotters, NEC phones, iMacs, DLoG forklift terminals, & all the equipment in our server rooms
- Presided over our ticketing system (known as iDesk) to ensure that all co-worker incidents were responded to in a timely & efficient manner
- Oversaw all IT projects that occurred at the stores & was the main point of contact for all our technical vendors including Dell, HP, Acteon, Lexmark, Advantech, Wincor, & more

EDUCATION

Bachelor of Science in Computer Science   **January 30, 2015**

St. John's University   *Queens, NY*

PROJECTS

Personal Portfolio — ivanortiz.me

My portfolio website that reveals a little bit about me, my coding projects, & my contact information.

- Gatsby, HTML, CSS, Sass, JavaScript, GitHub, Netlify, Google Domains

Boda en Mexico — ivanandmarilynn.com

My fiancé & I decided on having a destination wedding & I built this site to make it easier for our guests to view all relevant information pertaining to the wedding including the schedule, travel accommodations, FAQs, etc.

- HTML, CSS, Bootstrap, JavaScript, GitHub, Netlify

Royale Calculator — royalecalculator.netlify.app

A calculator for the popular mobile game "Clash Royale" that evaluates the number of cards & gold a player needs to max out a card to level thirteen.

- React, HTML, CSS, JavaScript, Material-UI, GitHub, Netlify

TECHNOLOGIES & SKILLS

- HTML, CSS, Sass, JavaScript, React, Material-UI, Bootstrap
- Confluence, Jira, agile methodologies, Kanban board
- Some experience with Java, XML, XSLT
- Adobe Photoshop, Linux, IntelliJ IDEA, Visual Studio Code, version control (Git, GitHub), npm
- Bilingual — fluently speak, read, & write in Spanish