# Haneen Zalloum

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A motivated and detail-oriented Nutritionist with a good academic background, seeking to apply my skills in the fields of, **Nutrition / Quality Control.** Eager to gain hands-on experience and contribute to organizational success while expanding my knowledge and skills in these areas. I am committed to learning and adapting to new challenges, bringing a strong work ethic and a dedication to achieving high-quality results.

Keen to develop expertise in logistics and supply chain operations

# Experience

## Service Tracker at outsourcing company Feb/2021 – Jul/2024

I used to be a service tracker for an electronics company with multiple tasks.

We used to follow up with the customers, service centers and the main company to achieve the best results in supporting the customers.

Educating the customers with the company policies.

Get customer satisfaction.

#### Clinical nutrition trainee at Nutriexperts Center Mar 2018 – Apr 2018

We used to evaluate the patient habits.

Education the patients with the needed info.

Individualized plans for each patient depend on his/her needs.

#### Nutrition trainee in Zarga Hospital Jan 2017 – Apr 2017

In this training program we visited different department and interviewed many patients with different diagnoses.

We were able to educate them and correct their habits while getting their 24-hour recall and compare it with their needs.

Conducting individualized nutritional assessment based on the lab results and data that related to nutrition.

### Skills

Nutritional assessment & counseling education, food safety and hygiene, empathy and active listening, time management and attention to details

regulatory compliance, process improvement, and quality audits food safety protocols and product inspections.

### **Education**

Bachelor of Clinical Nutrition and dietetics | Hashemite University.

2013 - 2017 3.44 GPA • Very Good

## Languages

Arabic – Native speaker

English Intermediate Level

### Courses

ISO 22000 & HACCP

Nutrition course to refresh the nutritional info