

# Ahmad Nasrallah

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**OBJECTIVE** Fuse academic expertise in Computer Engineering and Artificial Intelligence with practical skills to drive innovation and contribute effectively to a dynamic organizational environment.

## EDUCATION

Bachelor of Electrical/ Communications and Computer Engineering      2019 - 2022  
School of Engineering & Technology      Amman, Jordan

Bachelor of Computer Science & Artificial Intelligence      2018 - 2019  
School of Science & Technology      Amman, Jordan

## EXPERIENCE

USAID – Internews      Amman, Jordan      Sep 2024 – Present

Full time - Digital Transformation and IT Officer

- Led web audits to ensure CSOs partners compliance with organizational policies and procedures.
- Delivered technical guidance and trainings to partners and CSOs, enhancing their Tech procedures, security protocols and practices.
- Collaborated with cross-functional teams and external providers to implement IT solutions and support procurement processes.

Norwegian Refugee Council      Amman, Jordan      Nov 2022 – Sep 2024

Full time - Regional ICT Officer / Acting Regional ICT Manager

- Delivered user support to more than 1740 users around the region
- Assisted in the development, roll-out, and support of automated internal systems
- Conducted application security pen testing on 3<sup>rd</sup> party and in-house developed systems
- Implemented and developed impactful regional data analysis and dashboards and reports

Recovery      Amman, Jordan      Dec 2021 – Nov 2022

Consultancy - Odoo ERP Consultant

- Analyzed client requirements and designed custom modules
- Enhanced operational efficiency and streamlining business processes
- Provided technical guidance, resulting in optimized ERP solutions and improved business outcome

Cisco      Amman, Jordan      Jan 2020 – Nov 2021

Full time - Cisco TAC Engineer

- Provided world-class technical support and troubleshooting expertise
- Collaborated seamlessly with teams to design and deploy cutting-edge network solutions
- Guided clients to maximize the benefits of Cisco technologies and drive success.

## ACTIVITIES/HONORS/AWARDS

- Norwegian Refugee Council award of appreciation for outstanding support
- NETHOPE Global Summit 2023 Delegate
- SUMO Robot Contest participation

## SKILLS

- Programming Languages: Python, C#, Dart, JavaScript, TypeScript, NodeJS, SQL
- Cloud Technologies: AWS, Azure, Okta
- Frameworks and Libraries and other tools: Flask, Django, NIST, Flutter, .Net Core, OWASP top 10, React, Express, pandas, OpenCV, NumPy, scikit-learn, TensorFlow, Power BI