

Mohammad Alkhammash



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Summary

I am a highly skilled and accomplished Project Manager with a strong background in leading successful projects across diverse industries such as e-commerce, banking, oil & gas, and E-Payment services. With proficiency in Operations and Project Management and a master's degree in enterprise system engineering (software engineering), I excel in implementing complex ERP solutions, driving operational efficiencies, and delivering measurable business results. My expertise includes gathering and analyzing business requirements, managing cross-functional teams, ensuring compliance and security standards, overseeing project lifecycles, resource management, and fostering effective communication among stakeholders. I am dedicated to exceeding expectations and delivering successful outcomes for your projects.

Experience



Deployment and Integration Engineer

Explorance

Jun 2022 - Present

- Lead and oversee the developing and managing efficient data pipelines for seamless data flow into reporting repositories and data warehouse platforms.
- Collaborate with cross-functional teams to gather and analyze business requirements and proactively assemble comprehensive and intricate data sets to meet those requirements.
- Implement industry-leading standards and best practices to enhance existing and future data architectures, ensuring optimal efficiency, scalability, and maintainability.
- Utilize advanced data analysis techniques to extract meaningful insights from complex datasets and prepare detailed reports to aid decision-making processes.
- Identify opportunities for process improvements within the data infrastructure and spearhead their design and implementation, including automating manual processes and optimizing data delivery.
- Ensure data storage, access, and distribution practices adhere to compliance and security standards, proactively identifying and addressing potential vulnerabilities or risks.



Project Manager

Mersal - Trading

Oct 2019 - Jun 2021 (1 year 9 months)

Mersal Trading is an e-payment services company providing POS to merchants; some of my duties are,

- Collaborating with internal and external stakeholders to develop comprehensive system design, performance specifications, and test requirements.
- Providing guidance, coaching, and mentoring to team members to ensure consistent quality, accuracy, accountability, and compliance with department standards.
- Plan, monitor, and evaluate job results to meet project objectives.
- Manage and oversee all client communications through various channels, such as our app messaging, call center, and social media announcements.
- Taking leadership responsibility for directing project teams and coordinating all vendor-related activities associated with the company.



Oracle consultant (ERP) - SCM

Riyad Bank

Oct 2014 - Mar 2019 (4 years 6 months)

I worked there from the beginning, implementing a new ERP system instead of the old one and giving the support needed after the installment.

- Ensuring effective coordination with vendors to meet system requirements during installation and ensuring a smooth transition for the business.
- Manage and track the yearly budget, generating business reports based on financial data.
- Overseeing collecting and cleansing old data to maintain data integrity and accuracy.
- Providing user support, guidance, and prompt responses to queries, ensuring high customer satisfaction.
- Conduct root cause analysis for frequently occurring issues and implement permanent fixes to prevent their reoccurrence.
- Evaluating user requirements and preparing change requests with a solution-oriented approach, estimating effort and cost and seeking approval from management.
- Reviewing functional setups and configurations, taking corrective action when necessary.
- Coordinating with other application consultants to resolve and proactively prevent problems, particularly in custom systems, ERP, and CRM interfaces.
- Delivering user training sessions to onboard new users and providing retraining on new functionalities to existing users.
- Generating SQL queries for newly requested reports before integrating them into the system.
- Monitoring user feedback and actively managing improvements to enhance the application's usability.



SAP (ERP) Administrator / Analyst

Wood

Sep 2011 - Jul 2014 (2 years 11 months)

It brings Wood Group PLC and Consolidated Contractors Company together in a joint venture to service the region's oil & gas and petrochemical industries. WG-CCC provides integrated.

- Providing second-line support and technical assistance for the PM, MM, and PS Modules, catering to SAP and super users.
- Conducted end-user training sessions for PM, MM, and PS while regularly updating and improving SAP training materials.
- Create and refine business process procedures to align with organizational goals and requirements.
- Bridging the gap between business processes and SAP technical issues to ensure smooth operations.
- Generating weekly and monthly reports for various units and management levels, encompassing POs, SEs, costs, KPIs, and other necessary ad-hoc reports.
- Analyze business processes and extract relevant data to generate insightful reports addressing specific business needs.



System Administrator

HAE

Jan 2010 - Aug 2011 (1 year 8 months)

Hussein Atieh Est. for Contracting & Constructions (HAE), Worked there in the IT & MIS department.

- Oversee and coordinate project activities to ensure successful delivery within budget and schedule.
- Analyze and address technical hardware and software challenges to ensure smooth operation and minimize downtime.
- Provide troubleshooting expertise for computer hardware, software, and network-related issues to maintain optimal system performance.
- Supervise physical network maintenance and implement upgrades to enhance efficiency and security.
- Effectively manage technical resources to achieve project objectives, including budget allocation and project scheduling.

Education



Princess Sumaya University for Technology

Master of Technology - MTech, Computer Software Engineering

Sep 2019 - Jun 2022 Finished with ~82% degree, it's a joint program

between PSUT and German Jordanian University

and with the blow courses (Business Data Communications and Networks, EMC Cloud Infrastructure Planning and Design, Enterprise Business Intelligence (BI), Research Methodologies, E-business, Enterprise mobile computing, Enterprise system architecture, IT Project Management, Enterprise Quality management, and Customer Relationship Management (CRM)).



The Arab Academy for Management, Banking And Financial Sciences

Bachelor's Degree, CIS

2006 - 2010

Finished with ~75% degree

Skills

Quality Assurance • Sprint Planning • Project Implementation • Scope Management • Leadership • Skill Development • Project Documentation • Business Communications • Business Development

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Enterprise Resource Planning (ERP)