MRS. GEETHA JAYASINGHE

Age 35
Job Title Teacher, Yapahuwa Maha Vidyalaya

BIOGRAPHY

I am working as a teacher of Yapahuwa Maha Vidyalaya. With my personal experience I prefer to use the technologies because I have seen that students engage with lessons more if technologies such as presentations, smart boards are used during the lessons. As a teacher and as a person I admire the satisfaction getting through success from lessons. It is important to concern about the time because we have only a limited time for lessons and so selecting a class room for the lessons should be planned based on the available devices in a lab.

PERSONALITY

- Time management
- Visual learning skills
- Planning skills
- Technical knowledge

MOTIVATIONS

- Technology
- Social meetups
- Sports club

TECHNOLOGY

- Internet
- Wifi
- Real time communication

DEVICES

- Mobile Phone
- Laptop
- Desktop
- Networking devices such as routers, switches.

GOALS AND NEEDS

- Need to know about the accessing labs and want to schedule lab for sessions
- Device Management
- Need to know about newly added devices and faulty devices.

FRUSTRATIONS

- Do not know about the particular which I can use for my requirement
- Do not know about the already scheduled labs and I have to call and walk to get to know about it.

BRANDS

- Dell
- HP
- Samsung

MR. PASAN PEREA

Age 28
Job Title Administrative Technician, Y.M.V.

BIOGRAPHY

I am an administrative technician of Yapahuwa Maha Vidyalaya. As a technician I have to maintain the all the devices in IT, science and technology laboratories, offices, sickrooms staff rooms and security rooms. I have to solve the technical problems in devices and networking issues. But the problem is as there are many labs with devices it is not easy to remember and diagnosis the identified devices with problems and devices exactly. Not only that I want to allocate schedules for each labs and for that I need to have time table with scheduled labs as well.

PERSONALITY

- Time management
- Well organized and proficient
- Solving problems
- Technical knowledge

MOTIVATIONS

- Technology
- Supproting technicians
- Troubleshooting challenges and system's efficiency

TECHNOLOGY

- Internet and Network
- Real time communication
- Network and Device Tracking Technologies

DEVICES

- Mobile Phone
- Laptop and Desktop
- Security Configuration Tool
- System administration and network management devices.

GOALS AND NEEDS

- Need to identify the devices with problems
- Need to identify network issues with the particular lab
- Need to identify allocated schedule for each labs

FRUSTRATIONS

- Difficult to configure devices with issues as there are many devices in the school
- Dfficult to allocate time for monitoring devices and labs because the scheduled labs are not known

BRANDS

- Dell
- HP
- Cisco