

WILLIAM SESSIONS

LinkedIn: [linkedin.com/in/william-sessions/](https://www.linkedin.com/in/william-sessions/)

Utilising my ability to identify, analyse and solve problems efficiently, I earned a first-class physics degree from Warwick University. I like testing myself by taking on more responsibility which has resulted in consistently being put forward to lead teams and projects. I have demonstrable success in learning new software and programming languages swiftly, such as using web analytics and front-end programmes to identify and fix a range of issues across hundreds of Unilever's websites worldwide. Furthermore, the past two years working abroad in an intense, high-end hotel environment has greatly increased my confidence, especially in communication. I am looking for a long-term position that will challenge and develop my current front end coding abilities and in which I can continue to learn new skills.



Programming Languages

HTML/SCSS: Proficient in both through a combination of self-teaching and six months related industry experience.

JavaScript: Intermediate level through self-teaching. Proficient at DOM manipulation/traversal and front end uses through several personal projects. Currently learning React and jQuery.

PHP: Basic knowledge from creating form pages.

Python: Beginner level with university experience at modelling functions.



Work History

Oct 2019 -
Oct 2021

GUEST SERVICES AGENT

PAN PACIFIC WHISTLER, CANADA

- Undertook multiple roles at these two 4.5-star hotels, both ranked among the top in Canada. Work was predominantly customer-facing but also included managing reservations and payments.
- Became proficient at confidently tackling a range of issues while also helping innovate our procedures to a shifting hospitality industry during the pandemic.
- Trained junior team members in customer service strategies and property policies.

Jun 2019 -
Sep 2019

DECKHAND & BARTENDER

TURK LAUNCHES

- Worked as a crew member on these passenger boats along the Thames.
- The role entailed maintaining the boat and all its necessary safety features while practicing safe mooring and boarding procedures.
- Managed the onboard bar during the day and for private hires.

Aug 2018 -
Mar 2019

IT MANAGER

UNILEVER

- Brought on board during a major overhaul of the company's consumer-facing brand

websites across multiple markets.

- My primary role was to directly improve and monitor SEO and accessibility issues across thousands of web pages whilst also managing and liaising with teams worldwide.
- Using a multitude of digital analytics tools, as well as my HTML and JavaScript experience, I worked with software developers to demonstrate issues and agree solutions to drive more traffic to sites through improvements of the user experience.
- I improved my understanding of website structure and the usage and application of a wide range of software, including Jira, Google Analytics and CMSs, as well as project management and agile development.

Jun, Jul &
Aug 2017,
2018 & 2019

BAR & STOCK MANAGER

IMG, HAMPTON COURT MUSIC FESTIVAL & THE BIG FEASTIVAL

- Originally hired as a bartender for this month-long music festival at Hampton Court, I quickly demonstrated my ability and was put in charge of managing and distributing stock to three venues around the festival.
- During my final year, I was promoted to bar manager supervising a team of 15, ensuring all bars were fully stocked and overseeing the corporate hospitality offering.
- My industriousness led to being asked to join them at The Big Feastival where I was in charge of delivering and managing the stock for multiple venues around this food & music event, which attracts over 55,000 visitors.



Education

Sept 2014-
Jul 2018

Physics BSc First Class Honours with an Intercalated Year

University of Warwick/ University of Western Ontario, Canada

Sept 2007-
Jul 2014

A Levels

Wingate International School – Tenerife, Spain

Physics (A*), Chemistry (A*), Biology (A), Maths (A)



Skills

Microsoft Office proficiency, with focus on Excel

SEO and website development knowledge

Intermediate Spanish

Understanding of project management and agile workflow

Ability to lead and manage small teams



Interests

Surfing, snowboarding, gym, gaming, D&D, travelling and conservation (worked with AWF in Tenerife to research dolphin and pilot whale populations).