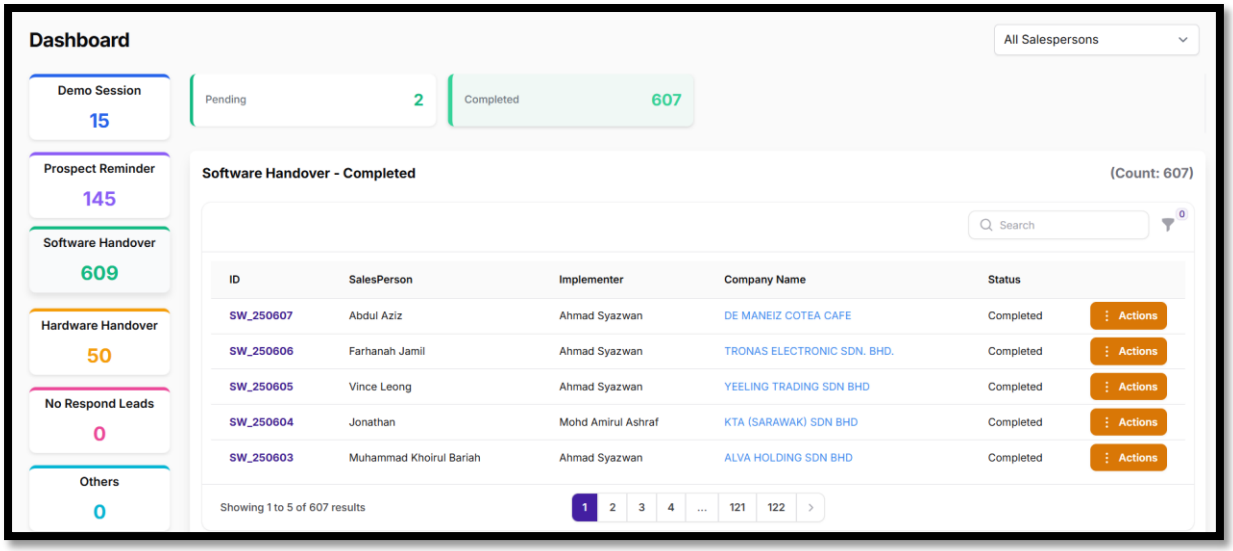
CRM – IMPLEMENTER
VERSION 3
DATE: 11 JULY 2025

PART 1 – IMPLEMENTER DASHBOARD



MAIN TAB
NO1 – PROJECT STATUS
SUB TAB (ALL / CLOSED / OPEN / DELAY / INACTIVE)

NO2 – LICENSE CERTIFICATE
SUB TAB (PENDING / COMPLETED)

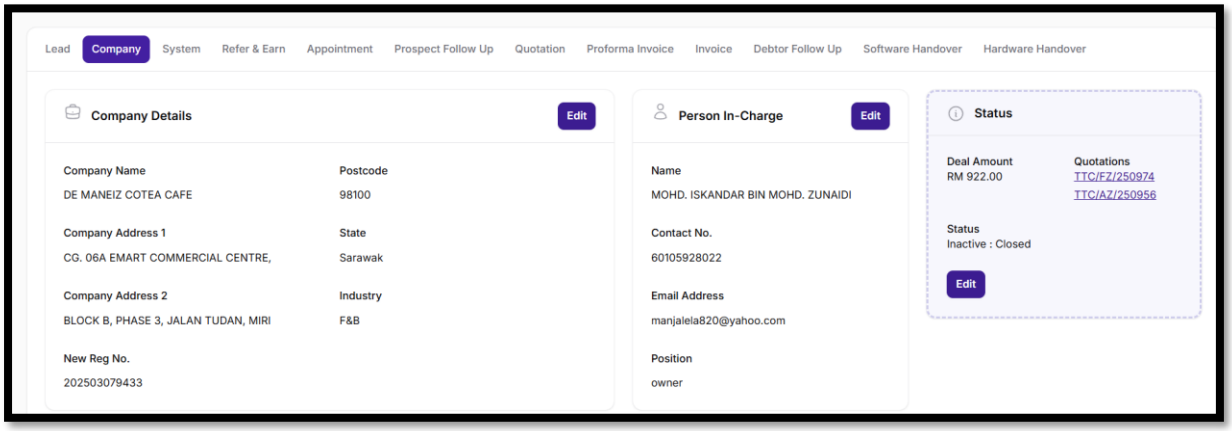
NO3 – DATA MIGRATION
SUB TAB (PENDING / COMPLETED)

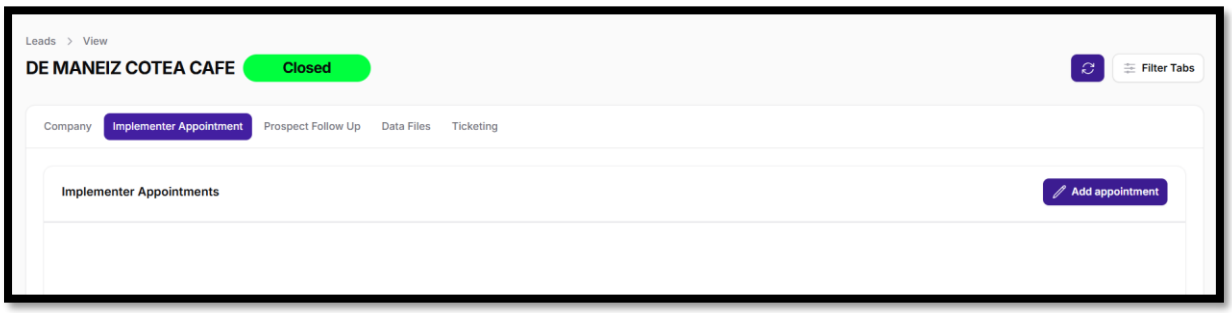
NO4 – PROJECT FOLLOW UP
SUB TAB (TODAY / OVERDUE)

NO5 – TICKETING SYSTEM
SUB TAB
INTERNAL TODAY /
INTERNAL OVERDUE /
EXTERNAL TODAY /
EXTERNAL OVERDUE /

NO6 – NEW REQUEST
SUB TAB
CUSTOMIZATION – PENDING /
CUSTOMIZATION – COMPLETED /
ENHANCEMENT – PENDING /
ENHANCEMENT – COMPLETED /

PART 2 – IMPLEMENTER TAB VIEW





IMPLEMENTER VIEW

TAB 1	PHASE 1	COMPANY
TAB 2	PHASE 1	IMP HANDOVER
TAB 3	PHASE 1	IMP PIC DETAILS
TAB 4	PHASE 1	IMP NOTES
TAB 5	PHASE 1	IMP FOLLOW UP
TAB 6	PHASE 1	IMP APPOINTMENT
TAB 7	PHASE 1	IMP DATA FILES
TAB 8	PHASE 1	IMP SERVICE FORM
TAB 9	PHASE 1	IMP OTHER FORM
TAB 10	**PHASE 2**	IMP PROJECT PLAN
TAB 11	**PHASE 2**	IMP CUSTOMIZATION
TAB 12	**PHASE 2**	IMP ENHANCEMENT
TAB 13	**PHASE 3**	IMP INTERNAL TICKET -BETWEEN TIMETEC HR STAFF ONLY -BETWEEN QC / RND / PDT
TAB 14	**PHASE 3**	IMP EXTERNAL TICKET -BETWEEN CUSTOMER

TAB 1 / COPANY TAB

PROJECT INFORMATION

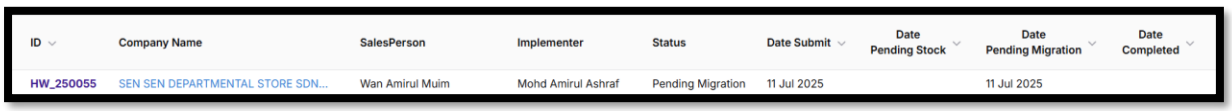
IMPLEMENTER NAME:
PROJECT STATUS: OPEN / DELAY / INACTIVE / CLOSE
PROJECT STATUS CAN BE EDIT BY THAT IMPLEMENTER ONLY.

TAB 2 / IMP HANDOVER

SOFTWARE HANDOVER

ID	Company Name	SalesPerson	Implementer	Status	TA	TL	TC	TP	Company Size	Headcount	DB Creation
SW_250611	SEN SEN DEPARTMENTAL STORE SDN...	Wan Amirul Muim	Mohd Amirul Ashraf	OPEN	✓	✗	✗	✓	Large	170	11 Jul 2025

HARDWARE HANDOVER

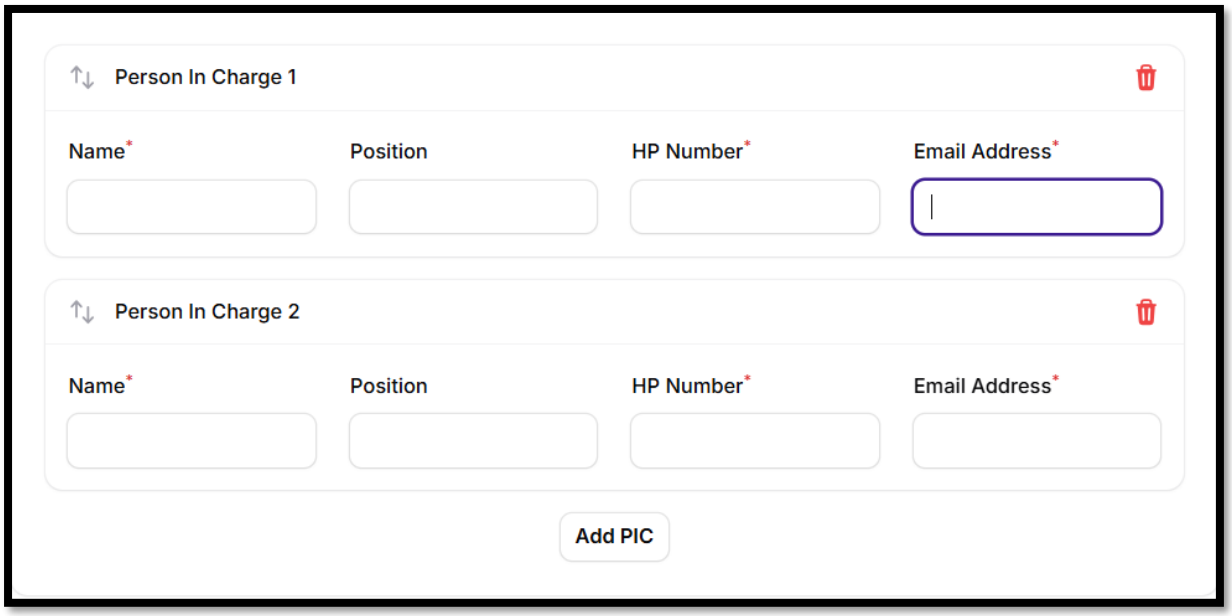


ID	Company Name	SalesPerson	Implementer	Status	Date Submit	Date Pending Stock	Date Pending Migration	Date Completed
HW_250055	SEN SEN DEPARTMENTAL STORE SDN...	Wan Amirul Muim	Mohd Amirul Ashraf	Pending Migration	11 Jul 2025		11 Jul 2025	

REPAIR HANDOVER

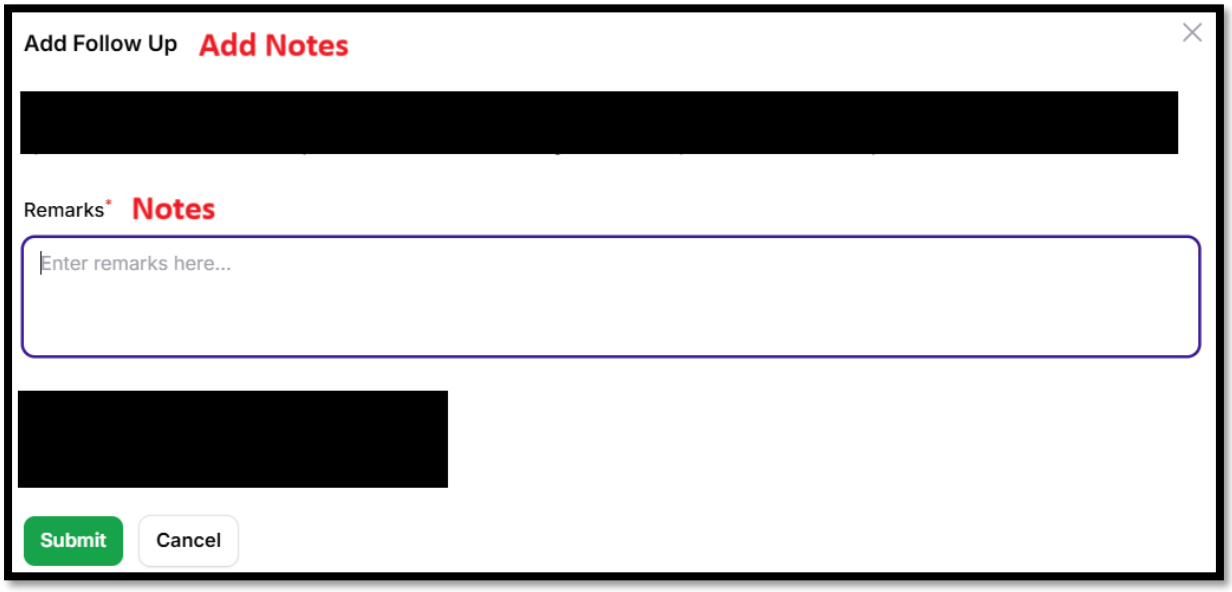
TAB 3 / IMP PIC DETAILS

ADD NEW PIC



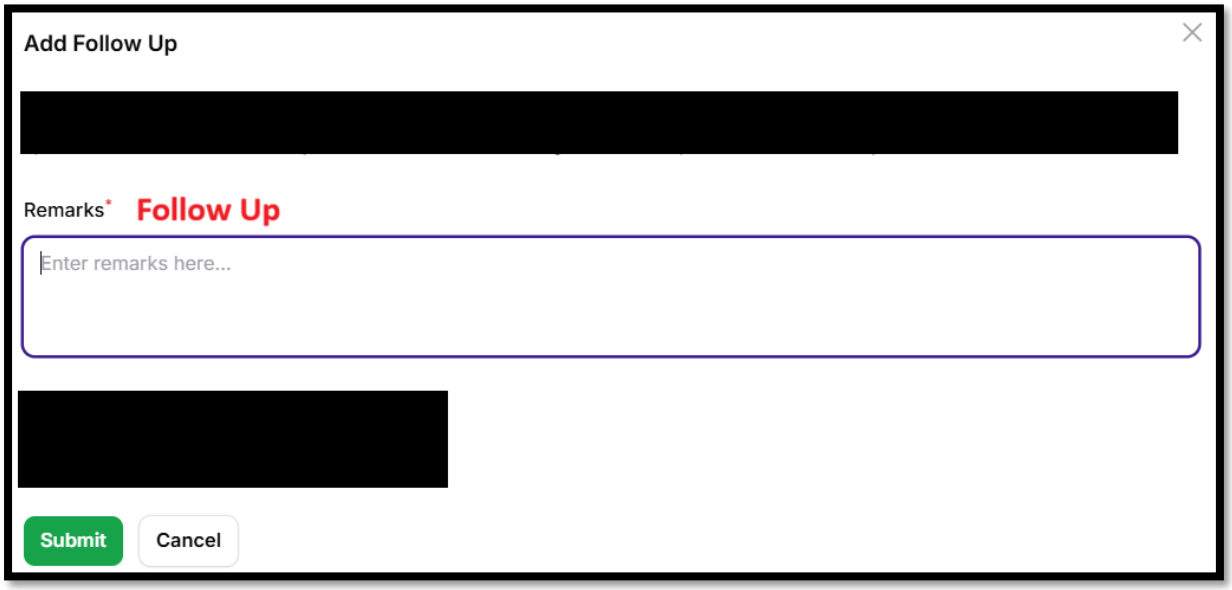
TAB 4 / IMP NOTES

ADD NEW NOTES



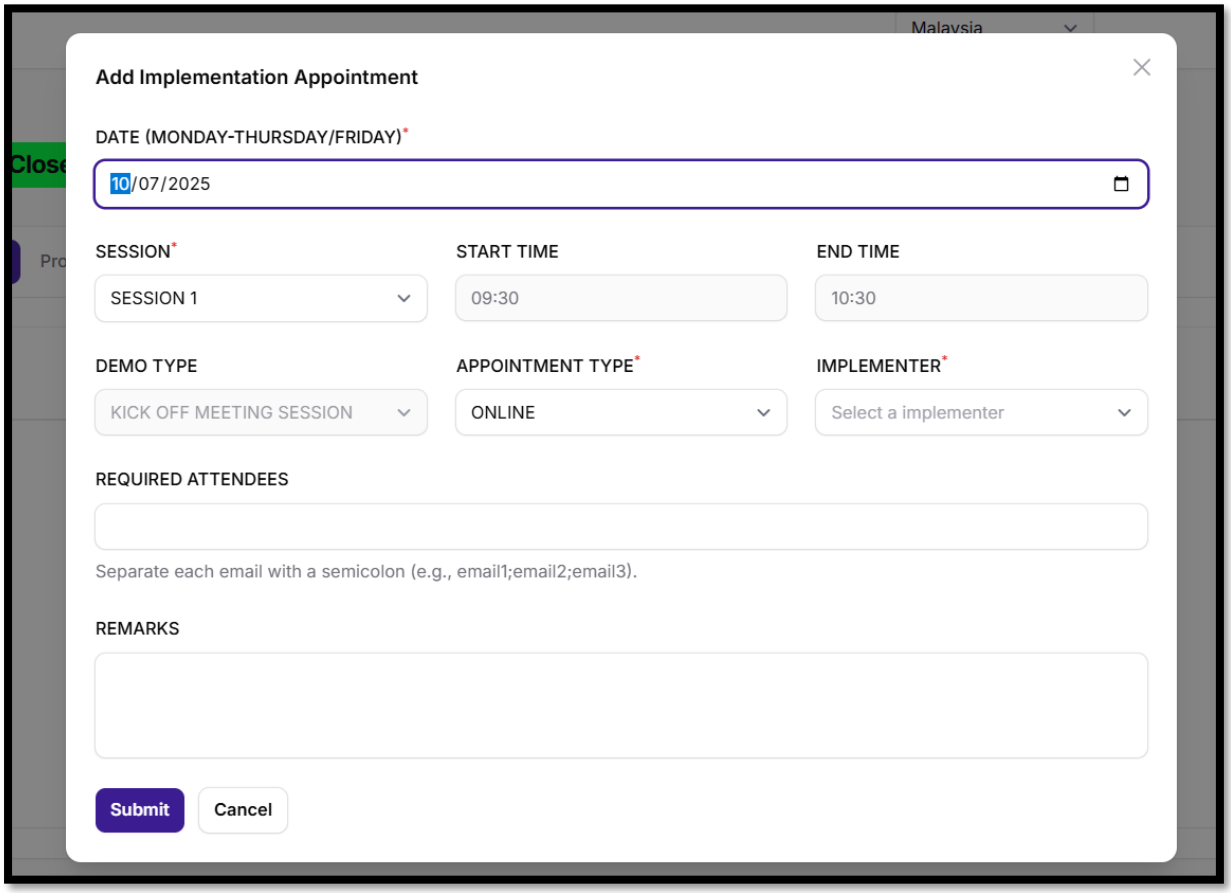
TAB 5 / IMP FOLLOW UP

ADD NEW FOLLOW UP



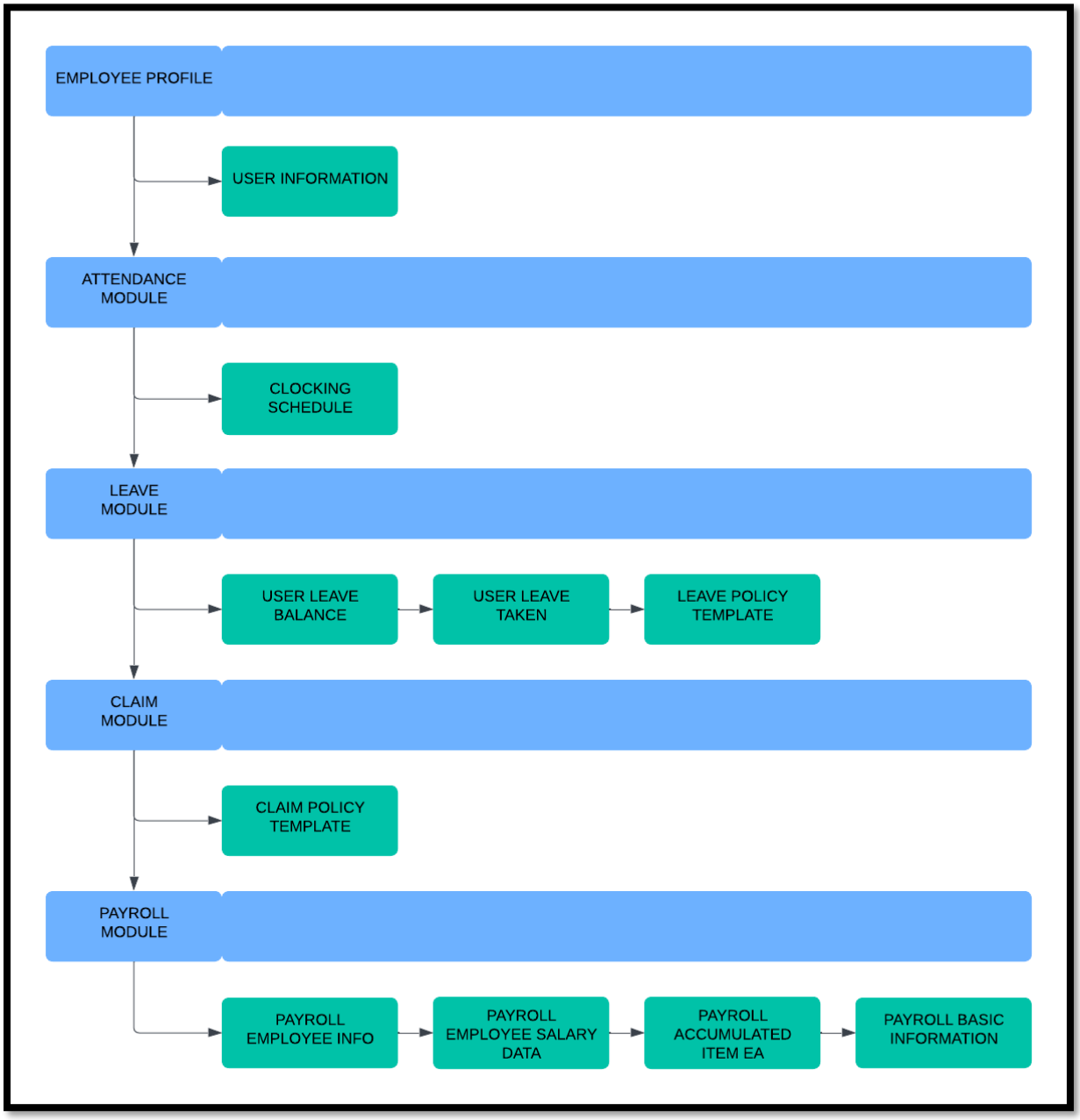
THE MOMENT ADMIN SOFTWARE ASSIGN TO THE IMPLEMENTER
> SYSTEM AUTO CREATE FIRST FOLLOW UP AS PER BELOW
> NEW PROJECT ASSIGNMENT

TAB 6 / IMP APPOINTMENT



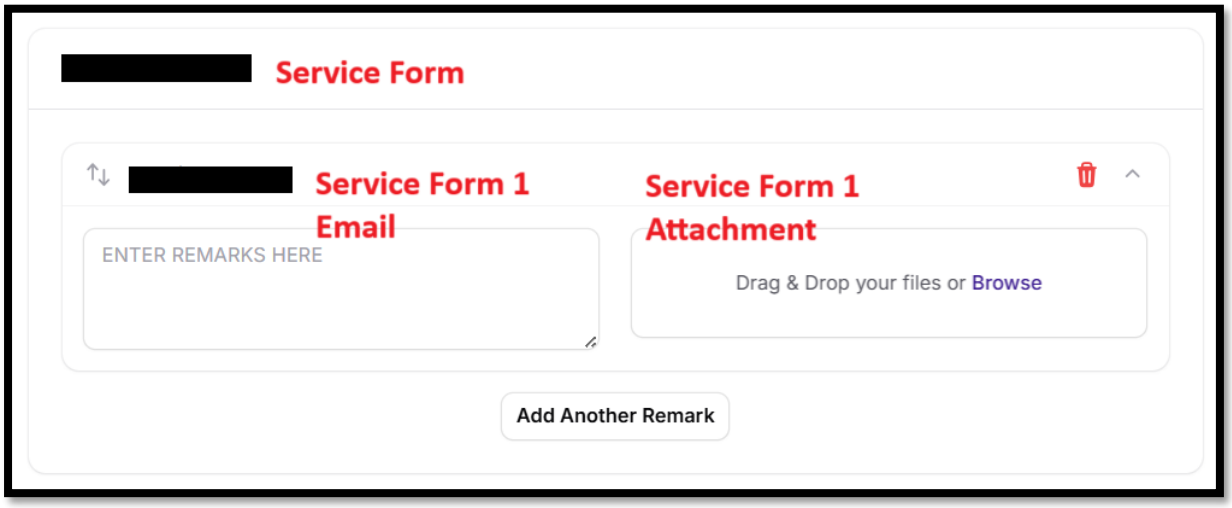
DATE	SESSION 1/2/3/4/5 DROP DOWN SESSION 1 (0930-1030) SESSION 2 SESSION 3	
DEMO TYPE	APP TYPE	IMP NAME AUTO RETRIEVE FROM THE PROJECT INFORMATION AND CANNOT BE CHANGE.

TAB 7 / IMP DATA FILES



TAB 8 / IMP SERVICE FORM

ADD NEW SERVICE FORM



TAB 9 / OTHER FORM

UPLOAD – KICK OFF MEETING SLIDE / ONE DRIVE LINK
UPLOAD – PROJECT PLAN / ONE DRIVE LINK
UPLOAD – UAT FORM / PDF
UPLOAD – HANDOVER FORM / PDF

PART 3 – IMPLEMENTER CALENDAR