



REPAIR HANDOVER FORM

RP_250016

TESTING2

1. TICKET DETAILS

Status: Completed Admin Repair

Zoho Ticket: Not provided

Submitted By: Mr Manager

Submission Date: Not submitted yet

2. COMPANY & CONTACT DETAILS

PIC Name: ZI LIH NG

PIC Phone: 601111111111

PIC Email: zilih.ng@timeteccloud.com

Address: 15, TAMAN BUNGA TANJUNG, SUNGAI RUAN, -, 27500 JOHOR

3. DEVICE DETAILS

Device #1

Model:	TC10
Serial Number:	12345
Category:	N/A
Remark:	N/A

Device #2

Model:	TC20
Serial Number:	456789
Category:	N/A
Remark:	N/A

Device #3

Model:	FACE ID 5
Serial Number:	34567890
Category:	N/A
Remark:	N/A

4. REPAIR REMARKS

Remark #1

Notes:	aabbcc
Attachments:	No attachments

5. TECHNICIAN ASSESSMENT

TC10 | S/N: 12345

Assessment: NO SPAREPART

Attachments: [Attachment 1](#)

Spare Parts: *No spare parts required*

TC20 | S/N: 456789

Assessment: QQQQ

Attachments: [Attachment 1](#)

Spare Parts:

- QQQQ (1122334)

FACE ID 5 | S/N: 34567890

Assessment: BETTER CHANGE A NEW DEVICE

Attachments: [Attachment 1](#)
[Attachment 2](#)
[Attachment 3](#)

Spare Parts:

- FIID5001 (112233)
- TTWEWER1 (QQQ1)

6. WARRANTY INFORMATION

TC10 | S/N: 12345

Invoice Date: 12 Jun 2025

Warranty Status: **Out of Warranty**

TC20 | S/N: 456789

Invoice Date: 16 Jun 2025

Warranty Status: **In Warranty**

FACE ID 5 | S/N: 34567890

Invoice Date: 02 Jun 2025

Warranty Status: **In Warranty**

7. QUOTATION INFORMATION

Product Quotations

Reference: TTC/MT/250013

HRDF Quotations

No HRDF quotations linked