

# SECD2523 – DATABASE SEMESTER 1 2023/2024

# PHASE 2 - DATABASE CONCEPTUAL DESIGN (ERD)

<a>Carbon Reduction and Sustainability Engagement System></a>

**GROUP NAME: CHADGPT** 

# **GROUP MEMBERS:**

- 1. ZAFRAN BIN MUHAMAD SAKOWI (A22EC0296)
- 2. MUHAMMAD SHAHIR BIN ROSWADI (A22EC0088)
  - 3. AHMAD FAIZ BIN ALLAUDDIN (A22EC0132)
  - 4. MUHAMMAD HAFIZ BIN KHAIRUL KAMAL (A22EC0212)
    - 5. ABDUL AZIZ BIN MABENI (A22EC0130)

# **Table of Contents**

| 1.0 | Introduction                   |                               |   |  |
|-----|--------------------------------|-------------------------------|---|--|
| 2.0 | DFD (                          | (To-Be)                       | 4 |  |
| 3.0 | Data & Transaction Requirement |                               |   |  |
|     | 3.1                            | Proposed Business Rule        |   |  |
|     | 3.2                            | Proposed Data & Transactional |   |  |
| 4.0 | Database Conceptual Design     |                               |   |  |
|     | 4.1 Conceptual ERD             |                               |   |  |
|     | 4.2 Enhanced ERD (EERD)        |                               |   |  |
| 5.0 | Data Dictionary                |                               |   |  |
| 6.0 | Summary                        |                               |   |  |

## **1.0 INTRODUCTION**

This project explores the sustainability efforts that Malaysia has made, mainly concentrating on the Low Carbon Blueprint for Iskandar Malaysia 2025 and the Low Carbon Cities Framework (LCCF). By 2025, the target is to reduce carbon intensity by 58 percent from the baseline of 2005 levels. To raise awareness and promote the adoption of low carbon emission practices, the Malaysian government, more specifically in the Johor state has launched a number of initiatives. These include the Iskandar Malaysia Ecolife Challenge (IMELC) programme, the Johor Education Department's (JPNJ) e-Lestari system, and the Iskandar Puteri City Council's (MBIP) Iskandar Puteri Low Carbon (IPRK) initiative.

One of the main initiatives supporting the Low Carbon Society (LCS) in the Iskandar region is MBIP's IPRK initiative, which gathers information about community energy-saving activities. Among the projects included in this programme is the Iskandar Puteri Low Carbon Calendar Competition. However, there are issues with the existing data gathering approach, including a laborious entry process, a need for comprehensive participant information, and manual carbon reduction calculations.

The development of an automated data gathering and analysis system akin to the successful e-Lestari system executed by the Johor Education Department (JPNJ) is the most optimal solution that emerges to meet the current quandaries. This method is meant to cover a variety of community groupings, such as individuals who reside in multistory homes or landed property, institutions, MBIP divisions, and MBIP employees. This suggested data gathering and analysis system's main feature is a trustworthy computation process that determines carbon reductions for the usage of water, electricity, garbage, and repurposed frying oil. The ability to detect regions with significant carbon dioxide emissions—which includes a dashboard that allows users to self-monitor their carbon emissions—is another crucial component of the suggested system. Implementing the system in Bahasa Melayu, the national language, will ensure that all local users understand it.

The document highlights the potential for these solutions to enhance the Iskandar Puteri Low Carbon Calendar Competition in addition to providing a thorough outline of them. A self-monitoring dashboard for users is among the new dashboards that offer real-time insights into participants' carbon contributions. The Iskandar Puteri City Council (MBIP) is the client in this instance. They anticipate accurate cost estimates, technical viability, and clarity on suggested solutions. In addition, customers want a clearly defined schedule with quantifiable benchmarks and results, including improved data quality and higher engagement. This document functions as a thorough and complete plan to meet these goals and improve the Iskandar Puteri Low Carbon Calendar Competition's efficacy.

# 2.0 DFD (TO-BE)

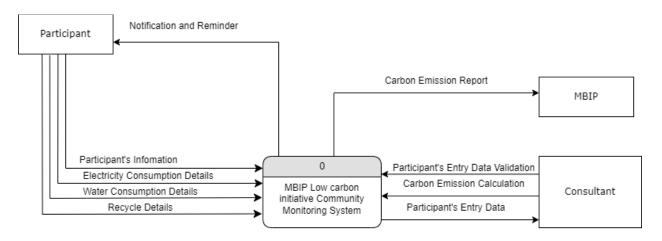


Figure 4.4.1: Context Diagram of MBIP Low Carbon Initiative Monitoring System

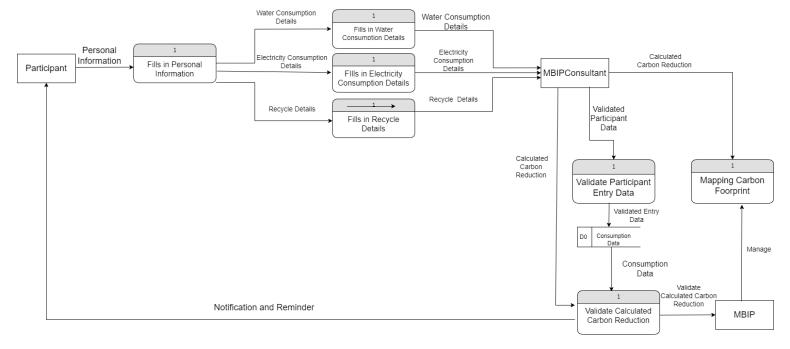


Figure 4.4.2: Level 0 Diagram of MBIP Low Carbon Initiative Monitoring System

# 3.0 DATA & TRANSACTION REQUIREMENT

## 1. User-unfriendly data entry process

When the Iskandar Puteri Low Carbon Calendar Competition was introduced, Majlis Bandaraya Iskandar Putri (MBIP), the stakeholder, found that the data entering process was laborious a

## 3.1 PROPOSE BUSINESS RULE

The business rule for the Carbon Reduction and Sustainability Engagement System:

- 1. One participant provides at least one consumption data
- 2. At least one consumption data are provided at least one participant
- 3. Each participant receive result of carbon footprint data at least one
- 4. Each carbon footprint data are receive result of by at least one participant
- 5. Each consumption data can be converted to one carbon footprint data
- 6. Each carbon footprint data converted to one consumption data
- 7. One MBIP town dept manage one CFM mapping
- 8. Each CFM mapping can be manage by more than one MBIP town dept
- 9. One MBIP town dept manage one carbon footprint data
- 10. Each carbon footprint data can be manage more than one by MBIP town dept
- 11. Each MBIPConsultant can validates one carbon reduction to be used in CFootprintMapping
- 12. Each CarbonReduction can be validate at least one MBIPConsultant that can be used in CFootprintMapping
- 13. Each CFootprint that have been validates by at least on MBIPConsultant have at least one CarbonReduction data.

## 3.2 PROPOSED DATA & TRANSACTIONAL REQUIREMENT

## 3.2.1 PROPOSED DATA

## **Participant**

The information of participants are participant number, name, telephone number, and address are stored as data.

## **Electrical Consumption**

When a participant fills in their electrical consumption data, the information is stored. The data has a bill reference number, total electrical consumption and price.

## **Water Consumption**

When a participant fills in their water consumption data, the information is stored. The data has a bill reference number, total water consumption and price.

## **Recycling Collection**

When a participant fills in their recycling collection data, the information is stored. The data has a recycling report, recycle details and weight.

#### **Carbon Reduction Result**

Carbon reduction result is the calculated carbon emission of a participant. The data of carbon reduction results are total carbon emission and emission rate.

#### **Carbon Reduction Report**

Carbon reduction report is the summarized data from the participants' carbon reduction result. The data of the carbon reduction report are total reduction index and emission level.

#### Winner

After the carbon reduction report is analyzed, the winner is decided. Winner data includes name, reduction index, emission level and rank.

# 3.2.2 TRANSACTIONAL REQUIREMENT

## Data Entry

- Enter the details for participants
- Enter the details for electrical consumption
- Enter the details for water consumption

• Enter the details for recycling collection

## Data Update/Deletion

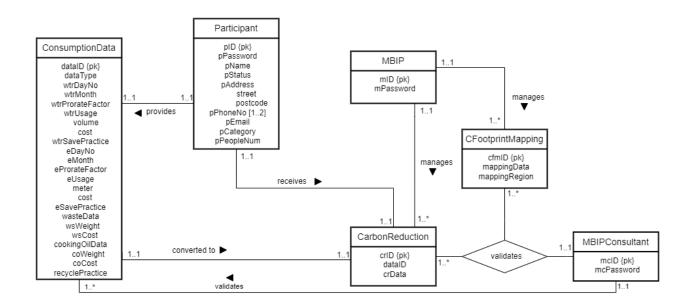
- Update/deletion the details of participants
- Update/deletion the details of electrical consumption
- Update/deletion the water consumption
- Update/deletion the recycling collection
- Update/deletion the winner of competition

## **Data Oueries**

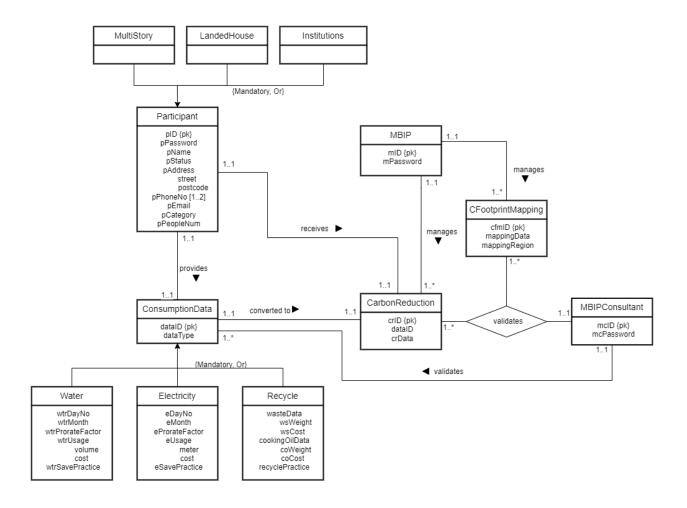
- List details of electrical participant
- List details of electrical consumption
- List details of water consumption
- List details of recycling collection
- Identify the winner of competition
- List details of winner
- Identify the carbon reduction result of a participant
- Identify the carbon reduction report of a participant
- Display the carbon reduction result of a participant
- Display the carbon reduction report of a participant

# **4.0 DATABASE CONCEPTUAL DESIGN**

# **4.1 CONCEPTUAL ERD**



# **4.2 ENHANCE ERD (EERD)**



# **5.0 DATA DICTIONARY**

The primary goal of this suggested solution is to provide a platform for data gathering and analysis that is akin to

| Entity          | Description                               | Aliases            | Occurrence   |
|-----------------|---|--------------------|--|
| MultiStory      | Participants live a multistorey house     | Multi-Storey house | Each multistorey house are live by one participants                                      |
| LandedHouse     | Participants live in a landed house       | Land house         | Each landed house are live by one participants   |
| Institutions    | Participants live in institution          | College            | Each institution are live by at least one participants                                   |
| Participant     | Holds participant information             | Consumer           | Participants receive carbon reduction data.Participants provides consumption data        |
| ConsumptionData | Hold consumption data                     | Data Consumption   | Every consumption data are converted to one carbon reduction data                        |
| Water           | Hold participant water consumption        | Water              | Every water consumption data from each participants must store at consumption data       |
| Electricity     | Holds participant electricity consumption | Electricity        | Every electricity consumption data from each participants must store at consumption data |
| Recycle         | Holds participant                         | Recycle            | Every recycle  |

|                   | recycle consumption   |                         | consumption data<br>from each<br>participants must<br>store at consumption<br>data           |
|-------------------|---|-------------------------|--|
| CarbonReduction   | Calculate carbon reduction from the consumption data              | Carbon Reduction        | Consumption data,participant and MBIP town department are been collected at carbon reduction |
| MBIP              | MBIP manages<br>carbon reduction data<br>and<br>CFootprintMapping | MBIP                    | MBIP manages<br>carbon reduction data<br>and CFootprint<br>Mapping                           |
| CFootprintMapping | CFootprintMapping validates by MBIPConsultant                     | Carbon Footprint<br>Map | CFootprint Mapping are been validates by carbon reduction data and MBIP consultant           |
| MBIPConsultant    | Process on validate the information                               | MBIP Consultant         | MBIP consultant<br>validates Carbon<br>reduction and<br>CFootprint Mapping                   |

# **Entity Relationship**

| Entity 1        | Multiplicity | Relationship | Entity 2          | Multiplicity |
|-----------------|--------------|--------------|-------------------|--------------|
| Participant     | 11           | provides     | ConsumptionData   | 11           |
|                 | 11           | receives     | CFootprintMapping | 11           |
| ConsumptionData | 11           | converted to | CarbonReduction   | 11           |
| MBIPConsultant  | 11           | validates    | ConsumptionData   | 1*           |
|                 | 11           | validates    | CarbonReduction   | 1*           |
|                 |              |              | CFootprintMapping | 1*           |
| MBIP            | 11           | manages      | CarbonReduction   | 1*           |

| 11 manages CFootpr | intMapping 1* |
|--------------------|---------------|
|--------------------|---------------|

# **Entity Attributes**

| Entity      | Attribute     | Description  | Data Type &<br>Length | Constraint     |
|-------------|---------------|--|-----------------------|----------------|
| Participant | pID           | Participant's ID   | VARCHAR2(15)          | PRIMARY<br>KEY |
|             | pPassword     | Participant's password                                   | VARCHAR2(20)          | NOT<br>NULL    |
|             | pName         | Participant's full name                                  | VARCHAR2(25)          | NOT<br>NULL    |
|             | pStatus       | Participant's employment status                          | VARCHAR2(15)          | NOT<br>NULL    |
|             | pAddress      | Participant's address                                    |                       |                |
|             | street        | Participant's street name for pAddress                   | VARCHAR2(30)          | NOT<br>NULL    |
|             | postcode      | Participant's postcode for pAddress                      | VARCHAR2(5)           | NOT<br>NULL    |
|             | pPhoneNo [12] | Participant's phone number(s)                            | NUMBER(11)            | NOT<br>NULL    |
|             | pEmail        | Particpant's e-mail address                              | VARCHAR2(20)          | NOT<br>NULL    |
|             | pCategory     | Participant's community category                         | VARCHAR(20)           | NOT<br>NULL    |
|             | pPeopleNum    | Participant's number of people in the household/building | NUMBER(5)             | NOT<br>NULL    |

| Consumption<br>Data | dataID           | Consumption data's ID                            | VARCHAR(15)   | PRIMARY<br>KEY |
|---------------------|------------------|--|---------------|----------------|
|                     | dataType         | Consumption data's type/category                 | VARCHAR(20)   | NOT<br>NULL    |
| Water               | wtrDayNo         | Water bill's days for the month                  | NUMBER(2)     | NOT<br>NULL    |
|                     | wtrMonth         | Water bill's month                               | NUMBER(2)     | NOT<br>NULL    |
|                     | wtrProrateFactor | Water bill's prorate factor                      | NUMBER(4)     | NOT<br>NULL    |
|                     | wtrUsage         | Water usage for the month                        |               |                |
|                     | volume           | Water usage for the month in volume              | NUMBER(5)     | NOT<br>NULL    |
|                     | cost             | Water usage for the month in cost                | NUMBER(5)     | NOT<br>NULL    |
|                     | wtrSavePractice  | Participant's practice to save water usage       | VARCHAR2(100) | NOT<br>NULL    |
| Electricity         | eDayNo           | Electric bill's days for the month               | DATE          | NOT<br>NULL    |
|                     | eMonth           | Electric bill's month                            | DATE          | NOT<br>NULL    |
|                     | eProrateFactor   | Electric prorate factor                          | DATE          | NOT<br>NULL    |
|                     | eUsage           | Electric usage for the month                     | DATE          | NOT<br>NULL    |
|                     | meter            | Electric number for the month in meter           | DATE          | NOT<br>NULL    |
|                     | cost             | Electric usage for the month in cost             | DATE          | NOT<br>NULL    |
|                     | eSavePractice    | Participant's practice to save electricity usage | DATE          | NOT<br>NULL    |

| Recycle               | wasteData       | Recycled waste data                               |               |                             |
|-----------------------|-----------------|---|---------------|-----------------------------|
|                       | wsWeight        | Recycled waste weight                             | NUMBER(4)     | NOT<br>NULL                 |
|                       | wsCost          | Recycled waste profit from collected weight       | NUMBER(4)     | NOT<br>NULL                 |
|                       | cookingOilData  | Recycled cooking oil data                         |               |                             |
|                       | coWeight        | Recycled cooking oil weight                       | NUMBER(4)     | NOT<br>NULL                 |
|                       | coCost          | Recycled cooking oil profit from collected weight | NUMBER(4)     | NOT<br>NULL                 |
|                       | recyclePractice | Participant's recycle practice                    | VARCHAR2(100) | NOT<br>NULL                 |
| MBIPConsult ant       | mcID            | MBIP Consultant ID                                | NUMBER(4)     | NOT<br>NULL                 |
|                       | mcPassword      | MBIP Consultant login password                    | VARCHAR(6)    | NOT<br>NULL                 |
| CarbonReduc tion      | crID            | Carbon reduction data ID                          | VARCHAR2(15)  | PRIMARY<br>KEY              |
|                       | dataID          | Consumption data's ID                             | VARCHAR(15)   | FOREIGN<br>KEY, NOT<br>NULL |
|                       | crData          | Carbon reduction calculated data                  | VARCHAR2(100) | NOT<br>NULL                 |
| CFootprintM<br>apping | cfmID           | Carbon footprint mapping ID                       | NUMBER(4)     | NOT<br>NULL                 |
|                       | mappingData     | Mapping Data                                      | VARCHAR(15)   | NOT<br>NULL                 |
|                       | mappingRegion   | Mapping region data                               | VARCHAR(15)   | NOT<br>NULL                 |

| MBIP | mID       | MBIP ID             | NUMBER(4)  | NOT<br>NULL |
|------|-----------|---------------------|------------|-------------|
|      | mPassword | MBIP login password | VARCHAR(6) | NOT<br>NULL |

# **6.0 SUMMARY**

## System

- User Registration and Authentication: Enable users to register and log in to individual accounts including personnel, residents, institutions, and MBIP divisions, ensuring secure access to the site.
- **Mapping Carbon Footprint:** Establish features that allow for the visual representation of carbon emissions across several community types when mapping the carbon footprint within the MBIP region.
- Carbon Reduction Calculation: To provide insights into sustainable practices, enable the system to calculate and analyze carbon reductions for waste, water, electricity, and recycled cooking oil use.
- **Self-Monitoring Dashboard:** Create an intuitive self-monitoring dashboard that will help workers, residents, MBIP divisions, and institutions keep track of and comprehend their individual and group carbon emissions by providing real-time data.
- Localisation support: Design the platform to operate primarily in Bahasa Melayu, ensuring accessibility and inclusivity for the local community.

### Users

#### • Residents:

- o Permit citizens to see and comprehend their carbon footprint.
- Permit locals to submit data on their use of recycled cooking oil, water, electricity, and garbage.
- Give residents a way to voice their concerns and efforts related to sustainability through a feedback mechanism.

#### • MBIP staff:

- Permit access to extensive data on sustainability initiatives for MBIP staff members.
- Give employees tools to organise and interact with citizens, organisations, and other stakeholders.
- Assist MBIP personnel in making evidence-based decisions by facilitating data analysis

# **8.0 REQUIREMENT ANALYSIS**

#### Stakeholders:

- 1. Iskandar Puteri City Council (MBIP):
  - Responsible for implementing the IPRK initiative and monitoring the entire process.
  - Requires efficient data collection, analysis, and reporting to measure the success of the initiative.
  - Needs a good system to get as many participants as possible.

#### 2. Residents:

- The contributors of data on energy-saving efforts.
- Need a user-friendly and easy-to-use platform for data submission.

#### 3. Institutions:

- Participants in the initiative, contributing data on energy-saving practices.
- Require a platform that integrates seamlessly with their operational processes.

## 4. Factories:

- Contribute to energy-saving efforts and may have specific data related to their industrial processes.
- Require a platform that allows them to efficiently report their contributions to the low carbon initiative.

## **Functional Requirements:**

#### 1. User Registration:

• Residents, institutions, MBIP staff and factories should be able to register easily for the IPRK initiative platform.

#### 2. Data Submission:

• Participants should have a good and user-friendly interface for submitting data required for the initiative.

#### 3. Automated Calculations:

• The system should calculate carbon emission based on the data submitted by participants automatically rather than manual labor.

## 4. Real-time Reporting:

- Generate real-time reports on carbon footprints and energy-saving efforts.
- Provide MBIP with visualizations of the data gathered.

## 5. Dashboard:

• Implement a self-monitoring dashboard for MBIP to track progress and receive insights.

## 7. Compatibility:

• Ensure the platform is compatible with various devices and browsers for accessibility.

## 8. Security:

• Ensure security measures to protect participant data and privacy from misuse.

## **Non-functional Requirements:**

#### 1. Performance:

• The platform should perform efficiently, providing quick responses to user interactions.

## 2. Scalability:

• The system should be scalable to handle a growing number of participants and increasing data over time.

#### 3. Reliability:

• The platform should be reliable, minimizing downtime and ensuring data integrity.

## 4. Usability:

• The user interface should be intuitive and easy to navigate, catering to users with varying technical proficiencies.

#### **Constraints**:

## 1. Budget Constraints:

• Develop the platform within an expected budget to ensure cost-effectiveness.

## 2. Timeline Constraints:

• Complete the development and implementation of the system according to a planned dateline.

## **Assumptions**:

## 1. Participant Engagement:

• Assume that participants will engage with the platform willingly sharing their personal data

## 2. Data Accuracy:

 Assume that the data entered by participants is accurate and legit based on their consumption.

## 3. User-friendly Interface:

• Assume that participants will be able to submit their data with easy

## 8.1 CURRENT BUSINESS PROCESS

The current business process of MBIP is promoting the Low Carbon Society (LCS) as well as managing the energy saving electricity and energy consumption.

## 1.Data Collection

The database system must have the capability to execute data transactions among different system applications that are integrated into the database system. Certain integrated applications rely on important data, such as electricity bills, water bills, and waste management, in order to operate effectively. As a result, it is essential for the database to flawlessly carry out the data transactions.

#### 2. Data Transaction

Currently, the gathering of data is done through a Google Form in a manual manner. Individuals are required to provide in-depth information about their energy-saving practices, including details about their energy consumption. The act of manually inputting this data can be tiresome and may pose challenges for participants, especially because of the extensive amount of information that is being asked for.

#### 3. Carbon Reduction Calculations

MBIP conducts manual calculations by analyzing the data provided by participants to evaluate their accomplishments in reducing carbon emissions. These calculations encompass a thorough examination of various factors such as electricity usage, water consumption, waste management, and the utilization of recycled cooking oil. Through this meticulous evaluation, MBIP can estimate the amount of carbon emissions that correspond to these activities.

#### 4.Data Presentation

In order for the database system to be effective, it is necessary for it to possess the ability to present data in a manner that is both well-organized and structured. This entails ensuring that the data is stored in a way that aligns with its designated relations, such as storing user-related information in the appropriate users' relation. By upholding proper organization and adhering to the specified data requirements, the database system can efficiently manage and retrieve information in a manner that is both meaningful and efficient.

### **5.Data Backup and Recovery**

Having redundancy in your database is essential for keeping your business running smoothly. It's mainly because it helps protect you from major system issues that could cause problems with your database. It also makes it easier to get your data back if something goes wrong. It's up to your system admin to make sure you're doing regular backups of your database and keeping the backup info safe.

## 6. Reporting and Analysis

MBIP uses data from participants and calculates how much they've saved to create detailed reports. These reports give us an idea of how much the whole community has saved. We can use these reports to see how well our programs are doing and what needs to be improved. These reports are really important because they help us measure how successful our energy-saving efforts are and set us up for success in the future.

## 7. Security Data

It's really important to keep your data safe and secure if you want to keep your business running smoothly. You need to make sure your system has strong security measures in place, like authentication, controls on who can access it, and encryption. This will make sure that only the right people can see and change the data, and show that your company is serious about protecting it and following the law.

# **9.0 TRANSACTION REQUIREMENT**

## 9.1 Data Entry

- Enter the information for user's registration:
  - Users register their account authorization (technical admin, community, MBIP)
- Enter the type/category of user:
  - Users choose their community category (residents, institution, MBIP divisions/staff)
- Enter the user's information:
  - Users input their required information
- Enter the type of data to be provided:
  - Users choose the type of data to provide for the system (consumption of electricity, water, waste, recycle cooking oil consumption)
- Enter the detailed information for carbon-related domestic consumption:
  - Users provide relevant records/documents data related to carbon emissions based on their choice of data type, such as energy usage, consumption habits, and other related activities

#### - Enter the detailed information for CO2 emissions:

Users enter the detailed data related to CO2 emissions, to support their provided data

## 9.2 Data Update/Delete

### - Update/delete the details of user profile:

Enable all categories of users to modify the informations of their respective account profile, and allow admin to manage the information of all users' profile

# - Update/delete the details of MBIP region's carbon footprint mapping:

Allow admin/MBIP staff to manage the carbon footprint data within the MBIP region

## - Update/delete the information previously provided by users:

Enable users to modify their data they provided within a certain duration and allow admin/MBIP staff to manage the data provided by the community

## - Update/delete the details of analyzed data provided by users:

Allow MBIP staff/A.I. to analyzed the data provided in certain manners to create statistics for regional carbon footprint mapping, dashboard and to determine communities with high CO2 consumption

## - Update/delete the information of calculated carbon reductions:

Allow A.I. to automatically calculated the carbon reductions based on data provided by the community to be included in the analyzed data

## - Update/delete the details of communities with high CO2 consumption:

Allow MBIP staff/A.I. to identify and determine the communities with high CO2 consumption based on the analyzed data, and promptly alert the users of that community regarding that matter

#### - Update/delete the details on the user's carbon emissions dashboard:

Enable all users to manage their self-monitoring dashboard for carbon emissions among users

## 9.3 Data Queries

### - List detailed information of user profile:

Display to users the information of their respective account profile, and display to admin/MBIP staff the information of all users' profile

## - List detailed information of user's carbon footprint analysis:

Display to users the analyzed data of respected users' carbon footprint, and display to admin/MBIP staff all users analyzed data

#### - List of detailed information of user's consumption history and trends:

Display to users their respective previous carbon usage that can be viewed by choosing desired timeframe, and display to MBIP staff all users' previous carbon usage

## - List of detailed information of user's overall carbon emissions data:

Provide to users their respective analyzed data of carbon emissions, and provide to MBIP staff the analyzed data of all users' carbon emissions and overall carbon emissions data based on community categories and regions

## - List detailed information of MBIP region's carbon footprint mapping:

Provide to admin/MBIP staff the regional mapping of the carbon footprint of the community within the MBIP region

## - List detailed information of user's carbon emission dashboard:

Provide to all users the detailed data and insights on the user's carbon emission dashboard

## 12.0 REFERENCE

- Bause, K., Radimersky, A., Iwanicki, M., & Albers, A. (2014). Feasibility Studies in the Product Development Process. *Procedia CIRP*, 21, 473–478.
   <a href="https://doi.org/10.1016/j.procir.2014.03.128">https://doi.org/10.1016/j.procir.2014.03.128</a>
- Stevens, E. (2023, August 15). What Is User Experience (UX) Design? Everything You Need to Know. CareerFoundry.
   <a href="https://careerfoundry.com/en/blog/ux-design/what-is-user-experience-ux-design-everything-you-need-to-know-to-get-started/">https://careerfoundry.com/en/blog/ux-design/what-is-user-experience-ux-design-everything-you-need-to-know-to-get-started/</a>
- Mindanao, K. (2023, August 2). How Much Does a Server Cost in 2023? (All Factors Explained).
   https://www.itsasap.com/blog/server-cost
- How Is AI Used in Data Analysis? Examples and Applied Uses The Upwork Team.
   (2023, August 3). Upwork.
   <a href="https://www.upwork.com/resources/ai-in-data-analysis">https://www.upwork.com/resources/ai-in-data-analysis</a>
- Loewus, L., McGarvey, M., & Herold, B. (2016, November 8). What Is Digital Literacy? Education

  Week. https://www.edweek.org/teaching-learning/what-is-digital-literacy/2016/11
- 5 benefits of user interface design. (2019, March 7). MindSEO. https://www.mindseo.com/resource/user-interface-design/
- Chatterjee, S. (2022, November 25). How to Choose the Best Data Collection Methods and What are They? Emeritus.

  https://emeritus.org/blog/data-science-data-collection-methods/
- Mahmutovic, J. (2020, December 12). 10 Pros and Cons of Using Survey Incentives +
  Survey Incentive Ideas. SurveyLegend.
  <a href="https://www.surveylegend.com/customer-insight/survey-incentives/">https://www.surveylegend.com/customer-insight/survey-incentives/</a>