

Contact

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Top Skills

Software Development

Quality Assurance Testing

Machine Learning

Elizabeth Njeri

Founder & Senior Software Engineer - IzzieDevs| Building a world-class software development company. Empowering our team to create impactful solutions for our clients. Let's shape the future of technology together.

Kenya

Experience

IzzieDevs

8 months

Founder

January 2024 - Present (8 months)

Kenya

- Visionary Leadership: Setting the company's overall direction, defining its mission, values, and long-term goals.
- Business Development: Identifying potential clients, building relationships, and secure projects to ensure the company's growth.
- Market Analysis: Staying updated on industry trends, competitor analysis, and customer needs to position the company effectively.
- Financial Management: Overseeing the company's financial health, including budgeting, revenue generation, and expense control.
- Team Building: Recruiting and retaining top talent to build a high-performing team.
- Culture Building: Fostering a positive and collaborative work environment that aligns with the company's values.

Senior Software Engineer

January 2024 - Present (8 months)

Kenya

- Project Management: Overseeing project timelines, resource allocation, and deliverables to ensure successful project completion.
- Quality Assurance: Maintaining high standards for the quality of the software products delivered by the team.
- Technical Expertise: Actively contributing to the development of web applications, writing clean, efficient, and maintainable code.
- Technical Leadership: Guiding the technical direction of projects, mentoring junior developers, and ensure adherence to coding standards.
- Technology Evaluation: I stay updated on emerging technologies and evaluate their potential for use in your projects.

Invisible

1 year 7 months

Quality Analyst

May 2024 - Present (4 months)

United States

- Comprehensive Testing: Conduct extensive testing of AI-driven software solutions to ensure they meet stringent quality criteria. This includes functional, performance, and regression testing.
- Issue Identification and Resolution: Analyze and document software issues, providing detailed feedback and recommendations to the development team for prompt resolution.
- Quality Assurance: Develop and implement robust quality assurance protocols that enhance software reliability, usability, and performance.
- Process Optimization: Identify and implement process improvements that streamline testing procedures and enhance overall productivity.
- AI Safety and Accuracy: Play a vital role in verifying the accuracy of AI outputs, ensuring that the software adheres to established safety and performance standards.

Advanced AI Trainer -Software Development

January 2024 - May 2024 (5 months)

United States

- Optimizing AI performance by delving into intricate backend codes
- Analyzing diverse subject matter to discern facts, context, and behavioral patterns in AI interactions
- Continuously evaluating AI performance against established criteria and training methods
- Assessing accuracy of factual outputs and proficiency in interpretation
- Actively testing AI by inducing errors to refine and improve recovery mechanisms
- Documenting issues encountered and recommending enhancements to training methods
- Playing a vital role in ensuring AI safety, accuracy, and effectiveness in critical applications

Auditor and German Customer Service Representative

February 2023 - December 2023 (11 months)

United States

- Transcribing menus within a variety of companies .
- Cold Calling different Merchants to keep clear records as instructed by the client from different countries

- Auditing my fellow colleagues' work to ensure the quality is maintained

Upwork

Software Engineer

January 2023 - May 2024 (1 year 5 months)

Nairobi County, Kenya

Captivating Frontend Experiences: With tools like React.js, Next.js, and Material UI, I create visually stunning and intuitive user interfaces that leave a lasting impression.

Robust Backend Foundations: Leveraging Flask, Node.js, and PostgreSQL, I build powerful backend systems that ensure smooth data management and seamless API integrations.

Designing with Flair: Tailwind CSS and Material UI are my go-to for crafting designs that not only look great but also enhance usability and engagement.

Complete Web Solutions: From concept to deployment, I handle everything to deliver comprehensive web solutions tailored to your unique needs.

Teleperformance

1 year 3 months

Operations Team Lead

February 2022 - January 2023 (1 year)

Greece

- Led a team of customer service representatives, implementing effective training programs that resulted in a 20% improvement in team efficiency.
- Developed and delivered engaging content and resources, fostering a culture of continuous learning and meeting performance targets.
- Trained new team members in company policies and procedures, improving overall team efficiency by 20%.
- Maintaining accurate data records and logs of customer interactions
- Troubleshooting technical issues using knowledge base resources
- Managing a team of 30 German Speaking agents to perform high quality, work efficiently and within the company's budget

Customer Service Representative
November 2021 - January 2022 (3 months)
Greece

Education

Moringa School
Higher National Diploma, Software Engineering

Multimedia University of Kenya
Bachelor of Science - BS, Mathematics and Computer Science

Goethe Institut Indien
Certificate, German B1 · (2021 - 2022)

Moringa School
Software Engineering