# JASMINE JASANI

CONTACT

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EDUCATION

# York University, Ontario

Psychology, (B.A,Hons), Magna Cum Laude

Cultural Psychology Specialized Honours Thesis Candidate

# LANGUAGES

English French

Malay Arabic

Hindi & Urdu

# SKILLS

Behavioural theory and applied behaviour analysis

Facilitation and training

Organizational effectiveness

Patient, compassionate, and empathetic approach to working with children and families including children with special needs, including autism spectrum disorder, ADHD, PTSD, C-PTSD

2022-2023



- Oversee the entire organization, including its operations, projects, and budget. Ensured effective stakeholder management, emphasizing the importance of collaboration and communication.
- Facilitate town hall meetings, Annual General Meetings (AGM), board meetings, and other events related to the organization, creating a space for open dialogue.
- Manage diverse team of digital specialists, an events manager, and a communications coordinator, along with seasonal staff to execute projects aligned with the organization's
- Coordinate and execute corporate communication plans, including social media campaigns focused on effective communication in promoting a positive and supportive environment

# **Achievements**

- Launched the city's first digital gift card program, enhancing consumer experience and revenue generation for downtown businesses.
- Increased member engagement by 45% through consistent stakeholder communications, conflict resolution, and grant support
- Developed and implemented organization's HR, communications, and operational policies, resulting in key improvements in staff performance and efficiency

2018-2022



# Asylum Case Manager, Refugee Status Determination

United Nations High Commissioner for Refugees (UNHCR) **UNHER** Kuala Lumpur, Malaysia

- Manage UNHCR's asylum system in Malaysia, overseeing the processing of asylum claims and providing legal analyses for claims originating from 15+ countries. Emphasized the systematic application of an age, gender, and diversity (AGD) perspective in assessment and decision-making processes.
- Conduct behavioral assessments and develop individualized intervention plans for vulnerable populations with special needs. Collaborate with schools, non-profits, the child protection unit, and asylum communities to implement and monitor intervention strategies
- Provide ongoing support to vulnerable individuals among the asylum population, focusing on access to education, economic assistance, and legal protection. This demonstrates your commitment to student well-being and access to essential resources.

#### **Achievements**

- Selected as a specialist on cases involving sexual and gender-based violence, PTSD/C-PTSD, neurodivergent individuals, and children with special needs.
- Pioneered expedited case processing modalities for asylum populations from Pakistan and Myanmar, resulting in significant process improvements i.e. 87% increase in decision recommendations.
- Implemented innovative online interviewing methods tailored to the unique needs of vulnerable populations during COVID-19, enhancing the delivery of aid, psychological support, and legal protection to refugees and asylum seekers in Malaysia. Developed SOPs and training documents for UNHCR staff.

2017-2018



Communicated with tribunals, government agencies, and financial institutions for case management. Drafted resolutions, pleadings and all court relevant court documentation pursuant to the Ontario Rules of Civil Procedure.

# **Achievement**

Assisted in the development of Media Law and Ethics course at Western University including lesson plans, readings, and miscellaneous student support resources.

# JASMINE JASANI

AWARDS

President's Honour Award 2015

Enthusiastic Rotaractor Award, 2015

Rotary Youth Leadership Award, 2014

Emerging Global Leaders Program Award, 2013

Recipient, Global Leader of Tomorrow Award, \$60,000

Recipient, Academic Excellence Scholarship, \$5,000

Best Speaker, Taylors College National Debate Championship, 2011

Student of the Year Award, 2011

# VOLUNTEER

#### Current

# Early Childhood Educator

Ruhi Institute, Brockville Chapter

#### Dance Instructor

First Presbyterian Church, Brockville

# **Humane Education**

SPCA, Brockville

#### Past

Guest Speaker, Brockville Rangers

Performer, Culture Days 2022, Brockville

Rotaractor, York University

Teacher, Somali Refugee School, Malaysia

Teacher, Petaling Jaya Orphanage, Malaysia

Project Director, Burmese Refugee School, Malaysia

Educator, Church of Christ Medical Outreach, Cambodia 2013-2016



- Facilitated character development programs for spring and summer campers, integrating physical fitness and dance activities to promote holistic well-being.
- Conducted individual and group counseling sessions to address the psychological and emotional needs of campers, ensuring a safe and nurturing space for expression and growth.

#### **Achievement**

Successfully introduced and integrated Bollywood, hip-hop, and ballet dance styles
into the camp's activities, leading campers aged 7-11 years to win two awards in
inter-camp dance championships.

2013-2015

# YORK Residence Life Staff (House Don)

York University Residence Life Toronto, ON

- Oversaw the well-being of over 100 diverse domestic and international students residing on-campus, fostering their seamless integration into the academic and social life of York University.
- Acted as a mediator and counselor, proactively addressing residents' concerns and resolving conflicts in alignment with the Residence Community Standards, Code of Student Rights and Responsibilities, and the Residence Handbook.
- Managed a departmental budget to curate activities and events aimed at enhancing academic achievement, fostering student growth, and promoting leadership development among residents.

# **Achievements**

- Pioneered the Global House Newsletter, a monthly publication dedicated to promoting intercultural awareness and capturing the vibrant student life on campus.
- Increases resident particiption by 65% for various events through rapport building.
- Led engaging fitness sessions focused on dance and flexibility in collaboration with Tait McKenzie Fitness, catering to the wellness needs of on-campus students.

2013-2015



# Researcher, Buddhism Across Boundaries

Social Sciences and Humanities Research Council Canada

Conduct field research and archiving of material alongside Principal Investigator.
 Duties include organizing and conducting interviews, collecting & analyzing resources from government archives as well as national libraries.

#### **Achievement**

Research conducted resulted in the publication of Saving Buddhism: The Impermanence of Religion in Colonial Burma.

2012



# Teacher, Information & Communications Technology (ICT) | Ethics

Seafield Secondary School, Subang Jaya, Malaysia

- Instructed three classes in Grades 10 & 11. Managed all aspects of lesson development, execution, marking, reporting, and parent interactions.
- Developed a student-centric approach, ensuring the integration of social and emotional learning into the curriculum to address the diverse needs of students.
- Acted as the instructor for public speaking and drama competing teams, guiding students in developing essential communication and interpersonal skills.